Exploration

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Contents

Purpose

To explore metrics options based on data collected by Software Quality Assurance in a spreadsheet for document review and approval.

Libraries used

No libriries used yet

```r
library(lubridate)
```

```
##
## Attaching package: 'lubridate'

## The following object is masked from 'package:base':
##
##     date
```

Data

The data is presented n a CVS file (saved from an Excel workbook) with the following columns and data chartistics

SQA SQAE Preforming the review
Project ID Uniquie ID assigned tot he project may come from NPV or ePAS
Application Application Name (limited selection)
Doc Version Version number of the document, also know as the revision number
Doc ID, if needed unique identifier to distingous between documnets fo the same deliver type within a
     project
Approver or Disapprov? Approval status from the following list
* A Approved
* A-FP Approved on fist pass
* D Disapproved
Date of Approval or Disapproval Date action was taken

Reason for Disapproval: Selected from the following list

- Inaccurate information

- Incorrect scope

- Insufficient testing

- Insufficient traceability

- N/A

- Not compliant with procedure

- Not following configuration management

- Not following document version control

- Not using template

- Other

- Requirement deficiency

Inport the data

The data is read in and variables are assigned more programicaly useful names.

```r
FPA.Raw <- read.csv(file = "./data/First Pass Acceptance.csv",
                    stringsAsFactors = FALSE,
                    col.names = c("sqa",
                                  "project",
                                  "application",
```

```
                                                    "deliverable",
                                                    "version",
                                                    "docID",
                                                    "status",
                                                    "date",
                                                    "reason",
                                                    "comments"))
FPA <- FPA.Raw
```

format the data

factors

Set the following data as factors:

*SQA

*Application

*Deliverable

*status

```
FPA$sqa <- as.factor(FPA$sqa)
FPA$application <- as.factor(FPA$application)
FPA$deliverable <- as.factor(FPA$deliverable)
FPA$status <- as.factor(FPA$status)
```

Clean up reason

convert blank fields in status to NA when status is converted to a factor

```
FPA$reason <- as.factor(FPA$reason)
levels(FPA$reason)
```

```
## [1] ""
## [2] "Inaccurate information"
## [3] "Incorrect scope"
## [4] "Insufficient testing"
## [5] "Not compliant with procedure"
## [6] "Not following document version control"
## [7] "Not using template"
## [8] "Other"
## [9] "Requirement deficiency"
```

```
levels(FPA$reason)[1] <- NA
levels(FPA$reason)
```

```
## [1] "Inaccurate information"
## [2] "Incorrect scope"
## [3] "Insufficient testing"
## [4] "Not compliant with procedure"
## [5] "Not following document version control"
## [6] "Not using template"
## [7] "Other"
## [8] "Requirement deficiency"
```

Date

```r
FPA$date <- as.Date(FPA$date, format = "%d-%B-%y")
```

Add new fields

Month and year

From date create month and year fields

```r
FPA$month <- month(FPA$date, label = TRUE)
FPA$year <- year(FPA$date)
```

deliverable UID

create an unique identification (UID) for each processed item so that each deliverable is uniquely identified accross the entire data set. to do this the UID will consist of the Project, deliverable, docID and version seperated with a dash

```r
FPA$UID <- paste(FPA$project,
                 FPA$deliverable,
                 FPA$docID,
                 FPA$version,
                 sep = "-"
                 )
```

Simple count metrics

Projects worked

```r
length(unique(FPA$project))
```

```
## [1] 24
```

```r
as.character(unique(FPA$application))
```

```
##  [1] "Groninger"                  "Assay File Database"
##  [3] "PCN/SCN"                    "WWLIMS"
##  [5] "Pulse"                      "DFCS"
##  [7] "DPW"                        "QIMS"
##  [9] "Abbott Transfusion Medicine" "Apollo/PHM"
## [11] "AFMS"                       "SAS"
## [13] "Metrics Library"           "DaVinci"
## [15] "CMSNext"                    "GS Reports"
## [17] "IRIS"
```

