# Core Integra Talent Acquisition Performance

August 23, 2024

## 1 Core Integra Talent Acquisition Performance

#### 1.1 Project Description

Core Integra offers the service of candidate selection and screening for clients through their talent acquisition team. In this project, these hiring processes funnels will be analyzed with the goal of optimizing processes such as candidate selection, average time between assignment and joining date and more. This analysis will also provide detailed Key Performance Indicators for each employee part of the Talent Acquisition team at Core Integra, which can then be used in order to track individual performance and assign goals for each employee. Lastly, this project will also explore why and how to implement better data collection processes in order to improve the accuracy of the analysis for the future.

#### 1.1.1 1. Loading & Exploring the Dataset

```
[3]: import pandas as pd
     import numpy
     df=pd.read_csv("TCS_MIS.csv")
     df.head()
[3]:
        Sr.NO Assignment Date Client
                                                  Position
                        1/2/24
     0
                                  TCS
                                        TCS - Finance SPOC
     1
            2
                        1/2/24
                                  TCS
                                        TCS - Finance SPOC
     2
            3
                        1/2/24
                                  TCS
                                        TCS - Finance SPOC
     3
            4
                        1/2/24
                                  TCS
                                        TCS - Finance SPOC
     4
                        1/2/24
                                        TCS - Finance SPOC
            5
                                  TCS
                        Candidate Name Contact No. EmailID Current Location
     0
                          Shiny Tavero
                                         8879536187
                                                         NaN
                                                                        Kamote
                 Mayuri Dilip Bulunge
                                         9561559680
                                                         NaN
                                                                  Navi Mumbai
     1
     2
                Anuja Prashant Nakhawa
                                         9082610082
                                                         NaN
                                                                          Uran
     3
        Pranali Pandharinath Padelkar
                                         9619375762
                                                                      Kharghar
                                                         NaN
                Rupali Baburao Warang
                                         8847785920
                                                         NaN
                                                                  Navi Mumbai
             State
                     Qualification
                                     ... Profile shared on
                                                           Interviwe Date
                                                   1/2/24
        Maharashtra
                                                                     1/3/24
        Maharashtra
                               NaN
                                                   1/2/24
                                                                        NaN
```

```
2 Maharashtra
                                {\tt NaN}
                                                     1/2/24
                                                                         NaN
     3 Maharashtra
                                                     1/2/24
                                {\tt NaN}
                                                                         NaN
     4 Maharashtra
                                NaN
                                                     1/2/24
                                                                         NaN
       Tel / F2F Interview Date - Feedback date Client Feedback \
     0
                                            1/3/24
                                                            No Show
                                               NaN
                                                                NaN
     1
     2
                                               NaN
                                                                NaN
     3
                                               NaN
                                                                NaN
     4
                                               NaN
                                                                NaN
       Documentation status Offer Status Joining Status DOJ Joining Month \
                         {\tt NaN}
                                       {\tt NaN}
                                                        {\tt NaN}
                                                             NaN
                                                                            NaN
     1
                         NaN
                                       NaN
                                                        NaN
                                                             NaN
                                                                            NaN
     2
                         NaN
                                        NaN
                                                        NaN
                                                             {\tt NaN}
                                                                            NaN
     3
                         NaN
                                        NaN
                                                        NaN
                                                             {\tt NaN}
                                                                            NaN
     4
                         {\tt NaN}
                                        NaN
                                                        {\tt NaN}
                                                             {\tt NaN}
                                                                            {\tt NaN}
                Spoc Name
     O Anisha Bhaskaran
     1 Anisha Bhaskaran
     2 Anisha Bhaskaran
     3 Anisha Bhaskaran
     4 Anisha Bhaskaran
     [5 rows x 24 columns]
[5]: # Display column names
     print("Column names:")
     print(df.columns)
     # Display data types of each column
     print("\nData types:")
     print(df.dtypes)
    Column names:
    Index(['Sr.NO', 'Assignment Date', 'Client', 'Position', 'Candidate Name',
            'Contact No.', 'EmailID', 'Current Location', 'State ', 'Qualification',
            'HR', 'CI HR Status', 'Additional Remark - Executive',
            'Reference given by', 'Profile shared on ', 'Interviwe Date ',
            'Tel / F2F Interview Date - Feedback date', 'Client Feedback',
            'Documentation status', 'Offer Status', 'Joining Status', 'DOJ',
            'Joining Month', 'Spoc Name'],
           dtype='object')
    Data types:
    Sr.NO
                                                     int64
```

Assignment Date	object
Client	object
Position	object
Candidate Name	object
Contact No.	object
EmailID	object
Current Location	object
State	object
Qualification	object
HR	object
CI HR Status	object
Additional Remark - Executive	object
Reference given by	object
Profile shared on	object
Interviwe Date	object
Tel / F2F Interview Date - Feedback date	object
Client Feedback	object
Documentation status	object
Offer Status	object
Joining Status	object
DOJ	object
Joining Month	object
Spoc Name	object
dtype: object	

# [7]: df.info()

<class 'pandas.core.frame.DataFrame'>
RangeIndex: 8346 entries, 0 to 8345
Data columns (total 24 columns):

Data	columns (total 24 columns):		
#	Column	Non-Null Count	Dtype
0	Sr.NO	8346 non-null	int64
1	Assignment Date	8346 non-null	object
2	Client	8346 non-null	object
3	Position	8346 non-null	object
4	Candidate Name	8346 non-null	object
5	Contact No.	8346 non-null	object
6	EmailID	5117 non-null	object
7	Current Location	8346 non-null	object
8	State	8346 non-null	object
9	Qualification	3176 non-null	object
10	HR	8346 non-null	object
11	CI HR Status	8346 non-null	object
12	Additional Remark - Executive	8346 non-null	object
13	Reference given by	8223 non-null	object
14	Profile shared on	3388 non-null	object
15	Interviwe Date	1635 non-null	object

```
16 Tel / F2F Interview Date - Feedback date 1650 non-null
                                                           object
17 Client Feedback
                                            2595 non-null
                                                           object
18 Documentation status
                                            348 non-null
                                                           object
19 Offer Status
                                            315 non-null
                                                           object
                                            299 non-null
                                                           object
20 Joining Status
21 DOJ
                                            214 non-null
                                                           object
22 Joining Month
                                            171 non-null
                                                           object
23 Spoc Name
                                            8346 non-null
                                                           object
```

dtypes: int64(1), object(23)

memory usage: 1.5+ MB

## 1.1.2 2. Data Cleaning

```
[9]: df = df.drop_duplicates(subset=['Candidate Name'])
    df.info()
```

<class 'pandas.core.frame.DataFrame'>

Index: 7752 entries, 0 to 8345
Data columns (total 24 columns):

