Stop the Waste! Get Out of (Technical) Debt!

TECHNICAL DEBT

1234 5678 9876 5432

1234

VALID THRU ▶ MONTH/YEAR
All versions

Your Team
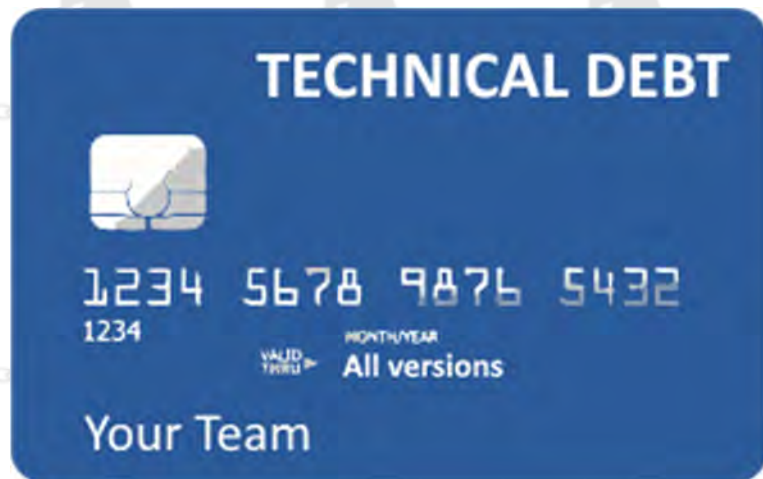
Richard Hundhausen
Trainer/Coach
**Accentient**

About Me

- From Boise, Idaho, USA
- President of Accentient
- Microsoft MVP (Developer Technologies)
- Professional Scrum Developer
- Professional Scrum Trainer
- Co-creator of the Nexus (scaled Scrum Fx)
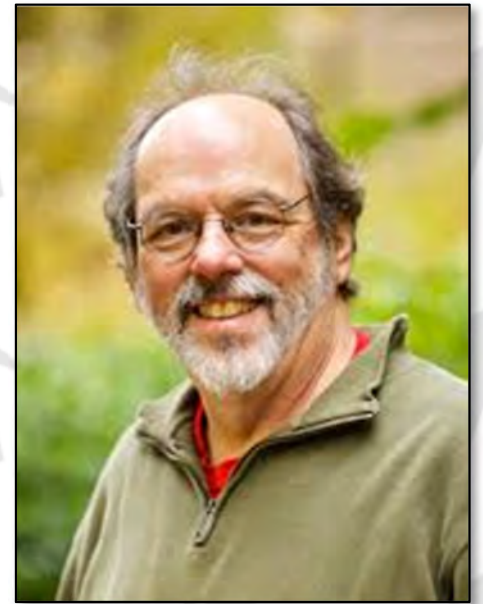- richard@accentient.com
- @rhundhausen