Number of reviews

```r
nrow(FPA)
```

```
## [1] 176
```

Number of Documents Reviewed

```r
length(unique(FPA$UID))
```

```
## [1] 121
```

Number of Projects Started

```r
length(unique(
    subset(
        subset(FPA,
                subset = ((status == "A" | status == "A-FP") & version == 1)),
        subset = deliverable == "Software Change Request")$project))
```

```
## [1] 3
```

Number of Projects Completed

```r
length(unique(
    subset(
        subset(FPA,
                subset = ((status == "A" | status == "A-FP"))),
        subset = deliverable == "System Certification Summary")$project))
```

```
## [1] 1
```

Approval rate

probability of a document being approved when reviewed

```r
nrow(unique(
    subset(FPA, subset = (status == "A" | status == "A-FP"))
))/nrow(FPA)
```

```
## [1] 0.6761364
```

First Pass Acceptance

probability of a document being approved when reviewed the first time

```r
nrow(unique(
    subset(FPA, subset = status == "A-FP")
))/nrow(FPA)
```

```
## [1] 0.375
```

Number of deliverables by type

THe number of each type of deliverable

```r
table(FPA[!duplicated(FPA$UID),]$deliverable)
```

```
## 
##                           CII              Design Documentation
##                             8                                 2
##             Design Verification                               FRS
##                             5                                 5
##                          IIVP                       IIVP results
##                             5                                 9
##             Move to Production                       Project Plan
##                             1                                 6
##         Software Change Request  Software Compliance Assessment
##                             6                                 4
##     System Certification Summary                   Test Protocol
##                             2                                37
##          Test Protocol Results                       Traceability
##                            14                                 9
##                           URS           User Acceptance Protocol
##                             2                                 3
## User Acceptance Protocol results                   Validation Plan
##                             1                                 2
```

number od deliverable per application

```r
table(FPA[!duplicated(FPA$UID),]$application)
```

```
## 
## Abbott Transfusion Medicine                           AFMS
##                           1                              8
##                 Apollo/PHM           Assay File Database
##                           9                              2
##                    CMSNext                        DaVinci
##                           2                             12
##                       DFCS                            DPW
##                          13                              4
##                  Groninger                     GS Reports
##                           1                              3
##                       IRIS               Metrics Library
##                           1                              3
##                    PCN/SCN                          Pulse
##                           6                              8
##                       QIMS                            SAS
##                          12                              3
##                     WWLIMS
##                          33
```

distrubation of result of reviews

```r
table(FPA$status)
```

```
##
##    A A-FP    D
##   54   67   55
```

