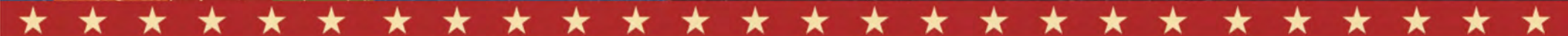


# Stop the Waste! Get Out of (Technical) Debt!

Richard Hundhausen  
Consultant,  
Accentient, Inc.

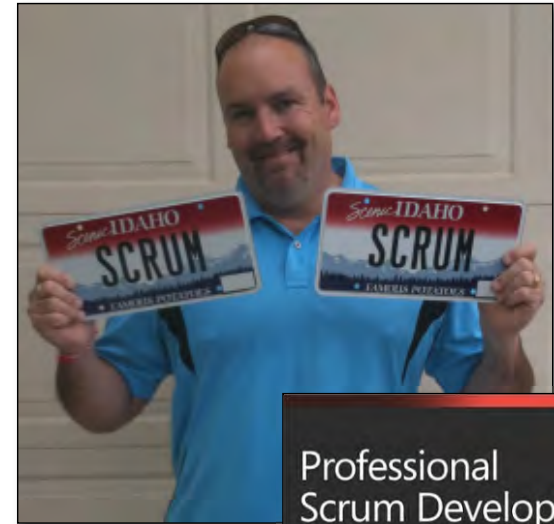


# About Me

- From Boise, Idaho, USA
- President of Accentient
- Microsoft Regional Director
- Microsoft MVP (Visual Studio ALM)
- Professional Scrum Developer
- Professional Scrum Trainer
- Author of books and courses
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@rhundhausen



Visual Studio **LIVE!**  
EXPERT SOLUTIONS FOR .NET DEVELOPERS

# Session Backlog

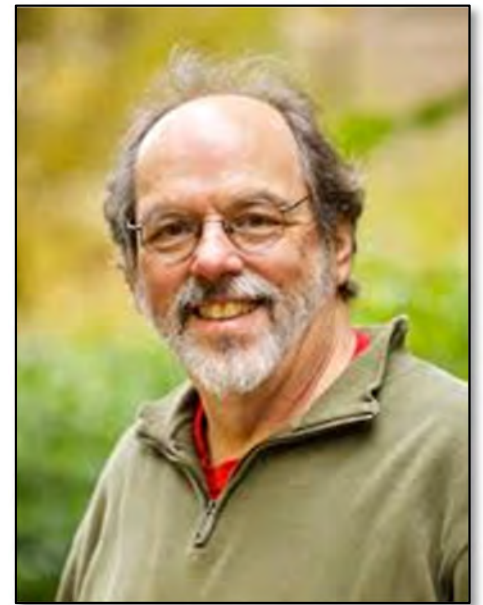
- What is Technical Debt ... and what isn't
- Why is it Bad ... and why you might want it
- What Causes It
- How to Identify It
- How to Remove It

# What Is It?

# What Is Technical Debt?

“Shipping first time code is like going into debt. A little debt speeds development so long as it is paid back promptly ...”

- Ward Cunningham, OOPSLA 1992





# What's Uncle Bob Say?

“A mess is not a debt. Messy code, produced by people who are ignorant of good design practices, shouldn't be a debt.”

“Technical Debt should be reserved for cases when people have made a considered decision to adopt a design strategy that isn't sustainable in the longer term, but yields a short term benefit, such as making a release.”



