

# SQA Metric Items From FPA Spreadsheet - September 2018

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## Abstract

Evaluation of various potential metrics, performance indicators from the Excel workbook that Software Quality Assurance collected called First Pass Acceptance. This will only be run for the month of September 2018.

<sup>1</sup>

## Contents

<b>1</b>	<b>Introduction</b>	<b>1</b>		
<b>2</b>	<b>Data and Calculations</b>	<b>1</b>		
2.1	Data . . . . .	1		
2.2	Calculations . . . . .	2		
<b>3</b>	<b>Work Yet to be Completed</b>	<b>2</b>		
3.1	Formula . . . . .	2		
3.2	Trending . . . . .	2		
3.2.1	Graphs . . . . .	2		
<b>4</b>	<b>Quantity Metrics</b>	<b>2</b>		
4.1	Application supported .	2	4.8	Number of Deliverable by Application . . . . . 4
4.2	Number of Projects . . .	3	4.9	Number of Approvals, Disapprovals, and First Pass Approvals . . . . . 6
4.3	Number of Reviews . . .	3	4.10	Table of Deliverables by Application . . . . . 6
4.4	Number of Items Reviewed . . . . .	3	4.11	Table of Rejection Reasons . . . . . 22
4.5	Number of Projects Started . . . . .	3	4.12	Defects Verses Application . . . . . 22
4.6	Projects Completed . . .	3	4.13	Defects Verses Deliverable 24
4.7	Number Of Deliverables by Type . . . . .	4	4.14	Rejection Reason by Deliverable . . . . . 27
			4.15	Number of Rejections by Project . . . . . 27
			<b>5</b>	<b>Rate Metrics</b> <b>28</b>
			5.1	Document Approval Rate 28
			5.2	First Pass Acceptance . 28

<sup>1</sup>Date Ran: Monday 1<sup>st</sup> October, 2018 at 10:40

# 1 Introduction

The data is processed using R<sup>2</sup>, Version 3.5.1 named “Feather Spray”. The only extension (package or library) utilized is lubridate (version 1.7.4) to provide key functionality in the processing of dates.

The data is read into R from a comma seperated value (csv) file which is derived (saved) from the spreadsheet without modification. Additional values are computed as needed.

This report is prepared in the R enviroment using a collection of packages know as Sweave that included knitr which in turn feeds the package into L<sup>A</sup>T<sub>E</sub>X 2<sub>ε</sub> a typesetting program to produce a PDF file. L<sup>A</sup>T<sub>E</sub>X 2<sub>ε</sub> is implmented in MiT<sub>E</sub>X. L<sup>A</sup>T<sub>E</sub>X 2<sub>ε</sub> is utilizing the folowing packages to control style and formating:

- datetime and
- multitoc

This will only show a point in time summary and no trends.

# 2 Data and Calculations

## 2.1 Data

A seperate data dictionary will be prepared to for both the source data and computed values stored in R.

## 2.2 Calculations

All calculations presented here have not been implemented in R as formulas.

# 3 Work Yet to be Completed

## 3.1 Formula

Some calculations would be better implemented as formulas. The calculations need to be evulated and the formulas developed where needed.

## 3.2 Trending

Eventually the “System” will be updated to select the data on a for a calander month. After processing the resulots will be stored in a seperate file. This will allow for longer term trending of this data.

### 3.2.1 Graphs

When “trending” is implmented graphs of the trends will also be added.

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<sup>2</sup>RStudio is utilized as an IDE

## 4 Quantity Metrics

### 4.1 Application supported

This is a list of all application support this period.

**Note:** Alphabetize the list

- [1] "GS Reports"
- [2] "DFCS"
- [3] "IRIS"
- [4] "Apollo/PHM"
- [5] "Helios"
- [6] "GDSN/GS1"
- [7] "RSLMS"
- [8] "EDMS"
- [9] "WWLIMS"
- [10] "MQA Protocol"
- [11] "Pulse"
- [12] "CMSNext"
- [13] "ADD Shop Floor Paper (SFP) Report System"
- [14] "Power BI"
- [15] "QPI"
- [16] "Metrics Library"
- [17] "AFMS"
- [18] "Print on Demand"

### 4.2 Number of Projects

The total number of projects worked on in this period. This may differ from the application list because some applications may have more than one project in the period.