#	Column	Non-Null Count	Dtype
0	 Sr.NO	7752 non-null	 int64
1	Assignment Date	7752 non-null	object
2	Client	7752 non-null	object
3	Position	7752 non-null	object
4	Candidate Name	7752 non-null	object
5	Contact No.	7752 non-null	object
6	EmailID	4817 non-null	object
7	Current Location	7752 non-null	object
8	State	7752 non-null	object
9	Qualification	2972 non-null	object
10	HR	7752 non-null	object
11	CI HR Status	7752 non-null	object
12	Additional Remark - Executive	7752 non-null	object
13	Reference given by	7659 non-null	object
14	Profile shared on	3111 non-null	object
15	Interviwe Date	1478 non-null	object
16	Tel / F2F Interview Date - Feedback date	1492 non-null	object
17	Client Feedback	2348 non-null	object
18	Documentation status	310 non-null	object
19	Offer Status	288 non-null	object
20	Joining Status	276 non-null	object
21	DOJ	197 non-null	object
22	Joining Month	155 non-null	object
23	Spoc Name	7752 non-null	object

dtypes: int64(1), object(23)

memory usage: 1.5+ MB

```
[11]: df['Assignment Date'] = pd.to_datetime(df['Assignment Date'], errors='coerce')
      df['DOJ'] = pd.to_datetime(df['DOJ'], errors='coerce')
      df['Interviwe Date '] = pd.to_datetime(df['Interviwe Date '], errors='coerce')
      df.head()
     /tmp/ipykernel 126/3122570799.py:1: UserWarning: Could not infer format, so each
     element will be parsed individually, falling back to `dateutil`. To ensure
     parsing is consistent and as-expected, please specify a format.
       df['Assignment Date'] = pd.to_datetime(df['Assignment Date'], errors='coerce')
     /tmp/ipykernel_126/3122570799.py:2: UserWarning: Could not infer format, so each
     element will be parsed individually, falling back to `dateutil`. To ensure
     parsing is consistent and as-expected, please specify a format.
       df['DOJ'] = pd.to_datetime(df['DOJ'], errors='coerce')
     /tmp/ipykernel_126/3122570799.py:3: UserWarning: Could not infer format, so each
     element will be parsed individually, falling back to `dateutil`. To ensure
     parsing is consistent and as-expected, please specify a format.
       df['Interviwe Date '] = pd.to_datetime(df['Interviwe Date '], errors='coerce')
[11]:
         Sr.NO Assignment Date Client
                                                  Position \
      0
             1
                    2024-01-02
                                  TCS
                                       TCS - Finance SPOC
             2
      1
                    2024-01-02
                                  TCS
                                       TCS - Finance SPOC
      2
             3
                    2024-01-02
                                  TCS TCS - Finance SPOC
      3
             4
                    2024-01-02
                                       TCS - Finance SPOC
                                  TCS
      4
             5
                    2024-01-02
                                  TCS
                                       TCS - Finance SPOC
                        Candidate Name Contact No. EmailID Current Location \
      0
                          Shiny Tavero 8879536187
                                                                      Kamote
                                                        NaN
                  Mayuri Dilip Bulunge 9561559680
                                                                 Navi Mumbai
      1
                                                        NaN
                Anuja Prashant Nakhawa 9082610082
      2
                                                        NaN
                                                                        Uran
      3 Pranali Pandharinath Padelkar 9619375762
                                                                    Kharghar
                                                        NaN
                 Rupali Baburao Warang 8847785920
                                                        {\tt NaN}
                                                                 Navi Mumbai
              State Qualification ... Profile shared on Interviwe Date
      0 Maharashtra
                               NaN
                                                   1/2/24
                                                               2024-01-03
      1 Maharashtra
                               \mathtt{NaN}
                                                   1/2/24
                                                                      NaT
      2 Maharashtra
                               NaN
                                                   1/2/24
                                                                      NaT
      3 Maharashtra
                               NaN
                                                   1/2/24
                                                                      NaT
      4 Maharashtra
                               NaN
                                                   1/2/24
                                                                      NaT
        Tel / F2F Interview Date - Feedback date Client Feedback \
                                           1/3/24
      0
                                                          No Show
      1
                                                              NaN
                                              {\tt NaN}
      2
                                              NaN
                                                              NaN
      3
                                              NaN
                                                              NaN
      4
                                              NaN
                                                              NaN
```

Documentation status Offer Status Joining Status DOJ Joining Month \

0	NaN	NaN	NaN Na7	NaN
1	NaN	NaN	NaN Na7	NaN
2	NaN	NaN	NaN Na7	NaN
3	NaN	NaN	NaN Na7	NaN
4	NaN	NaN	NaN Na7	. NaN

Spoc Name

- O Anisha Bhaskaran
- 1 Anisha Bhaskaran
- 2 Anisha Bhaskaran
- 3 Anisha Bhaskaran
- 4 Anisha Bhaskaran

[5 rows x 24 columns]

#### 1.1.3 3. Creating New Columns

Note: In this next step, we will create dummy variables to convert text from columns into numerical values, in order to help with future analysis. For example, in this next step we will count how many rows in the 'Joining Status' column are set to 'Joined' and convert those entries into binary results (1 if Joined and 0 if not). We will do a similar trick for the other columns to understand how many candidates received offers etc.

```
[13]: df2=pd.get_dummies(df['Joining Status'])
      df3=pd.get_dummies(df['CI HR Status'])
      df4=pd.get_dummies(df['Client Feedback'])
      df5=pd.get_dummies(df['Documentation status'])
      df6=pd.get_dummies(df['Offer Status'])
      df['Joined']=df2['Joined'].astype(int)
      df['CI HR Interested']=df3['Interested'].astype(int)
      df['Client Selected']=df4['Selected'].astype(int)
      df['Documentation Done']=df5['Done'].astype(int)
      df['Offer Done']=df6['Done '].astype(int)
      df['Assignment to Joining Date'] = (df['DOJ'] - df['Assignment Date']).dt.days
      df['Assignment to Interview Date'] = (df['Interviwe Date '] - df['Assignment_
       →Date']).dt.days
      df['Interview Date to Joining Date'] = (df['DOJ'] - df['Interviwe Date ']).dt.
       -days
      df.head()
```

```
[13]:
         Sr.NO Assignment Date Client
                                                  Position \
      0
             1
                    2024-01-02
                                   TCS TCS - Finance SPOC
             2
                                   TCS TCS - Finance SPOC
      1
                    2024-01-02
      2
             3
                    2024-01-02
                                   TCS
                                       TCS - Finance SPOC
      3
             4
                    2024-01-02
                                   TCS
                                       TCS - Finance SPOC
```

```
5
4
               2024-01-02
                              TCS
                                   TCS - Finance SPOC
                   Candidate Name Contact No. EmailID Current Location
                     Shiny Tavero
0
                                    8879536187
                                                    NaN
                                                                    Kamote
1
            Mayuri Dilip Bulunge
                                    9561559680
                                                    NaN
                                                              Navi Mumbai
          Anuja Prashant Nakhawa
2
                                    9082610082
                                                    NaN
                                                                      Uran
   Pranali Pandharinath Padelkar
                                                    NaN
                                                                 Kharghar
3
                                    9619375762
4
                                                              Navi Mumbai
           Rupali Baburao Warang
                                    8847785920
                                                    NaN
                Qualification
                                ... Joining Month
                                                          Spoc Name Joined
   Maharashtra
                                                  Anisha Bhaskaran
                           NaN
                                             NaN
   Maharashtra
                           NaN
                                             NaN
                                                  Anisha Bhaskaran
                                                                          0
  Maharashtra
                           NaN
                                             NaN
                                                  Anisha Bhaskaran
                                                                          0
3
  Maharashtra
                           NaN
                                             NaN
                                                  Anisha Bhaskaran
                                                                          0
  Maharashtra
                                                  Anisha Bhaskaran
                           NaN
                                             NaN
                                                                          0
  CI HR Interested Client Selected Documentation Done Offer Done
0
                                   0
                  0
                                   0
                                                        0
                                                                    0
1
2
                  0
                                   0
                                                        0
                                                                    0
3
                  0
                                   0
                                                        0
                                                                    0
4
                  0
                                   0
                                                        0
                                                                    0
  Assignment to Joining Date Assignment to Interview Date
0
                           NaN
                                                          1.0
1
                           NaN
                                                          NaN
2
                           NaN
                                                          NaN
3
                           NaN
                                                          NaN
4
                           NaN
                                                          NaN
  Interview Date to Joining Date
0
                               NaN
1
                               NaN
2
                               NaN
3
                               NaN
4
                               NaN
```

