



CONTACT

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EDUCATION

2011 – 2015

Bachelor in Electrical & Electronics Engineering

Kathmandu University, Dhulikhel

2009 – 2011

Central Board of Secondary Education (CBSE +2)

Modern Indian School, Kathmandu

2009

School Leaving Certificate (SLC)

Prabhat Secondary English Boarding School, Rautahat

SOFT SKILL

- Communication
- Leadership
- Training & Development
- Strategic Planning & Execution
- Critical Thinking
- Problem Solving

HARD SKILL

- Data Analysis & Reporting
- Internet Connectivity Troubleshoot
- Network Infrastructure
- FTTX Network Design
- HTML5, CSS3, JavaScript

Aayush Shrestha

I am a purpose-driven professional committed to nurturing and supporting those in need, so that they get a favorable environment to thrive. I achieve this by prioritizing listening before speaking, fostering teamwork, facilitating learning and skill development, promoting empowerment, and embracing innovative thinking. These principles guide my actions and have contributed to my achievements throughout my professional journey.

WORK EXPERIENCE

Jan 2023 – Present

Self-Learning (Sharpening the saw)

- Worked on Personal Development (mind, soul & leadership) through books and Mindvalley courses.
- Worked on Time Management & Productivity
- Enhancing the knowledge of ICT Landscape (Web Development)

Jul 2020 – Jan 2023

WorldLink Communication Ltd

Regional Technical Officer

- Overseeing technical operations across 20 branches within the region.
- Lead escalated technical issues of the region and provide them support on priority.
- Provided training to network & support teams of branches on regular basis to strengthen technical capabilities (20 technical supervisors & 220 Field Attendants).
- Maintained technical KPIs of the region within threshold.
- Prepared and planed overall technical budget for region which include new network expansion and upgrade of existing network (80 FTTH POPs) to accommodate projected growth.

Feb 2018 – Jul 2020

WorldLink Communication Ltd

Network Supervisor

- Supervised and managed 25 Field Attendants with efficient result.
- Survey and planning of FTTx Trunk Link Network (International, Data Center, MPLS & FTTH POP) within Kathmandu valley.
- Pro-actively monitored Trunk Link Network and responded accordingly to the problem (even during on-call night duty).
- Optimizing and troubleshooting of FTTx Trunk Link (110 FTTx POPs).
- Prepared and analyzed report as per requirement.

LANGUAGE

- Nepali
- English
- Hindi

Nov 2016 – Feb 2018

WorldLink Communication Ltd

Senior Assistant in L2 Support

- Monitored Wireless, Cable and FTTH Link of Retail Clients.
- Troubleshooting client's end problem escalated by L1 team members.
- Evaluated the performance of L1 team members.
- Provided training and guidance to L1 team members.

Nov 2015 – Nov 2016

WorldLink Communication Ltd

IT Support Representative

- Troubleshooting client's end problem related to Mail, Internet Connectivity, Slow Browsing, IPTV, Network Related Queries, ADSL/DSL Router Configuration and Raisecom Switch Configuration through phone support.