PLAESTRA FITNESS CENTER SYSTEM

GROUP MEMBERS
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Fitness Center System

PROBLEM STATEMENT

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PLALESTRA FITNESS CENTER is a fitness center which has manual system of maintaining records. Recently, the company has planned to expand its business by renting out gym equipment. Also, the company is experiencing huge customer traffic which makes it difficult to maintain records in excel sheets. The company is facing problems involving same people taking free trial a number of times or attending paid classes for free. Also, the company has introduced new packages and increased fee for new customers. Employees find it difficult to differentiate between new and old customers and are unable to charge customers appropriately.

The company also investing in advertisement to increase the number of customers and they require an information system to assist them in these decisions.

VISION STATEMENT

Upgrade the manual system of the fitness center to an automated computer system. Execute Information System to support and enhance day by day operation with expanded efficiency, while keeping a high level of Customer satisfaction.

SYSTEM CAPABILITIES

- Register customers and maintain records
- Manage payments
- Book trainers and sessions for members
- Manage schedule for members and trainers as well
- Maintain information about rented equipment
- Assist management in making decisions

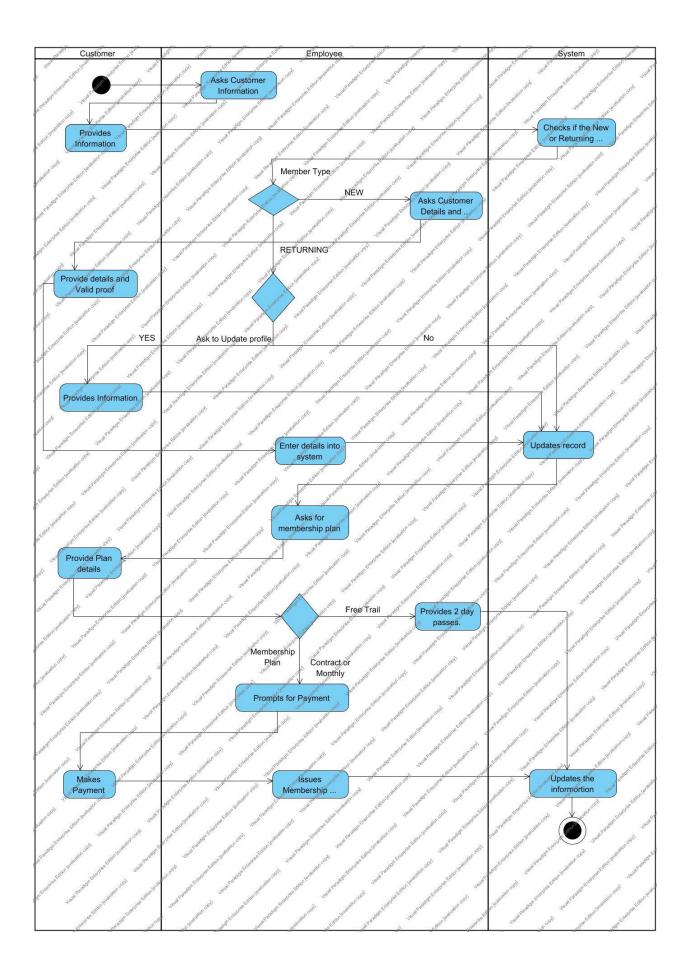
BUSINESS BENEFITS

- Increase in customer satisfaction due to fast processing
- Expansion of business by handling multiple trainers and sessions
- Lead to faster and efficient management decisions
- As opposed to the manual system the proposed information system will allow a more efficient management of the fitness center

WORK-FLOWS

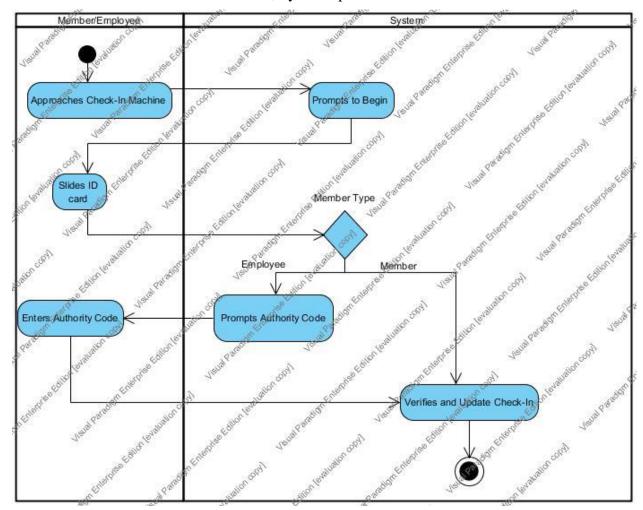
1.0Member Registration

- 1.1 Employee asks for Customer Information
- 1.2 Customer provides information
- 1.3 Employee performs system check for previous record.
 - 1.3.1.1 Employee asks details and valid proof to make a new record.
 - 1.3.1.2 Customer provides details
 - 1.3.1.3 Employee verifies the details.
 - 1.3.1.4 System updates the record.
 - 1.3.2 For returning customer, old profile is retrieved.
 - 1.3.2.1 Employee ask to update info
 - 1.3.2.2 Customer provides details
 - 1.4 Employee asks for membership plan.
- 1.4.1 Customer makes payment if the membership plan is on Contract or month to month.
 - 1.4.1.2 System updates the record
 - 1.4.1.3 Employee activates the membership card
 - 1.4.2 Employees provides 2 day passes if Customer wants free trial.