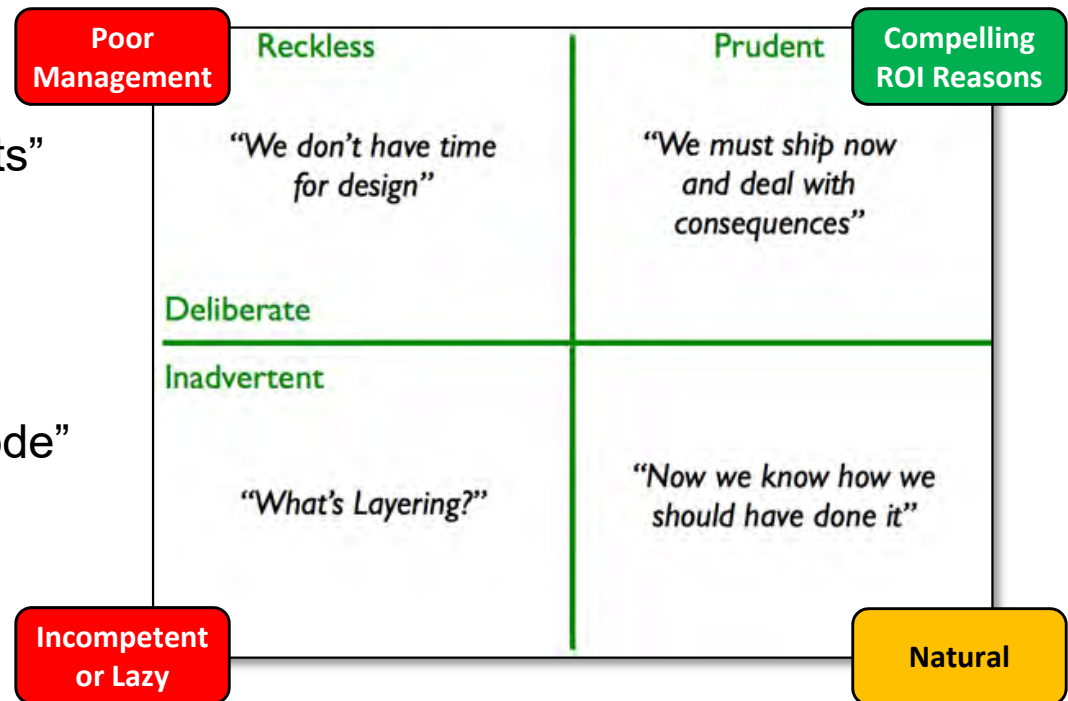
# And Martin Fowler?

“There is a difference between prudent and reckless debt, as well a difference between deliberate and inadvertent debt.”



# The Technical Debt Quadrant

- Reckless + Deliberate
  - “Go faster. We have more projects”
- Prudent + Deliberate
  - First to market, regulatory, etc.
- Reckless + Inadvertent
  - “Oops, we changed the wrong code”
- Prudent + Inadvertent
  - Teams should naturally improve their code after gaining experience and knowledge





# What Do Others Say?



“Any code which a developer fears to change. That fear is legitimate, and one of the best estimates of where the risk lies.”

– Arlo Belshee, XP Guru & Coach, Microsoft

“It is the cumulative total of less-than-perfect design and implementation in your project.”

– James Shore, Agile/XP Consultant and Coach



“Technical debt is everything that makes your code harder to change.”

– Tom Poppendieck, co-creator Lean Software Development

**Got It.**  
**So What Causes It?**

# Does This Sound Familiar?

- **Manager:** When will the new workflow be available?
- **Developer:** Uh, I *hope* tomorrow, probably by the end of the day.
- **Manager:** No, we need it today. Can't you find a creative way to do it?
- **Developer:** Let me think...
- **Manager:** We have five clients that really need this today and if they don't get it, then they will probably not sign the contract with us.
- **Developer:** But the ...
- **Manager:** Please understand the business value of this. Can't you just copy/paste a similar workflow, tweak it, and we'll "fix it" later?
- **Developer:** Sure.
- **Manager:** Great. So we should be able to deploy it this afternoon?
- **Developer:** Ack!

**What would you have  
told the manager?**

**Remember: If Scope  
and Time are fixed.**

**Quality isn't**

# Which Is Technical Debt?

- A. A bug reported by a customer a few months after the product was released.
- B. A bug discovered by the team during regression but was determined to not be “release blocking”.
- C. A bug that occurs on a new version of a browser that was released after the product was released



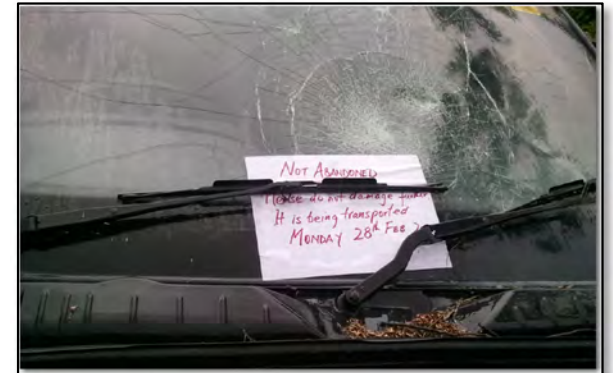
# Other Examples

- Deciding to forgo writing automated tests, as they normally would, for a tricky section of code
- Deciding to build on a soon-to-be-deprecated framework rather than investing in purchasing, upgrading, and learning a newer version
- Deciding to hard-code connection strings and IP addresses, rather than use a config file
- Having hundreds of customer-specific branches on the same code base

