

Potential Metric Items From FPA Spreadsheet

Nick Lauerman

Abstract

Evaluation of various potential metrics, performance indicators from the Excel workbook that Software Quality Assurance collected called First Pass Acceptance.¹

Contents

1	Introduction	1		
2	Data and Calculations	1		
2.1	Data	1		
2.2	Calculations	2		
3	Work Yet to be Completed	2		
3.1	Formula	2		
3.2	Trending	2		
3.2.1	Graphs	2		
4	Quantity Metrics	2		
4.1	Application supported .	2		
4.2	Number of Projects . . .	2		
4.3	Number of Reviews . . .	3		
4.4	Number of Items Reviewed	3		
4.5	Number of Projects Started	3		
4.6	Projects Completed . . .	3		
4.7	Number Of Deliverables by Type	3		
4.8	Number of Deliverable by Application	4		
4.9	Number of Approvals, Disapprovals, and First Pass Approvals	4		
4.10	Table of Deliverables by Application	4		
4.11	Table of Rejection Reasons	8		
4.12	Defects Verses Application	8		
4.13	Defects Verses Deliverable	9		
4.14	Rejection Reason by Deliverable	11		
4.15	Number of Rejections by Project	12		
5	Rate Metrics	12		
5.1	Document Approval Rate	12		
5.2	First Pass Acceptance	12		

1 Introduction

The data is processed using R², Version 3.4.3 named Kite-Eating Tree. The only extension (package or library) utilized is lubridate (version 1.7.1) to provide key

¹Date Ran: Friday 2nd February, 2018 at 10:29

²RStudio is utilized as an IDE

functionality in the processing of dates.

The data is read into R from a comma seperated value (csv) file which is derived (saved) from the spreadsheet without modification. Additional values are computed as needed.

This report is prepared in the R enviroment using a collection of packages know as Sweave that included knitr which in turn feeds the package into L^AT_EX 2_ε a typeseting program to produce a PDF file. L^AT_EX 2_ε is implented in MiT_EX. L^AT_EX 2_ε is utilizing the folowing packages to control style and formating:

- datetime and
- multiloc

This will only show a point in time summary and no trends.

2 Data and Calculations

2.1 Data

A seperate data dictionary will be prepared to for both the source data and computed values stored in R.

2.2 Calculations

All calculations presented here have not been implemented in R as formulas.

3 Work Yet to be Completed

3.1 Formula

Some calculations would be better implemented as formulas. The calculations need to be evulated and the formulas developed where needed.

3.2 Trending

Eventually the “System” will be updated to select the data on a for a calander month. After processing the resulots will be stored in a seperate file. This will allow for longer term trending of this data.

3.2.1 Graphs

When “trending” is implented graphs of the trends will also be added.

4 Quantity Metrics

4.1 Application supported

This is a list of all application support this period.

Note: Alphabetize the list

[1]	"Groninger"	"Assay File Database"
[3]	"PCN/SCN"	"WWLIMS"
[5]	"Pulse"	"DFCS"
[7]	"DPW"	"QIMS"
[9]	"Abbott Transfusion Medicine"	"Apollo/PHM"
[11]	"AFMS"	"SAS"
[13]	"Metrics Library"	"DaVinci"
[15]	"CMSNext"	"GS Reports"
[17]	"IRIS"	

4.2 Number of Projects

The total number of projects worked on in this period. This may differ from the application list because some applications may have more than one project in the period.

[1] 24

4.3 Number of Reviews

This is the number of items reviewed, a document will be counted more than once if it is reviewed more than once.

[1] 176

4.4 Number of Items Reviewed

This is the number of unique items reviewed, each item is only counted once regardless of how many times it is reviewed.

Note: This is reporting low due to certain items having no way to discriminate between such as multiple executions of the same test script or results from an IIVP run on different computers within the same project.

[1] 121

4.5 Number of Projects Started

The point at which a project is started is when version 1 of the *Software Change Request* is approved.

Note: This now counts ML type projects (Metrics Library and GS Reports) using the Project Plan as the point that a project starts.

[1] 5

4.6 Projects Completed

The point at which a project is considered completed is when version 1 of the *System Certification Summary* is approved.

Note: now counts GS (Global Service) Reports Move to Production as the end of project.

[1] 2

4.7 Number Of Deliverables by Type

This is unique for each deliverable. It only counts each document once so a deliverable that is disapproved and then approved is only counted once.

	CII	Design Documentation	
	8		2
Design Verification			FRS
	5		5
	IIVP	IIVP results	
	5		9
Move to Production		Project Plan	
	1		6
Software Change Request		Software Compliance Assessment	
	6		4
System Certification Summary		Test Protocol	
	2		37
Test Protocol Results		Traceability	
	14		9
	URS	User Acceptance Protocol	
	2		3
User Acceptance Protocol results		Validation Plan	
	1		2

4.8 Number of Deliverable by Application

This is the number of unique deliverables that each application submitted. It only counts each document once, regardless of the status.