2.0Member/Employee Check-In

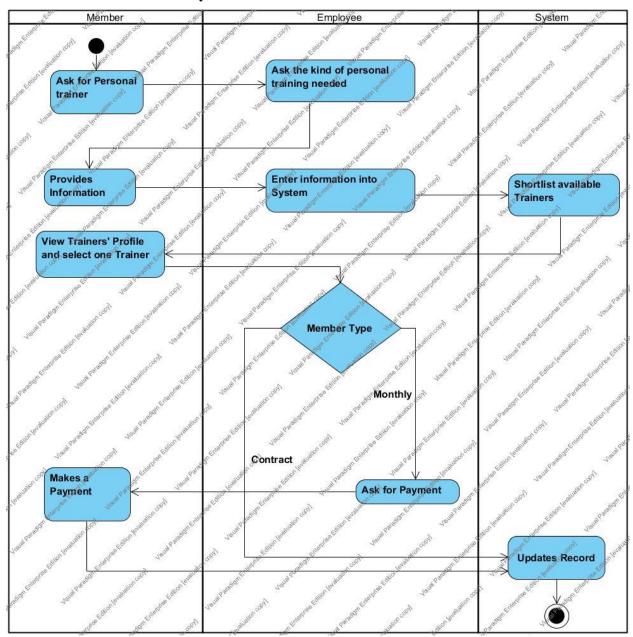
- 2.1 Member/Employee approaches Check-in machine.
- 2.2 Slides the ID card.
 - 2.3.1 For Employee, System prompts authority code.
 - 2.3.1.1. Employees enters the authority code.
 - 2.3.1.2 System verifies and update the check-in.
 - 2.3.2 For Member, System update the check-in.



3.0Trainer Booking

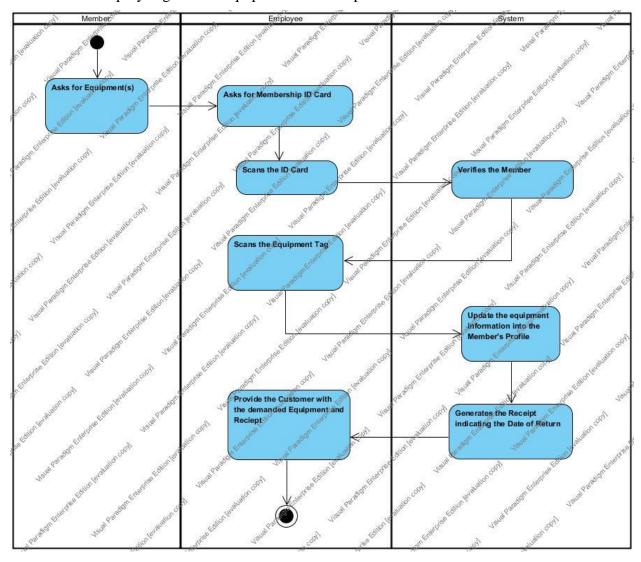
- 3.1Customer asks for personal trainer.
- 3.2Employee asks the classification type and schedule.
 - 3.1 Customer provides information.
 - 3.2 Employee enters the details into the system
 - 3.3 System automatically shortlist the available trainers.

- 3.4 Customer selects a trainer.
- 3.7.1 Employee saves and updates the record into the system if the Customer is on Contract.
- 3.7.2 System generates total amount for the booking if the Customer on Monthly plan.
 - 3.7.2.1 Customer makes payment.
 - 3.7.2.2. System records the transaction.



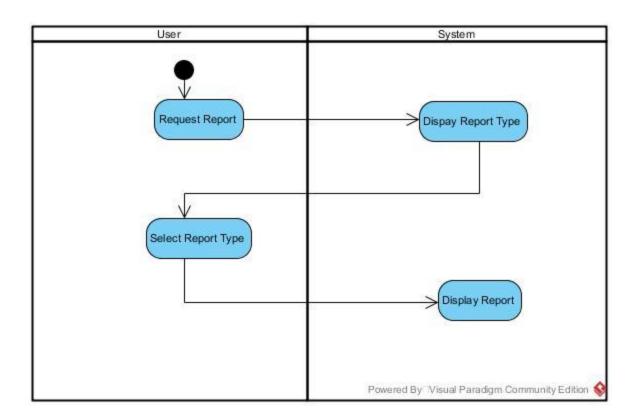
4.0 Equipment Renting

- 4.1 Customer asks for an equipment(s).
- 4.2 Employee asks for Membership ID card.
- 4.3 Employee scans the ID card.
- 4.4 Employee scans the equipment tag.
- 4.5 System update the equipment information into the Customers profile.
- 4.6 System generates the receipt indicating the due date.
- 4.7 Employee gives the equipment and receipt to the Customer.



5.0 Patient and office reports

- 5.1 User (Employee or Manager) requests report.
- 5.2 System displays the different types of reports. (Monthly Member Reports, Monthly Staff Reports, Monthly Booking Reports
 - 5.3 User selects report type.
 - 5.4 System displays the report.



USE CASE

PROCESSES (Workflows):	
1) Member Registration	
1) Wember Registration	
2) Equipment Renting	
2) Trainar haaking	
Equipment Renting Trainer booking	

- 4) Member/Employee Check-In
- 5) Office Reports

The Processes correspond to the Functional areas of the Use Case Model shown below:

No.	Actor	Goal Use Case	<include></include>	<extend></extend>	Generali zation	Prior ity	Brief Description
1.1	Employee	Register as a member	Get PaymentActivate Membership Card	Book trainerBook Session	 Member pays monthly Member is on a contract 	H	Employee registers customer as a new member
1.2	Employee	Register as a customer	Verify customer infoPrint two day passes			Н	Employee registers a new customers and provides passes for free trial
1.3	Employee	Search member /custome r details		 Add as a member Search all custome r/memb er data 		M	Employee can search member details of a single or all members.
1.4	Employee	Maintain Payment Details		Print Payment Details		L	Employee can view or alter payment details and print them
1.5	Employee	Update member/ customer details				M	Employee can modify customer or member details as required

