



# SALIBAY, ARIEL A.



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## OBJECTIVE

To seek new challenging position to expand my learnings, knowledge, skills and to utilize my technical skills for the growth of the organization as well as to enhance my knowledge about new and emerging trends in the IT sector while making a significant contribution to the success of the company.

## EXPERIENCE

### July 2022–August 2022

System Encoder • Wild Flour Bakery + Café Corp.

- Encode System Data using NetSuite.
- Check stock inventory of each branch.

### August 2018–February 2022

IT Support Specialist • EMCOR Inc.

- Provide complete IT technical support service and assisted teams to ensure efficient business processes.
- Provides IT support to the computer hardware, software and networks.
- Install Program use from company.

### November 2016–July 2018

IT Helpdesk Support • Ng Khai Development Corp.

- Enhance Helpdesk ticket system and translate all user issue into tickets to track the status of each ticket as support staff members work on solving the issue.
- Monitor installation, integration, configuration and maintenance of the IT peripherals.

## EDUCATION

### Bachelor of Science in Information Technology

Notre Dame of Kidapawan College, Kidapawan City  
June 2010 – March 2014

## COMPUTER SKILLS

- Computer Hardware and Software Knowledge
- Networks
- Troubleshooting
- Basic Programming
- Debugging
- Technical Support
- Software and Hardware installation
- Maintaining Software, Hardware and networks.
- Microsoft Office

## SOFT SKILLS

- Attention to Details
- Problem Solving
- Multitasking
- Teamwork
- Patience
- Creativity
- Analytical Skill
- Time Management
- Easy to learn