Session Backlog

- What is Technical Debt … and what isn't
- Why is it Bad … and why you might want it
- What Causes It
- How to Identify It
- How to Remove It
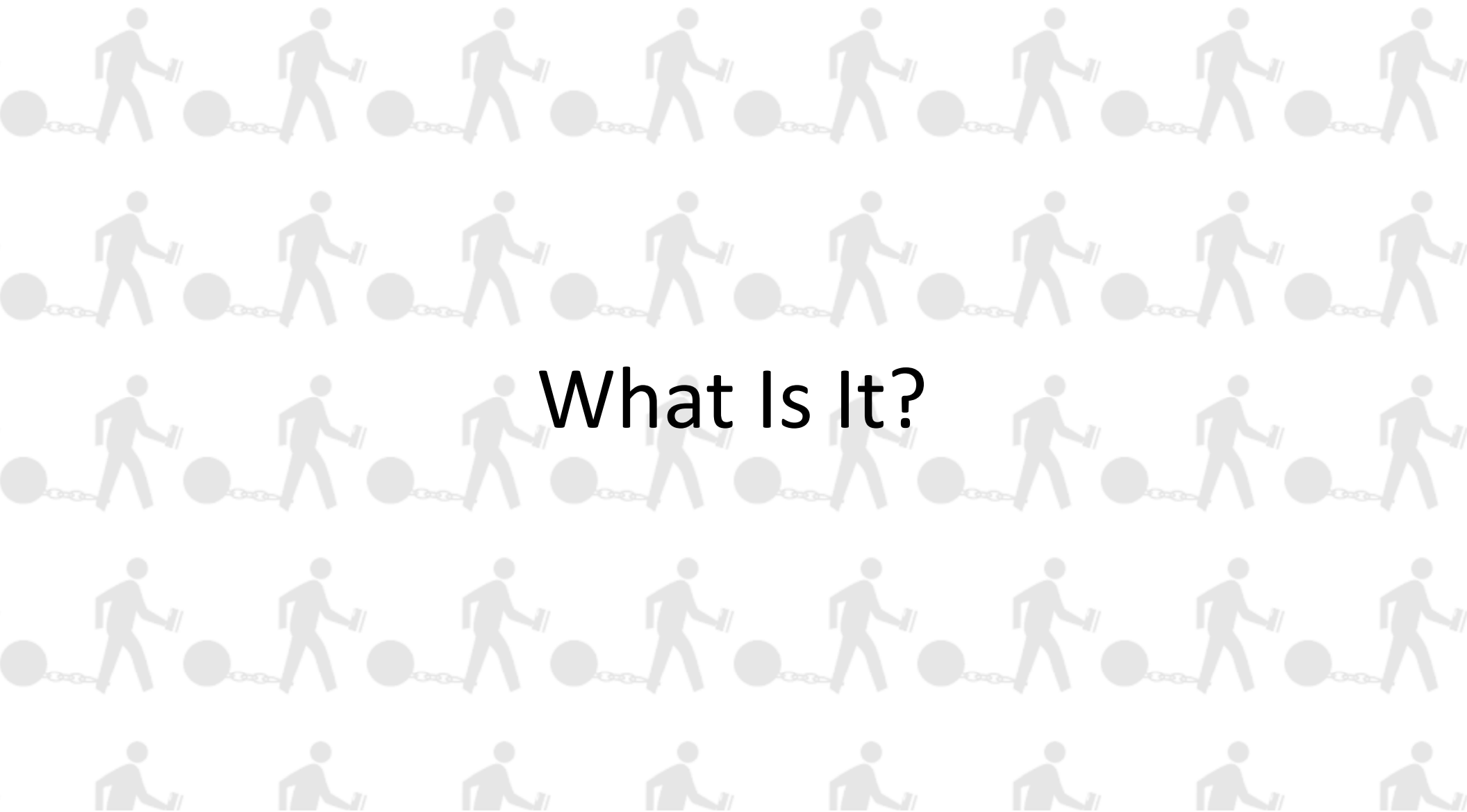
What Is It?

What Is Technical Debt?

"Shipping first time code is like going into debt. A little debt speeds development so long as it is paid back promptly ..."

- Ward Cunningham, OOPSLA 1992

What's Uncle Bob Say?

"A mess is not a debt. Messy code, produced by people who are ignorant of good design practices, shouldn't be a debt."

"Technical Debt should be reserved for cases when people have made a considered decision to adopt a design strategy that isn't sustainable in the longer term, but yields a short term benefit, such as making a release."
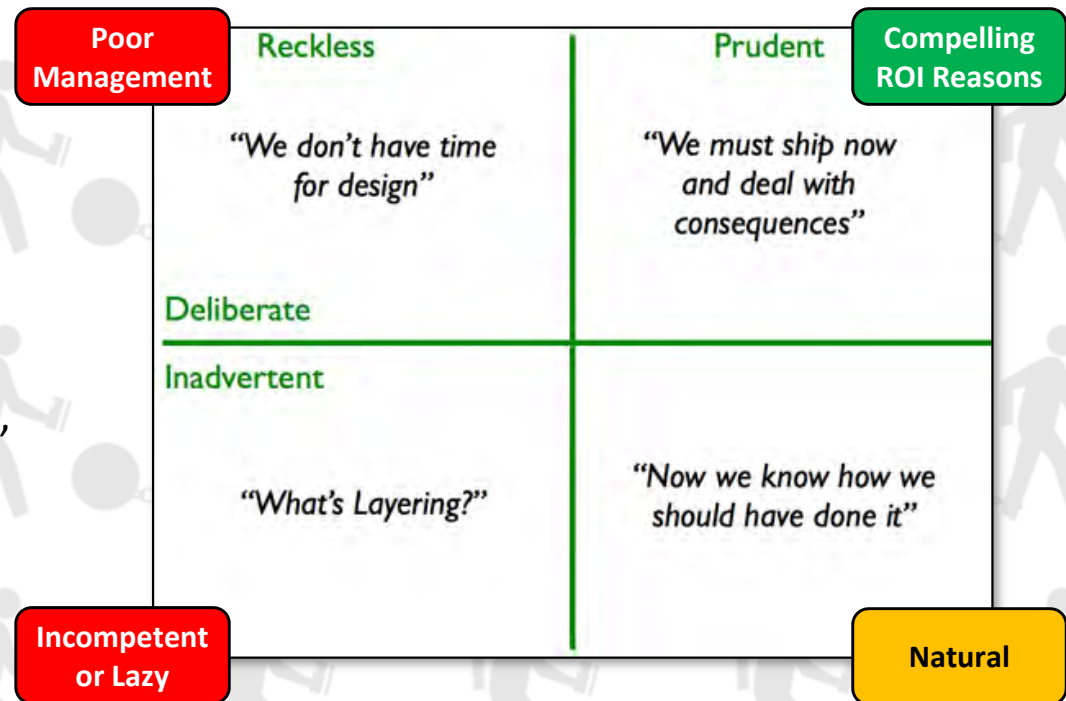
And Martin Fowler?