# Bad Practices Yield Technical Debt

- Big Design Up Front (BDUF)
- Little/no refactoring
- Lack of automated tests
- Infrequent integration
- Lack of code review / pair programming

# Broken Window Phenomena



Hacks, shortcuts, and workarounds can infect the team, and the codebase

**Remind me again, why is  
Technical Debt is so Bad?**

# As Technical Debit Increases ...

- The number of defects increases
- Development and support costs increase
- Product atrophy increases
- Fear and loathing increase

# And These Things Drop ...

- Product performance
- Team performance
- Stakeholder satisfaction

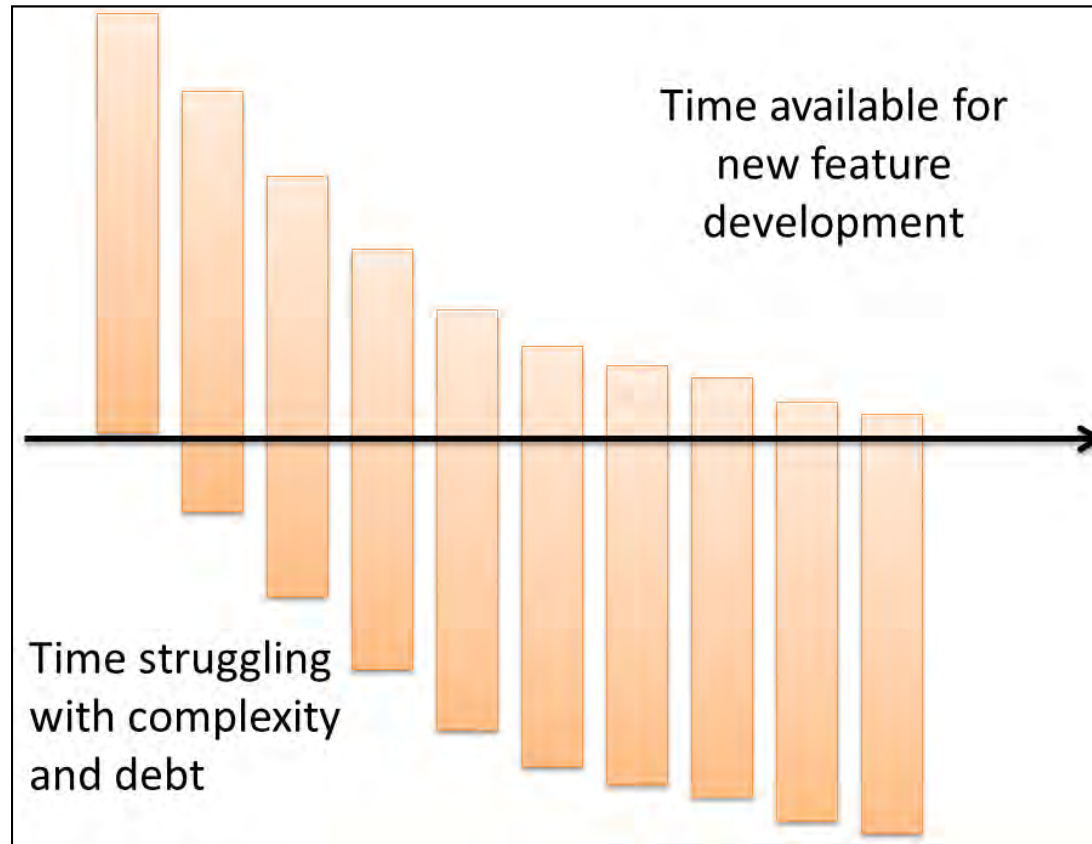


“Left unchecked, technical debt will ensure that the only work that gets done is unplanned work.”

