



The  
built-in  
quality  
game!

# Think it then ink it!

*"Think about what you already know about built-in quality."*

*Write three of these facts on an index card.*

*Be ready to state them when asked."*





# One-person expert Jigsaw

- You each received different information about built-in quality
- Exchange with your colleagues until one of you feels ready to summarize the full content to all the table



from Wikipedia, licensed under the [Creative Commons Attribution 3.0 Unported](https://creativecommons.org/licenses/by/3.0/) license.

*"Inspection does not improve the quality, nor guarantee quality. Inspection is too late. The quality, good or bad, is already in the product. Quality cannot be inspected into a product or service; it must be built into it."*

*—W. Edwards Deming*



*From Wikipedia*



## LEAN STARTUP

TESTING THE MARKET TO ENSURE WE WILL SELL OUR SOLUTION CAN SAVE THE COMPANY!



BENEFITS  
IMMUNITY TO  
"NO BUSINESS" (2)



## WALKING SKELETON

AN END-TO-END EARLY WORKING ARCHITECTURE THAT PRODUCES FAST FEEDBACK EARLY CAN SAVE MASSIVE REWORK



BENEFITS  
IMMUNITY TO  
"UNUSABLE" (3)



## BEHAVIOR DRIVEN DEVELOPMENT

TIGHT COLLABORATION BETWEEN DOMAIN EXPERTS, DEVS & TESTERS CREATES EARLY SPECIFICATION BY EXAMPLES, LIVING DOC AND AVOIDS BUILDING THE WRONG THING



BENEFITS  
IMMUNITY TO  
"BUG IN SPEC" (4)



## TEST DRIVEN DEVELOPMENT

WRITING TESTS BEFORE CODE MAKES IT SIMPLER AND ROCK SOLID



BENEFITS  
IMMUNITY TO  
"BUGS" (6)



## CONTINUOUS INTEGRATION

INTEGRATING EVERYONE'S CODE MANY TIMES PER DAY SAVES A LOT OF REWORK AND BAD MERGES LATER ON



BENEFITS

- HIDE THE INTEGRATING COLUMN
- FREE THE INTEGRATING PLAYER

## DEV OPS

PUTTING OPS & DEVS IN THE SAME TEAM, OR HAVING DEVS DO OPS LEADS THE WAY TO CONTINUOUS DELIVERY



BENEFITS

- HIDE THE PRE-PRODUCTION COLUMN
- FREE THE PRE-PRODUCTION PLAYER
- CAN DEPLOY ITEMS 1 BY 1
- IMMUNITY TO "BREAKING CHANGE" (5)



## CRAFTSMANSHIP

A FOCUS ON ENGINEERING BEST PRACTICES MAKES WRITING SOFTWARE A LOT MORE RELIABLE



THIS IS A BONUS YOU ONLY GET WITH BDD + TDD + CI

- NO IMPROVEMENT NEEDED
- IF YOU DREW IT AT THE START, NO LUCK, YOU HAVE NO BEST PRACTICE!