"There is a difference between prudent and reckless debt, as well a difference between deliberate and inadvertent debt."

The Technical Debt Quadrant

- Reckless + Deliberate
  - "Go faster. We have more projects"
- Prudent + Deliberate
  - First to market, regulatory, etc.
- Reckless + Inadvertent
  - "Oops, we changed the wrong code"
- Prudent + Inadvertent
  - Teams should naturally improve their code after gaining experience and knowledge

Poor Management | Reckless | Prudent | Compelling ROI Reasons

Reckless
"We don't have time for design"

Prudent
"We must ship now and deal with consequences"

Deliberate

Inadvertent

"What's Layering?"

"Now we know how we should have done it"

Incompetent or Lazy

Natural

What Do Others Say?

"Any code which a developer fears to change. That fear is legitimate, and one of the best estimates of where the risk lies."

– Arlo Belshee, XP Guru & Coach, Tableau

"It is the cumulative total of less-than-perfect design and implementation in your project."

– James Shore, Agile/XP Consultant and Coach

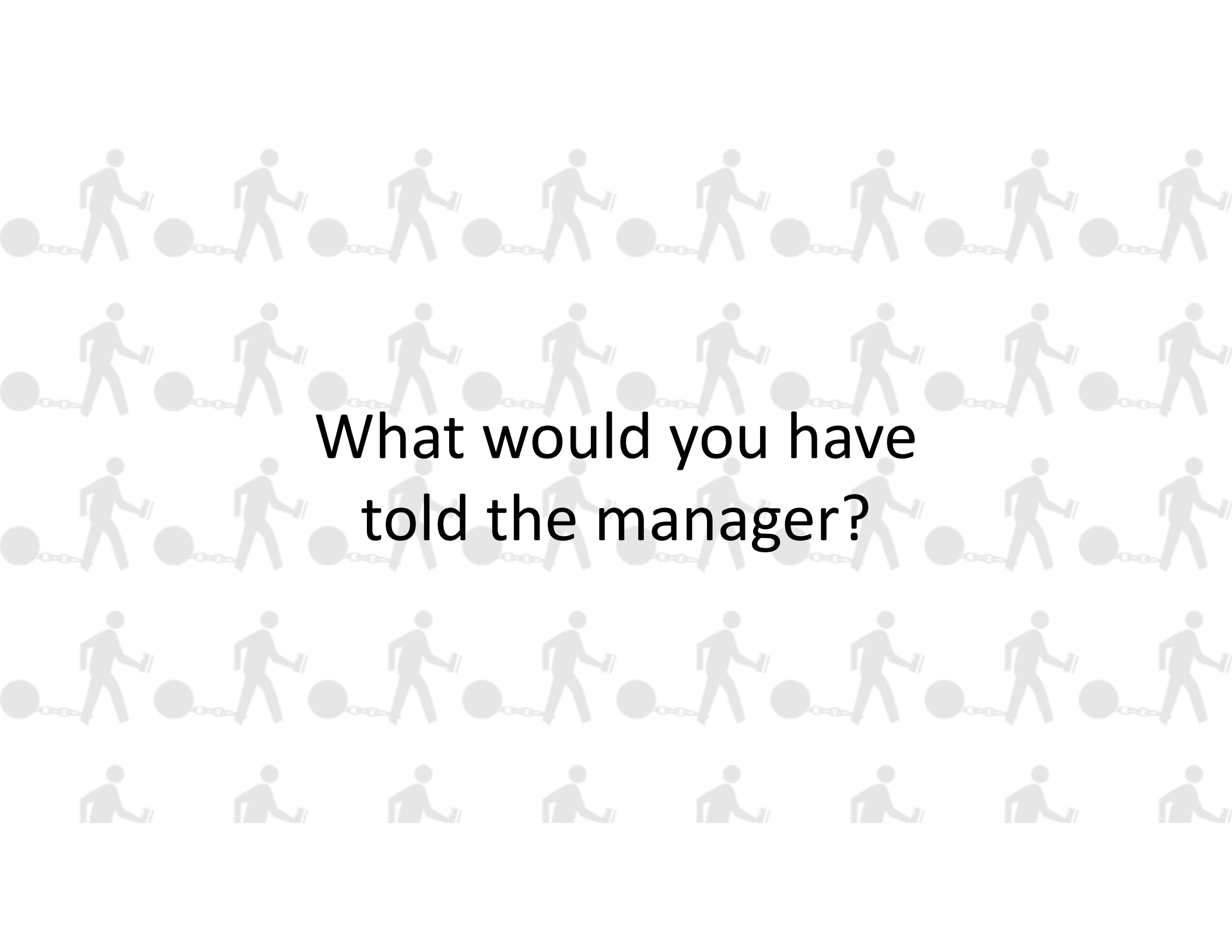"Technical debt is everything that makes your code harder to change."