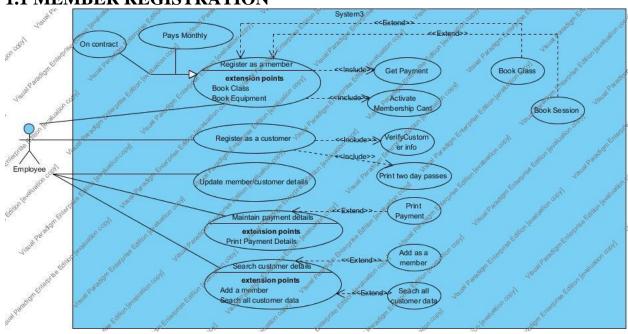
2.1	Employee Member	Check- In.	Scan membership/staf f card		M	Members or employee can check-in and mark their attendance
2.2	Employee Staff	View Member Attendan ce Details			M	Employee or Manager can view attendance details of members at fitness center
2.3	Manager	View Staff Attendan ce			M	Manager can view attendance details of staff
3.1	Employee	Book Trainer	 Confirm Membership type Check member schedule Check trainer schedule 	• Get Payment	Н	Employee books trainer for members by considering schedules of both trainer and member. Also if the member pays monthly and is not on contract then employee gets payment from member
3.3	Employee	Update training schedule	Check member schedule Check trainer schedule Get current training schedule			Employee makes changes on training schedule depending on member or trainer request

3.4	Employee	View members under a trainee			Н	Employee can view members under a trainee when asked by a member or a trainee
3.5	Employee	View Trainer Details			L	Employee can view trainer details when requested by a member
3.6	Employee	Cancel Booking			L	Employee cancels training as requested by trainer or employee
4.1	Employee	Rent Equipme nt	 Scan Equipment Confirm Membership Update on member account 	Generat e receipt	Н	Employee rents equipment by scanning the equipment and confirm the membership status of member. Employee then updates the rented equipment on member's account.

4.2	Employee	Get Equipme nt Returned	Update on member account	Generat e receipt	M	Employee scans the equipment and takes off it from the member account
4.3	Employee	View Rented Equipme nt Details			Н	View Rented Equipment Details: Employee can view details of rented equipment.
5.1	Employee Managem ent	View Monthly Booking Reports			Н	Employee and members can view Monthly Booking Reports
5.2	Employee Managem ent	View Monthly Member Reports			Н	Employee and members can view Monthly Member Reports
5.3	Managem ent	View Monthly Staff Reports			Н	Management can view monthly staff reports.

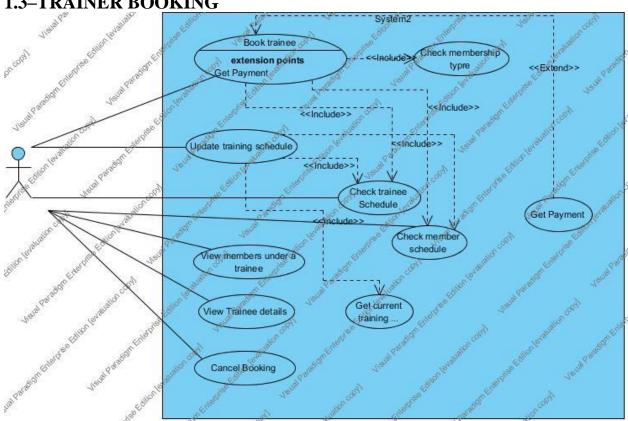
USE CASE DIAGRAM

1.1 MEMBER REGISTRATION

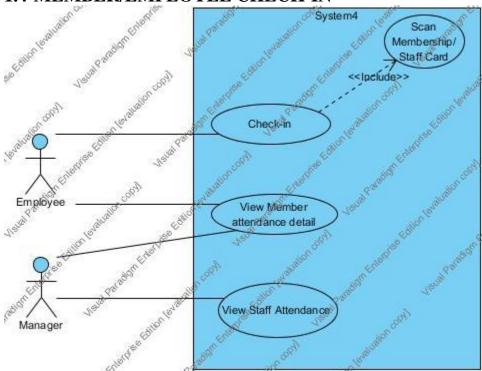


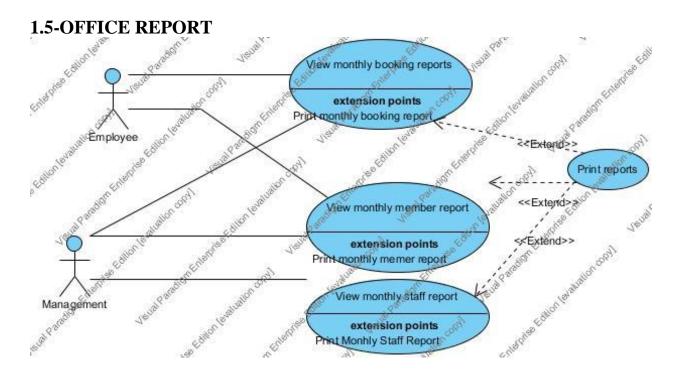
1.2-EQUIPMENT RENTING Confirm Scan Equipment membership <<Include>> <<Include>> Update on member Rent Equipment account extension points Generate Receipt <<include>> << Extend>> <<Include>> Jal Para Extend>> Employee Get Equipment returned extension points Generate Receipt Generate Receipt View rented equipment details

1.3-TRAINER BOOKING



1.4-MEMBER/EMPLOYEE CHECK-IN





USE CASE DESCRIPTION
PACKAGE 1-MEMBER REGISTRATION

REGISTER A MEMBER

1 1

Customer can be registered as a member if he pays for the service. Member can pay monthly or pay the whole fee at once. If they pay the whole fee at once would be then treated as on contract and they can book trainer or any other session for free. When member is registered his membership card is activated. While registration, member can also book a session or a trainee.

