

PAYMENT RECEIPT/FITMENT APPOINTMENT

Company Name Real Industries Ltd. (Formerly known as Real Mazon India Ltd.)

Regd. Office Address DTJ210, Second Floor, DLF Tower B, Jasola District Centre, New Delhi- 110025

CIN U28910DL1995PLC069237

State Address PANDHARKAWADA ROAD, PLOT NO 38, JAISWAL LAYOUT, GAMIN VIBHAG, YAVATMAL, Yavatmal, Maharashtra, 445001

GST No 27AABCR9866P1ZD



Receipt Number	RM6/00005243
Receipt Date	01/12/2025
Receipt Expiry Date	16/03/2026
Order Type	Old
Order of	Front Plate, Rear Plate & Third Licence Plate Sticker
Vehicle Number	MH32C6071
Chassis Number	68698
Engine Number	83690
Vehicle Class	THREE WHEELER
Vehicle Type	PRIVATE
Selected Front Plate	200 X 100 WHITE
Selected Rear Plate	200 X 100 WHITE
Owner Name	ASHISH KUCHEWAR
Contact No	9975772911
Fitment Location	RM68-WARDHA, RUKMI NAGAR, INGALE LEY OUT, NEAR SHRI RAM SABHAGRU (PMKVY CENTER) FRONT OF GANESH MANDIR SINDHI MEGHE WARDHA TAL - DIST - WARDHA, Wardha - MH32-442001 Phone - 9860088758
Fitment Date/Time	16/12/2025 10:00AM
Fitment Location Direction	https://maps.app.goo.gl/AaYzjRbDT5eodT5CA
Product Amount (Including Fitment Cost)	₹500.000
GST	₹90.000
Total Amount	₹590.000 (Rupees Five Hundred Ninety Only)

ASJAKDNASIUD**Non transferrable**

Subject to MAHARASHTRA Jurisdiction.

Warranty for 5 Years: Applicable as per Rule 50 of CMVR 1989.

Please check your Registration Number with HSRP Affixed on your Vehicle.

Fitment Timing

Morning	10:00 AM to 01:25 PM
Lunch	01:30 PM to 02:00 PM
Evening	02:05 PM to 06:00 PM

- Customers are requested to come at the set time only to avail better service
- The HSRPs shall be destroyed if the applicant does not arrive for affixation on 3rd appointment or up to 90 days after the first appointment.
- No extra charges will be applied at the authorized affixation center for the HSRP, Rivets, and TLP stickers installation but if any further accessories are required or demanded by the customer for fitment the charges will apply.
- Ensure the vehicle matches the HSRP order details; any mismatch will result in cancellation and forfeiture of the booking amount.
- HSRP will be affixed to the vehicle and cannot be handed over to the owner.
- Avoid using harsh materials, chemicals, or solvents on the HSRP to prevent damage.
- If the old plates on the vehicle are secured with rusted screws, owners are advised to visit a nearby garage to have them removed safely. Do not pressurize our fitters. This will help prevent any potential damage to the vehicle when removing them at the fitment center.

Customer Redressal

Tel: +91-120-6457502, +91-120-6457503
Email: realmazonmhhsrp@outlook.com

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PAYMENT RECEIPT FOR HSRP PROTECTION PLAN

Company Name Real Industries Ltd. (Formerly known as Real Mazon India Ltd.)

Regd. Office Address DTJ210, Second Floor, DLF Tower B, Jasola District Centre, New Delhi- 110025

CIN U28910DL1995PLC069237

State Address PANDHARKAWADA ROAD, PLOT NO 38, JAISWAL LAYOUT, GAMIN VIBHAG, YAVATMAL, Yavatmal, Maharashtra, 445001

GST No 27AABCR9866P1ZD



Receipt Number	RM6/PP/00005243
Receipt Date	01/12/2025
Vehicle Number	MH32C6071
Chassis Number	68698
Engine Number	83690
Vehicle Class	THREE WHEELER
Vehicle Type	PRIVATE
Selected Front Plate	200 X 100 WHITE
Selected Rear Plate	200 X 100 WHITE
Owner Name	ASHISH KUCHEWAR
Contact No	9975772911
Plan Validity	365 Days from The Date of fitment of the HSRP number plate, as recorded at the time of booking.
Amount	₹41.520
GST	₹7.480
Total Amount	₹49.000 (Rupees Forty Nine Only)

9/12/2025

Customer Redressal Tel: +91-120-6457502, +91-120-6457503
Email: realmazonmhhsrp@outlook.com
Printed On - 01/12/2025 11:27:49 AM

Protection Plan Term and Condition**Protection Plan Terms & Conditions.**

Program Details: The HSRP Number Plate Protection & Fuel Delivery Assistance Plan is first of its kind benefit program which provides following benefits to the customers:

1. Physical Damage / Bent due to unforeseen accidental damage to HSRP number plate.
2. Theft of the HSRP Number Plate.
3. Fuel Delivery Assistance to delivery fuel to the Registered Vehicle when it is immobilized due to an empty fuel tank
 - A. Two-Wheeler (2W): Maximum up to 2 litres.
 - B. Four-Wheeler (4W): Maximum up to 5 litres.

