

2020 Fall WTWY Annual Gala

Proposal to Drive Reach & Awareness

• PROJECT TEAM



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AGENDA

Executive Summary

New York City MTA Overview

Scope, Data & Assumptions

Analysis & Proof Points

Conclusion & Future Steps

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EXECUTIVE SUMMARY

7 Subway locations recommended to drive awareness & increase signups



INSIGHT

- Low volatility in the top rankings in terms of MTA commuter traffic, despite the Pandemic
- Manhattan stations below Central Park index highly, both in traffic and qualified opportunity
- Focused deployment strategy will optimize composition of street teams & maximize reach



RECOMMENDATION

- 1. Focus on 7 stations 34th St.-Penn, 34th St.-Herald Square, Grand Central-42nd St., 14th St-Union Square, 42nd St.-Port Authority, 23rd St., Fulton St
- 2. Optimal to engage target audience during evening commute hours
- 3. Additional options exist based on staffing capacity

4

New York City MTA : Key Stats

2.3M+

Avg Riders / Day

Includes daily commuters and visitors to NYC

379

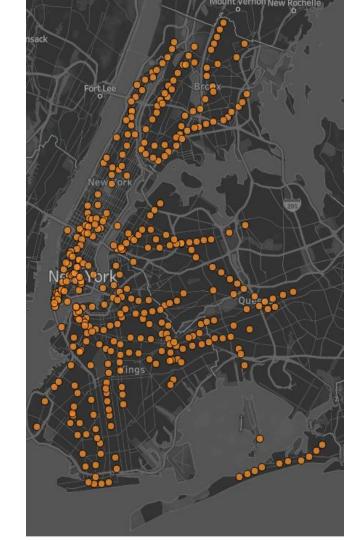
Stations

Oldest and largest public transportation system

4

Serving 4 boroughs

Manhattan, Queens, Brooklyn, and the Bronx



SCOPE

DATA SOURCES

ASSUMPTIONS

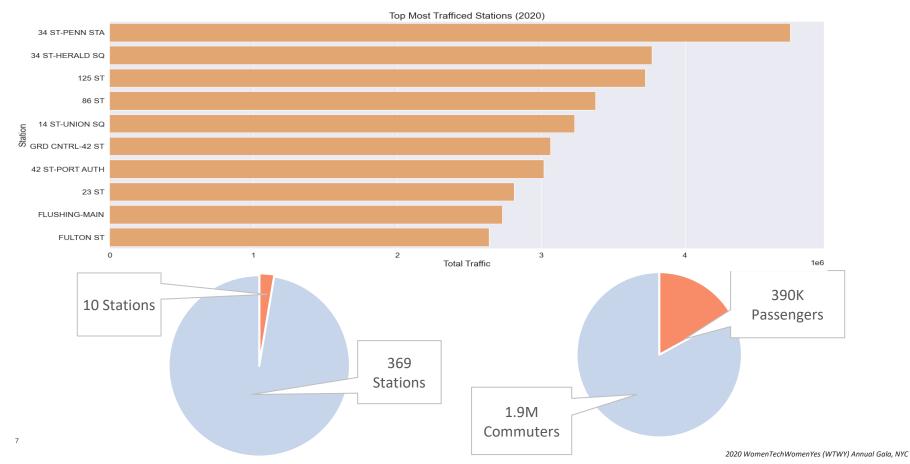
- Gather insights on average daily commuter traffic on the MTA network
- Identify a small group of stations that drive a significant share of traffic
- Recommend approach to maximize outreach in the lead-up to the Fall 2020 Gala
- Discuss and document learnings that can be leveraged for future efforts

- MTA Turnstile Data
- MTA Subway Stations Geo Location Data

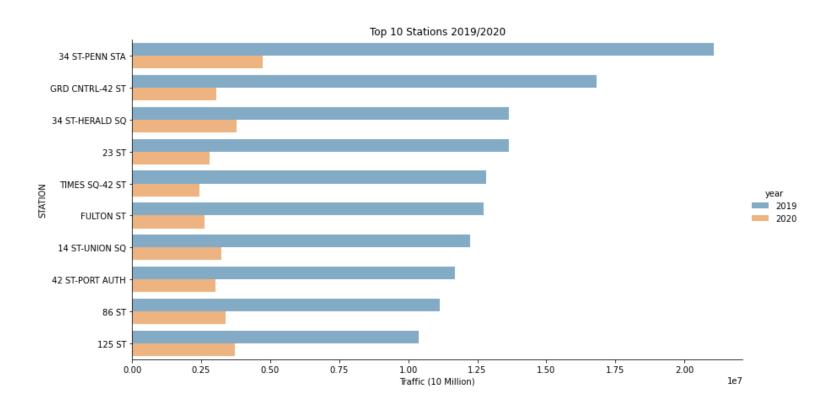
- The Fall 2020 Gala is assumed to be an online event
- Analysis to focus on key work-related commute hours.