2 way table deliverables by application

```r
table(FPA[!duplicated(FPA$UID),]$application,
      FPA[!duplicated(FPA$UID),]$deliverable)
```

```
##
##                              CII Design Documentation Design Verification
##   Abbott Transfusion Medicine   0                    0                   0
##   AFMS                          1                    0                   0
##   Apollo/PHM                    0                    0                   0
##   Assay File Database           0                    0                   0
##   CMSNext                       0                    0                   0
##   DaVinci                       1                    0                   0
##   DFCS                          1                    0                   1
##   DPW                           0                    0                   0
##   Groninger                     0                    0                   0
##   GS Reports                    0                    0                   0
##   IRIS                          0                    0                   0
##   Metrics Library               0                    2                   0
##   PCN/SCN                       0                    0                   1
##   Pulse                         0                    0                   0
##   QIMS                          2                    0                   2
##   SAS                           0                    0                   0
##   WWLIMS                        3                    0                   1
##
##                              FRS IIVP IIVP results Move to Production
##   Abbott Transfusion Medicine   0    0            0                  0
##   AFMS                          2    0            0                  0
##   Apollo/PHM                    0    0            4                  0
##   Assay File Database           0    0            0                  0
##   CMSNext                       0    0            0                  0
##   DaVinci                       1    1            0                  0
##   DFCS                          0    1            0                  0
##   DPW                           0    0            0                  0
##   Groninger                     0    0            0                  0
##   GS Reports                    0    0            0                  1
##   IRIS                          0    0            1                  0
##   Metrics Library               0    0            0                  0
##   PCN/SCN                       1    1            0                  0
##   Pulse                         0    0            1                  0
##   QIMS                          0    1            1                  0
##   SAS                           0    0            0                  0
##   WWLIMS                        1    1            2                  0
##
##                              Project Plan Software Change Request
```

```
##    Abbott Transfusion Medicine            0                      0
##    AFMS                                   0                      1
##    Apollo/PHM                             0                      0
##    Assay File Database                    1                      1
##    CMSNext                                0                      1
##    DaVinci                                1                      1
##    DFCS                                   1                      1
##    DPW                                    0                      0
##    Groninger                              0                      0
##    GS Reports                             2                      0
##    IRIS                                   0                      0
##    Metrics Library                        1                      0
##    PCN/SCN                                0                      1
##    Pulse                                  0                      0
##    QIMS                                   0                      0
##    SAS                                    0                      0
##    WWLIMS                                 0                      0
##
##                                 Software Compliance Assessment
##    Abbott Transfusion Medicine                              1
##    AFMS                                                     0
##    Apollo/PHM                                               0
##    Assay File Database                                      0
##    CMSNext                                                  1
##    DaVinci                                                  0
##    DFCS                                                     0
##    DPW                                                      0
##    Groninger                                                0
##    GS Reports                                               0
##    IRIS                                                     0
##    Metrics Library                                          0
##    PCN/SCN                                                  2
##    Pulse                                                    0
##    QIMS                                                     0
##    SAS                                                      0
##    WWLIMS                                                   0
##
##                                 System Certification Summary Test Protocol
##    Abbott Transfusion Medicine                            0              0
##    AFMS                                                   0              2
##    Apollo/PHM                                             0              5
##    Assay File Database                                    0              0
##    CMSNext                                                0              0
##    DaVinci                                                0              5
##    DFCS                                                   0              1
##    DPW                                                    1              1
##    Groninger                                              0              0
##    GS Reports                                             0              0
##    IRIS                                                   0              0
##    Metrics Library                                        0              0
##    PCN/SCN                                                0              0
##    Pulse                                                  0              3
##    QIMS                                                   0              4
##    SAS                                                    1              1
```

```
##    WWLIMS                                                     0            15
##
##                              Test Protocol Results Traceability URS
##    Abbott Transfusion Medicine                    0              0   0
##    AFMS                                           0              0   1
##    Apollo/PHM                                     0              0   0
##    Assay File Database                            0              0   0
##    CMSNext                                        0              0   0
##    DaVinci                                        0              0   1
##    DFCS                                           2              1   0
##    DPW                                            2              0   0
##    Groninger                                      0              1   0
##    GS Reports                                     0              0   0
##    IRIS                                           0              0   0
##    Metrics Library                                0              0   0
##    PCN/SCN                                        0              0   0
##    Pulse                                          3              1   0
##    QIMS                                           0              2   0
##    SAS                                            1              0   0
##    WWLIMS                                         6              4   0
##
##                              User Acceptance Protocol
##    Abbott Transfusion Medicine                    0
##    AFMS                                           0
##    Apollo/PHM                                     0
##    Assay File Database                            0
##    CMSNext                                        0
##    DaVinci                                        0
##    DFCS                                           3
##    DPW                                            0
##    Groninger                                      0
##    GS Reports                                     0
##    IRIS                                           0
##    Metrics Library                                0
##    PCN/SCN                                        0
##    Pulse                                          0
##    QIMS                                           0
##    SAS                                            0
##    WWLIMS                                         0
##
##                              User Acceptance Protocol results
##    Abbott Transfusion Medicine                         0
##    AFMS                                                0
##    Apollo/PHM                                          0
##    Assay File Database                                 0
##    CMSNext                                             0
##    DaVinci                                             0
##    DFCS                                                1
##    DPW                                                 0
##    Groninger                                           0
##    GS Reports                                          0
##    IRIS                                                0
##    Metrics Library                                     0
##    PCN/SCN                                             0
```

```
##    Pulse                                               0
##    QIMS                                                0
##    SAS                                                 0
##    WWLIMS                                              0
##
##                                   Validation Plan
##    Abbott Transfusion Medicine                0
##    AFMS                                       1
##    Apollo/PHM                                 0
##    Assay File Database                        0
##    CMSNext                                    0
##    DaVinci                                    1
##    DFCS                                       0
##    DPW                                        0
##    Groninger                                  0
##    GS Reports                                 0
##    IRIS                                       0
##    Metrics Library                            0
##    PCN/SCN                                    0
##    Pulse                                      0
##    QIMS                                       0
##    SAS                                        0
##    WWLIMS                                     0
```