[5 rows x 32 columns]

#### 1.1.4 4. Improving Data Quality

Note: In this next step, we want to remove the first 6 characters in the 'Position' column, as the information about the client is redundant due to the previous column (Client).

```
[15]: import pandas as pd

df['Position'] = df['Position'].str[6:]
```

```
df.head()
                                                                         Candidate Name
[15]:
          Sr.NO Assignment Date Client
                                               Position
       0
              1
                      2024-01-02
                                     TCS
                                          Finance SPOC
                                                                           Shiny Tavero
              2
       1
                      2024-01-02
                                     TCS
                                          Finance SPOC
                                                                   Mayuri Dilip Bulunge
       2
              3
                                                                 Anuja Prashant Nakhawa
                      2024-01-02
                                     TCS
                                          Finance SPOC
       3
              4
                      2024-01-02
                                     TCS
                                          Finance SPOC
                                                         Pranali Pandharinath Padelkar
                      2024-01-02
                                     TCS
                                         Finance SPOC
              5
                                                                  Rupali Baburao Warang
                                                       State Qualification
         Contact No. EmailID Current Location
       0 8879536187
                          NaN
                                         Kamote Maharashtra
                                                                         NaN
       1 9561559680
                          NaN
                                    Navi Mumbai Maharashtra
                                                                         NaN
       2 9082610082
                          NaN
                                           Uran Maharashtra
                                                                         NaN
       3 9619375762
                          NaN
                                       Kharghar Maharashtra
                                                                         NaN
       4 8847785920
                                    Navi Mumbai Maharashtra
                          NaN
                                                                         {\tt NaN}
         Joining Month
                                 Spoc Name Joined CI HR Interested Client Selected
                         Anisha Bhaskaran
       0
                    NaN
                                                                                    0
                    NaN
                         Anisha Bhaskaran
                                                                   0
       1
       2
                         Anisha Bhaskaran
                                                 0
                                                                   0
                                                                                    0
                    {\tt NaN}
                         Anisha Bhaskaran
       3
                    NaN
                                                 0
                                                                   0
                                                                                    0
                    {\tt NaN}
                         Anisha Bhaskaran
                                                 0
                                                                   0
                                                                                    0
         Documentation Done Offer Done Assignment to Joining Date
       0
                           0
                                       0
                                                                  NaN
                           0
                                       0
                                                                  NaN
       1
       2
                           0
                                       0
                                                                  NaN
       3
                           0
                                       0
                                                                  NaN
                           0
       4
                                       0
                                                                  NaN
         Assignment to Interview Date Interview Date to Joining Date
       0
                                    1.0
                                                                     NaN
                                    NaN
       1
                                                                     NaN
       2
                                    NaN
                                                                     NaN
       3
                                    NaN
                                                                     NaN
                                    NaN
                                                                     NaN
       [5 rows x 32 columns]
      df['Qualification'].value_counts().head(40)
[196]: Qualification
       nan
                                4780
       Graduate
                                 458
       MBA
                                 264
```

253

B.COM

```
Bcom
                          215
B. Com
                          210
BCA
                          147
B. A.
                          134
B. Sc
                          129
BMS
                           90
BA
                           85
B.TECH
                           80
Bsc
                           80
B.SC
                           71
BBA
                           63
B.A
                           56
ΒE
                           39
Mcom
                           37
Btech
                           35
MCA
                           32
12th
                           26
Under Graduate
                           22
Msc
                           19
M.COM
                           18
MA
                           17
MSW
                           16
B. Tech
                           16
CA
                           15
M. Com
                           15
M.A
                           15
BE / B.Tech / BTech
                           15
M.SC
                           13
Army - Graduation
                           12
Army - Graduate
                           12
BSC
                           11
M. Sc
                           10
Diploma
                            9
HSC
                            8
M. A.
                            8
PG
                            7
Name: count, dtype: int64
```

Next, we want to clean the Qualification column better so that we can run analysis on how a qualification of a candidates affects their chances of getting hired. We will do this by creating another column - Qualification Category - which will categorize all of the entries in the Qualification column.

```
[19]: df['Qualification']=df['Qualification'].astype(str)

def classify_qualification(qualification):
```

```
if pd.isna(qualification) or qualification == '' or str(qualification).
 strip().lower() == 'nan':
        return 'Blank Entry'
    qualification = qualification.strip().lower()
    if 'b.com' in qualification or 'bcom' in qualification:
        return 'BCom'
    elif 'b.a' in qualification or 'ba' in qualification or 'bfa' in_
 ⇒qualification or 'baf' in qualification:
        return 'BA'
    elif 'b.sc' in qualification or 'bsc' in qualification:
        return 'BSc'
    elif 'b.tech' in qualification or 'btech' in qualification or 'be' in _{\sqcup}

¬qualification:
        return 'BTech/BE'
    elif 'bba' in qualification or 'bms' in qualification:
       return 'BBA/BMS'
    elif 'mba' in qualification:
       return 'MBA'
    elif 'm.com' in qualification or 'mcom' in qualification:
        return 'MCom'
    elif 'm.sc' in qualification or 'msc' in qualification:
        return 'MSc'
    elif 'm.a' in qualification or 'ma' in qualification:
        return 'MA'
    elif 'diploma' in qualification or 'pg' in qualification or 'post graduate'
 →in qualification:
        return 'Diploma/PG'
    elif '12th' in qualification or 'hsc' in qualification or 'high school' in__
 ⇔qualification:
        return '12th/High School'
    else:
        return 'Other'
df['Qualification Category'] = df['Qualification'].apply(classify_qualification)
df['Qualification Category'].value_counts()
```

#### [19]: Qualification Category

Blank Entry 4780
Other 1311
BA 518
BCom 483
BTech/BE 185
BSc 185
BBA/BMS 90

MA 58
MCom 58
MSc 38
12th/High School 36
Diploma/PG 10
Name: count, dtype: int64

Therefore, as seen above, the Qualification Categories have been classified better, although there are still 4780 Blank Entries.

Next, let's look at the 'Reference given by' column and try to classify that into Reference Categories.

## [21]: df['Reference given by'].value\_counts()

#### [21]: Reference given by Naukri 4668 NAUKRI 824 Job Hai 456 Skill Connect 340 Surender Diwedi 209 Naukri- Mass Email 135 Candidate Referance 126 Local Referance 107 Captain Tobby Joseph 84 Ex-Servicemen 71 Saloni 58 53 Dhruthi Naukri - Mass Email 44 38 Swastik 32 Tescom NAUKRI JP 32 Client Referance - Dipti 30 SURENDRA 30 Client Referance 23 HR Mecatric 19 Naukri JP 18 Skill C2C 17 Temp Pull Data 14 Work India 14 Mukesh 9 SALONI 9 9 ex-servicemen JOB POSTING 8 8 TCS Client Referance - Aditya 8 Ref Candidates 8 KIRAN 7 Anudip Foundation 6