¹ Source: http://web.mta.info/developers/turnstile.html (MTA Turnstile Data)

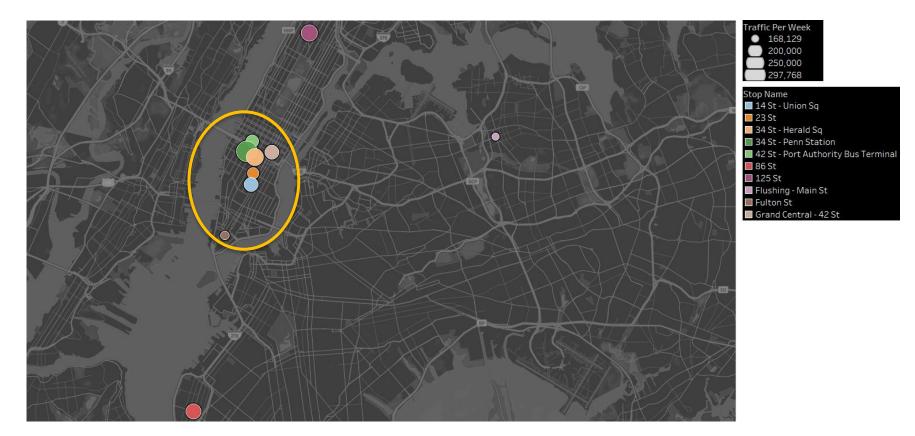
17% of commuter traffic is captured by Top 2% Stations



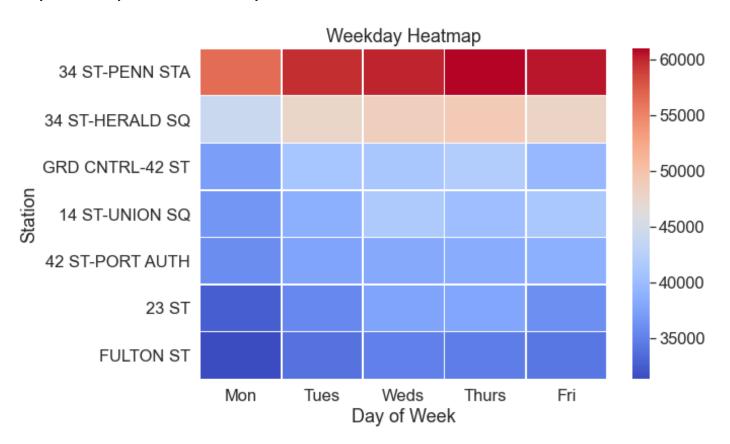
No significant change to rankings based on commuter traffic between 2019 and 2020



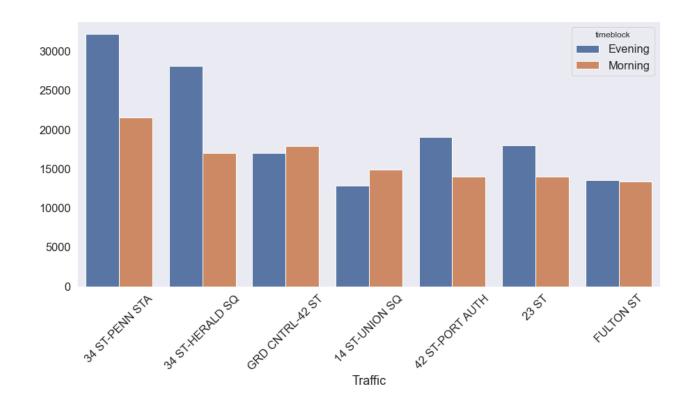
Majority of these stations are clustered around Manhattan, below Central Park



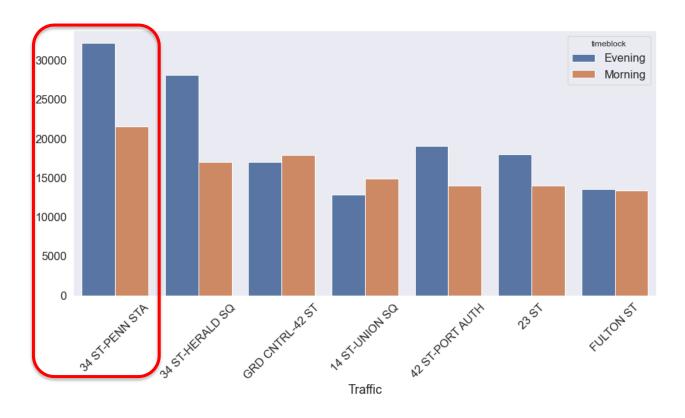
Daily traffic patterns at Key MTA stations



• Focusing on evening commuter traffic hours will yield the best results



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Thursday Evening!

Recommendation & Opportunities for the future



Where

- 7 Stations
- Clustered in Manhattan



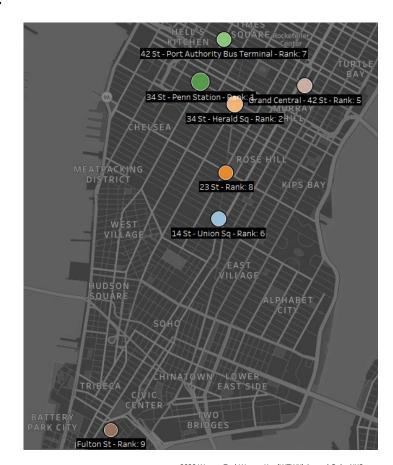
When

- Weekdays
- Evenings



Future Considerations

- Online Community
- Partner Strategy



• Questions?

Thank You!

• Appendix

