

Module 11

The importance of monitoring the Environment means :

When dealing with circumstances that may potentially lead to the use of force, a security guard must constantly monitor and assess the environment. Things like the body language, tone and volume of the person or persons that you are dealing with, sudden movements, and the addition (or removal) of other individuals in the immediate area may impact on whether the use of force may become necessary.

Perception is the first step in appropriately dealing with the situation. Once objective, rational observations of the situation have been made, a Security Guard will be able to better determine an appropriate response to the situation.