- [1] 28

### 4.3 Number of Reviews

This is the number of items reviewed, a document will be counted more than once if it is reviewed more than once.

- [1] 224

### 4.4 Number of Items Reviewed

This is the number of unique items reviewed, each item is only counted once regardless of how many times it is reviewed.

**Note:** This is reporting low due to certain items having no way to discriminate between such as multiple executions of the same test script or results from an IIVP run on different computers within the same project.

[1] 161

## 4.5 Number of Projects Started

The point at which a project is started is when version 1 of the *Software Change Request* is approved.

**Note:** This now counts ML type projects (Metrics Library and GS Reports) using the Project Plan as the point that a project starts.

[1] 9

## 4.6 Projects Completed

The point at which a project is considered completed is when version 1 of the *System Certification Summary* is approved.

**Note:** now counts GS (Global Service) Reports Move to Production as the end of project.

[1] 5

## 4.7 Number Of Deliverables by Type

This is unique for each deliverable. It only counts each document once so a deliverable that is disapproved and then approved is only counted once.

Cancellation	CII
0	8
Decommissioning Report	Design Documentation
0	1
Design Verification	ERES
6	1
FRS	IDP
9	2
IIVP	IIVP results
13	9
IIVP Results	ISSD
7	1
Maintenance Plan	Move to Production
0	3
Other	Project Plan
2	4
Release Notes	Risk Assessment
0	0
Software Change Request	Software Compliance Assessment
14	3
System Certification Summary	Test protocol
4	8

Test Protocol	Test Protocol Results
30	21
Traceability	URS
6	5
URS/FRS	User Acceptance Protocol
0	3
User Acceptance Protocol results	Validation Plan
0	1

#### 4.8 Number of Deliverable by Application

This is the number of unique deliverables that each application submitted. It only counts each document once, regardless of the status.

Abbott Transfusion Medicine
0
ADD Shop Floor Paper (SFP) Report System
4
AFMS
1
Alinity S Non-LIMS spreadsheets
0
Alinity Source Verifier
0
AMM
0
AP 24 CIP
0
Apollo/PHM
51
Assay File Database
0
BioCommand Batch Control Plus
0
CMSnext
0
CMSNext
25
DARA Filler DHM and RU
0
DaVinci
0
DFCS
9
DPW
0

EDMS	4
eNovator	0
EP Evaluator	0
GDSN/GS1	4
Groninger	0
GS Reports	6
Helios	2
ideaPoint	0
IRIS	4
Knowledge Management	0
Metrics Library	1
MQA Protocol	1
Navigator	0
PCN/SCN	0
PEAR	0
Power BI	1
Print on Demand	1
Pulse	20
QIMS	0
QPI	4
Reliasoft Xfmea	0
RSLMS	10
SAS	0

TestComplete	
0	
TODS	
0	
TrendReader	
0	
WWLIMS	
13	

#### 4.9 Number of Approvals, Disapprovals, and First Pass Approvals

A	A-FP	D
71	80	73

#### 4.10 Table of Deliverables by Application

	Cancellation	CII
Abbott Transfusion Medicine	0	0
ADD Shop Floor Paper (SFP) Report System	0	0
AFMS	0	0
Alinity S Non-LIMS spreadsheets	0	0
Alinity Source Verifier	0	0
AMM	0	0
AP 24 CIP	0	0
Apollo/PHM	0	1
Assay File Database	0	0
BioCommand Batch Control Plus	0	0
CMSnext	0	0
CMSNext	0	3
DARA Filler DHM and RU	0	0
DaVinci	0	0
DFCS	0	0
DPW	0	0
EDMS	0	1
eNovator	0	0
EP Evaluator	0	0
GDSN/GS1	0	0
Groninger	0	0
GS Reports	0	0
Helios	0	0
ideaPoint	0	0
IRIS	0	0
Knowledge Management	0	0
Metrics Library	0	0
MQA Protocol	0	0