- Gene Kim, co-author  
*The Phoenix Project*



# This Could Be Your Future



**That said, sometimes Technical  
Debt can be leveraged.**

# Like Using a Credit Card

Sometimes a team makes decisions to ship a less-than-optimal product in order to obtain earlier feedback or a market advantage

# But Be Cautious

- Make sure you know ...
  - The interest rate
  - Your payment plan
  - The cost vs. value (Return on Debt – ROD?)

**What about legacy code?**

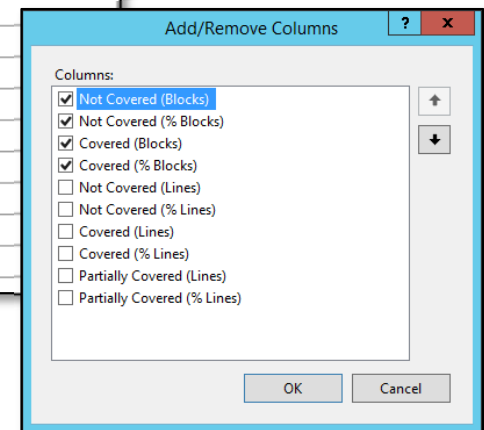
**How do I find its  
Technical Debt?**



# Code Coverage

- Code Coverage shows # and % of blocks covered and not covered by your testing

Hierarchy	Not Covered (Blocks)	Not Covered (% Blocks)	Covered (Blocks)	Covered (% Blocks)
Administrator_VSALM 2013-11-06 07_24_28.coverage	1659	96.01 %	69	3.99 %
fabrikamfiber.dal.dll	298	100.00 %	0	0.00 %
fabrikamfiber.web.dll	1223	97.84 %	27	2.16 %
FabrikamFiber.Web	537	100.00 %	0	0.00 %
FabrikamFiber.Web.App_Start	28	100.00 %	0	0.00 %
FabrikamFiber.Web.Controllers	639	95.95 %	27	4.05 %
FabrikamFiber.Web.Helpers	13	100.00 %	0	0.00 %
FabrikamFiber.Web.ViewModels	6	100.00 %	0	0.00 %
fabrikamfiber.web.tests.dll	138	76.67 %	42	23.33 %

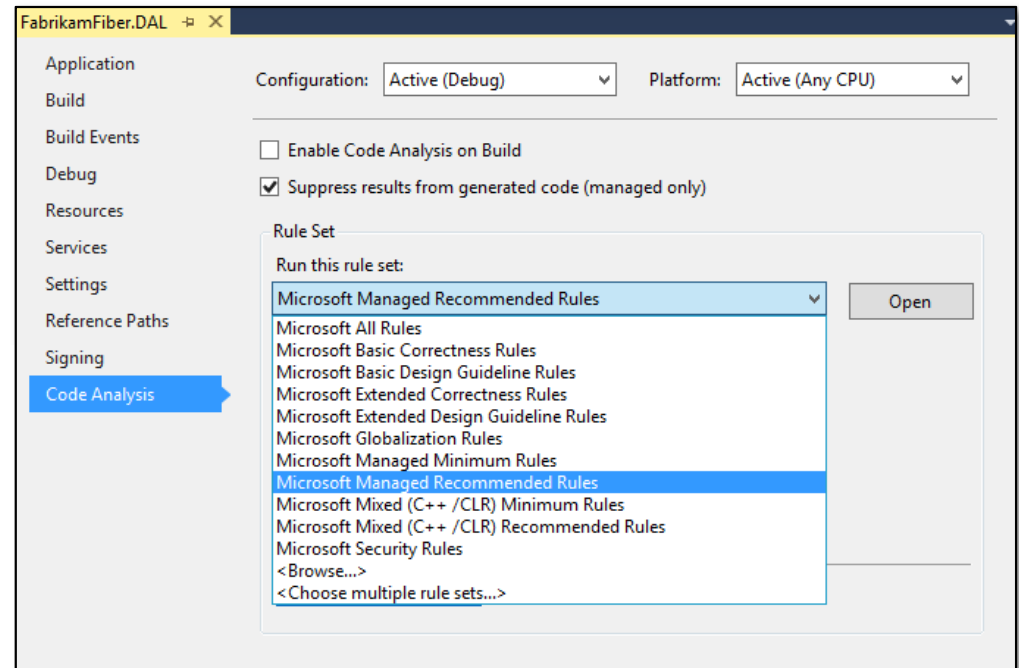


# Static Code Analysis

- Code Analysis provides information about “bad” coding practices, such as violations of Microsoft’s .NET framework design guidelines
- Code analysis is available for .NET (managed) and C and C++ (unmanaged/native)
- You can run code analysis on your projects ...
  - Manually or Automatically from within Visual Studio
  - As part of Team Foundation Build