Job Fair	6
Prem	6
WORKINDIA	5
NAUKRI - MASS EMAIL	5
Job India	5
Old Data	4
	_
DHRUTHI	4
surender Diwedi	4
CAPTAIN TOBBY JOSEPH	4
Ranjit	4
Namrata Vendor - Prem	4
Ipsita Pati - Employee Referance	3
Ex-servicemen	3
DGR	3
Lokesh Gupta	3
<del>-</del>	
CLIENT REFERANCE - DIPTI	3
Apna Job	3
Mohit Kumar	3
Reference - Candidate	3
Client Referance - Anshika	2
Client Referance	2
Prasanth Sam	2
Old Data - Mass Email	2
Naukri - Mass email	2
Shweta Patil	2
CANDIDATE REFERANCE	2
Amra Ram Sai	2
Swati C	2
Indrajeet C	2
Linkedin	2
Linkdin	2
TCS Portal	2
ex-servicemen - Air Force	2
Client Referance - Anvi	2
Candidate Referance	2
JOB HAI	2
Own Reference	2
SURNDRA	2
Sushil Sharma	1
Candidate referance	1
Candidate Reference	1
ex - serviceman - candidate referance	1
Prem	1
WORK INDIA	1
J0	1
NAU	1
	_
SKILL C2C	1

```
TESCOM
                                                    1
       EX SERVICEMAN
                                                    1
       CA
      Riya Kumari
                                                    1
       SURE
                                                    1
      Vinayak
                                                    1
       SUDHIR C
                                                    1
      Mahesh Sir
                                                    1
       Subramanya
                                                    1
      Mandar Sarpole
                                                    1
       Tushwar Watpade
                                                    1
       SURENDER
                                                    1
       Candidate referance
                                                    1
       Raju
                                                    1
       Anita Vendor
                                                    1
       Shubham Patil
                                                    1
       Nilesh
       Swapnil Wani
       Nitin Katkar
                                                    1
       Cadidate Referance
                                                    1
       NAVT MUMBAT
                                                    1
       Client Referance - Niha
                                                    1
       Name: count, dtype: int64
[137]: import pandas as pd
       import numpy as np
       df['Reference given by'] = df['Reference given by'].str.lower()
       def classify_reference(ref):
           if pd.isna(ref): # Check for NaN values
               return 'Other'
           if 'naukri' in ref:
               return 'Naukri'
           elif 'job hai' in ref:
               return 'Job Hai'
           elif 'skill connect' in ref:
               return 'Skill Connect'
           elif 'surender diwedi' in ref or 'surendra' in ref:
               return 'Surender Diwedi'
           elif 'captain toby joseph' in ref or 'captain tobby joseph' in ref:
               return 'Captain Tobby Joseph'
           elif 'ex-servicemen' in ref or 'ex serviceman' in ref:
```

1

JOB

return 'Ex-Servicemen'

elif 'saloni' in ref:
 return 'Saloni'

```
elif 'dhruthi' in ref or 'druthi' in ref:
    return 'Dhruthi'
elif 'swastik' in ref:
    return 'Swastik'
elif 'local referance' in ref or 'local reference' in ref:
    return 'Local Reference'
elif 'candidate referance' in ref or 'candidate reference' in ref:
    return 'Candidate Reference'
elif 'client referance' in ref or 'client reference' in ref:
    return 'Client Referance'
else:
    return 'Other'

df['Reference Category'] = df['Reference given by'].apply(classify_reference)
df['Reference Category'].value_counts()
```

#### [137]: Reference Category

Naukri 5728 Job Hai 458 Skill Connect 340 Other 335 Surender Diwedi 243 Candidate Reference 134 Local Reference 107 Captain Tobby Joseph 88 Ex-Servicemen 86 Client Referance 71 Saloni 67 Dhruthi 57 Swastik 38 Name: count, dtype: int64

As you can see, the data is a lot cleaner now and better classified.

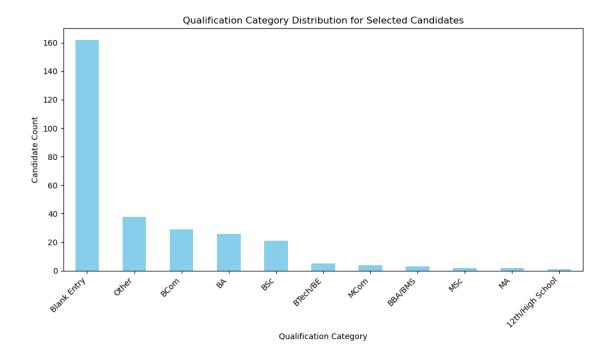
#### 1.1.5 5. Calculating Key Performance Indicators

```
[23]: total_candidates = len(df)
    candidates_shortlisted = df['CI HR Interested'].sum()
    candidates_selected_by_TCS = df['Client Selected'].sum()
    candidates_joined = df['Joined'].sum()
    average_time_to_join = df['Assignment to Joining Date'].mean()

    print(f"Total Candidates: {total_candidates}")
    print(f"Candidates Shortlisted: {candidates_shortlisted}")
    print(f"Candidates Selected by TCS: {candidates_selected_by_TCS}")
    print(f"Candidates Joined: {candidates_joined}")
```

```
print(f"Average Time to Join: {average_time_to_join:.2f} days")
      Total Candidates: 7752
      Candidates Shortlisted: 2338
      Candidates Selected by TCS: 293
      Candidates Joined: 153
      Average Time to Join: 34.31 days
      1.1.6 6. General Analytics
      Qualification Analysis of those who joined
[148]: filtered_df = df[df['Client Selected'] == 1]
       qualification_counts = filtered_df['Qualification Category'].value_counts()
       qualification_counts
[148]: Qualification Category
      Blank Entry
       Other
                            38
      BCom
                            29
      BA
                            26
      BSc
                            21
      BTech/BE
                             5
      MCom
                             4
      BBA/BMS
                             3
      MSc
                             2
      MA
       12th/High School
      Name: count, dtype: int64
[156]: import matplotlib.pyplot as plt
       plt.figure(figsize=(10, 6))
       qualification_counts.plot(kind='bar', color='skyblue')
       plt.title('Qualification Category Distribution for Selected Candidates')
       plt.xlabel('Qualification Category')
       plt.ylabel('Candidate Count')
       plt.xticks(rotation=45, ha='right')
       plt.tight_layout()
```

plt.show()



## Demographic Analysis

```
[200]: filtered_df = df[df['Client Selected'] == 1]
filtered_df['State '].value_counts()
```

[200]: State Maharashtra 127 Uttar Pradesh 47 Bihar 26 Madhya Pradesh 25 Rajasthan 12 Delhi 10 Telangana 8 West Bengal 7 Jharkhand 6 Jammu & Kashmir 5 Uttarakhand 5 Andhra Pradesh 3 Gujarat 3 Odisha 2 Punjab 2 Karnataka 1 Himachal Pradesh 1 Tamil Nadu 1 Haryana 1 Assam 1 Name: count, dtype: int64

#### Positions that have Joined TCS

```
[163]: filtered_df = df[df['Joined'] == 1]
    filtered_df['Position'].value_counts()
[163]: Position
```

0E 45 VADM 43 DSE 12 SCE Thane 8 ASS/ATS 7 Regional HR 6 Associate 4 Transformation Manager 4 Support Operations Executive 3 Platform Tester 3 Admin Executive 3 2 Lead EF Resource Management 2 2 CCTV Executive SME 1 Data Analyst Telesales Executive 1 MIS Executive 1 Technical Support 1 Developer 1 Finance SPOC 1 ASM Translation Project coordinator Name: count, dtype: int64

#### Reference Category Analysis

```
[173]: filtered_df = df[df['Client Selected'] == 1]
reference_counts = filtered_df['Reference Category'].value_counts()
reference_counts
```