Navigator	0	0
PCN/SCN	0	0
PEAR	0	0
Power BI	0	0
Print on Demand	0	0
Pulse	0	2
QIMS	0	0
QPI	0	0
Reliasoft Xfmea	0	0
RSLMS	0	1
SAS	0	0
TestComplete	0	0
TODS	0	0
TrendReader	0	0
WWLIMS	0	0

#### Decommissioning Report

Abbott Transfusion Medicine	0
ADD Shop Floor Paper (SFP) Report System	0
AFMS	0
Alinity S Non-LIMS spreadsheets	0
Alinity Source Verifier	0
AMM	0
AP 24 CIP	0
Apollo/PHM	0
Assay File Database	0
BioCommand Batch Control Plus	0
CMSnext	0
CMSNext	0
DARA Filler DHM and RU	0
DaVinci	0
DFCS	0
DPW	0
EDMS	0
eNovator	0
EP Evaluator	0
GDSN/GS1	0
Groninger	0
GS Reports	0
Helios	0
ideaPoint	0
IRIS	0
Knowledge Management	0
Metrics Library	0
MQA Protocol	0
Navigator	0



PCN/SCN	0
PEAR	0
Power BI	0
Print on Demand	0
Pulse	0
QIMS	0
QPI	0
Reliasoft Xfmea	0
RSLMS	0
SAS	0
TestComplete	0
TODS	0
TrendReader	0
WWLIMS	0

#### Design Documentation

Abbott Transfusion Medicine	0
ADD Shop Floor Paper (SFP) Report System	0
AFMS	0
Alinity S Non-LIMS spreadsheets	0
Alinity Source Verifier	0
AMM	0
AP 24 CIP	0
Apollo/PHM	0
Assay File Database	0
BioCommand Batch Control Plus	0
CMSnext	0
CMSNext	0
DARA Filler DHM and RU	0
DaVinci	0
DFCS	0
DPW	0
EDMS	0
eNovator	0
EP Evaluator	0
GDSN/GS1	0
Groninger	0
GS Reports	0
Helios	0
ideaPoint	0
IRIS	0
Knowledge Management	0
Metrics Library	0
MQA Protocol	0
Navigator	0
PCN/SCN	0

PEAR	0
Power BI	0
Print on Demand	0
Pulse	0
QIMS	0
QPI	0
Reliasoft Xfmea	0
RSLMS	0
SAS	0
TestComplete	0
TODS	0
TrendReader	0
WVLIMS	1

	Design Verification	ERES	FRS	IDP
Abbott Transfusion Medicine	0	0	0	0
ADD Shop Floor Paper (SFP) Report System	0	0	0	0
AFMS	0	0	0	0
Alinity S Non-LIMS spreadsheets	0	0	0	0
Alinity Source Verifier	0	0	0	0
AMM	0	0	0	0
AP 24 CIP	0	0	0	0
Apollo/PHM	0	0	1	0
Assay File Database	0	0	0	0
BioCommand Batch Control Plus	0	0	0	0
CMSnext	0	0	0	0
CMSNext	0	0	1	1
DARA Filler DHM and RU	0	0	0	0
DaVinci	0	0	0	0
DFCS	0	0	1	1
DPW	0	0	0	0
EDMS	2	0	0	0
eNovator	0	0	0	0
EP Evaluator	0	0	0	0
GDSN/GS1	0	0	1	0
Groninger	0	0	0	0
GS Reports	0	0	0	0
Helios	0	0	0	0
ideaPoint	0	0	0	0
IRIS	0	0	1	0
Knowledge Management	0	0	0	0
Metrics Library	0	0	0	0
MQA Protocol	0	0	0	0
Navigator	0	0	0	0
PCN/SCN	0	0	0	0
PEAR	0	0	0	0

Power BI	0	0	0	0
Print on Demand	0	0	0	0
Pulse	2	0	2	0
QIMS	0	0	0	0
QPI	1	0	2	0
Reliasoft Xfmea	0	0	0	0
RSLMS	1	0	0	0
SAS	0	0	0	0
TestComplete	0	0	0	0
TODS	0	0	0	0
TrendReader	0	0	0	0
WVLIMS	0	1	0	0