BENEFITS

- HIDE THE TESTING COLUMN
- FREE THE TESTING PLAYER

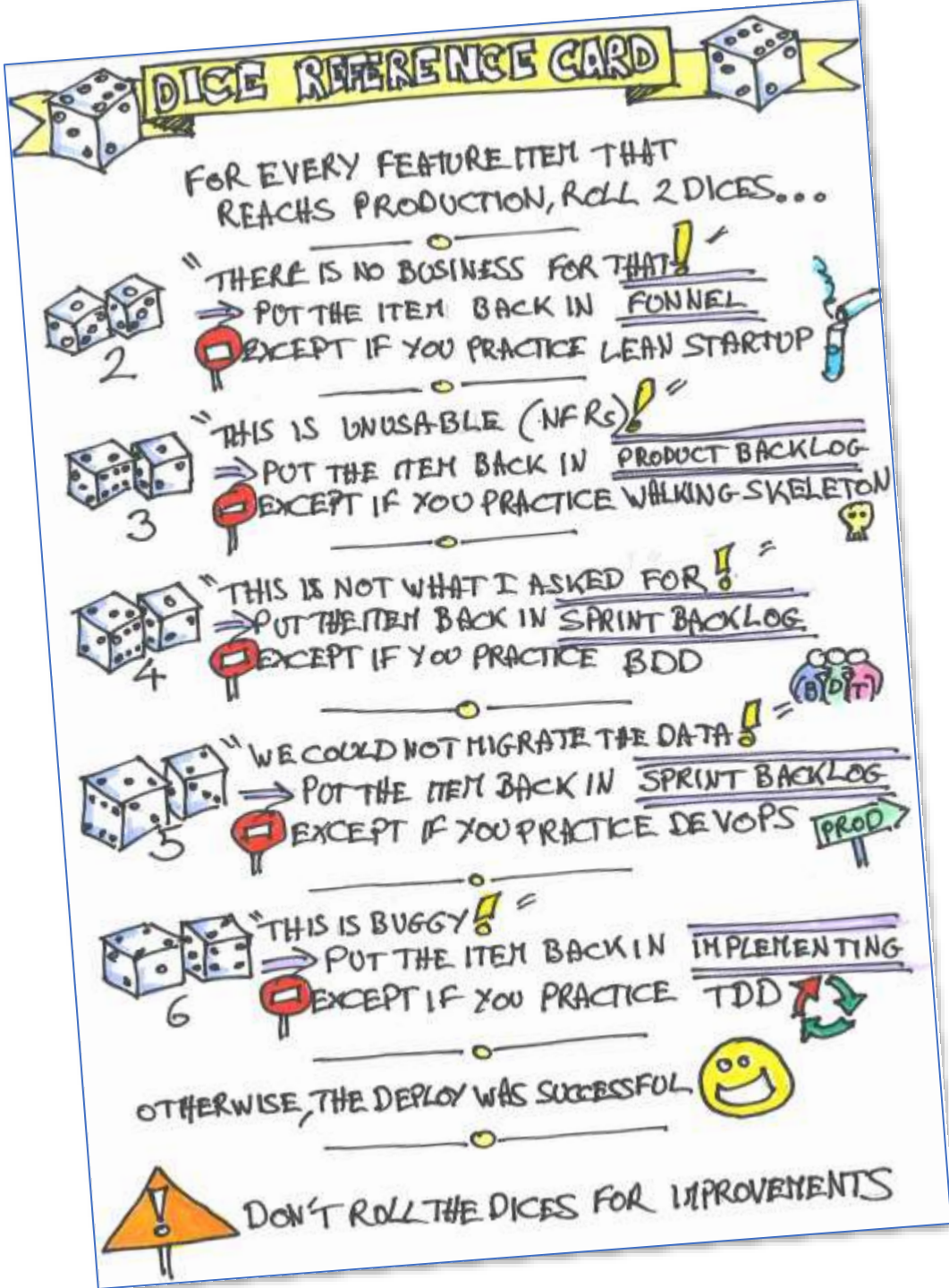


# Let's start to play!

1. Create a team of up to 8. Mix profiles!
2. Discover the material
3. Each team member should pick one or more roles, and read their role(s) reference card.
4. Read best practices cards
5. Read reference cards
6. Question? Ask an animator!







# Play level 1, discover the game

1. The production player gives the go
2. All the columns are empty, so the only player who can pull some work in is the 'Funnel' player.
3. Every round, from right to left, players pull work in their column if there are tickets in the previous one
4. By the 15th round, work can be pushed to production. It's time to practice a blank release