Number of Projects Started revisited

```r
length(unique(subset(FPA, subset = (((status == "A" | status == "A-FP")
                                      & version == 1)
                                     & deliverable == "Software Change Request" ))
            $project)) +
    length(unique(
        subset(FPA,
               subset = ((((status == "A" | status == "A-FP")
                           & version == 1)
                          & application == "GS Reports")
                         & deliverable == "Project Plan"))
        $project))
```

```
## [1] 5
```

Projects completed round two

```r
length(unique(
    subset(
        subset(FPA,
               subset = (((status == "A" | status == "A-FP")
                          & version == 1))),
        subset = deliverable == "System Certification Summary")$project)) +
    length(unique(
    subset(
        subset(FPA,
```

```
                 subset = (((status == "A" | status == "A-FP")
                         & version == 1))),
        subset = deliverable == "Move to Production")$project))
```

[1] 2

Defects

```
table(FPA$reason)
```

```
##
##                         Inaccurate information
##                                             29
##                               Incorrect scope
##                                              1
##                          Insufficient testing
##                                              6
##              Not compliant with procedure
##                                              9
## Not following document version control
##                                              3
##                             Not using template
##                                              1
##                                          Other
##                                              1
##                        Requirement deficiency
##                                              1
```

defects verse application

```
table(as.character(subset(FPA, subset = (status == "D"))$application),
      subset(FPA, subset = (status == "D"))$reason)
```

```
##
##                        Inaccurate information Incorrect scope
##    AFMS                                     0               0
##    Apollo/PHM                               1               0
##    Assay File Database                      0               0
##    CMSNext                                  2               0
##    DaVinci                                 11               0
##    DFCS                                     1               0
##    DPW                                      1               0
##    PCN/SCN                                  2               1
##    Pulse                                    0               0
##    QIMS                                     7               0
##    WWLIMS                                   4               0
##
##                        Insufficient testing Not compliant with procedure
##    AFMS                                    0                             4
##    Apollo/PHM                              0                             0
##    Assay File Database                     0                             1
```

```
##    CMSNext                                    0                     0
##    DaVinci                                    0                     2
##    DFCS                                       0                     0
##    DPW                                        0                     0
##    PCN/SCN                                    0                     0
##    Pulse                                      0                     1
##    QIMS                                       6                     1
##    WWLIMS                                     0                     0
##
##                      Not following document version control
##    AFMS                                                  0
##    Apollo/PHM                                            0
##    Assay File Database                                   0
##    CMSNext                                               0
##    DaVinci                                               1
##    DFCS                                                  0
##    DPW                                                   0
##    PCN/SCN                                               0
##    Pulse                                                 0
##    QIMS                                                  0
##    WWLIMS                                                2
##
##                      Not using template Other Requirement deficiency
##    AFMS                                0     0                      0
##    Apollo/PHM                          0     0                      0
##    Assay File Database                 0     1                      0
##    CMSNext                             0     0                      0
##    DaVinci                             0     0                      1
##    DFCS                                1     0                      0
##    DPW                                 0     0                      0
##    PCN/SCN                             0     0                      0
##    Pulse                               0     0                      0
##    QIMS                                0     0                      0
##    WWLIMS                              0     0                      0
```