	IIVP	IIVP results	IIVP Results	ISSD
Abbott Transfusion Medicine	0	0	0	0
ADD Shop Floor Paper (SFP) Report System	2	0	2	0
AFMS	0	0	0	0
Alinity S Non-LIMS spreadsheets	0	0	0	0
Alinity Source Verifier	0	0	0	0
AMM	0	0	0	0
AP 24 CIP	0	0	0	0
Apollo/PHM	3	2	1	0
Assay File Database	0	0	0	0
BioCommand Batch Control Plus	0	0	0	0
CMSnext	0	0	0	0
CMSNext	3	1	4	0
DARA Filler DHM and RU	0	0	0	0
DaVinci	0	0	0	0
DFCS	0	0	0	0
DPW	0	0	0	0
EDMS	1	0	0	0
eNovator	0	0	0	0
EP Evaluator	0	0	0	0
GDSN/GS1	0	0	0	0
Groninger	0	0	0	0
GS Reports	0	0	0	0
Helios	0	0	0	0
ideaPoint	0	0	0	0
IRIS	0	0	0	0
Knowledge Management	0	0	0	0
Metrics Library	0	0	0	0
MQA Protocol	0	0	0	0
Navigator	0	0	0	0
PCN/SCN	0	0	0	0
PEAR	0	0	0	0
Power BI	0	0	0	0

Print on Demand	0	0	0	0
Pulse	1	1	0	0
QIMS	0	0	0	0
QPI	0	0	0	0
Reliasoft Xfmea	0	0	0	0
RSLMS	1	3	0	0
SAS	0	0	0	0
TestComplete	0	0	0	0
TODS	0	0	0	0
TrendReader	0	0	0	0
WWLIMS	2	2	0	1

	Maintenance Plan	Move to Production
Abbott Transfusion Medicine	0	0
ADD Shop Floor Paper (SFP) Report System	0	0
AFMS	0	0
Alinity S Non-LIMS spreadsheets	0	0
Alinity Source Verifier	0	0
AMM	0	0
AP 24 CIP	0	0
Apollo/PHM	0	0
Assay File Database	0	0
BioCommand Batch Control Plus	0	0
CMSnext	0	0
CMSNext	0	0
DARA Filler DHM and RU	0	0
DaVinci	0	0
DFCS	0	0
DPW	0	0
EDMS	0	0
eNovator	0	0
EP Evaluator	0	0
GDSN/GS1	0	0
Groninger	0	0
GS Reports	0	3
Helios	0	0
ideaPoint	0	0
IRIS	0	0
Knowledge Management	0	0
Metrics Library	0	0
MQA Protocol	0	0
Navigator	0	0
PCN/SCN	0	0
PEAR	0	0
Power BI	0	0
Print on Demand	0	0

Pulse	0	0
QIMS	0	0
QPI	0	0
Reliasoft Xfmea	0	0
RSLMS	0	0
SAS	0	0
TestComplete	0	0
TODS	0	0
TrendReader	0	0
WVLIMS	0	0

	Other	Project	Plan	Release	Notes
Abbott Transfusion Medicine	0		0		0
ADD Shop Floor Paper (SFP) Report System	0		0		0
AFMS	0		0		0
Alinity S Non-LIMS spreadsheets	0		0		0
Alinity Source Verifier	0		0		0
AMM	0		0		0
AP 24 CIP	0		0		0
Apollo/PHM	1		0		0
Assay File Database	0		0		0
BioCommand Batch Control Plus	0		0		0
CMSnext	0		0		0
CMSNext	0		0		0
DARA Filler DHM and RU	0		0		0
DaVinci	0		0		0
DFCS	0		0		0
DPW	0		0		0
EDMS	0		0		0
eNovator	0		0		0
EP Evaluator	0		0		0
GDSN/GS1	0		0		0
Groninger	0		0		0
GS Reports	0		3		0
Helios	0		0		0
ideaPoint	0		0		0
IRIS	0		0		0
Knowledge Management	0		0		0
Metrics Library	0		1		0
MQA Protocol	0		0		0
Navigator	0		0		0
PCN/SCN	0		0		0
PEAR	0		0		0
Power BI	0		0		0
Print on Demand	0		0		0
Pulse	0		0		0

QIMS	0	0	0
QPI	0	0	0
Reliasoft Xfmea	0	0	0
RSLMS	0	0	0
SAS	0	0	0
TestComplete	0	0	0
TODS	0	0	0
TrendReader	0	0	0
WWLIMS	1	0	0