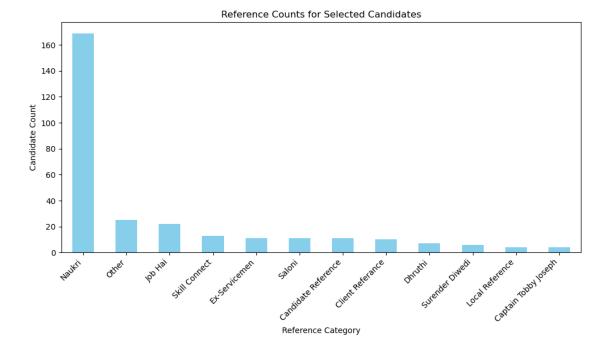
#### [173]: Reference Category Naukri 169 Other 25 Job Hai 22 Skill Connect 13 Ex-Servicemen 11 Saloni 11 Candidate Reference 11 Client Referance 10

```
Dhruthi 7
Surender Diwedi 6
Local Reference 4
Captain Tobby Joseph 4
Name: count, dtype: int64
```

```
[175]: plt.figure(figsize=(10, 6))
    reference_counts.plot(kind='bar', color='skyblue')

    plt.title('Reference Counts for Selected Candidates')
    plt.xlabel('Reference Category')
    plt.ylabel('Candidate Count')
    plt.xticks(rotation=45, ha='right')

    plt.tight_layout()
    plt.show()
```



#### 1.1.7 7. Core Integra Talent Acquisition Team Performance

In this section, I will be exploring different methods and techniques to analyze the data, such as data visualization tools, regression analysis, and more, to extract key insights.

```
[25]: import matplotlib.pyplot as plt
import seaborn as sns

total_candidates = df.groupby('HR')['Candidate Name'].count()
```

```
joined_candidates = df.groupby('HR')['Joined'].sum()

conversion_rate = (joined_candidates / total_candidates) * 100

plt.figure(figsize=(8, 6))
    conversion_rate.sort_values(ascending=False).plot(kind='bar')

plt.title('HR Performance: Conversion Rate')

plt.xlabel('HR')

plt.ylabel('Conversion Rate (%)')

plt.xticks(rotation=45)

plt.show()
```

# 

```
[27]: hr_grouped = df.groupby('HR').agg(
          total_candidates=('HR', 'count'),
          total_joined=('Joined', 'sum'),
)
```

```
[27]:
                 total_candidates total_joined conversion_rate
      HR
      Sandhya
                              1386
                                              47
                                                          3.391053
      Khushboo
                              1250
                                              40
                                                          3.200000
      Hema
                              1649
                                              28
                                                          1.697999
      Saloni
                              1825
                                              28
                                                          1.534247
      Siddharth
                              1619
                                              10
                                                          0.617665
      Jessbina
                                23
                                               0
                                                          0.00000
```

**Insight:** As seen in the above table and graph, it is clear that Sandhya has had the most number of candidates that have joined the client, and the highest conversion rate in doing so.

However, we could analyze this a bit further, and try to see why these employees have such low conversion rates by exploring the entire hiring process funnel.

```
[29]: hr_grouped_detailed = df.groupby('HR').agg(
         total_candidates=('HR', 'count'),
         total_screened=('CI HR Interested', 'sum'),
         total_selected_by_TCS=('Client Selected', 'sum'),
         total_joined=('Joined', 'sum'),
     )
     hr_grouped_detailed['screened %'] = (hr_grouped_detailed['total_screened'] / ___
      hr_grouped_detailed['selected %'] =__
      ⇔(hr_grouped_detailed['total_selected_by_TCS'] / ___
      →hr_grouped_detailed['total_screened']) * 100
     hr grouped detailed['joined %'] = (hr grouped detailed['total joined'] / ...
      ⇔hr_grouped_detailed['total_selected_by_TCS']) * 100
     # Round specific columns to two decimal places
     hr_grouped_detailed['screened %'] = hr_grouped_detailed['screened %'].round(2)
     hr_grouped_detailed['selected %'] = hr_grouped_detailed['selected %'].round(2)
     hr_grouped_detailed['joined %'] = hr_grouped_detailed['joined %'].round(2)
     # Reorder columns
     hr_grouped_detailed = hr_grouped_detailed[
         ['total candidates', 'screened %', 'total screened', 'selected %', |
```

```
hr_grouped_detailed.sort_values(by='total_joined', ascending=False)
```

[29]:	total_candidates	screened %	total_screened	selected % \
HR	_		_	
Sandhya	1386	33.33	462	19.26
Khushboo	1250	50.64	633	14.38
Saloni	1825	22.14	404	13.61
Hema	1649	21.10	348	10.34
Siddharth	1619	30.14	488	4.51
Jessbina	23	13.04	3	0.00
	total_selected_by_	TCS joined	% total_joined	
HR			-0	
Sandhya		89 52.	81 47	
Khushboo		91 43.	96 40	
Saloni		55 50.	91 28	
Hema		36 77.	78 28	
Siddharth		22 45.	45 10	
Jessbina		O N	aN 0	

In the table above, we have calculated the numbers for the entire hiring funnel, along with their conversion rates. Screened % refers to the percentage of applicants chosen by Core Integra employees. Selected % refers to the percentage of applicants that were selected by the client (TCS) from the ones who were chosen by Core Integra employees. Joined % refers to the percentage of applicants that joined the client after being selected by the client.

Insight: Here, there are some interesting points to note. Khushboo has a very high screened %, which suggests that her selection criteria for candidates might be a bit loose and could be stricter, as from the 633 candidates that Khushboo shortlists, the client has only selected 91, out of which only 40 have joined. Meanwhile, Saloni and Hema have a low screened % which suggests that they need to find better candidates, or loosen their candidate requirements. Despite having a low screened %, Saloni and Hema have a low selected % as well, which suggests that TCS is using a different selection criteria compared to Saloni and Hema.

Next, I want to analyze the reason why Core Integra HR Employees rejected a candidate, in order to better understand their screening processes. Let us first look at the overall reasons for not choosing the 'Interested' option in CI HR Status column i.e. why the Core Integra HR Employee didn't shortlist the candidate. First, we will look at the 'CI HR Status' column, and then the 'Additional Remark - Executive' column in order to get a full understanding of why a client is being rejected. Then, we can look at these entries employee-wise, to understand why each employee is rejecting a candidate.

```
[31]: df['CI HR Status'].value_counts()
```

[31]: CI HR Status
Interested 2338

```
Not Interested
                                         1937
                                         1578
Not Connected
Rejected
                                          756
Call Back
                                          377
NA Undergraduate
                                          239
Reconnected
                                          219
Salary Issue
                                          140
Location Issue
                                          111
Interested But Vehicle Not Available
                                           19
Not interested
                                           17
Call back
                                           14
Position on Hold
                                            2
                                            2
NA B.E. Candidate
                                            2
Location issue
rejected
                                            1
Name: count, dtype: int64
```

[33]:	CI HR Status	Call Back Ca	ll back	Location I	Issue NA U	Jndergradua <sup>.</sup>	te \	
	HR							
	Hema	93.0	0.0		46.0	16	.0	
	Jessbina	9.0	0.0		1.0	0	.0	
	Khushboo	21.0	0.0		12.0	96	.0	
	Saloni	72.0	0.0		0.0	69	.0	
	Sandhya	182.0	14.0		0.0	0	.0	
	Siddharth	0.0	0.0		13.0	55	.0	
	CI HR Status	Not Connected	l Not int	erested P	Position or	n Hold Rec	onnected	\
	HR							
	Hema	491.0	)	0.0		2.0	0.0	
	Jessbina	0.0	)	0.0		0.0	0.0	
	Khushboo	216.0	)	0.0		0.0	0.0	
	Saloni	223.0	)	0.0		0.0	196.0	
	Sandhya	401.0	)	17.0		0.0	0.0	