defects verse deliverable

```r
table(as.character(subset(FPA, subset = (status == "D"))$deliverable),
      subset(FPA, subset = (status == "D"))$reason)
```

```
##
##                               Inaccurate information Incorrect scope
##    CII                                             4               0
##    FRS                                             0               0
##    IIVP                                            2               0
##    IIVP results                                    1               0
##    Project Plan                                    5               0
##    Software Change Request                         2               0
##    Software Compliance Assessment                  1               1
##    System Certification Summary                    1               0
##    Test Protocol                                   7               0
##    Test Protocol Results                           2               0
##    Traceability                                    4               0
```

```
## URS                                                    0            0
## User Acceptance Protocol                               0            0
## Validation Plan                                        0            0
##
##                              Insufficient testing
## CII                                    0
## FRS                                    0
## IIVP                                   0
## IIVP results                           0
## Project Plan                           0
## Software Change Request                0
## Software Compliance Assessment         0
## System Certification Summary           0
## Test Protocol                          6
## Test Protocol Results                  0
## Traceability                           0
## URS                                    0
## User Acceptance Protocol               0
## Validation Plan                        0
##
##                              Not compliant with procedure
## CII                                      0
## FRS                                      2
## IIVP                                     0
## IIVP results                             1
## Project Plan                             0
## Software Change Request                  1
## Software Compliance Assessment           0
## System Certification Summary             0
## Test Protocol                            1
## Test Protocol Results                    1
## Traceability                             0
## URS                                      2
## User Acceptance Protocol                 0
## Validation Plan                          1
##
##                              Not following document version control
## CII                                             1
## FRS                                             0
## IIVP                                            0
## IIVP results                                    0
## Project Plan                                    0
## Software Change Request                         0
## Software Compliance Assessment                  0
## System Certification Summary                    0
## Test Protocol                                   2
## Test Protocol Results                           0
## Traceability                                    0
## URS                                             0
## User Acceptance Protocol                        0
## Validation Plan                                 0
##
##                              Not using template Other
## CII                                      0     0
```

```
##    FRS                                                 0       0
##    IIVP                                                0       0
##    IIVP results                                        0       0
##    Project Plan                                        0       1
##    Software Change Request                             0       0
##    Software Compliance Assessment                      0       0
##    System Certification Summary                        0       0
##    Test Protocol                                       0       0
##    Test Protocol Results                               0       0
##    Traceability                                        0       0
##    URS                                                 0       0
##    User Acceptance Protocol                            1       0
##    Validation Plan                                     0       0
##
##                                    Requirement deficiency
##    CII                                                 0
##    FRS                                                 1
##    IIVP                                                0
##    IIVP results                                        0
##    Project Plan                                        0
##    Software Change Request                             0
##    Software Compliance Assessment                      0
##    System Certification Summary                        0
##    Test Protocol                                       0
##    Test Protocol Results                               0
##    Traceability                                        0
##    URS                                                 0
##    User Acceptance Protocol                            0
##    Validation Plan                                     0
```

Rejects by deliverable

```r
table(as.character(subset(FPA, subset = (status == "D"))$deliverable))
```

```
##
##                            CII                           FRS
##                             5                             3
##                           IIVP                  IIVP results
##                             2                             2
##                   Project Plan       Software Change Request
##                             6                             3
## Software Compliance Assessment  System Certification Summary
##                             2                             1
##                  Test Protocol         Test Protocol Results
##                            20                             3
##                   Traceability                           URS
##                             4                             2
##       User Acceptance Protocol               Validation Plan
##                             1                             1
```

rejections by project

```r
table(as.character(subset(FPA, subset = (status == "D"))$application))
```

```
## 
##              AFMS          Apollo/PHM Assay File Database
##                 4                   1                   2
##           CMSNext             DaVinci                DFCS
##                 2                  15                   2
##               DPW             PCN/SCN               Pulse
##                 1                   3                   1
##              QIMS              WWLIMS
##                15                   9
```