– Tom Poppendieck, co-creator Lean Software Development
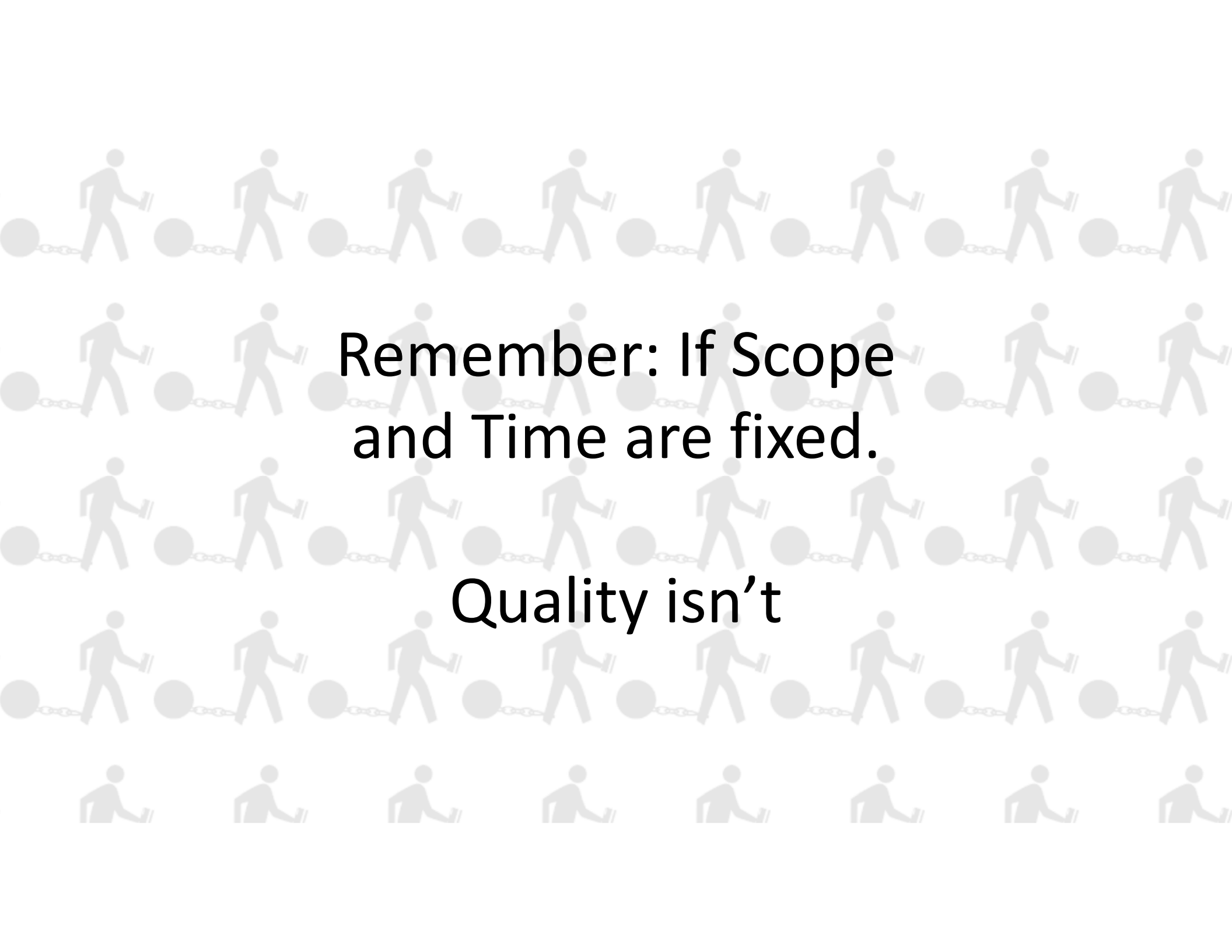
Got It.
So What Causes It?

Does This Sound Familiar?