0.0 Siddharth 247.0 0.0 8.0 CI HR Status Salary Issue HR Hema 0.0 Jessbina 4.0 36.0 Khushboo Saloni 62.0 Sandhya 26.0 Siddharth 10.0 [35]: df['Additional Remark - Executive'].value\_counts() [35]: Additional Remark - Executive Interested 2338 1789 Not Responding Not looking for Job 940 No Required Skills 678 Currently Working 408 Call Back 391 Reason Not Shared 234 Undergraduate 229 Not looking for job 227 Location Issue 113 No Communication Skills 76 64 Exp. above 40K Looking for Profile other than OE 58 Not Looking for Job 48 Exp.31K - 40K 34 Not Interested for Said Role 26 Interested But Vehicle Not Available 19 Exp.26K - 30K 18 Studying 10 8 Wrong No 7 Exp.14K - 20K Age Above 45 7 Looking for Desk Job 5 5 Exp.21k to 30k Exp.21K - 25K 5 4 Age Above 50 Exp. 14k - 20K 4 3 Exp. above 40k 2

2

Position on Hold

Name: count, dtype: int64

B.E. Candidate

```
[37]: exclude_statuses = ['Interested', 'Rejected']
      df_filtered = df[~df['Additional Remark - Executive'].isin(exclude_statuses)]
      grouped = df_filtered.groupby(['HR', 'Additional Remark - Executive']).size().

¬reset_index(name='count')
      top5_per_hr = grouped.groupby('HR').apply(lambda x: x.nlargest(5, 'count')).

¬reset_index(drop=True)

      pivot_table = top5_per_hr.pivot(index='HR', columns='Additional Remark -__
       →Executive', values='count').fillna(0)
      pivot_table
[37]: Additional Remark - Executive Call Back Currently Working Exp. above 40K \
                                                               0.0
     Hema
                                           93.0
                                                                                0.0
      Jessbina
                                            9.0
                                                               0.0
                                                                                4.0
      Khushboo
                                            0.0
                                                               0.0
                                                                                0.0
      Saloni
                                           72.0
                                                             314.0
                                                                                0.0
      Sandhya
                                          196.0
                                                               0.0
                                                                                0.0
      Siddharth
                                            0.0
                                                               0.0
                                                                                0.0
      Additional Remark - Executive Location Issue \
     HR.
                                                 0.0
      Hema
      Jessbina
                                                 1.0
      Khushboo
                                                 0.0
      Saloni
                                                 0.0
      Sandhva
                                                 0.0
      Siddharth
                                                13.0
      Additional Remark - Executive Looking for Profile other than OE \
     HR.
      Hema
                                                                    0.0
                                                                    0.0
      Jessbina
      Khushboo
                                                                   56.0
                                                                    0.0
      Saloni
      Sandhya
                                                                    0.0
      Siddharth
                                                                    0.0
      Additional Remark - Executive No Communication Skills No Required Skills \
      HR.
                                                                            206.0
      Hema
                                                          0.0
      Jessbina
                                                          0.0
                                                                               1.0
      Khushboo
                                                          0.0
                                                                              0.0
      Saloni
                                                          0.0
                                                                              0.0
```

Sandhya Siddharth	5	54.0 0.0				
Additional Remark - Executive	e Not Looking for Job	Not Responding	\			
Hema	0.0	491.0				
Jessbina	0.0	0.0				
Khushboo	46.0	220.0				
Saloni	0.0	419.0				
Sandhya	0.0	404.0				
Siddharth	0.0	255.0				
Additional Remark - Executive	e Not looking for Job	Not looking for	job \			
Hema	247.0	g	0.8			
Jessbina	5.0		0.0			
Khushboo	76.0		0.0			
Saloni	91.0		0.0			
Sandhya	108.0		0.0			
Siddharth	413.0		0.0			
Additional Remark - Executive	e Reason Not Shared U	Indergraduate				
Hema	0.0	0.0				
Jessbina	0.0	0.0				
Khushboo	0.0	96.0				
Saloni	221.0	0.0				
Sandhya	0.0	0.0				
Siddharth	0.0	55.0				

Next, let us look at the Client Feedback column, with relation to the HR employee who had selected the candidate.

## [63]: df['Client Feedback'].value\_counts()

#### [63]: Client Feedback No Turn up 654 Rejected by Client 619 No Show 483 Selected 293 Feedback Awaited 195 No Requirement 65 Closed Internally 18 Position Closed 11 Position on Hold 8 2 position Closed Name: count, dtype: int64

I would like to understand which HR employees are responsible for the high amount of candidates who have not shown up to the interview.

[95]:	Client Feedback	No Show	No Turn up	Total
	HR			
	Hema	64	147	211
	Jessbina	0	3	3
	Khushboo	168	111	279
	Saloni	127	113	240
	Sandhya	98	108	206
	Siddharth	26	172	198

It is clear to see that a lot of candidates, across all HR employees, are not showing up for their interviews. This could potentially harm Core Integra's standing as they are responsible for the clients, so these numbers would have to be reduced by better communication channels between the candidate, Core Integra, and TCS.

Next, I want to look at the relationship between the Reference Category and No-Shows

```
[182]: Client Feedback
                             No Show No Turn up Total Total Candidates \
       Reference Category
      Naukri
                                  327
                                              450
                                                                       5728
                                                     777
       Job Hai
                                   47
                                               48
                                                      95
                                                                        458
       Other
                                   25
                                               35
                                                                        335
                                                      60
```

Skill Connect	22	19	41	340
Candidate Reference	21	12	33	134
Captain Tobby Joseph	0	33	33	88
Ex-Servicemen	2	19	21	86
Swastik	9	8	17	38
Saloni	5	12	17	67
Surender Diwedi	5	10	15	243
Local Reference	6	7	13	107
Client Referance	8	1	9	71
Dhruthi	6	0	6	57

Client Feedback	Total	Joined
Reference Category		
Naukri		90
Job Hai		9
Other		11
Skill Connect		3
Candidate Reference		8
Captain Tobby Joseph		3
Ex-Servicemen		8
Swastik		0
Saloni		7
Surender Diwedi		3
Local Reference		1
Client Referance		6
Dhruthi		4

Next, we will investigate the total amount of days it takes for each candidate to join TCS, after being assigned to the respective HR representative.

Average Time to Join: 34.31 days

 $\label{thm:continuity} $$ / tmp/ipykernel_126/877351825.py:5: Future Warning: DataFrame.applymap has been deprecated. Use DataFrame.map instead.$ 

averages = averages.applymap(lambda x:  $f"{x:.1f}"$  if isinstance(x, float) else x)

[39]:		Assignment	to	Interview	Date	Interview	Date	to	Joining	Date	\
	HR										
	Hema				8.4					22.0	
	Saloni				15.2					31.0	
	Khushboo				11.2					28.2	
	Siddharth				4.3					31.4	
	Sandhya				12.9					39.3	
	Jessbina				nan					nan	
		Assignment	to	Joining Da	ate						
	HR										
	Hema			20	0.0						
	Saloni			22	2.7						
	Khushboo			3!	5.1						
	Siddharth			38	3.6						
	Sandhya			49	9.3						
	Jessbina			1	nan						

**Insight:** It is clear to see that Hema has the fastest Assignment to Joining time period. However, Hema does not have many candidates that have joined TCS eventually, whereas Sandhya has the most candidates that have joined. Therefore, if Sandhya could bring her average time between assignment and joining date down, then she can become more efficient and improve her conversion rate even further.

Last, we can analyze how each employee is doing position-wise. Are some employees placing candidates in certain positions, while not able to place candidates in other positions? Each position has a different selection criteria, so this would be extremely important to investigate in order to improve the selection criteria.