#### Risk Assessment

Abbott Transfusion Medicine	0
ADD Shop Floor Paper (SFP) Report System	0
AFMS	0
Alinity S Non-LIMS spreadsheets	0
Alinity Source Verifier	0
AMM	0
AP 24 CIP	0
Apollo/PHM	0
Assay File Database	0
BioCommand Batch Control Plus	0
CMSnext	0
CMSNext	0
DARA Filler DHM and RU	0
DaVinci	0
DFCS	0
DPW	0
EDMS	0
eNovator	0
EP Evaluator	0
GDSN/GS1	0
Groninger	0
GS Reports	0
Helios	0
ideaPoint	0
IRIS	0
Knowledge Management	0
Metrics Library	0
MQA Protocol	0
Navigator	0
PCN/SCN	0
PEAR	0
Power BI	0
Print on Demand	0
Pulse	0
QIMS	0

QPI	0
Reliasoft Xfmea	0
RSLMS	0
SAS	0
TestComplete	0
TODS	0
TrendReader	0
WWLIMS	0

	Software Change Request
Abbott Transfusion Medicine	0
ADD Shop Floor Paper (SFP) Report System	0
AFMS	1
Alinity S Non-LIMS spreadsheets	0
Alinity Source Verifier	0
AMM	0
AP 24 CIP	0
Apollo/PHM	0
Assay File Database	0
BioCommand Batch Control Plus	0
CMSnext	0
CMSNext	3
DARA Filler DHM and RU	0
DaVinci	0
DFCS	2
DPW	0
EDMS	0
eNovator	0
EP Evaluator	0
GDSN/GS1	2
Groninger	0
GS Reports	0
Helios	1
ideaPoint	0
IRIS	1
Knowledge Management	0
Metrics Library	0
MQA Protocol	1
Navigator	0
PCN/SCN	0
PEAR	0
Power BI	0
Print on Demand	0
Pulse	1
QIMS	0
QPI	0

Reliasoft Xfmea	0
RSLMS	1
SAS	0
TestComplete	0
TODS	0
TrendReader	0
WWLIMS	1

#### Software Compliance Assessment

Abbott Transfusion Medicine	0
ADD Shop Floor Paper (SFP) Report System	0
AFMS	0
Alinity S Non-LIMS spreadsheets	0
Alinity Source Verifier	0
AMM	0
AP 24 CIP	0
Apollo/PHM	0
Assay File Database	0
BioCommand Batch Control Plus	0
CMSnext	0
CMSNext	0
DARA Filler DHM and RU	0
DaVinci	0
DFCS	0
DPW	0
EDMS	0
eNovator	0
EP Evaluator	0
GDSN/GS1	0
Groninger	0
GS Reports	0
Helios	1
ideaPoint	0
IRIS	1
Knowledge Management	0
Metrics Library	0
MQA Protocol	0
Navigator	0
PCN/SCN	0
PEAR	0
Power BI	0
Print on Demand	0
Pulse	0
QIMS	0
QPI	0
Reliasoft Xfmea	0



RSLMS	0
SAS	0
TestComplete	0
TODS	0
TrendReader	0
WWLIMS	1

#### System Certification Summary

Abbott Transfusion Medicine	0
ADD Shop Floor Paper (SFP) Report System	0
AFMS	0
Alinity S Non-LIMS spreadsheets	0
Alinity Source Verifier	0
AMM	0
AP 24 CIP	0
Apollo/PHM	0
Assay File Database	0
BioCommand Batch Control Plus	0
CMSnext	0
CMSNext	1
DARA Filler DHM and RU	0
DaVinci	0
DFCS	0
DPW	0
EDMS	0
eNovator	0
EP Evaluator	0
GDSN/GS1	0
Groninger	0
GS Reports	0
Helios	0
ideaPoint	0
IRIS	0
Knowledge Management	0
Metrics Library	0
MQA Protocol	0
Navigator	0
PCN/SCN	0
PEAR	0
Power BI	0
Print on Demand	0
Pulse	0
QIMS	0
QPI	0
Reliasoft Xfmea	0
RSLMS	1

