

PAYMENT RECEIPT/FITMENT APPOINTMENT

Company Name	Real Industries Ltd. (Formerly known as Real Mazon India Ltd.)
Regd. Office Address	DTJ210, Second Floor, DLF Tower B, Jasola District Centre, New Delhi- 110025
CIN	U28910DL1995PLC069237
State Address	PANDHARKAWADA ROAD, PLOT NO 38, JAISWAL LAYOUT, GAMIN VIBHAG, YAVATMAL, Yavatmal, Maharashtra, 445001
GST No	27AABCR9866P1ZD



Receipt Number	RM6/00005243
Receipt Date	01/12/2025
Receipt Expiry Date	16/03/2026
Order Type	Old
Order of	Front Plate, Rear Plate & Third Licence Plate Sticker
Vehicle Number	<b>MH32C6071</b>
Chassis Number	68698
Engine Number	83690
Vehicle Class	THREE WHEELER
Vehicle Type	PRIVATE
Selected Front Plate	200 X 100 WHITE
Selected Rear Plate	200 X 100 WHITE
Owner Name	ASHISH KUCHEWAR
Contact No	9975772911
Fitment Location	<b>RM68-WARDHA, RUKMI NAGAR, INGALE LEY OUT, NEAR SHRI RAM SABHAGRU (PMKVY CENTER) FRONT OF GANESH MANDIR SINDHI MEGHE WARDHA TAL - DIST - WARDHA, Wardha - MH32-442001 Phone - 9860088758</b>
Fitment Date/Time	<b>16/12/2025 10:00AM</b>
Fitment Location Direction	<a href="https://maps.app.goo.gl/AaYzjRbDT5eodT5CA">https://maps.app.goo.gl/AaYzjRbDT5eodT5CA</a>
Product Amount (Including Fitment Cost)	₹500.000
GST	₹90.000
Total Amount	₹590.000 (Rupees Five Hundred Ninety Only)

**ASJAKDNASIUD**

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Non transferable

Subject to MAHARASHTRA Jurisdiction.

Warranty for 5 Years: Applicable as per Rule 50 of CMVR 1989.

Please check your Registration Number with HSRP Affixed on your Vehicle.

Fitment Timing

Morning	10:00 AM to 01:25 PM
Lunch	01:30 PM to 02:00 PM
Evening	02:05 PM to 06:00 PM

• Customers are requested to come at the set time only to avail better service

• The HSRPs shall be destroyed if the applicant does not arrive for affixation on 3rd appointment or up to 90 days after the first appointment.

• No extra charges will be applied at the authorized affixation center for the HSRP, Rivets, and TLP stickers installation but if any further accessories are required or demanded by the customer for fitment the charges will apply.

• Ensure the vehicle matches the HSRP order details; any mismatch will result in cancellation and forfeiture of the booking amount.

• HSRP will be affixed to the vehicle and cannot be handed over to the owner.

• Avoid using harsh materials, chemicals, or solvents on the HSRP to prevent damage.

• If the old plates on the vehicle are secured with rusted screws, owners are advised to visit a nearby garage to have them removed safely. Do not pressurize our fitters. This will help prevent any potential damage to the vehicle when removing them at the fitment center.

Customer Redressal

Tel: +91-120-6457502, +91-120-6457503  
Email: [realmazonmhhsrp@outlook.com](mailto:realmazonmhhsrp@outlook.com)

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PAYMENT RECEIPT FOR HSRP PROTECTION PLAN

Company Name	Real Industries Ltd. (Formerly known as Real Mazon India Ltd.)
Regd. Office Address	DTJ210, Second Floor, DLF Tower B, Jasola District Centre, New Delhi- 110025
CIN	U28910DL1995PLC069237
State Address	PANDHARKAWADA ROAD, PLOT NO 38, JAISWAL LAYOUT, GAMIN VIBHAG, YAVATMAL, Yavatmal, Maharashtra, 445001
GST No	27AABCR9866P1ZD



Receipt Number	RM6/PP/00005243
Receipt Date	01/12/2025
Vehicle Number	<b>MH32C6071</b>
Chassis Number	68698
Engine Number	83690
Vehicle Class	THREE WHEELER
Vehicle Type	PRIVATE
Selected Front Plate	200 X 100 WHITE
Selected Rear Plate	200 X 100 WHITE
Owner Name	ASHISH KUCHEWAR
Contact No	9975772911
Plan Validity	365 Days from The Date of fitment of the HSRP number plate, as recorded at the time of booking.
Amount	₹41.520
GST	₹7.480
Total Amount	₹49.000 (Rupees Forty Nine Only)

9/12/2025



## Customer Redressal

Tel: +91-120-6457502, +91-120-6457503

Email: realmazonmhhsrp@outlook.com

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Protection Plan Term and Condition**Protection Plan Terms & Conditions.**

Program Details: The HSRP Number Plate Protection & Fuel Delivery Assistance Plan is first of its kind benefit program which provides following benefits to the customers:

1. Physical Damage / Bent due to unforeseen accidental damage to HSRP number plate.
2. Theft of the HSRP Number Plate.
3. Fuel Delivery Assistance to delivery fuel to the Registered Vehicle when it is immobilized due to an empty fuel tank
  - A. Two-Wheeler (2W): Maximum up to 2 litres.
  - B. Four-Wheeler (4W): Maximum up to 5 litres.