- **Manager**: When will the new workflow be available?
- **Team**: Uh, we *hope* tomorrow, probably by the end of the day.
- **Manager**: No, we need it today. Can't you find a creative way to do it?
- **Team** : We'll have to talk about it …
- **Manager**: We have five clients that really need this today and if they don't get it, then they will probably not sign the contract with us.
- **Team** : But the …
- **Manager**: Please understand the business value of this. Can't you just copy/paste a similar workflow, tweak it, and we'll "fix it" later?
- **Team** : Sure boss.
- **Manager**: Great. So we should be able to deploy it this afternoon?
- **Team** : Ack!

What would you have told the manager?

Remember: If Scope
and Time are fixed.

Quality isn't

Quiz: Which Is Technical Debt?

A. A bug reported by a customer a few months after the product was released.

B. A bug discovered by the team during regression but was determined to not be "release blocking".

C. A bug that occurs on a new version of a browser that was released after the product was released

Quiz: Which Is Technical Debt?

A. Crappy (but working) code written by a single developer on the team.

B. Crappy (but working) code inherited by the team.

C. Crappy (but working) code generated by a tool that the team agreed to use.

Other Examples

- Deciding to forgo writing automated tests, as they normally would, for a tricky section of code

- Deciding to build on a soon-to-be-deprecated framework rather than investing in purchasing, upgrading, and learning a newer version

- Deciding to hard-code connection strings and IP addresses, rather than use a config file

- Having hundreds of customer-specific branches on the same code base
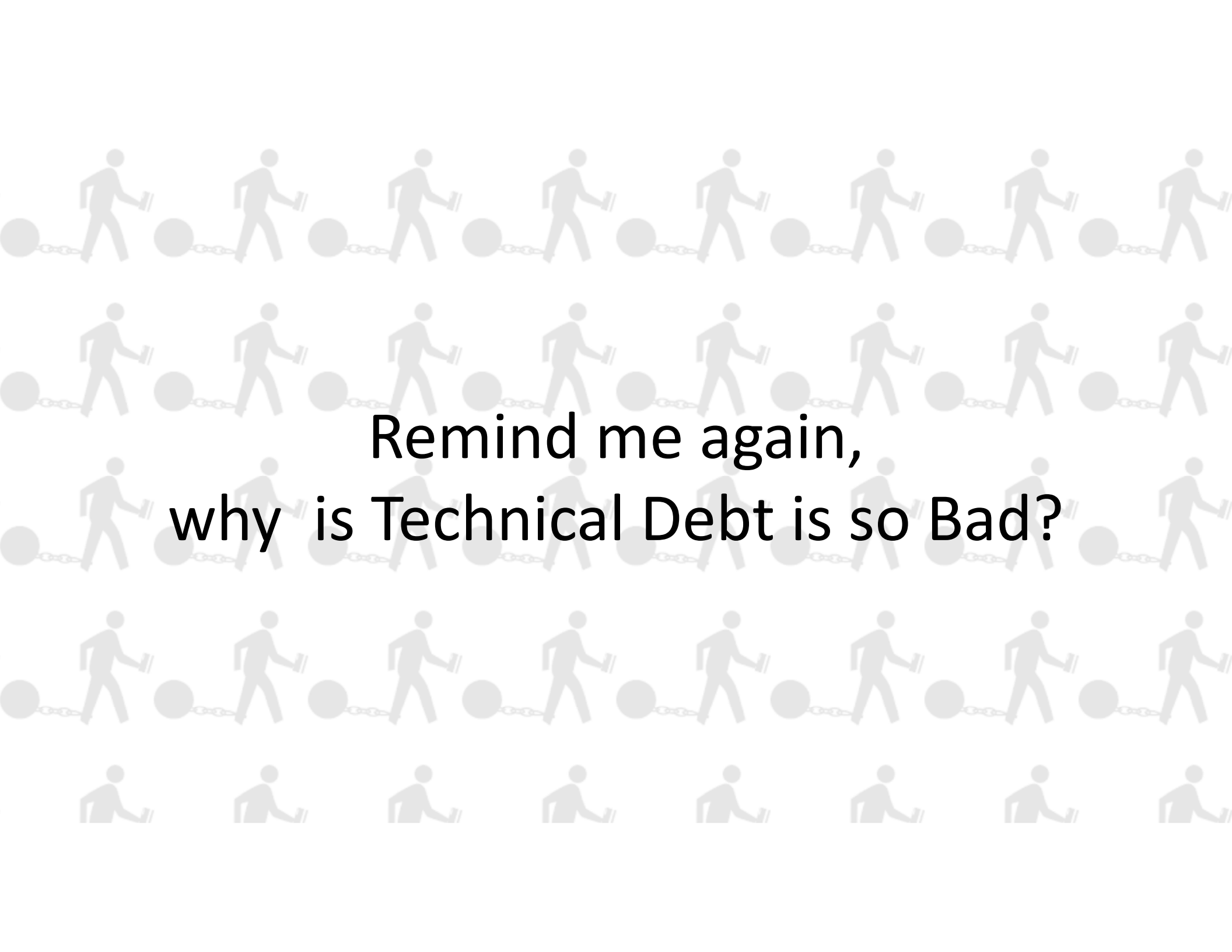
Bad Practices Yield Technical Debt

- Big Design Up Front (BDUF)
- Little/no refactoring
- Lack of automated tests
- Infrequent integration
- Lack of code review / pair programming
- Unsustainable pace

Broken Windows Theory

Hacks, shortcuts, and workarounds can infect the team, and the codebase

Remind me again,
why is Technical Debt is so Bad?