SAS	0
TestComplete	0
TODS	0
TrendReader	0
WWLIMS	2

	Test protocol	Test Protocol
Abbott Transfusion Medicine	0	0
ADD Shop Floor Paper (SFP) Report System	0	0
AFMS	0	0
Alinity S Non-LIMS spreadsheets	0	0
Alinity Source Verifier	0	0
AMM	0	0
AP 24 CIP	0	0
Apollo/PHM	8	19
Assay File Database	0	0
BioCommand Batch Control Plus	0	0
CMSnext	0	0
CMSNext	0	5
DARA Filler DHM and RU	0	0
DaVinci	0	0
DFCS	0	0
DPW	0	0
EDMS	0	0
eNovator	0	0
EP Evaluator	0	0
GDSN/GS1	0	0
Groninger	0	0
GS Reports	0	0
Helios	0	0
ideaPoint	0	0
IRIS	0	0
Knowledge Management	0	0
Metrics Library	0	0
MQA Protocol	0	0
Navigator	0	0
PCN/SCN	0	0
PEAR	0	0
Power BI	0	0
Print on Demand	0	1
Pulse	0	4
QIMS	0	0
QPI	0	0
Reliasoft Xfmea	0	0
RSLMS	0	1
SAS	0	0

TestComplete	0	0
TODS	0	0
TrendReader	0	0
WWLIMS	0	0

	Test Protocol Results	Traceability
Abbott Transfusion Medicine	0	0
ADD Shop Floor Paper (SFP) Report System	0	0
AFMS	0	0
Alinity S Non-LIMS spreadsheets	0	0
Alinity Source Verifier	0	0
AMM	0	0
AP 24 CIP	0	0
Apollo/PHM	14	0
Assay File Database	0	0
BioCommand Batch Control Plus	0	0
CMSnext	0	0
CMSNext	2	1
DARA Filler DHM and RU	0	0
DaVinci	0	0
DFCS	1	1
DPW	0	0
EDMS	0	0
eNovator	0	0
EP Evaluator	0	0
GDSN/GS1	0	0
Groninger	0	0
GS Reports	0	0
Helios	0	0
ideaPoint	0	0
IRIS	0	0
Knowledge Management	0	0
Metrics Library	0	0
MQA Protocol	0	0
Navigator	0	0
PCN/SCN	0	0
PEAR	0	0
Power BI	1	0
Print on Demand	0	0
Pulse	1	4
QIMS	0	0
QPI	0	0
Reliasoft Xfmea	0	0
RSLMS	1	0
SAS	0	0
TestComplete	0	0

TODS	0	0
TrendReader	0	0
WWLIMS	1	0

	URS	URS/FRS	User Acceptance Protocol
Abbott Transfusion Medicine	0	0	0
ADD Shop Floor Paper (SFP) Report System	0	0	0
AFMS	0	0	0
Alinity S Non-LIMS spreadsheets	0	0	0
Alinity Source Verifier	0	0	0
AMM	0	0	0
AP 24 CIP	0	0	0
Apollo/PHM	1	0	0
Assay File Database	0	0	0
BioCommand Batch Control Plus	0	0	0
CMSnext	0	0	0
CMSNext	0	0	0
DARA Filler DHM and RU	0	0	0
DaVinci	0	0	0
DFCS	0	0	3
DPW	0	0	0
EDMS	0	0	0
eNovator	0	0	0
EP Evaluator	0	0	0
GDSN/GS1	1	0	0
Groninger	0	0	0
GS Reports	0	0	0
Helios	0	0	0
ideaPoint	0	0	0
IRIS	1	0	0
Knowledge Management	0	0	0
Metrics Library	0	0	0
MQA Protocol	0	0	0
Navigator	0	0	0
PCN/SCN	0	0	0
PEAR	0	0	0
Power BI	0	0	0
Print on Demand	0	0	0
Pulse	2	0	0
QIMS	0	0	0
QPI	0	0	0
Reliasoft Xfmea	0	0	0
RSLMS	0	0	0
SAS	0	0	0
TestComplete	0	0	0
TODS	0	0	0