REGISTER A CUSTOMER

1.2

Employee registers a new member as a customer after verifying that he was not registered before or hasn't taken free trials before. Employee then prints two day free passes for the customer.

UPDATE MEMBER/CUSTOMER DETAILS

1.3

Employee can view payment details of members and based on these details he can send emails regarding fee payment. He can also print out the details.

UPDATE MEMBER/CUSTOMER DETAILS

1.3

Employee can view payment details of members and based on these details he can send emails regarding fee payment. He can also print out the details.

SEARCH CUSTOMER DETAILS

1.4

Employee can search customer data. He can view a particular customer data and change his status to member from a customer or he can search all customer data.

PACKAGE 2-EQIUPMENT RENTING

Rent Equipment

2.1

Employee can rent equipment by scanning the equipment and confirming that the customer is a member. Employee then updates the rent equipment info on member s account. Employee can also print ARECEIPT to be given to the member.

Get Equipment returned

2.2

Employee scans the equipment and takes off it from the member account

View Rented Equipment Details

2.3

Employee can view details of rented equipment.

PACKAGE 3- TRAINER BOOKING

Book Trainee

3.1

Employee books trainer for members by considering schedules of both trainer and member. Also if the member pays monthly and is not on contract then employee gets payment from member

View Member Under Training

3.2

Employee can view members under a trainee when asked by a member or a trainee

View Tainee Details

3.3

Employee can view trainer details when requested by a member

Update Training Schedule

3.4

Employee makes changes on training schedule depending on member or trainer request

Cancel Booking

3.5

Employee cancels training as requested by trainer or employee

PACKAGE 4- EMPLOYEE/MEMBER CHECK-IN

Check -IN

4.1

Employee or member can mark their attendance by scanning their membership or staff cards respectively. If the person is Employee, the System will prompt for authority code to enable the process. If the person is Customer, System scans the card and update the record. The Check-In tracks the record of number of people utilizing the Center facilities.

View Staff Details:

4.2

Manager can view staff details as well as attendance details

View Member details:

4.3

Manager or employee can view member details as well as attendance details

PACKAGE 5- OFFICE REPORT

View Monthly Booking Reports

5.1

Employee and members can view Monthly Booking Reports. Record can be printed.

View Monthly Member Reports

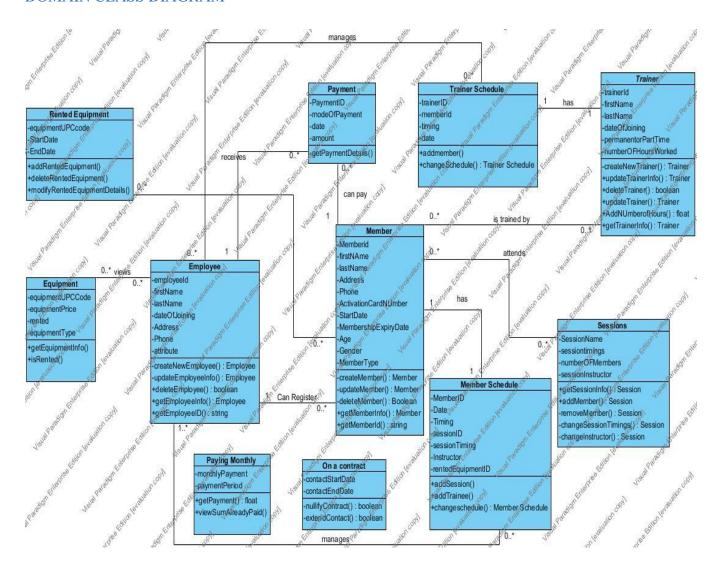
5.2

Employee and members can view Monthly Member Reports. Record can be printed.

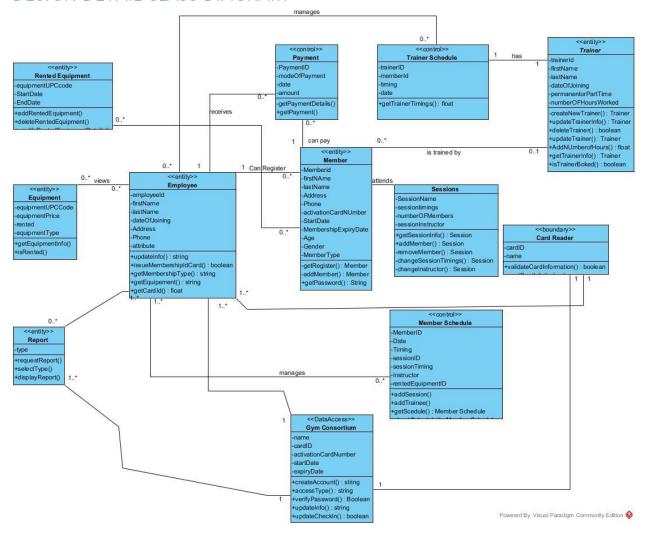
View Monthly Staff Reports 5.3

Management can view monthly staff reports. Record can be printed.

DOMAIN CLASS DIAGRAM



DESIGN DETAIL CLASS DIAGRAM



CRC CARDS

mployee		GymConsortium	
Attributes:		Attributes:	
Name	Description	Name	Description
employeelD		cardID	
firstName		name	
lastName		activationCardNumber	
dateOfJoining		startDate	
phone		expiryDate	
Responsibilities:	7):	Responsibilities:	**
Name	Collaborator	Name	Collaborator
updateInfo()	Equipment	createAccount()	Employee
issueMembershipCard()	Member Schedule	accessType()	Card Reader
getMembershipType()	Member	verifyPassword()	
bookTrainer()	Payment	updateCheckIn()	
getEquipment()	Trainer Schedule	updateInfo()	
getEquipmentInfo()		accessType()	
getCardiD()			**