# [45]: df['Position'].value\_counts()

#### [45]: Position 0E 1727 VADM 1236 Associate 519 Support Operations Executive 498 DSE 490 Transformation Manager 341 Regional HR 323 Business Development Executive / Manager 260 CCTV Executive 232 Finance SPOC 225 SCE Thane 195 Sales Manager 127 125 ASS/ATS 122 SME ASM 99 GSP Executive 97

Desktop Support Engineer	81
AP Executive	80
MIS Executive	77
ESS Executive	60
SO	60
3D Animator	51
Power Auditor	48
Admin Executive	47
DA Team Member	44
Platform Tester	35
Content Management Executive	34
Java Developer	34
Telesales Executive	31
Support Executive	30
Translation Project coordinator	27
Content Editor	26
Developer	23
Project Manager	22
VBA Developer	20
Network Admin	19
SME Governance	18
Lead Generation Executive	18
SCE	18
Hub Operation Manger	17
Functional Consultant	17
Lead EF Resource Management	16
Jr Legal Counsel	15
Associate SIRT	15
Regional Trainer	14
Support Executive	14
Customer Support	13
Strategic Account	12
Tech Led-Network	12
Support Executive SMTE/Non STEM/Non Domin	11
Python Developer	9
Team Sales Manager	9
Data Analyst	8
Analyst LP Research	7
Operation Executive - 2	6
JAVA Developer	6
Mobile Application Desiganer	4
3D Modeler	4
UI Developer	4
Corporate Manage Service	4
Team Leader	3
Technical Support	3
Pre-Sales Solution Consultant	2

```
Territory Manager
     GSP Executive
                                               2
                                               2
     Support Executive SMTE
     0 E
     Business Analyst VE Sales
                                               1
     Name: count, dtype: int64
[47]: grouped = df.groupby(['HR', 'Position']).agg(
        count=('Position', 'size'),
        client_selected=('Client Selected', 'sum'),
        joined=('Joined', 'sum')
     ).reset_index()
     # Step 2: Sort each group by count and get the top 5 positions for each HR
     grouped = grouped.sort_values(['HR', 'count'], ascending=[True, False])
     top_5_positions = grouped.groupby('HR').head(5)
     # Step 3: Restructure the DataFrame
     # Display the final DataFrame
     final_df
```

2

[47]:	HR	Position	count	\
20	Hema	Support Operations Executive	463	
24	Hema	Transformation Manager	318	
6	Hema	DSE	169	
25	Hema	VADM	167	
17	Hema	SCE Thane	144	
26	Jessbina	Transformation Manager	23	
35	Khushboo	0E	657	
43	Khushboo	VADM	309	
31	Khushboo	DSE	187	
32	Khushboo	Lead EF Resource Management	16	
36	Khushboo	Platform Tester	16	
54	Saloni	OE	554	
62	Saloni	VADM	296	
46	Saloni	Associate	285	
47	Saloni	CCTV Executive	122	
45	Saloni	ASS/ATS	100	
71	Sandhya	OE	456	
77	Sandhya	VADM	392	
64	Sandhya	Associate	139	
73	Sandhya	Regional HR	124	
65	Sandhya	CCTV Executive	87	
86	Siddharth	Business Development Executive / Manager	254	

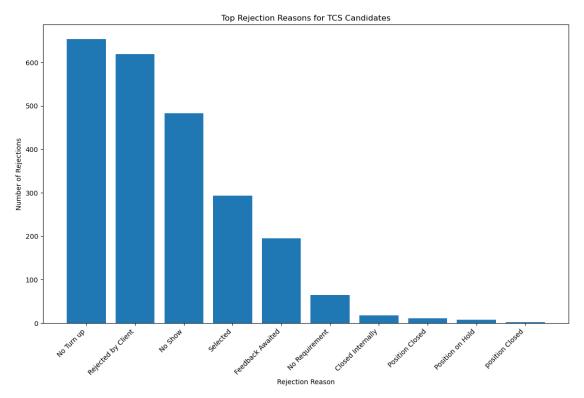
SME Siddharth SME Siddharth Finance SPOC Regional HR  client_selected joined				
Siddharth Finance SPOC Regional HR  client_selected joined  4 3 8 4 7 7 7 6 2 2 2 7 8 8 8 8 0 0 0 6 45 18 8 26 13 12 4 2 2 2 8 6 3 2 11 11 6 9 2 7 1 0 6 7 6 8 43 24 7 28 17 8 3 1 8 3 3 6 10 1 6 1 0 6 2 4 0 6 0 1 1 6 2 1	112	Siddharth		Sales Manager
Siddharth Regional HR  client_selected joined  4 3 8 4 7 7 7 6 2 2 2 7 8 8 8 8 0 0 0 6 45 18 8 26 13 12 4 2 2 2 8 6 3 2 11 11 6 9 2 7 1 0 6 7 6 8 43 24 7 7 6 8 3 1 8 3 1 8 3 3 8 3 3 8 3 3 8 3 3 8 3 3 8 3 3 8 3 3 8 3 3 8 3 3 8 3 3 8 3 3 3 3	110	Siddharth		
client_selected joined  4	95	Siddharth		Finance SPOC
1       4       3         1       8       4         7       7         2       2         2       8       8         3       0       0         4       18       18         3       12       4         2       2       2         3       1       1         4       2       2         4       3       2         4       3       2         4       3       3         3       1       3         3       1       3         3       1       0         4       0       0         0       1       1         5       2       1	109	Siddharth		Regional HR
8       4         7       7         6       2         8       8         8       0         0       0         6       45         18       18         2       12         4       2         2       2         2       2         2       2         3       1         4       3         4       2         4       0         0       1         1       0         0       1         1       0         1       0         2       1		client_selected	joined	
7 7 7 8 8 8 8 8 8 9 0 0 0 0 0 0 0 0 0 0 0 0 0	20	4	3	
2       2         3       0         6       45         18         3       26         12       4         2       2         3       5         2       2         4       6         3       1         3       1         3       1         3       3         3       1         3       1         3       1         3       1         3       1         3       1         3       1         3       1         3       1         3       1         3       1         3       1         3       1         3       1         3       1         3       1         3       1         4       0         4       0         4       0         4       0         4       0         4       0         4       0         4       <	24	8	4	
8       8         6       0         6       45         18         2       13         12       4         2       2         3       5         2       2         4       6         3       1         3       1         3       3         3       1         3       3         3       1         3       3         3       1         3       3         3       1         3       3         4       0         2       4         0       1         1       1         2       1	3	7	7	
3       0       0         45       18         3       26       13         12       4         2       2       2         3       5       2         4       6       3         2       1       1         3       9       2         4       1       0         4       24       24         2       1       0         3       1       3         3       1       0         2       4       0         0       1       1         5       2       1	25	2	2	
6       45       18         8       26       13         12       4         2       2         3       5         2       2         4       6         3       1         4       3         4       3         4       3         3       1         3       3         3       1         3       3         3       1         3       3         4       0         2       4         0       1         1       0         2       1	7	8	8	
3       26       13         12       4         2       2         3       5       2         4       6       3         2       1       1         3       9       2         4       1       0         4       3       24         4       3       1         3       3       3         3       1       0         4       0       0         2       4       0         3       1       1         3       1       1         4       0       1         4       0       1         5       2       1	:6	0	0	
12     4       2     2       3     5       4     6       3     1       4     24       4     3       4     3       3     1       3     3       3     1       3     1       3     1       3     1       3     1       3     1       3     1       3     1       3     1       3     1       4     0       0     1     1       5     2     1	5	45	18	
2 2 2 3 4 6 3 2 4 9 2 7 1 9 1 9 1 9 1 9 1 9 1 9 1 9 1 9 1 9 1	:3	26	13	
5       2         4       6       3         2       21       11         3       9       2         4       1       0         5       7       6         4       3       24         2       28       17         4       3       1         3       3       3         3       1       0         4       0       0         2       4       0         6       2       1	31	12	4	
6 3 21 11 3 9 2 1 0 5 7 6 4 43 24 7 28 17 8 3 1 8 3 3 5 10 1 6 1 0 6 2 4 0	32	2	2	
21 11 3 9 2 1 0 5 7 6 43 24 7 28 17 8 3 1 8 3 3 6 10 1 6 1 0 6 2 4 0 6 2 1	6	5	2	
3     9     2       4     1     0       5     7     6       4     3     24       2     3     1       3     3     3       3     1     0       4     0     1       5     2     1	4	6	3	
1     0       5     7     6       43     24       28     17       4     3     1       3     3     3       5     10     1       6     1     0       .2     4     0       .0     1     1       .6     2     1	2	21	11	
7     6       43     24       28     17       3     1       3     3       3     1       3     1       3     1       3     3       4     0       0     1       1     1       2     1       3     1       4     0       5     2       1     1       6     2	6	9	2	
43 24 28 17 3 1 3 3 5 10 1 6 1 0 2 4 0 1 1 5 2 1	7	1	0	
28 17 3 1 3 3 5 10 1 6 1 0 2 4 0 1 1 5 2 1	5	7	6	
3 1 3 3 3 5 10 1 5 1 0 2 4 0 5 2 1	1	43	24	
3 3 3 5 10 1 1 0 1 1 1 1 1 1 1 1 1 1 1 1 1 1	7	28	17	
10     1       3     1     0       .2     4     0       .0     1     1       .5     2     1	34	3	1	
1     0       2     4     0       0     1     1       5     2     1	'3	3	3	
.2     4     0       .0     1     1       .5     2     1	55	10	1	
1 1 5 2 1	36	1	0	
5 2 1	.12	4	0	
	10	1	1	
9 2 2	95	2	1	
	.09	2	2	

