In [51]: #Importing libraries for EDA

import pandas as pd

import matplotlib.pyplot as plt

import matplotlib

from matplotlib import gridspec

%matplotlib inline

matplotlib.rcParams.update({'font.size': 12})

In [52]: df = pd.read_csv('D:/Personal Projects/EDA Airlines Sentiment Analysis/Tweets.csv

In [53]: df.head()

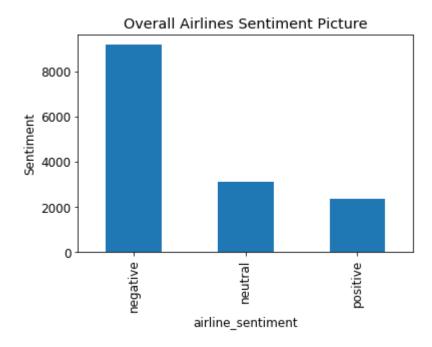
Out[53]:

	tweet_id	airline_sentiment	airline_sentiment_confidence	negativereason	negativereas
0	570306133677760513	neutral	1.0000	NaN	
1	570301130888122368	positive	0.3486	NaN	
2	570301083672813571	neutral	0.6837	NaN	
3	570301031407624196	negative	1.0000	Bad Flight	
4	570300817074462722	negative	1.0000	Can't Tell	
4					

```
In [54]:
         #Checking the data structure
         df.count()
Out[54]: tweet_id
                                          14640
         airline sentiment
                                           14640
         airline sentiment confidence
                                           14640
         negativereason
                                            9178
         negativereason confidence
                                          10522
         airline
                                           14640
         airline sentiment_gold
                                              40
                                           14640
         negativereason gold
                                              32
                                          14640
         retweet_count
         text
                                           14640
         tweet_coord
                                            1019
         tweet created
                                           14640
         tweet_location
                                            9907
         user timezone
                                            9820
         dtype: int64
In [55]: #Max count is 14640. The field that has less than 14640 entry has null values in
         #Checking null values per field
         df.isnull().sum()
Out[55]: tweet id
                                               0
         airline sentiment
                                               0
         airline_sentiment_confidence
                                               0
         negativereason
                                            5462
         negativereason_confidence
                                            4118
         airline
         airline sentiment gold
                                           14600
                                               0
         negativereason_gold
                                          14608
         retweet count
                                               0
         text
                                               0
         tweet coord
                                          13621
         tweet_created
                                               0
         tweet location
                                            4733
         user_timezone
                                            4820
         dtype: int64
In [56]: #Finding different types of sentiments
         df.airline_sentiment.unique()
Out[56]: array(['neutral', 'positive', 'negative'], dtype=object)
In [57]: #Entry per sentiment
         df.groupby('airline sentiment').size()
Out[57]: airline sentiment
         negative
                      9178
                      3099
         neutral
         positive
                      2363
         dtype: int64
```

```
In [58]: #Plotting bar chart of all sentiments
    df.groupby('airline_sentiment').size().plot.bar()
    plt.ylabel('Sentiment')
    plt.title('Overall Airlines Sentiment Picture')
```

Out[58]: <matplotlib.text.Text at 0x20042ad93c8>



```
In [73]: #Checking datatype of field airline_sentiment
df['airline_sentiment'].dtype
```

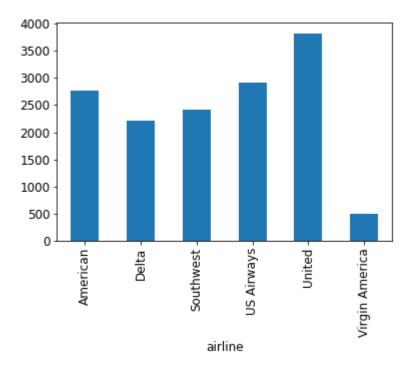
Out[73]: dtype('0')

```
In [85]: #Creating a new column for every unique sentiments
    df['negative'] = np.where(df['airline_sentiment']=='negative', 1, 0)
    df['positive'] = np.where(df['airline_sentiment']=='positive', 1, 0)
    df['neutral'] = np.where(df['airline_sentiment']=='neutral', 1, 0)
```

```
In [87]: #Checking number of unique airlines
df['airline'].unique()
```

In [92]: #Total number of review per airlines
df.groupby('airline').airline.count().plot.bar()

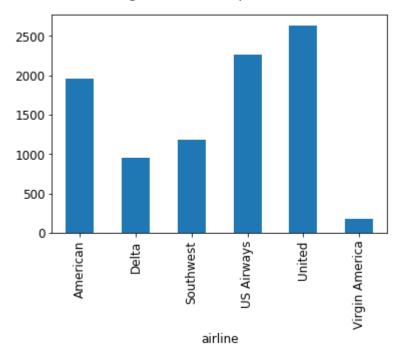
Out[92]: <matplotlib.axes._subplots.AxesSubplot at 0x20042371d68>



In [98]: #Number of negative reviews per airline
 df.groupby('airline').negative.sum().plot.bar()
 plt.suptitle('Negative reviews per airlines')

Out[98]: <matplotlib.text.Text at 0x20043080e80>

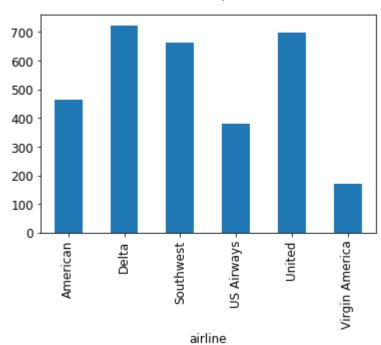
Negative reviews per airlines



In [100]: #Neutral review per airline
 df.groupby('airline').neutral.sum().plot.bar()
 plt.suptitle('Neutral review per airline')

Out[100]: <matplotlib.text.Text at 0x20042cf7588>

Neutral review per airline



Out[102]: <matplotlib.text.Text at 0x20043421ac8>

Positive review per airline