		Payment	
Member		Attributes:	
Attributes:		Name	Description
Name memberid firstName	Description	paymentID modeOfPayment date amount	
lastName		Responsibilities:	1
Address		Responsibilities.	
phone activationCardNumber		Name	Collaborator
startDate		getPayment()	Employee
membershipExpiryDate		getPaymentDetails()	Member
age			
gender			
memberType			
Responsibilities:		RentedEquipment	
Name	Collaborator	Attributes:	
getRegister()	Payment		
addMember()	Rented Equipment	Name	Description
getMemberInfo()	Employee	equipmentUPCode	
is TrainerBoked()	Menber Schedule	startDate	
		endDate	
getPassword()	Sessions	Responsibilities:	10
	Trainer		
		Name	Collaborator
		addRentedEquipment()	Member
		deleteRentedEquipment()	

Report	
Attributes:	
Name	Description
ype	20
Name	Collaborator
Name	Collaborator
Responsibilities: Name requestReport() selectType()	L. Caldination

Attributes:	
Name	Description
trainerID	
memberID	
timing	
date	
Responsibilities:	
Name	Collaborator
getTrainerTimings()	Employee
	Trainer

Attributes:	
Name	Description
rainerID	
firstName	
lastName	
dateOfJoining	
PermanentOrFullTime	
workHours	
Responsibilities:	,
Name	Collaborator
getTrainer()	Trainer Schedule
Bert miner ()	Member

MemberSchedule		
Attributes:		
Name	Description	
memberID		
date		
timing		
sessionID		
sessionTimming		
instructor		
rentedEquipmentID		
Responsibilities:		
Name	Collaborator	
getSchedule()	Member	
checkSchedule()	Employee	

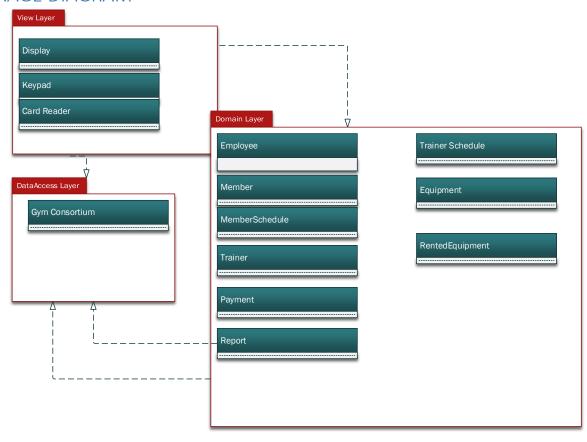
Attributes:		
equipmentUPC Code		
equipmentPrice		
rented		
equipmentType		
Responsibilities:		
News	0.000	
Name	Collaborato	
sRented()	Employee	

Attributes:	
Name	Description
cardID	
name	
	Collaborator
Name	CONTRACTOR OF THE PROPERTY OF
	Employee
validateCardInfo() readCardInfo()	The second secon
validateCardInfo()	Employee

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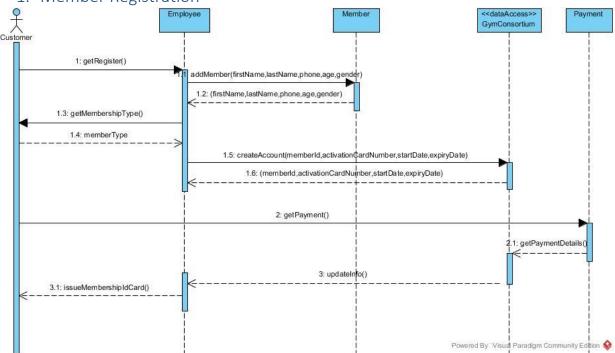