As Technical Debit Increases ...

- The number of defects increases

- Development and support costs increase

- Product atrophy increases

- Fear and loathing increase

And These Things Drop …

- Product performance
- Team performance
- Stakeholder satisfaction
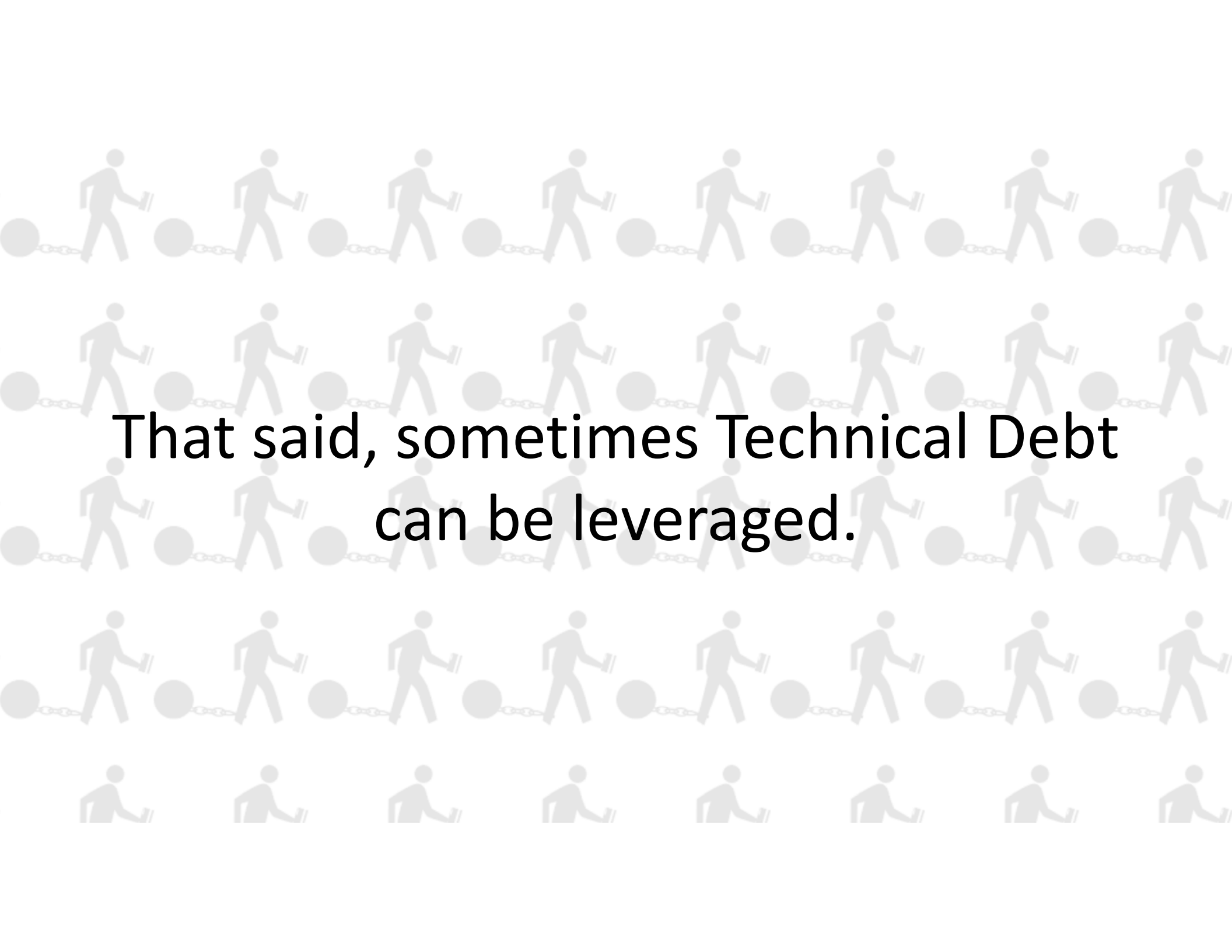
"Left unchecked, technical debt will ensure that the only work that gets done is unplanned work."