Abbott Transfusion Medicine		AFMS
	1	8
Apollo/PHM		Assay File Database
	9	2
CMSNext		DaVinci
	2	12
DFCS		DPW
	13	4
Groninger		GS Reports

1	3
IRIS	Metrics Library
1	3
PCN/SCN	Pulse
6	8
QIMS	SAS
12	3
WWLIMS	
33	

4.9 Number of Approvals, Disapprovals, and First Pass Approvals

A	A-FP	D
54	67	55

4.10 Table of Deliverables by Application

	CII Design Documentation	Design Verification	FRS
Abbott Transfusion Medicine	0	0	0 0
AFMS	1	0	0 2
Apollo/PHM	0	0	0 0
Assay File Database	0	0	0 0
CMSNext	0	0	0 0
DaVinci	1	0	0 1
DFCS	1	0	1 0
DPW	0	0	0 0
Groninger	0	0	0 0
GS Reports	0	0	0 0
IRIS	0	0	0 0
Metrics Library	0	2	0 0
PCN/SCN	0	0	1 1
Pulse	0	0	0 0
QIMS	2	0	2 0
SAS	0	0	0 0
WWLIMS	3	0	1 1

	IIVP	IIVP results	Move to Production	Project Plan
Abbott Transfusion Medicine	0	0	0	0
AFMS	0	0	0	0
Apollo/PHM	0	4	0	0
Assay File Database	0	0	0	1
CMSNext	0	0	0	0
DaVinci	1	0	0	1
DFCS	1	0	0	1
DPW	0	0	0	0

Groninger	0	0	0	0
GS Reports	0	0	1	2
IRIS	0	1	0	0
Metrics Library	0	0	0	1
PCN/SCN	1	0	0	0
Pulse	0	1	0	0
QIMS	1	1	0	0
SAS	0	0	0	0
WWLIMS	1	2	0	0

Software Change Request

Abbott Transfusion Medicine	0
AFMS	1
Apollo/PHM	0
Assay File Database	1
CMSNext	1
DaVinci	1
DFCS	1
DPW	0
Groninger	0
GS Reports	0
IRIS	0
Metrics Library	0
PCN/SCN	1
Pulse	0
QIMS	0
SAS	0
WWLIMS	0

Software Compliance Assessment

Abbott Transfusion Medicine	1
AFMS	0
Apollo/PHM	0
Assay File Database	0
CMSNext	1
DaVinci	0
DFCS	0
DPW	0
Groninger	0
GS Reports	0
IRIS	0
Metrics Library	0
PCN/SCN	2
Pulse	0
QIMS	0
SAS	0

WVLIMS	0
--------	---

	System Certification Summary	Test Protocol
Abbott Transfusion Medicine	0	0
AFMS	0	2
Apollo/PHM	0	5
Assay File Database	0	0
CMSNext	0	0
DaVinci	0	5
DFCS	0	1
DPW	1	1
Groninger	0	0
GS Reports	0	0
IRIS	0	0
Metrics Library	0	0
PCN/SCN	0	0
Pulse	0	3
QIMS	0	4
SAS	1	1
WVLIMS	0	15

	Test Protocol Results	Traceability	URS
Abbott Transfusion Medicine	0	0	0
AFMS	0	0	1
Apollo/PHM	0	0	0
Assay File Database	0	0	0
CMSNext	0	0	0
DaVinci	0	0	1
DFCS	2	1	0
DPW	2	0	0
Groninger	0	1	0
GS Reports	0	0	0
IRIS	0	0	0
Metrics Library	0	0	0
PCN/SCN	0	0	0
Pulse	3	1	0
QIMS	0	2	0
SAS	1	0	0
WVLIMS	6	4	0

	User Acceptance Protocol
Abbott Transfusion Medicine	0
AFMS	0
Apollo/PHM	0
Assay File Database	0
CMSNext	0

DaVinci	0
DFCS	3
DPW	0
Groninger	0
GS Reports	0
IRIS	0
Metrics Library	0
PCN/SCN	0
Pulse	0
QIMS	0
SAS	0
WVLIMS	0

	User Acceptance Protocol results	Validation Plan
Abbott Transfusion Medicine	0	0
AFMS	0	1
Apollo/PHM	0	0
Assay File Database	0	0
CMSNext	0	0
DaVinci	0	1
DFCS	1	0
DPW	0	0
Groninger	0	0
GS Reports	0	0
IRIS	0	0
Metrics Library	0	0
PCN/SCN	0	0
Pulse	0	0
QIMS	0	0
SAS	0	0
WVLIMS	0	0

