# Jeanne Mari S. Abag

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IT Specialist with experience in front-end development, social media management, and IT infrastructure support. Skilled in enhancing user experience, troubleshooting technical issues, and implementing cybersecurity practices. Adept at driving engagement and visibility through digital content strategies. Eager to contribute technical and creative skills in a collaborative environment.

## KEY COMPETENCIES

- **Front-End Development**: MERN stack, HTML, CSS, JavaScript
- **IT Infrastructure Management**: Hardware, software, and network troubleshooting, IT support for 80+ users
- **Networking & IT Support:** Crimping, network setup, fixing connectivity issues, hardware diagnostics

- **Social Media Management**: Content creation, engagement strategies, and analytics
- **Problem-Solving & Adaptability**: Strong troubleshooting abilities and quick learner
- **Collaboration & Communication:** Effective cross-functional teamwork and clear communication

## EXPERIENCE

**Philippine Dragon Media Network**                           **June 2024 - Present**
**IT Specialist**
- Maintain IT infrastructure for 80+ employees, ensuring smooth operations.
- Lead front-end development to improve web accessibility and user experience.
- Provide technical support for hardware, software, and network issues.
- Implement security protocols and regular backups to ensure data integrity.
- Set up and maintained network infrastructure, including crimping cables, diagnosing, and fixing connectivity issues.

**Philippine Dragon Media Network**                           **March 2024 - May 2024**
**IT Specialist - Intern**
- Assisted with IT operations, technical support, and telecom logistics.
- Contributed to event preparations and document management.

**TUP-Compawnion (A.Y. 2023-2024)**                           **October 2023 - August 2024**
**Social Media Management Committee-Assistant Head**
- Created engaging content and managed social media updates.
- Analyzed performance to enhance the organization's online presence.

**UX Society TUP-Manila (A.Y. 2022-2023)**                           **December 2022 - July 2023**
**Promotions and Social Media Lead**
- Developed content strategies to boost engagement and brand awareness.

**SHS Student Council Officers - La Salle College Antipolo**
**Marketing Staff (A.Y. 2018-2019 and 2019-2020)**
- Managed social media postings and designed promotional materials.

**SevenSeas Trucking**                                                                **July 2020 - November 2022**
**Account Officer**
- Managed billing and collections, and created employee IDs.

**RKJEER Services Inc.**                                                              **April 2018 - June 2018**
**Data Encoder**
- Responsible for inputting, updating, and managing data in a computer system or database.

## EDUCATION

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**Technological University of the Philippines - Manila**    2020 - 2024
Bachelor of Science in Computer Science
Cum Laude, Consistent Dean's Lister

**La Salle College Antipolo**                                               2018 - 2020
Science, Technology and Mathematics

## SKILLS

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**Programming Languages:** Assembly, C, C++, Python, C#, Visual Basic, JavaScript
**Web Development**: HTML, CSS, Bootstrap, MERN stack, WordPress
**Mobile Development:** Flutter/Dart
**Design Tools:** Canva, Figma, Adobe Illustrator, Adobe Photoshop, Elementor
**Other Skills:** Communication, multitasking, troubleshooting, collaboration

## CERTIFICATIONS

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- **MICROSOFT OFFICE EXCEL SPECIALIST (2019)**
  Private Education Assistance Committee-RAKSO
- **NC III VISUAL GRAPHICS AND DESIGN CERTIFICATION (2019)**
  Technical Education and Skills Development Authority