**Tutor 3**

1. Customer involvement, incremental delivery, people not process, embrace changes, maintain simplicity. Online food delivery system, as there is sufficient customer involvement from their feedback.
2. User stories
   1. Advantage: likely and interesting, easy to understand
   2. Disadvantage: insufficient coverage, missing cases.
3. Test cases:
   1. Use a valid card and an invalid card
   2. Enter a valid PIN and an invalid PIN
   3. Enter withdraw amount that is greater than current balance
   4. Enter withdraw amount that is less than current balance