

## **CERTIFICATE**

TÜV SÜD PSB hereby certifies that

## Yap Sue Lin Amelia

has participated in the course

## WSQ Apply ISO 9001 Quality Management System (QMS) to Audit Requirements

on 01 - 02 September 2021 in Virtual Training

The course covered the following:

- Introduction to Quality and Product/Service
- Process Approach
- Interested parties' requirements and other needs and expectations
- Quality Policy and objectives
- Processes for the management of an organization, and resources
- Product/Service realization process

- Measurement, analysis and improvement processes
- ISO 9001:2015 Requirements
- Audit Scope
- Identification of evidence of relevant exclusion clauses
- Guidelines for auditing management systems
- · Audit plan, audit checklist, audit form

The purpose of the course ensures a comprehensive transfer of knowledge & understanding on internal audit process based on ISO 9001 requirements.

Certificate Number: TUVPSB/7897/29816 Singapore, 02 September 2021

Clement Teo

Head of Academy
TÜV SÜD PSB Pte Ltd