- Gene Kim, co-author
The Phoenix Project

This Could Be Your Future
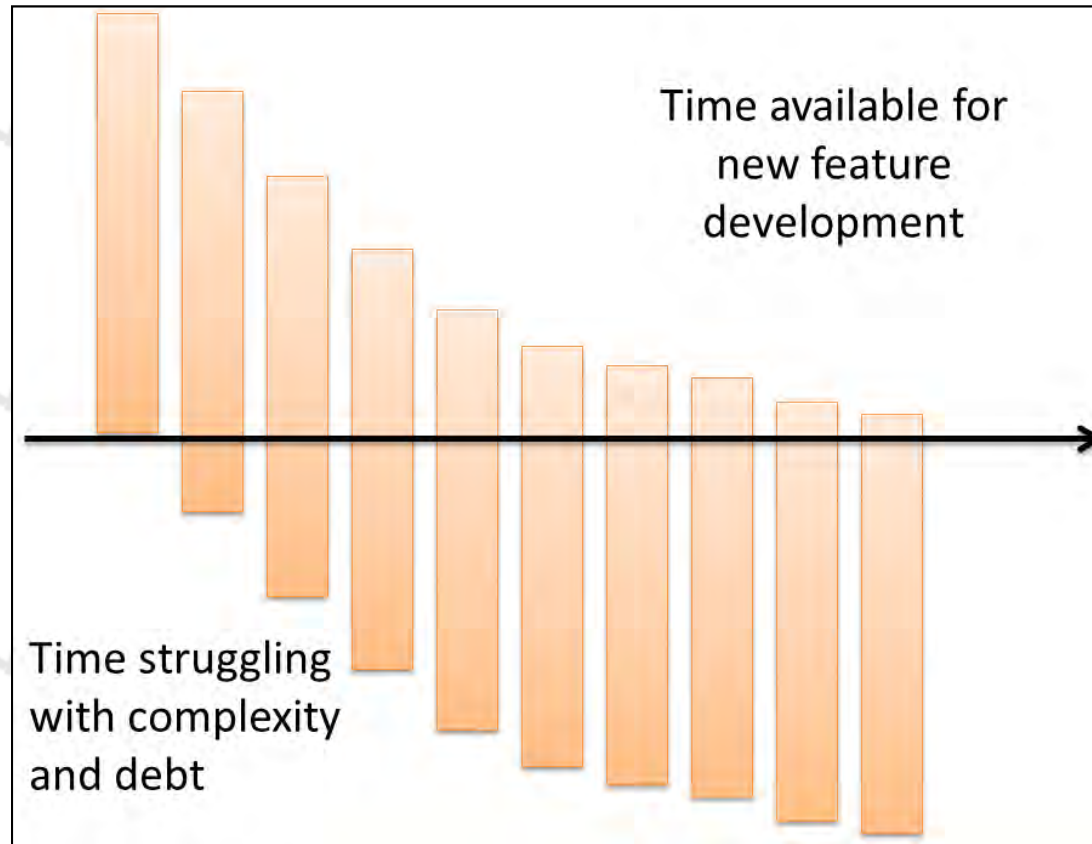
Time available for new feature development

Time struggling with complexity and debt

That said, sometimes Technical Debt can be leveraged.

Like Using a Credit Card
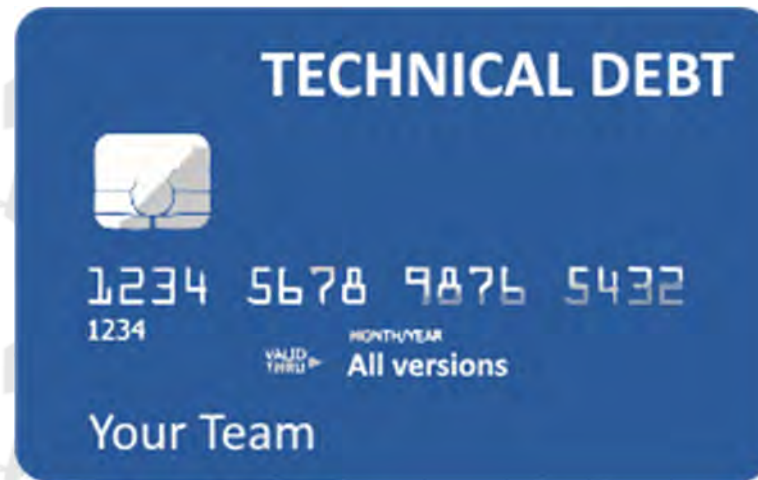
Sometimes a team makes decisions to ship a less-than-optimal product in order to obtain earlier feedback or a market advantage

But Be Cautious

- Make sure you know …
  - The interest rate

  - Your payment plan

  - The cost vs. value (Return on Debt – ROD?)