PACKAGE DIAGRAM

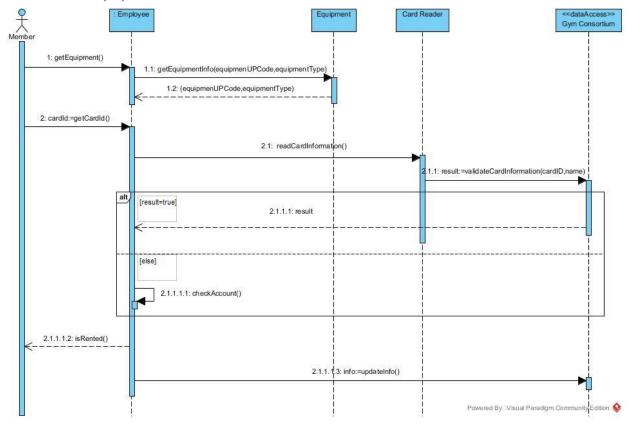


SEQUENCE DIAGRAMS

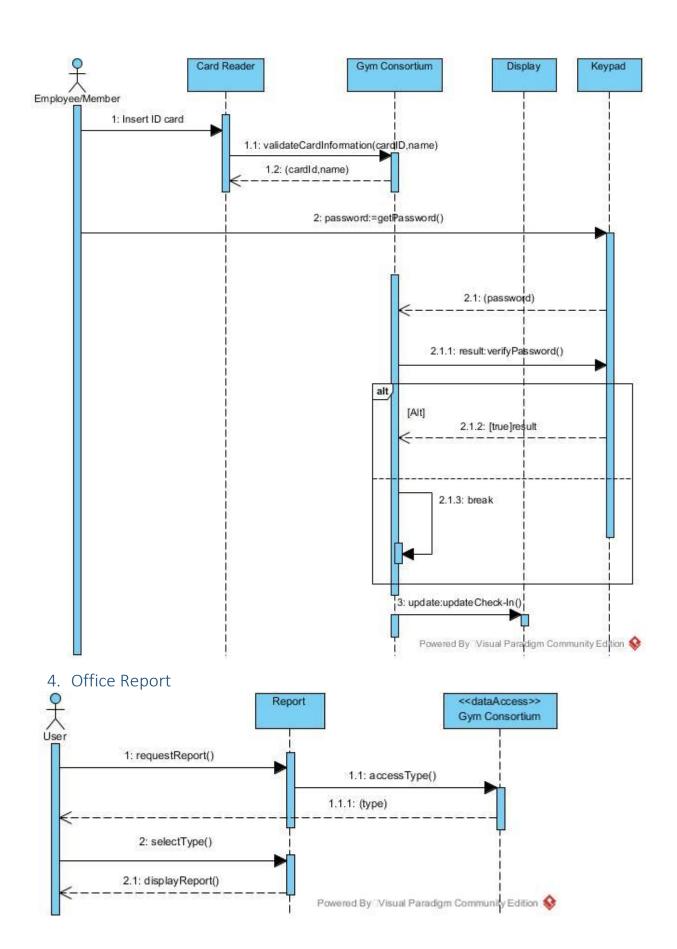
1. Member Registration

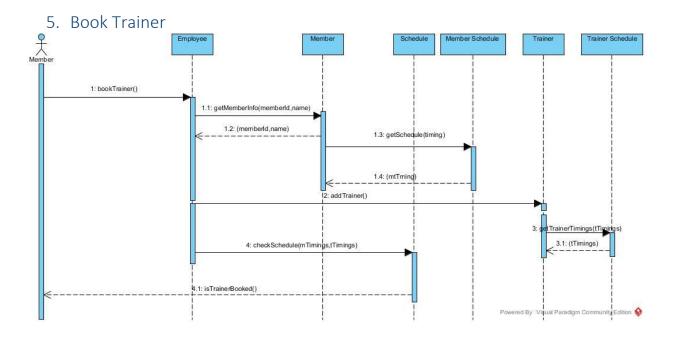


2. Rent Equipment



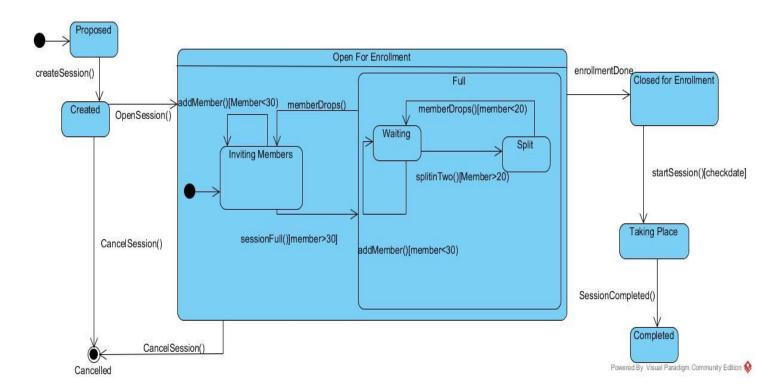
3. Member/Employee Check-In



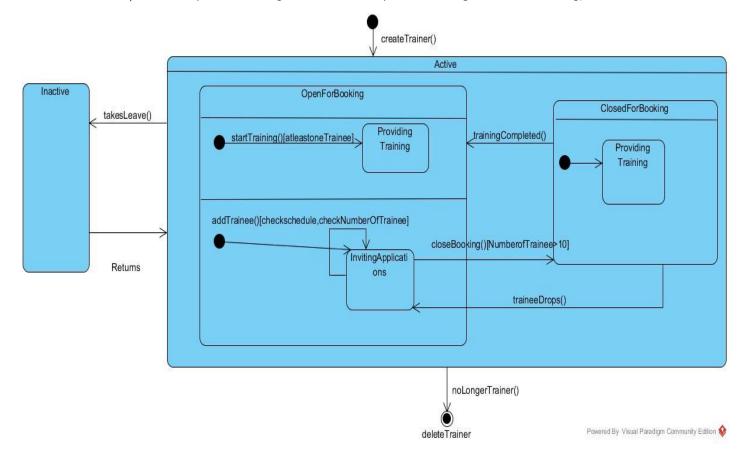


STATE DIAGRAM

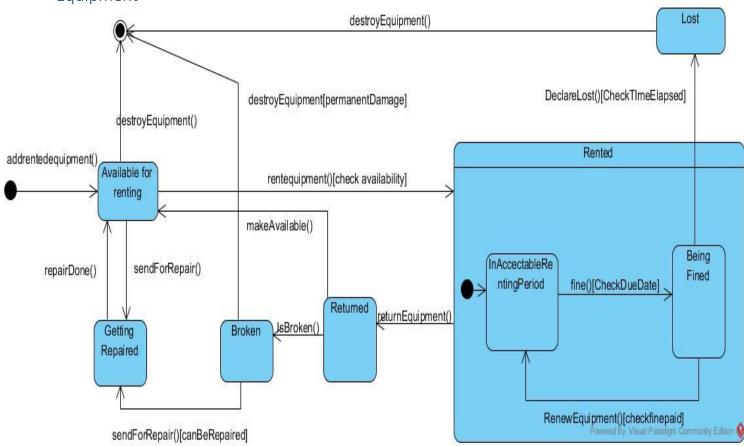
Sessions



Trainer (Trainer can provide training even when he is open for booking or close for booking)



Equipment



MOCK-UP USER INTERFACES

MAIN-MENU



MEMBER-CHECK-IN

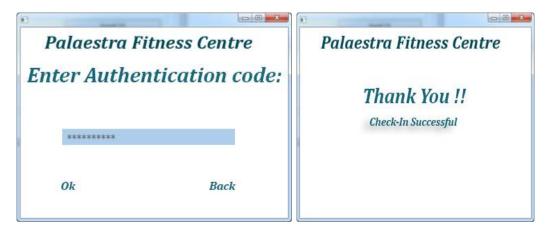
1. Check-In dialog box. User will click as according to its identity.