Terms and Condition for HSRP Number Plate Protection Plan:

- **Eligibility:** All number plates should be new High Security Registration Plate (HSRP) ordered on digital platform of the authorised service provider for the first time effective from 1st October 2025.
- **Duration:** The coverage shall be valid for a period of twelve (12) months from the date of fitment of the HSRP number plate, as recorded at the time of booking.
- The HSRP number plate must be affixed as per the prevailing specification/regulations/directives by the Ministry of Transport or as per directives by State Transport Authorities.
- Customer will order the HSRP number plate through authorised channels.
- Damaged HSRP number plate will become property of the service provider.

Conditions:

- The Plan is non-transferable.
- Customer can claim the benefit once during the tenure of plan of one year i.e twelve (12) months from the date of fitment of the HSRP number plate, as recorded at the time of booking.
- In the event damaged HSRP number plate is not available for inspection or washed away, the damage to the relevant section of the vehicle should be visible.
- FIR is mandatory for all incidents related to theft & loss.
- Intentional damage will not be covered.

Exclusions:

- HSRP Number Plates once claimed under this protection plan shall not be eligible for coverage or re-claim under the same plan.
- Mysterious disappearance of the HSRP number plate affixed to the vehicle.
- Misrepresentation or fraudulent claims by the Customer. Any attempt to misuse the Program or provide false information will lead to immediate termination of benefit without refund, and without liability on the Provider.
- Any consequential, incidental, or indirect losses, including but not

- The delivery fee for transporting fuel from the Fuel Station to the Breakdown Location is covered under this Program if the distance is within 15 km.
- If the Fuel Station to Breakdown Location distance exceeds 15 km, the applicable Service Charge shall be borne entirely by the Customer, payable directly to the Provider or the assigned vendor.

- 2.4 Fuel Cost The Customer shall bear the full cost of the fuel delivered at actuals. The price of the fuel will be as charged by the respective Fuel Station.
- 2.5 Service Distance Fuel Delivery Assistance will be facilitated only if the Fuel Station is located within a serviceable distance from the Breakdown Location. Standard coverage applies up to 15 km radius, beyond which Service Charges apply as per Clause 2.3.
- 2.6 Claim Restriction Fuel Delivery Assistance is limited to one Claim per Registered Vehicle per month. The Customer may request assistance multiple times during the validity period, but only one service can be availed in a single month.
- 2.7 PAN India Coverage Fuel Delivery Assistance is available across mainland India (excluding islands), subject to vendor availability, accessibility, and operational feasibility.

3. Conditions

- 3.1 The Registered Vehicle must be immobilized solely due to an empty fuel tank to be eligible for Fuel Delivery Assistance.
- 3.2 The Customer must provide valid proof that the breakdown is due to lack of fuel. AutoAid may request evidence such as:

- Fuel meter or dashboard reading
- Photographs of the dashboard or fuel gauge
- Any other reasonable verification.

- 3.3 Fuel will be delivered only into the Registered Vehicle's fuel tank. Delivery into cans, bottles, containers, or other vehicles is strictly prohibited.
- 3.4 Service will be provided only after verification of the Registered Vehicle and registered Customer details.
- 3.5 Service will not be initiated until the Customer agrees to bear all applicable costs and charges under this Program.

4. Exclusions

This Program shall not apply to:

- (a) Any mechanical, electrical, or accidental breakdowns requiring workshop intervention.
- (b) Accidental damage repairs, towing, bodywork, or any services other than Fuel Delivery Assistance.
- (c) Services requested for convenience rather than genuine fuel shortage.
- (d) Situations where assistance cannot be reasonably provided due to force majeure, natural calamities, strikes, government restrictions, or accessibility issues.
- (e) Fraudulent, false, or exaggerated claims, including deliberate or

- Any consequential, incidental, or indirect losses, including but not limited to loss of use, loss of income, or inconvenience.
- Intentional overloading of the insured equipment. Loss or damage due to any experiments or tests and/or alterations resulting into any abnormal conditions.
- Normal wear and tear are not covered in this policy.
- Transit damages – damages to the number plate during shipment are excluded.
- Any replacement due to warranty conditions is excluded.

Documents Required at the time of Claim:

1. Damage:

- Photo of damaged number plate with time stamp.

2. Theft & Loss:

- FIR copy required for the theft & loss incidents.
- Photo/Video of damaged section of number plate.

Terms and Conditions – Fuel Delivery Assistance Program

Fuel Delivery Assistance Program will be provided by AutoAid (Autoglobe Solutions Private Limited), having its registered office at First Floor, Bldg No: 17/202 (A8), Synergy Towers, Company Road, Thakkattukara P.O., Aluva, Ernakulam – 683106, Kerala, India (hereinafter referred to as the "Provider"), and the registered customer (hereinafter referred to as the "Customer"). By subscribing to or availing services under this Assistance Program, the Customer acknowledges that they have read, understood, and agreed to be bound by the terms and conditions herein.