What about legacy code?

How do I find its
Technical Debt?

Finding Technical Debt

Objectively	Socially
✓ Code coverage	✓ Ask the team
✓ Code analysis	
✓ Code metrics (complexity, coupling, LOC)	
✓ Code smells	
✓ Duplications	
✓ Duplications	

SonarQube

- A platform and tools to continuously analyze and measure code quality
  - Open source
  - Pay for support
  - Pay for some plugins
  - Active community: support, plugins, books

https://bit.ly/SonarCloud

As You Find it, Make it Visual

In the backlog

Title	Business Value	Effort	Tags
Customer can see upcoming appointments	8	5	
Export vendors to PDF	13	8	
Customer can opt-in/opt-out of paper billing	5	5	
Service rep can view service ticket details from the dashboard	5	5	
Update MVC framework		5	Technical Debt
Technician can report busy/late on Windows Phone	8	5	
Technician can look for closest hardware store from Windows Phone	13	2	
M... customer branches back into main		13	Technical Debt
...nnection strings in config.file		3	Technical Debt
...the nearest Fabrikam Fiber location	8	5	

On the story map

How Do I Get Out of Debt?

A better question: How do you eat an elephant?

Have a Definition of "Done"

- Closest thing to a "silver bullet"

- Agree on it

- Write it down

- Obey it

- Review and discuss it regularly

Sample Definition of "Done"

- ✓ Code has been reviewed
- ✓ No static analysis errors
- ✓ All tests pass
- ✓ Test coverage doesn't decline
- ✓ All acceptance criteria met
- ✓ Product Owner likes the work

There is no Done-Done

There is only "Done".

No partial credit (points) for partially-done work. Partial credit usually means Technical Debt.

Have a Cross-Functional Team

Make sure the team has all of the skillsets required to deliver the "Done" work exist on the team.

Automate Tests

Lack of high-quality automated test leads
to a breeding ground for technical debt.

Unit | Acceptance | Regression

Continuous Integration

Check-in/commit/merge your code often, building, and running automated tests.

Prefer not to work in branches.

Keep the Pressure Off

Work at a comfortable, sustainable pace.

Be positive. Manage debt informally.

Collaborate on Design

Prefer in-person whiteboard sessions on design topics to leverage the collective experience of the team.

Design For Testability

Testability == Maintainability

Practice Test-Driven Development

Have an Agile Architecture

Simple and emergent, delivering in vertical (thin) slices, and refactoring to patterns as needed.

Mitigate technical risks early.

Finish One Thing First

Design the work so that multiple people can "swarm". Complete the first thing and then move on to the next thing.

Working as a team means working as a team.

The Boy Scout Rule

- Leave your code better than you found it.
  - Prior to every commit
  - Small refactorings in legacy code
  - Write additional tests
  - Update an outdated comment
  - Improve a variable name

BOY SCOUT RULE
Leave your code better than you found it.
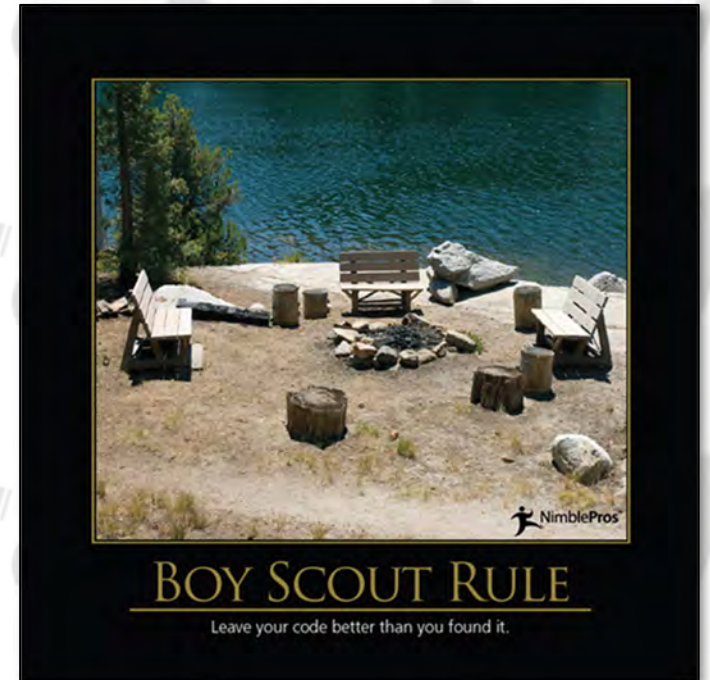
DONE IS BETTER THAN PERFECT

Done("thank you");

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🐦 @rhundhausen

⊙ https://github.com/rhundhausen