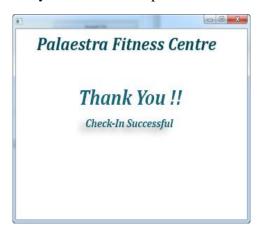
2. User will swipe ID card.



3.1 If user is Employee, he has to enter authentication code.



3.2 If user is Member, then directly record will be updated.





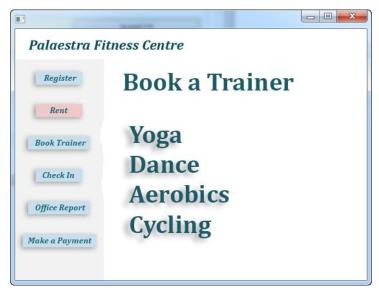


RENT EQUIPMENT





BOOK MEMBER







OFFICE REPORTS

Monthly Booking Report



1. Click Month drop down list to select the Month.



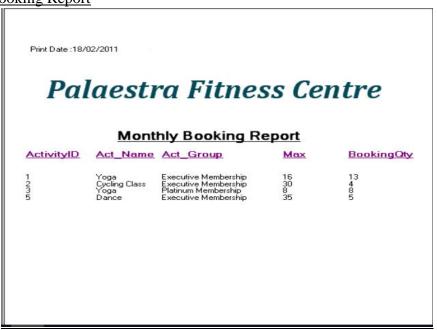
This message will show when user do not select the month.

2. Click to search monthly booking data.



This message will show when no record in database.

Monthly Booking Report



Monthly Member Report

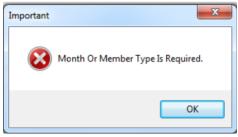


1. Click Month drop down list to select the Month

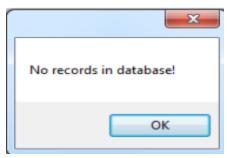
This message will show when user do not select the month.



2. Click Member Type drop down list to select the member type.



3. Click to search monthly member data



This message will show when no record in database.

Monthly Member Report



Monthly Staff Report



1. Click Month drop down list to select the Month.



This message will show when user do not select the month.

2. Click to search monthly booking data.



This message will show when no record in database.

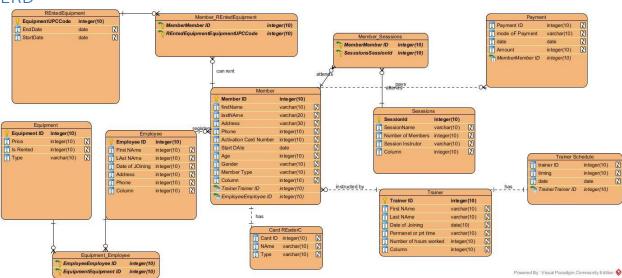
Print Date: 18/02/2011

Palaestra Fitness Centre

Monthly Staff Report

StaffID	Staff Name	Staff Gender	Position	No. Of Service					
3	Khor Han Yi	Female	Customer Service	1					
	liang dao	Male	Consultant	3					

ERD



STUB CODE

```
public class Equipment {
        private int equipmentUPCCode;
        private int equipmentPrice;
        private int rented;
        private int equipmentType;
        public void getEquipmentInfo() {
                // TODO - implement Equipment.getEquipmentInfo
                throw new UnsupportedOperationException();
        public void isRented() {
                // TODO - implement Equipment.isRented
                throw new UnsupportedOperationException();
        }
}
public class Employee {
        private int employeeId;
        private int firstName;
        private int lastName;
        private int dateOfJoining;
        private int Address;
        private int Phone;
        private int attribute;
        private Employee createNewEmployee() {
                // TODO - implement Employee.createNewEmployee
                throw new UnsupportedOperationException();
        }
        private Employee updateEmployeeInfo() {
                // TODO - implement Employee.updateEmployeeInfo
                throw new UnsupportedOperationException();
        }
        public boolean deleteEmployee() {
                // TODO - implement Employee.deleteEmployee
                throw new UnsupportedOperationException();
        public Employee getEmployeeInfo() {
                // TODO - implement Employee.getEmployeeInfo
                throw new UnsupportedOperationException();
        }
        public string getEmployeeID() {
                // TODO - implement Employee.getEmployeeID
                throw new UnsupportedOperationException();
        }
}
```

```
public class Member {
        private int Memberid;
        private int firstNAme;
        private int lastName;
        private int Address;
        private int Phone;
        private int ActivationCardNUmber;
        private int StartDate;
        private int MembershipExpiryDate;
        private int Age;
        private int Gender;
        private int MemberType;
private Member createMember() {
                // TODO - implement Member.createMember
                throw new UnsupportedOperationException();
        }
        private Member updateMember() {
                // TODO - implement Member.updateMember
                throw new UnsupportedOperationException();
        private Boolean deleteMember() {
                // TODO - implement Member.deleteMember
                throw new UnsupportedOperationException();
        public Member getMemberInfo() {
                // TODO - implement Member.getMemberInfo
                throw new UnsupportedOperationException();
        public string getMemberId() {
                // TODO - implement Member.getMemberId
                throw new UnsupportedOperationException();
        }
```