**Terms and Condition for HSRP Number Plate Protection Plan:**

- **Eligibility:** All number plates should be new High Security Registration Plate (HSRP) ordered on digital platform of the authorised service provider for the first time effective from 1st October 2025.
- **Duration:** The coverage shall be valid for a period of twelve (12) months from the date of fitment of the HSRP number plate, as recorded at the time of booking.
- The HSRP number plate must be affixed as per the prevailing specification/regulations/directives by the Ministry of Transport or as per directives by State Transport Authorities.
- Customer will order the HSRP number plate through authorised channels.
- Damaged HSRP number plate will become property of the service provider.

**Conditions:**

- The Plan is non-transferable.
- Customer can claim the benefit once during the tenure of plan of one year i.e twelve (12) months from the date of fitment of the HSRP number plate, as recorded at the time of booking.
- In the event damaged HSRP number plate is not available for inspection or washed away, the damage to the relevant section of the vehicle should be visible.
- FIR is mandatory for all incidents related to theft & loss.
- Intentional damage will not be covered.

**Exclusions:**

- HSRP Number Plates once claimed under this protection plan shall not be eligible for coverage or re-claim under the same plan.
- Mysterious disappearance of the HSRP number plate affixed to the vehicle.
- Misrepresentation or fraudulent claims by the Customer. Any attempt to misuse the Program or provide false information will lead to immediate termination of benefit without refund, and without liability on the Provider.
- Any consequential, incidental, or indirect losses, including but not

- The delivery fee for transporting fuel from the Fuel Station to the Breakdown Location is covered under this Program if the distance is within 15 km.

- If the Fuel Station to Breakdown Location distance exceeds 15 km, the applicable Service Charge shall be borne entirely by the Customer, payable directly to the Provider or the assigned vendor.

**2.4 Fuel Cost** The Customer shall bear the full cost of the fuel delivered at actuals. The price of the fuel will be as charged by the respective Fuel Station.

**2.5 Service Distance** Fuel Delivery Assistance will be facilitated only if the Fuel Station is located within a serviceable distance from the Breakdown Location. Standard coverage applies up to 15 km radius, beyond which Service Charges apply as per Clause 2.3.

**2.6 Claim Restriction** Fuel Delivery Assistance is limited to one Claim per Registered Vehicle per month. The Customer may request assistance multiple times during the validity period, but only one service can be availed in a single month.

**2.7 PAN India Coverage** Fuel Delivery Assistance is available across mainland India (excluding islands), subject to vendor availability, accessibility, and operational feasibility.

**3. Conditions**

**3.1** The Registered Vehicle must be immobilized solely due to an empty fuel tank to be eligible for Fuel Delivery Assistance.

**3.2** The Customer must provide valid proof that the breakdown is due to lack of fuel. AutoAid may request evidence such as:

- Fuel meter or dashboard reading
- Photographs of the dashboard or fuel gauge
- Any other reasonable verification.

**3.3** Fuel will be delivered only into the Registered Vehicle's fuel tank. Delivery into cans, bottles, containers, or other vehicles is strictly prohibited.

**3.4** Service will be provided only after verification of the Registered Vehicle and registered Customer details.

**3.5** Service will not be initiated until the Customer agrees to bear all applicable costs and charges under this Program.

**4. Exclusions**

This Program shall not apply to:

- (a) Any mechanical, electrical, or accidental breakdowns requiring workshop intervention.
- (b) Accidental damage repairs, towing, bodywork, or any services other than Fuel Delivery Assistance.
- (c) Services requested for convenience rather than genuine fuel shortage.
- (d) Situations where assistance cannot be reasonably provided due to force majeure, natural calamities, strikes, government restrictions, or accessibility issues.
- (e) Fraudulent, false, or exaggerated claims, including deliberate or

- Any consequential, incidental, or indirect losses, including but not limited to loss of use, loss of income, or inconvenience.
- Intentional overloading of the insured equipment. Loss or damage due to any experiments or tests and/or alterations resulting into any abnormal conditions.
- Normal wear and tear are not covered in this policy.
- Transit damages – damages to the number plate during shipment are excluded.
- Any replacement due to warranty conditions is excluded.

Documents Required at the time of Claim:

#### **1. Damage:**

- Photo of damaged number plate with time stamp.

#### **2. Theft & Loss:**

- FIR copy required for the theft & loss incidents.
- Photo/Video of damaged section of number plate.

#### **Terms and Conditions – Fuel Delivery Assistance Program**

Fuel Delivery Assistance Program will be provided by AutoAid (Autoglobe Solutions Private Limited), having its registered office at First Floor, Bldg No: 17/202 (A8), Synergy Towers, Compnypady, Thaikkattukara P.O., Aluva, Ernakulam – 683106, Kerala, India (hereinafter referred to as the "Provider"), and the registered customer(hereinafter referred to as the "Customer"). By subscribing to or availing services under this AssistanceProgram, the Customer acknowledges that they have read, understood, and agreed to be bound by the terms andconditions herein.