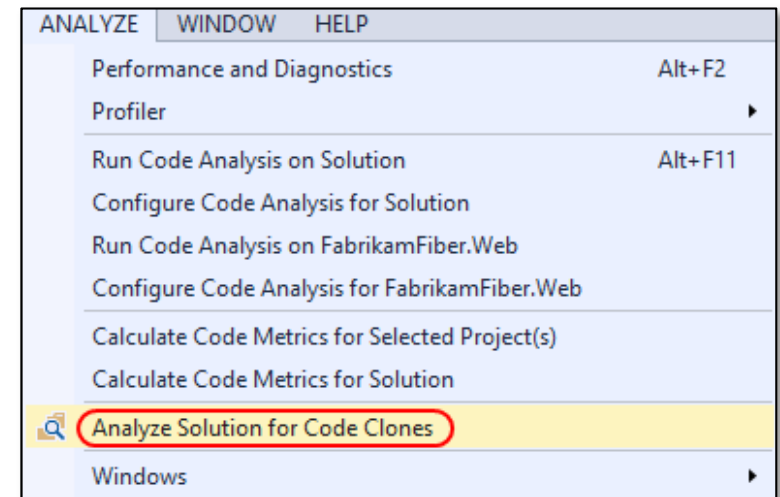
# Code Analysis Rule Sets

- A rule set is a logical grouping of code analysis rules that identifies targeted issues and specific conditions
- There are over 200 rules!



# Code Clone Analysis

- Will find all clones in a solution or clones of a specific fragment
  - Will find fragments that differ in the names of variables and parameters, and in which some statements have been rearranged



Code Clone Analysis Results	
Clone Group	Clone Count
▲ Strong Match 1 (2 Files)	2
ServiceTicketsController.AssignSchedule - C:\Workspaces\FabrikamFiber\Code\Dev\FabrikamFiber\FabrikamFiber.CallCenter\FabrikamFiber.Extranet.V	
ServiceTicketsController.AssignSchedule - C:\Workspaces\FabrikamFiber\Code\Dev\FabrikamFiber\FabrikamFiber.CallCenter\FabrikamFiber.Web\Cont	
1 Clone Groups   2 Cloned Snippets   31 Lines of Cloned Code	

# Code Metrics

- Code Metrics is a set of measures that provide insight into the complexity and maintainability of code
- Code Metrics calculates:
  - Maintainability index
  - Cyclomatic complexity
  - Depth of inheritance
  - Class coupling
  - Lines of code

# Code Metrics Results

Code Metrics Results					
Filter: None Min: Max:					
Hierarchy	Maintainability Index	Cyclomatic Complexity	Depth of Inheritance	Class Coupling	Lines of Code
▾ [C#] FabrikamFiber.DAL (Debug)	92	259	2	41	293
▾ [C#] FabrikamFiber.DAL.Data	90	129	2	30	157
▸ AlertRepository	81			10	17
▸ CustomerRepository	81			10	17
▸ EmployeeRepository	81			10	19
▸ FabrikamFiberWebContext	93			9	16
▸ IAlertRepository	100			4	0
▸ ICustomerRepository	100			4	0

HISTORY LINKS ATTACHMENTS

Project: FabrikamFiber.DAL  
Configuration: Debug  
Scope: Namespace  
Assembly: C:\FF\FabrikamFiber  
Source\FabrikamFiber.DAL\bin\Debug\FabrikamFiber.DAL.dll  
Namespace: FabrikamFiber.DAL.Data  
Maintainability Index: 90  
Cyclomatic Complexity: 129  
Depth of Inheritance: 2  
Class Coupling: 30  
Lines of Code: 157



