



## **REFUND POLICY**

Our policy for advance money paid by you lasts for 48 hours only, if 48 hours have gone by since the time of your booking, we can't offer you a refund.

If a booking is cancelled Within 24 hours since the booking time you will be refunded 100% of the total advance amount paid

If a booking is cancelled after 24 Hours but before 48 Hours since the booking time you will be refunded 50% of the total advance amount paid

The refund policy Is to be adhered for all orders despite the duration between the booking date and the date of an event

Our service policy lasts for 7 days. If 7 days have gone by since the date of your event, unfortunately we can't offer you a refund or any other substitutes.

To be eligible for a refund, you should have a valid reason for whatsoever inconvenience caused. The refund can only be further processed if the stated reason violates any company standards or policies.

Expectations are emotions and company exempt refunds and returns on the basis of emotions. We try to serve you with our best services always but expectations cannot be met every time in the end we are all humans.

To process your refund, we need your booking ID and billing details as proof of purchase, kindly handle them carefully.

There are certain situations where only partial refunds are granted: (if applicable) Situations where a minor part of our service is not delivered as promised you will be eligible for partial refunds.

Consumable Services booked from us if not consumed in the specified time cannot be qualified for claims.

Any services booked and claimed for after 7 days from the date of event will not be eligible for refund.

### **Refunds (if applicable)**

To initiate a refund, you can write to us on our official mail or contact us directly through our customer assistance team.

Once your claim is received and inspected thoroughly, we will notify you via email that we have received the query regarding the service and keep you updated with the progress of it over time. We will also inform you about the approval or rejection of your refund.

### **Late or Missing refunds (if applicable)**

If you haven't received a refund yet, first check your bank account again, then contact the respective agencies it may take some while before your refund is officially posted.

Next contact your bank. There is often some processing time before a refund is posted

If you have done all this and you still have not received your refund yet, please contact us at [clubinn.in@gmail.com](mailto:clubinn.in@gmail.com)

### **Services on Sale**

Services booked during regular days are only applicable for refunds, services booked during a sale unfortunately do not qualify for refunds or returns.

### **Execution**

Customer experience is our priority and we promise to deliver our best but In case any of our services does not meet your expectations you can always write us directly at our email.