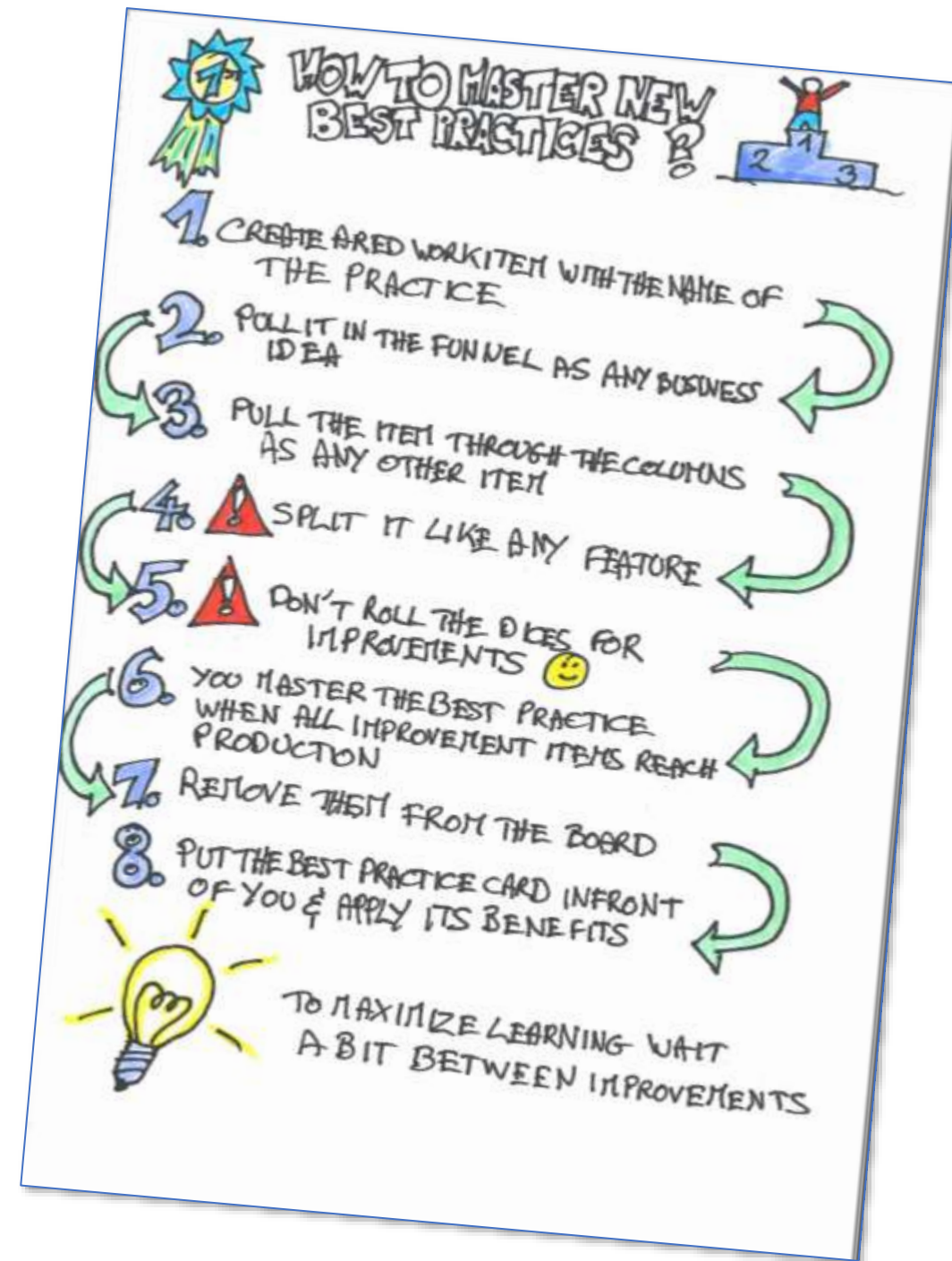
# Play level 2, for real!



1. Let the team randomly pick a 'free' unfair advantage best practice to start with. If they get 'Craftsmanship', no luck, they start with nothing :-)
2. Pause for a while and read out loud the reference documentation about this new practice.
3. Apply the actions of this best practices and resume the game.
4. As before, the production player should keep track of the delivered features per round

# Play level 3 and 4

1. You'll get improvement tickets to master a new skills!
2. Discuss and agree about what skill you want to invest in
3. When acquire a new skill, pause and read the reference documentation aloud



# Learning Log

*"In what ways does this information change previous perceptions you've held about built-in quality?"*

*How do you think you might use this information?"*

*Be ready to share with your table"*