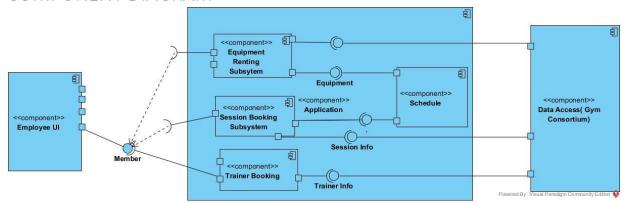
```
public class Payment {
        private int PaymentID;
        private int modeOfPayment;
        private int date;
        private int amount;
        private void getPaymentDetails() {
                // TODO - implement Payment.getPaymentDetails
                throw new UnsupportedOperationException();
        }
}
public class Rented Equipment {
        private int equipmentUPCcode;
        private int StartDate;
        private int EndDate;
        public void addRentedEquipment() {
                // TODO - implement Rented Equipment.addRentedEquipment
                throw new UnsupportedOperationException();
        public void deleteRentedEquipment() {
                // TODO - implement Rented_Equipment.deleteRentedEquipment
                throw new UnsupportedOperationException();
public void modifyRentedEquipmentDetails() {
                // TODO - implement Rented_Equipment.modifyRentedEquipmentDetails
                throw new UnsupportedOperationException();
        }
```

```
public class Member_Schedule {
        private int MemberID;
        private int Date;
        private int Timing;
        private int sessionID;
        private int sessionTiming;
        private int Instructor;
        private int rentedEquipmentID;
        public void addSession() {
                // TODO - implement Member_Schedule.addSession
                throw new UnsupportedOperationException();
        }
        public void addTrainee() {
                // TODO - implement Member_Schedule.addTrainee
                throw new UnsupportedOperationException();
        public Member_Schedule changeschedule() {
                // TODO - implement Member_Schedule.changeschedule
                throw new UnsupportedOperationException();
        }
}
```

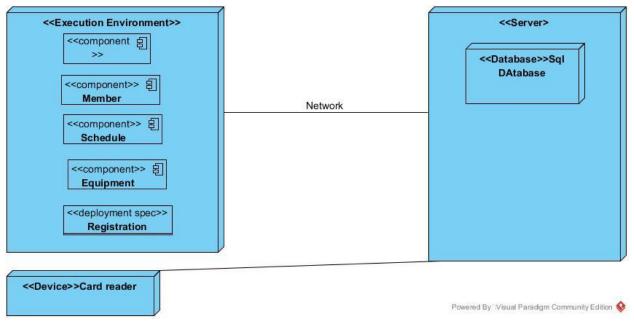
```
public abstract class Trainer {
private int trainerId;
        private int firstName;
        private int lastName;
        private int dateOfJoining;
        private int permanentorPartTime;
        private int numberOFHoursWorked;
        private Trainer createNewTrainer() {
                // TODO - implement Trainer.createNewTrainer
                throw new UnsupportedOperationException();
        }
        public Trainer updateTrainerInfo() {
                // TODO - implement Trainer.updateTrainerInfo
                throw new UnsupportedOperationException();
        public boolean deleteTrainer() {
                // TODO - implement Trainer.deleteTrainer
                throw new UnsupportedOperationException();
        public Trainer updateTrainer() {
                // TODO - implement Trainer.updateTrainer
                throw new UnsupportedOperationException();
        public float AddNUmberofHours() {
                // TODO - implement Trainer.AddNUmberofHours
                throw new UnsupportedOperationException();
        public Trainer getTrainerInfo() {
                // TODO - implement Trainer.getTrainerInfo
                throw new UnsupportedOperationException();
        }
}
```

```
public class Sessions {
        private int SessionName;
       private int sessiontimings;
       private int numberOFMembers;
       private int sessionInstructor;
       public Session getSessionInfo() {
                // TODO - implement Sessions.getSessionInfo
                throw new UnsupportedOperationException();
        public Session addMember() {
                // TODO - implement Sessions.addMember
                throw new UnsupportedOperationException();
       private Session removeMember() {
                // TODO - implement Sessions.removeMember
                throw new UnsupportedOperationException();
       private Session changeSessionTimings() {
                // TODO - implement Sessions.changeSessionTimings
                throw new UnsupportedOperationException();
       private Session changeInstructor() {
                // TODO - implement Sessions.changeInstructor
                throw new UnsupportedOperationException();
       }
}
```

COMPONENT DIAGRAM



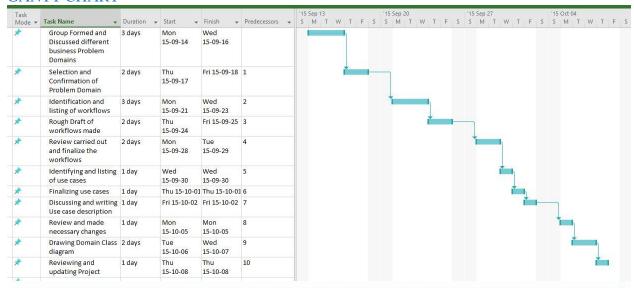
DEPLOYMENT DIAGRAM



List a set of technology/development tools

3-Tier Architecture	Development Tools	Comments						
Presentation Tier	Java Adobe Photoshop CC	Developers use to create applications with a web plug-in that allows you to design and test the apps.						
Business Logic Tier	Java XML	Major features to accommodate functional-style programming and attaining commands over logical statements.						
Data Tier	SQL Server	It is used to store and update information that needs to be changed in various states.						

GANTT CHART



ID	NACO AND	Start	Finish	Duration	Nav 2015										
	Task Name				10	22	22	23	24	25	16	17	18	19	20
1	Revising the Domain Class diagram	2015-11-10	2015-11-10	1d											
2	Creating CRC Cards	2015-11-11	2015-11-11	1d	1										
3	Revising Use Case Descriptions	2015-11-12	2015-11-12	1d											
4	Creating Sequence Diagrams	2015-11-13	2015-11-13	1d			3								
5	Revising Sequence Diagrams	2015-11-16	2015-11-16	1d											
6	Creating State Machine Diagrams	2015-11-17	2015-11-18	2d							18				П
7	Discussion on the pending work	2015-11-18	2015-11-18	1d								0.00			
8	Creating Package Diagrams	2015-11-18	2015-11-19	2d								1	-		
9	Updating Domain Class Diagrams nd Sequence Diagrams	2015-11-19	2015-11-20	2d									The same		
10	Finalising and Revising Part B	2015-11-20	2015-11-20	1d											