**Insight:** There is some interesting analysis to be made here, because

#### 1.1.8 8. Client Fulfillment Analysis

In this section, I will look at some basic analysis, including analyzing the relationship between qualification and client selection, and analyze similar KPIs as written in the above section, but from the client's perspective.

First, we will look at the main reasons for rejection of candidates from the SPOC at TCS.



### [53]: top\_tcs\_rejection\_reasons

```
[53]:
            Client Feedback
                              count
      4
                  No Turn up
                                 654
      7
         Rejected by Client
                                 619
      3
                     No Show
                                 483
                    Selected
      8
                                 293
           Feedback Awaited
                                 195
      1
      2
             No Requirement
                                  65
      0
          Closed Internally
                                  18
      5
            Position Closed
                                  11
      6
           Position on Hold
                                   8
      9
            position Closed
                                   2
```

It is clear to see that the main reason candidates are being rejected is due to no shows. There is not enough information to deduce whether this means no shows for an interview, or whether they did not turn up for something else. The stage at which they stop showing up is important to understand.

Next, we can understand further if there is any particular SPOC who has a high number of No Shows. This could be improved by better communication channels between the candidate, the SPOC, and the Core Integra representative.

```
filtered_df = df[df['Client Feedback'].isin(['No Turn up', 'No Show'])]

# Group by 'Spoc Name' and count 'No Show' and 'No Turn up'
spoc_responsible = filtered_df.groupby(['Spoc Name', 'Client Feedback']).size().
unstack(fill_value=0)

# Add a 'Total' column that sums the 'No Show' and 'No Turn up' counts
spoc_responsible['Total'] = spoc_responsible['No Show'] + spoc_responsible['No_u
uTurn up']

# Calculate 'Total Candidates' and 'Total Joined' based on the 'Spoc Name'
spoc_responsible['Total Candidates'] = df.groupby('Spoc Name')['Candidate_u
uName'].count()
spoc_responsible['Total Joined'] = df.groupby('Spoc Name')['Joined'].sum()

spoc_responsible_filtered = spoc_responsible[spoc_responsible['Total Joined'] >u
u1]

spoc_responsible_filtered.sort_values(by="Total", ascending=False)
```

[125]:	Client Feedback	No Show	No Turn up	Total	Total Candidates	Total Joined
	Spoc Name					
	Laxmi Sinha	116	89	205	917	23
	Renuka Vadhyar	82	43	125	794	13
	Himanshu Dighe	34	33	67	519	4
	Ashok Chauhan	14	45	59	250	10
	Ravi Kumar Pal	16	37	53	273	12
	Giri K	11	27	38	183	2
	Ankita Singh	26	12	38	296	13
	Vungarala Srikant	15	23	38	141	6
	Riya	31	5	36	346	9
	Suraj Kumar	15	16	31	186	5
	Nishant Bharadwaj	9	16	25	161	9
	Punit Kumar	5	12	17	102	3
	Ritu Nanda	10	6	16	521	5
	Sonali Kshirsagar	8	6	14	323	6
	Jaswant Uppal	7	6	13	102	2
	Nitesh Sharma	4	9	13	29	5
	Mandar Kapse	11	2	13	133	3

Aditya Narse	5	2	7	93	2
Anvi Gondhali	3	3	6	61	3
Shyamraj Syamalan	0	6	6	46	2
Kiran Kumar	4	2	6	75	3
Jitesh Pise	3	0	3	16	2
Swapnil Wani	0	1	1	27	3

We can see that there are some SPOCs with a high number of total candidates, while maintaining a low 'No Show' rate such as Riya or Ritu Nanda. However, it is important to note that the names with the highest no-shows are also the names with the most candidates and the most candidates joined.

Next, we can see the conversion rate of each SPOC to see who has the best conversion rates for joining candidates.

[89]:		total_candidates	total_joined	conversion_rate
	Spoc Name			
	Laxmi Sinha	917	23	2.508179
	Renuka Vadhyar	794	13	1.637280
	Ankita Singh	296	13	4.391892
	Ravi Kumar Pal	273	12	4.395604
	Ashok Chauhan	250	10	4.000000
	Riya	346	9	2.601156
	Nishant Bharadwaj	161	9	5.590062
	Sonali Kshirsagar	323	6	1.857585
	Vungarala Srikant	141	6	4.255319
	Suraj Kumar	186	5	2.688172
	Nitesh Sharma	29	5	17.241379
	Ritu Nanda	521	5	0.959693
	Himanshu Dighe	519	4	0.770713
	Swapnil Wani	27	3	11.111111
	Anvi Gondhali	61	3	4.918033
	Kiran Kumar	75	3	4.000000
	Mandar Kapse	133	3	2.255639

Punit Kumar	102	3	2.941176
Jitesh Pise	16	2	12.500000
Shyamraj Syamalan	46	2	4.347826
Aditya Narse	93	2	2.150538
Jaswant Uppal	102	2	1.960784
Giri K	183	2	1.092896

#### 1.1.9 9. Conclusion

While there are a lot of improvements that could be made from a data collection, accuracy, and normalization perspective, there are still a lot of interesting analyses that can be derived from the existing dataset. In this project, I have structured the dataset in a more organized way in order to conduct more accurate analysis by creating new columns and changing existing ones. I have analyzed the Core Integra Talent Acquisition Team Performance as well as the Client Fulfillment, and this analysis will be used to make a dashboard in order to better track KPIs for the team and set goals for better conversion rates and performance.