# SonarQube

- A platform and tools to continuously analyze and measure code quality
  - Open source
  - Pay for support
  - Pay for some plugins
  - Active community: support, plugins, books



# Supports 20+ Languages

- ABAP\*
- Android
- C/C++\*
- C#
- COBOL\*
- CSS
- Erlang
- Flex / ActionScript
- Groovy
- Java
- JavaScript
- Objective-C\*
- PHP
- PL/I\*
- PL/SQL\*
- Python
- RPG\*
- VB.NET\*
- Visual Basic 6\*
- Web
- XML

# As You Find it, Make it Visual

In the backlog

Title	Business Value	Effort	Tags
Customer can see upcoming appointments	8	5	
Export vendors to PDF	13	8	
Customer can opt-in/opt-out of paper billing	5	5	
Service rep can view service ticket details from the dashboard	5	5	
Update MVC framework		5	Technical Debt
Technician can report busy/late on Windows Phone	8	5	
Technician can look for closest hardware store from Windows Phone	13	2	
customer branches back into main		13	Technical Debt
connection strings in config.file		3	Technical Debt
the nearest Fabrikam Fiber location	8	5	



On the story map

# How Do I Get Out of Debt?

## A better question: How do you eat an elephant?

# Have a Definition of “Done”

- Closest thing to a “silver bullet”
- Write it down
- Review and discuss it regularly

## Sample Definition of “Done”

- ✓ Code has been reviewed
- ✓ No static analysis errors
- ✓ No complexity analysis violations
- ✓ New code written using TDD
- ✓ All tests pass
- ✓ All acceptance criteria met
- ✓ Product Owner accepts the work

# There is no Done-Done

There is only “Done”.

No partial credit (points) for partially-done work. Partial credit usually means Technical Debt.

# Keep the Pressure Off

Work at a comfortable, sustainable pace.

Be positive. Manage debt informally.

# Have a Cross-Functional Team

Make sure the team has all of the skillsets required to deliver the “Done” work exist on the team.



# Collaborate on Design

Prefer in-person whiteboard sessions on design topics to leverage the collective experience of the team.

# Design For Testability

Testability == Maintainability

Practice Test-Driven Development

# Have an Agile Architecture

Simple and emergent, delivering in vertical (thin) slices, and refactoring to patterns as needed.

Mitigate technical risks early.

# Automate Tests

Lack of high-quality automated test leads to a breeding ground for technical debt.

Unit | Acceptance | Regression

# Continuous Integration

Check-in/commit/merge your code often,  
building, and running automated tests.

Prefer not to work in branches.

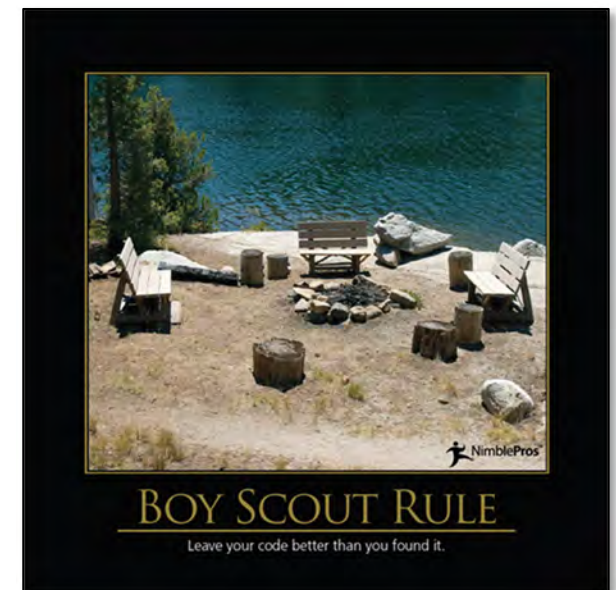
# Finish One Thing First

Design the work so that multiple people can “swarm”. Complete the first thing and then move on to the next thing.

Working as a team means working as a team.

# The Boy Scout Rule

- Leave your code better than you found it.
  - Prior to every commit
  - Small refactorings in legacy code
  - Write additional tests
  - Update an outdated comment
  - Improve a variable name





**DONE IS  
BETTER  
THAN  
PERFECT**



**Done ( ) ;**

(thank you)

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