TrendReader	0	0	0
WWLIMS	0	0	0

User Acceptance Protocol results

Abbott Transfusion Medicine	0
ADD Shop Floor Paper (SFP) Report System	0
AFMS	0
Alinity S Non-LIMS spreadsheets	0
Alinity Source Verifier	0
AMM	0
AP 24 CIP	0
Apollo/PHM	0
Assay File Database	0
BioCommand Batch Control Plus	0
CMSnext	0
CMSNext	0
DARA Filler DHM and RU	0
DaVinci	0
DFCS	0
DPW	0
EDMS	0
eNovator	0
EP Evaluator	0
GDSN/GS1	0
Groninger	0
GS Reports	0
Helios	0
ideaPoint	0
IRIS	0
Knowledge Management	0
Metrics Library	0
MQA Protocol	0
Navigator	0
PCN/SCN	0
PEAR	0
Power BI	0
Print on Demand	0
Pulse	0
QIMS	0
QPI	0
Reliasoft Xfmea	0
RSLMS	0
SAS	0
TestComplete	0
TODS	0
TrendReader	0

WVLIMS

0

	Validation Plan
Abbott Transfusion Medicine	0
ADD Shop Floor Paper (SFP) Report System	0
AFMS	0
Alinity S Non-LIMS spreadsheets	0
Alinity Source Verifier	0
AMM	0
AP 24 CIP	0
Apollo/PHM	0
Assay File Database	0
BioCommand Batch Control Plus	0
CMSnext	0
CMSNext	0
DARA Filler DHM and RU	0
DaVinci	0
DFCS	0
DPW	0
EDMS	0
eNovator	0
EP Evaluator	0
GDSN/GS1	0
Groninger	0
GS Reports	0
Helios	0
ideaPoint	0
IRIS	0
Knowledge Management	0
Metrics Library	0
MQA Protocol	0
Navigator	0
PCN/SCN	0
PEAR	0
Power BI	0
Print on Demand	0
Pulse	0
QIMS	0
QPI	1
Reliasoft Xfmea	0
RSLMS	0
SAS	0
TestComplete	0
TODS	0
TrendReader	0
WVLIMS	0

#### 4.11 Table of Rejection Reasons

Inaccurate information	47	Incorrect scope	0
Insufficient testing	1	Insufficient traceability	3
N/A	1	Not compliant with procedure	1
Not following configuration management	1	Not following document version control	3
Not using template	0	Other	14
Requirement deficiency	0		

#### 4.12 Defects Verses Application

	Inaccurate information	Incorrect scope	Insufficient testing
AFMS	1	0	0
Apollo/PHM	8	0	0
CMSNext	5	0	1
DFCS	4	0	0
EDMS	1	0	0
GDSN/GS1	0	0	0
Helios	1	0	0
IRIS	6	0	0
MQA Protocol	3	0	0
Print on Demand	0	0	0
Pulse	8	0	0
QPI	2	0	0
RSLMS	3	0	0
WWLIMS	5	0	0

	Insufficient traceability	N/A	Not compliant with procedure
AFMS	0	0	0
Apollo/PHM	3	0	0
CMSNext	0	1	0
DFCS	0	0	0
EDMS	0	0	0
GDSN/GS1	0	0	0
Helios	0	0	0
IRIS	0	0	0
MQA Protocol	0	0	0
Print on Demand	0	0	1
Pulse	0	0	0
QPI	0	0	0

RSLMS	0	0	0
WWLIMS	0	0	0

Not following configuration management

AFMS	0
Apollo/PHM	0
CMSNext	0
DFCS	0
EDMS	0
GDSN/GS1	1
Helios	0
IRIS	0
MQA Protocol	0
Print on Demand	0
Pulse	0
QPI	0
RSLMS	0
WWLIMS	0

Not following document version control Not using template

AFMS	0	0
Apollo/PHM	0	0
CMSNext	2	0
DFCS	0	0
EDMS	0	0
GDSN/GS1	0	0
Helios	0	0
IRIS	0	0
MQA Protocol	0	0
Print on Demand	0	0
Pulse	0	0
QPI	1	0
RSLMS	0	0
WWLIMS	0	0

Other Requirement deficiency

AFMS	0	0
Apollo/PHM	8	0
CMSNext	5	0
DFCS	0	0
EDMS	0	0
GDSN/GS1	0	0
Helios	0	0
IRIS	0	0
MQA Protocol	0	0
Print on Demand	0	0



