



Santosh Kumar

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CARRER OBJECTIVE

Intend to build career in Cloud Computing Platform to be in charge with leading corporate of hi-tech environment with Committed and dedicated attitude, which will help the organization and me to explore myself . Willing to work as a key player in challenging and creative environment with high endeavor to solve the problem.

SUMMARY

- Experience with Microsoft Azure cloud for multiple clients and customers
- Experience in Configuration, Monitoring and Troubleshooting Services.
- Creating Virtual Machines on demand for different teams
- Understanding on Azure Site Recovery.
- Worked on both Windows and Linux platforms.
- Have understanding and undergoing self-training on Windows Power-shell.
- Knowledge on Azure and AWS Networking (V-net and VPN Peering, V-net to V-net Connection, P2S)
- Understanding on Load Balancer, Network Security Groups, Application Gateway, availability set.
- Understanding on Azure Backup and Recovery, Azure Storage, Azure Storage Explorer, AWS S3.
- Managing day to day activity of the cloud environment, supporting development teams with their requirements.
- Deploying windows, linux servers using azure portal.
- Good understanding on scheduling database backup from Maintenance plan, Job activity.
- Creating and managing Availability Sets, Auto scaling, load balancer as per project requirement.
- Increasing the VM disk spaces when there is space issues.
- Monitoring the health status of the Azure VM's.


SKILLS

Technical Skills on Azure Cloud

- Ability to working with authorization
- Working with pricing calculator to know the pricing and recommending to the user for better VM sizes.

- Creating Labs, Virtual Machines along with separate Resource Groups
- Changing the VM sizes as per requirement with approvals
- Create charts
- Export and share queries
- Deploying VMs into Virtual Networks
- Securing Data against unauthorized access
- Backing Up Data and making it efficient to restore when needed.
- Encrypting data in transit, at rest, and in use.
- create users and groups
- create administrative units
- manage user and group properties
- perform bulk user updates
- manage guest accounts
- manage guest accounts
- configure self-service password reset
- create a custom role
- create and configure storage accounts
- generate shared access signature (SAS) tokens
- configure Azure AD Authentication for a storage account
- copy data by using AZ Copy
- create an Azure file share
- configure Azure Blob Storage
- configure Azure Disk Encryption
- manage VM sizes
- add data disks
- deploy and configure virtual machine scale sets
- create an App Service plan
- set up alerts a

PROFESSIONAL EXPERIENCE

- Around 3 years of experience as Administration Assistant  **UPS Logistics (INDIA) Private Limited**

EDUCATIONAL QUALIFICATION

- Completed Bachelor of Computer Science (CS) from Pune University (2009-2013).
- Completed 12th standard from State Board in 2009.
- Passed SSLC in State Board in 2006.

TRAININGS/CERTIFICATION

Microsoft ®

Certification ID: UC-A3dc61b6

Microsoft Certifications (AZ-104) ---Microsoft Azure Administrator.

EXPERIENCE

Role	ADMINISTRATION ASSISTANT
Company	UPS Logistics (INDIA) Private Limited
Team Size	24
Duration	Jun-2019 to till date

RESPONSIBILITIES:

- Experience in creating & managing to compute, networking and storage concepts on Microsoft Azure.
- Creating VM Windows/Linux.
- Attaching new disk to VM's.
- Monitoring the Health Status of the VM's in Azure.
- Configuring Load Balancer.
- Troubleshoot Azure related issues and engage internal teams and vendor for issue resolutions.
- Managing day to day activity of the cloud environment, supporting development teams with their requirements.
- Create and Manage Azure Vnet, Subnets define inbound and outbound security rules depending on the infrastructure requirements by and creating network security groups (NSG).
- Restoring VM from Vault Backup and file restore.
- create users and groups
- manage user and group properties
- manage guest accounts

Role	Specialist
Company	Cognizant
Team Size	12
Duration	From Janl-2019 to August 2019

RESPONSIBILITIES:

- Manage client relationships using strong communication and managerial skills which result in additional business to the company.
- Provided tech support for Software of third party.
- Escalate customer inquiries to Tier 2, Team Lead, and Manager.
- Handle complex customer scenarios, documenting solutions, and effectively providing dependable and timely resolution to all product related technical issues experienced by customers.
- Experience running live presentations or productions
- Communicate effectively with both unskilled and skilled PC users

- Develop a strong relationship with clients to deliver exceptional service and ensure that expectations are exceeded
- Work closely with Subject Matter Experts to evaluate and identify and adopt new approaches as per customer's requirement.
- Scheduling training schedules for Non-IT people (BPO and KPOs)

Role	Specialist
Company	AXA BS Services
Team Size	12
Duration	From Janl-2015 to Dec 2018

RESPONSIBILITIES:

- Used tools and systems to produce details.
- Orders queue management
- To deliver operational service in 24/5 work environment
- Understanding & using the SSR catalog to ensure right services are selected for order creation
- Resolve routine customer problem on timely basis
- Drive customer satisfaction through service excellence
- Drive customer satisfaction through service excellence
- Respond to client staff's inquiries concerning support, processing or request
- Training new teams about current software and creating user and giving them right Access.

DECLARATION

I hereby declare that the information furnished above is true to the best of my knowledge.

Date:

Place: Pune

Santosh Kumar