#### **1. Definitions**

- 1.1 "Registered Vehicle"** means the specific two-wheeler or four-wheeler registered under theCustomer's subscription.
- 1.2 "Fuel Delivery Assistance"** means the arrangement and delivery of fuel to the RegisteredVehicle when it is immobilized due to an empty fuel tank.
- 1.3 "Breakdown Location"** means the exact spot where the Registered Vehicle is immobilized and requires Fuel Delivery Assistance.
- 1.4 "Fuel Station"** means a licensed fuel outlet within serviceable distance from the BreakdownLocation from which the fuel is sourced.
- 1.5 "Fuel Cost"** means the actual price of the fuel procured from the Fuel Station.
- 1.6 "Service Charge"** means the fee applicable for delivering the fuel from the Fuel Station to the Breakdown Location.
- 1.7 "Claim"** means each individual request made by the Customer for Fuel Delivery Assistanceunder this Program.
- 1.8 "PAN India Coverage"** means the availability of Fuel Delivery Assistance across mainlandIndia, subject to vendor availability and operational feasibility.
- 1.9 "Service Trigger"** means the Customer's request for Fuel Delivery Assistance through thedesignated helpline.

#### **2. Scope of Services**

##### **2.1 General Principle**

- The Program is strictly assistance-based only.
- All actual costs, charges, and expenses for fuel or any third-party services shall be borne solely by theCustomer, payable at actuals.
- The Provider's role is limited to arranging and coordinating assistance.

##### **2.2 Fuel Delivery Assistance**

The Provider shall arrange for delivery of fuel to the Registered Vehicle when it is immobilized due to anempty fuel tank.

- Two-Wheeler (2W): Maximum up to 2 litres.
- Four-Wheeler (4W): Maximum up to 5 litres.

##### **2.3 Service Charge**

(e) Abandonment, value, or exaggerated claims, including deliberate or intentional fuel exhaustion.

- (f) Vehicles used for commercial, rental, or transport purposes, unless specifically included in theCustomer's subscription.
- (g) Repeated misuse, unreasonable claims, or multiple requests made on the same day in violation of programlimits.
- (h) Requests for fuel delivery into cans, bottles, or any container other than the Registered Vehicle's fueltank.

#### **5. Limitations of Liability**

**5.1** The Provider's responsibility is limited strictly to arranging and facilitating FuelDelivery Assistance under this Program.

**5.2** The Provider shall not be liable for:

- Any delay in service caused by traffic, vendor unavailability, or force majeure events.
- Any inaccuracy in the Customer's reported Breakdown Location.
- Any quality or quantity issues related to the fuel supplied by the Fuel Station.
- Any consequential, incidental, or indirect losses, including but not limited to loss of use, loss of income,or inconvenience.

**5.3 Force Majeure** The Provider shall not be held liable for failure or delay in providing FuelDelivery Assistance due to circumstances beyond its reasonable control.

**5.4 Liability**, if any, shall be limited solely to facilitating delivery of the agreed fuelquantity to the Registered Vehicle as per the Program.

**5.5 Fuel** is sourced only from licensed Fuel Stations. The Provider does not guarantee fuelquality or suitability for the Registered Vehicle and shall not be liable for any related issues.

#### **6. Membership and Transferability**

**6.1** The Program applies only to the Registered Vehicle.

**6.2** Membership is non-transferable to another individual or vehicle.

**6.3 Misrepresentation or fraudulent claims** by the Customer shall render this Agreement voidwithout any liability on the Provider.

**6.4** Any attempt to misuse the Program or provide false information will lead to immediatetermination of membership without refund, and without liability on the Provider.

#### **7. Cooling Period**

All Benefits under the program are available 72 hours after the Program Purchase Date.

#### **8. Governing Law and Jurisdiction**

This Agreement shall be governed by the laws of India. All disputes shall be subject to the exclusivejurisdiction of the competent courts at Mumbai, India.

#### **9. Notices**

All notices or service requests must be made through the official helpline or delivered in writing to thefollowing address:

##### **AutoAid (Autoglobe Solutions Private Limited)**

First Floor, Bldg No: 17/202 (A8), Synergy Towers, Compnypady, Thaikkattukara P.O., Aluva, Ernakulam – 683106, Kerala, India

**10.1** All service requests, communications, and confirmations must be made only through theofficial helpline The Provider shall not be responsible for any commitments, arrangements, or disputes arising outside the official communication channel.

#### **11. How to Request Assistance**

In the event of a breakdown or accident, the Customer must immediately contact the 24x7 Roadside AssistanceHelpline at: **+91 73537 35300**

The Customer shall provide the following details at the time of request:

- Name and registered contact number
- Vehicle registration number
- Vehicle brand and model
- Description of the problem
- Exact location of the vehicle

**Note:** Upon availing services, the Customer agrees to bear and settle all actual charges, costs, and expenses directly with the respective service provider.