Pulse	0	0
QPI	1	0
RSLMS	0	0
WWLIMS	0	0

### 4.13 Defects Verses Deliverable

```
> table(as.character(subset(FPA, subset = (status == "D"))$deliverable),
+       subset(FPA, subset = (status == "D"))$reason)
```

	Inaccurate information	Incorrect scope
CII	0	0
Design Documentation	1	0
Design Verification	2	0
FRS	3	0
IDP	1	0
IIVP	3	0
IIVP results	2	0
IIVP Results	1	0
Other	0	0
Software Change Request	14	0
System Certification Summary	4	0
Test protocol	3	0
Test Protocol	5	0
Test Protocol Results	1	0
Traceability	3	0
URS	2	0
Validation Plan	2	0

	Insufficient testing	Insufficient traceability
CII	0	0
Design Documentation	0	0
Design Verification	0	0
FRS	0	0
IDP	0	0
IIVP	0	0
IIVP results	0	0
IIVP Results	0	0
Other	0	0
Software Change Request	0	0
System Certification Summary	0	0
Test protocol	0	3
Test Protocol	1	0
Test Protocol Results	0	0
Traceability	0	0
URS	0	0

Validation Plan	0	0
-----------------	---	---

	N/A Not compliant with procedure	
CII	0	0
Design Documentation	0	0
Design Verification	0	0
FRS	0	0
IDP	1	0
IIVP	0	0
IIVP results	0	0
IIVP Results	0	0
Other	0	0
Software Change Request	0	0
System Certification Summary	0	0
Test protocol	0	0
Test Protocol	0	1
Test Protocol Results	0	0
Traceability	0	0
URS	0	0
Validation Plan	0	0

	Not following configuration management	
CII		0
Design Documentation		0
Design Verification		0
FRS		1
IDP		0
IIVP		0
IIVP results		0
IIVP Results		0
Other		0
Software Change Request		0
System Certification Summary		0
Test protocol		0
Test Protocol		0
Test Protocol Results		0
Traceability		0
URS		0
Validation Plan		0

	Not following document version control	
CII		1
Design Documentation		0
Design Verification		0
FRS		1
IDP		0

IIVP	0
IIVP results	0
IIVP Results	0
Other	0
Software Change Request	0
System Certification Summary	0
Test protocol	0
Test Protocol	0
Test Protocol Results	0
Traceability	1
URS	0
Validation Plan	0

	Not using template	Other	Requirement deficiency
CII	0	0	0
Design Documentation	0	0	0
Design Verification	0	1	0
FRS	0	1	0
IDP	0	0	0
IIVP	0	2	0
IIVP results	0	1	0
IIVP Results	0	1	0
Other	0	2	0
Software Change Request	0	0	0
System Certification Summary	0	0	0
Test protocol	0	0	0
Test Protocol	0	0	0
Test Protocol Results	0	5	0
Traceability	0	1	0
URS	0	0	0
Validation Plan	0	0	0

#### 4.14 Rejection Reason by Deliverable

CII	Design Documentation
2	1
Design Verification	FRS
3	6
IDP	IIVP
2	5
IIVP results	IIVP Results
4	2
Other	Software Change Request
2	14
System Certification Summary	Test protocol
4	6

Test Protocol	Test Protocol Results
7	6
Traceability	URS
5	2
Validation Plan	
2	

#### 4.15 Number of Rejections by Project

AFMS	Apollo/PHM	CMSNext	DFCS	EDMS
1	20	15	4	1
GDSN/GS1	Helios	IRIS	MQA Protocol Print on Demand	
1	1	6	3	1
Pulse	QPI	RSLMS	WWLIMS	
8	4	3	5	

## 5 Rate Metrics

### 5.1 Document Approval Rate

This is portion of documents that are approved upon review.

It is computed by counting the number of approvals divided that by the total number of reviews.

[1] 0.6651786

### 5.2 First Pass Acceptance

this is the portion of documents that are approved on the first review conducted by SQA.

It is computed by counting the number of first pass approvals divided by the number of reviews.

[1] 0.3571429