4.11 Table of Rejection Reasons

Inaccurate information	Incorrect scope
29	1
Insufficient testing	Not compliant with procedure
6	9
Not following document version control	Not using template
3	1
Other	Requirement deficiency
1	1

4.12 Defects Verses Application

	Inaccurate information	Incorrect scope
AFMS	0	0
Apollo/PHM	1	0
Assay File Database	0	0
CMSNext	2	0
DaVinci	11	0
DFCS	1	0
DPW	1	0
PCN/SCN	2	1
Pulse	0	0
QIMS	7	0
WWLIMS	4	0

	Insufficient testing	Not compliant with procedure
AFMS	0	4
Apollo/PHM	0	0
Assay File Database	0	1
CMSNext	0	0
DaVinci	0	2
DFCS	0	0
DPW	0	0
PCN/SCN	0	0
Pulse	0	1
QIMS	6	1
WWLIMS	0	0

	Not following document version control	Not using template
AFMS	0	0
Apollo/PHM	0	0
Assay File Database	0	0
CMSNext	0	0
DaVinci	1	0
DFCS	0	1
DPW	0	0
PCN/SCN	0	0
Pulse	0	0
QIMS	0	0
WWLIMS	2	0

	Other Requirement deficiency
AFMS	0
Apollo/PHM	0
Assay File Database	1
CMSNext	0

DaVinci	0	1
DFCS	0	0
DPW	0	0
PCN/SCN	0	0
Pulse	0	0
QIMS	0	0
WWLIMS	0	0

4.13 Defects Verses Deliverable

```
> table(as.character(subset(FPA, subset = (status == "D"))$deliverable),
+       subset(FPA, subset = (status == "D"))$reason)
```

	Inaccurate information	Incorrect scope
CII	4	0
FRS	0	0
IIVP	2	0
IIVP results	1	0
Project Plan	5	0
Software Change Request	2	0
Software Compliance Assessment	1	1
System Certification Summary	1	0
Test Protocol	7	0
Test Protocol Results	2	0
Traceability	4	0
URS	0	0
User Acceptance Protocol	0	0
Validation Plan	0	0

	Insufficient testing
CII	0
FRS	0
IIVP	0
IIVP results	0
Project Plan	0
Software Change Request	0
Software Compliance Assessment	0
System Certification Summary	0
Test Protocol	6
Test Protocol Results	0
Traceability	0
URS	0
User Acceptance Protocol	0
Validation Plan	0

Not compliant with procedure

CII	0
FRS	2
IIVP	0
IIVP results	1
Project Plan	0
Software Change Request	1
Software Compliance Assessment	0
System Certification Summary	0
Test Protocol	1
Test Protocol Results	1
Traceability	0
URS	2
User Acceptance Protocol	0
Validation Plan	1

Not following document version control

CII	1
FRS	0
IIVP	0
IIVP results	0
Project Plan	0
Software Change Request	0
Software Compliance Assessment	0
System Certification Summary	0
Test Protocol	2
Test Protocol Results	0
Traceability	0
URS	0
User Acceptance Protocol	0
Validation Plan	0

Not using template Other

CII	0	0
FRS	0	0
IIVP	0	0
IIVP results	0	0
Project Plan	0	1
Software Change Request	0	0
Software Compliance Assessment	0	0
System Certification Summary	0	0
Test Protocol	0	0
Test Protocol Results	0	0
Traceability	0	0
URS	0	0
User Acceptance Protocol	1	0
Validation Plan	0	0

	Requirement deficiency
CII	0
FRS	1
IIVP	0
IIVP results	0
Project Plan	0
Software Change Request	0
Software Compliance Assessment	0
System Certification Summary	0
Test Protocol	0
Test Protocol Results	0
Traceability	0
URS	0
User Acceptance Protocol	0
Validation Plan	0

4.14 Rejection Reason by Deliverable

CII	FRS
5	3
IIVP	IIVP results
2	2
Project Plan	Software Change Request
6	3
Software Compliance Assessment	System Certification Summary
2	1
Test Protocol	Test Protocol Results
20	3
Traceability	URS
4	2
User Acceptance Protocol	Validation Plan
1	1

4.15 Number of Rejections by Project

AFMS	Apollo/PHM Assay File Database	CMSNext
4	1	2
DaVinci	DFCS	DPW
15	2	1
Pulse	QIMS	WWLIMS
1	15	9
		PCN/SCN
		3

5 Rate Metrics

5.1 Document Approval Rate

This is portion of documents that are approved upon review.

It is computed by counting the number of approvals divided that by the total number of reviews.

[1] 0.6761364

5.2 First Pass Acceptance

this is the portion of documents that are approved on the first review conducted by SQA.

It is computed by counting the number of first pass approvals divided by the number of reviews.

[1] 0.375