1. Definitions

- 1.1 "Registered Vehicle"** means the specific two-wheeler or four-wheeler registered under the Customer's subscription.
- 1.2 "Fuel Delivery Assistance"** means the arrangement and delivery of fuel to the Registered Vehicle when it is immobilized due to an empty fuel tank.
- 1.3 "Breakdown Location"** means the exact spot where the Registered Vehicle is immobilized and requires Fuel Delivery Assistance.
- 1.4 "Fuel Station"** means a licensed fuel outlet within serviceable distance from the Breakdown Location from which the fuel is sourced.
- 1.5 "Fuel Cost"** means the actual price of the fuel procured from the Fuel Station.
- 1.6 "Service Charge"** means the fee applicable for delivering the fuel from the Fuel Station to the Breakdown Location.
- 1.7 "Claim"** means each individual request made by the Customer for Fuel Delivery Assistance under this Program.
- 1.8 "PAN India Coverage"** means the availability of Fuel Delivery Assistance across mainland India, subject to vendor availability and operational feasibility.
- 1.9 "Service Trigger"** means the Customer's request for Fuel Delivery Assistance through the designated helpline.

2. Scope of Services

2.1 General Principle

- The Program is strictly assistance-based only.
- All actual costs, charges, and expenses for fuel or any third-party services shall be borne solely by the Customer, payable at actuals.
- The Provider's role is limited to arranging and coordinating assistance.

2.2 Fuel Delivery Assistance

The Provider shall arrange for delivery of fuel to the Registered Vehicle when it is immobilized due to an empty fuel tank.

- Two-Wheeler (2W): Maximum up to 2 litres.
- Four-Wheeler (4W): Maximum up to 5 litres.

2.3 Service Charge

(e) Reckless, false, or exaggerated claims, including deliberate or intentional fuel exhaustion.

- (f) Vehicles used for commercial, rental, or transport purposes, unless specifically included in the Customer's subscription.
- (g) Repeated misuse, unreasonable claims, or multiple requests made on the same day in violation of program limits.
- (h) Requests for fuel delivery into cans, bottles, or any container other than the Registered Vehicle's fuel tank.

5. Limitations of Liability

5.1 The Provider's responsibility is limited strictly to arranging and facilitating Fuel Delivery Assistance under this Program.

5.2 The Provider shall not be liable for:

- Any delay in service caused by traffic, vendor unavailability, or force majeure events.
- Any inaccuracy in the Customer's reported Breakdown Location.
- Any quality or quantity issues related to the fuel supplied by the Fuel Station.
- Any consequential, incidental, or indirect losses, including but not limited to loss of use, loss of income, or inconvenience.

5.3 Force Majeure The Provider shall not be held liable for failure or delay in providing Fuel Delivery Assistance due to circumstances beyond its reasonable control.

5.4 Liability, if any, shall be limited solely to facilitating delivery of the agreed fuel quantity to the Registered Vehicle as per the Program.

5.5 Fuel is sourced only from licensed Fuel Stations. The Provider does not guarantee fuel quality or suitability for the Registered Vehicle and shall not be liable for any related issues.

6. Membership and Transferability

- 6.1** The Program applies only to the Registered Vehicle.
- 6.2** Membership is non-transferable to another individual or vehicle.
- 6.3** Misrepresentation or fraudulent claims by the Customer shall render this Agreement void without any liability on the Provider.
- 6.4** Any attempt to misuse the Program or provide false information will lead to immediate termination of membership without refund, and without liability on the Provider.

7. Cooling Period

All Benefits under the program are available 72 hours after the Program Purchase Date.

8. Governing Law and Jurisdiction

This Agreement shall be governed by the laws of India. All disputes shall be subject to the exclusive jurisdiction of the competent courts at Mumbai, India.

9. Notices

All notices or service requests must be made through the official helpline or delivered in writing to the following address:

AutoAid (Autoglobe Solutions Private Limited)

First Floor, Bldg No: 17/202 (A8), Synergy Towers, Company Road, Thakkattukara P.O., Aluva, Ernakulam – 683106, Kerala, India

10.1 All service requests, communications, and confirmations must be made only through the official helpline. The Provider shall not be responsible for any commitments, arrangements, or disputes arising outside the official communication channel.

11. How to Request Assistance

In the event of a breakdown or accident, the Customer must immediately contact the 24x7 Roadside Assistance Helpline at: **+91 73537 35300**

The Customer shall provide the following details at the time of request:

- Name and registered contact number
- Vehicle registration number
- Vehicle brand and model
- Description of the problem
- Exact location of the vehicle

Note: Upon availing services, the Customer agrees to bear and settle all actual charges, costs, and expenses directly with the respective service provider.

