

Aazam Bakali

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Objective

Detail-oriented and adaptable professional with 4+ years of experience in web design and 8 months in online store handling, sales, and product management. Seeking a position in a forward-thinking e-commerce company where I can combine my technical web design expertise with hands-on e-commerce operations experience to drive business growth and deliver outstanding user experiences.

Skills & Competencies

- **E-commerce Operations:** Product listing, daily updates, order processing, and stock maintenance.
 - **Client Communication & Sales:** Direct interaction with customers, resolving queries, and supporting sales operations.
 - **Web Design Expertise:** Figma to HTML/CSS, responsive design, UI/UX principles, and e-commerce interface design.
 - **Technical Tools:** MS Office, CRM tools, WordPress (Elementor, Divi), Git, jQuery, Bootstrap, Tailwind CSS.
 - **Soft Skills:** Effective communication, problem-solving, time management, and adaptability.
 - **Languages:** English, Hindi, Gujarati
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Professional Experience

Online Store & Sales Executive

Surat, Gujarat | Aug 2023 – Mar 2024

- Managed day-to-day operations of an online store including product listing, pricing updates, and stock checks.
- Handled customer inquiries, supported sales conversions, and ensured timely responses to queries.
- Coordinated with internal teams for promotional updates and featured product highlights.
- Gained practical experience with order flow, customer preferences, and backend operations.

Web Designer

Surat, Gujarat | Multiple Companies | 2020 – 2024

- Designed and developed visually engaging and responsive websites for clients in the e-commerce industry.
 - Specializing in creating intuitive layouts for product showcases, carts, and checkout flows.
 - Collaborated with developers, content writers, and marketing teams to align design with brand goals.
 - Converted Figma designs into clean, accessible code using HTML, CSS, jQuery, and Bootstrap.
 - Prioritized SEO, cross-browser compatibility, and performance optimization for all projects.
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Education & Certifications

12th Commerce – Gujarat Board, 2018

Certification in Web & Front-End Designing – Tops Technology, 2019

Connect with me: [LinkedIn](#)