Azita Balsara

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Education

University of Washington, Seattle

B.S. Computer Science, Paul G. Allen School | 2021-2025

Experience

UX Design Intern

Viata | March 2025 - June 2025

- Redesigned hotel booking cards, taking the solution from concept to production and improving click-through rates from 26% to 57%
- Reimagined product onboarding experience by diagnosing user pain points and cognitive load issues; applied UX principles to streamline task flows and reduce decision fatigue
- Owned end-to-end design process for both projects: from paper wireframes and Figma mockups to production-ready React/TypeScript prototypes
- Leveraged AI/LLM tools for rapid prototyping and iteration in a fast-paced startup environment

Software Engineering Intern

Hyperproof | June 2024 - August 2024

- Fully shipped a feature that enables users to send proactive notifications to customers about pending compliance actions
- Led cross-functional syncs with design and engineering teams, gathering feedback and resolving issues to align implementation with user experience goals
- Finished project in half the time allocated and took on additional engineering tasks, demonstrating ability to drive multiple work streams independently
- Built full-stack solution using React/TypeScript frontend components, Node and Java backend APIs, validated with comprehensive unit and integration testing

Computer Science Teaching Assistant

University of Washington | March 2023 - March 2024

- Led weekly review sessions for 20+ students to practice lecture content and foster community
- Mentored students through office hours, adapting teaching approaches to meet diverse student needs
- Graded exams and assignments, providing detailed feedback to help students improve their understanding of core concepts

Projects

Study Abroad Web Application

University of Washington | April 2025 - June 2025

- Designed and implemented a mobile-first web app that helps students track their study abroad trips
- Created custom branding, wireframes, and high-fidelity prototypes in Figma
- Implemented with HTML, CSS, JS, React, Firebase

Wildflower Festival Visual Identity

University of Washington | January 2025 - March 2025

- Designed complete visual identity system for a music festival including logo, typography, color palette, iconography, poster, and wayfinding signage
- Conducted competitive analysis, user research, and developed personas to inform design decisions

UW Dorm Community Platform

University of Washington | January 2025 - March 2025

- Designed a mobile app to enhance community engagement within UW dorms for 1,200+ residents
- Conducted UX research including competitive analysis, interviews, surveys, task analysis, paper prototyping, heuristic evaluation

Skills

UX Research

 $\label{eq:User Interviews} \begin{array}{l} \textbf{User Interviews} \cdot \textbf{User Testing} \cdot \textbf{Competitor Analysis} \cdot \\ \textbf{User Flow Mapping} \cdot \textbf{Personas} \cdot \textbf{Heuristic Evaluation} \end{array}$

UX Design

 $Wire framing/Prototyping \cdot Responsive \ Design \cdot User \\ Flows \cdot Information \ Architecture \cdot Design \ Systems$

Visual Design

Branding · Typography · Iconography · Color Theory · Grid Systems · Poster Design · Wayfinding

Software

 $\label{eq:figma} \ \, \text{Figma} \cdot \text{HTML} \cdot \text{CSS} \cdot \text{JavaScript/TypeScript} \cdot \text{React} \cdot \\ \text{Al/LLM Tools} \cdot \text{Java} \cdot \text{Python} \cdot \text{C} \cdot \text{C++} \\$

Other Skills

Rapid Iteration · Cross-functional Collaboration · Teaching · Mentoring & Feedback · Conversational Italian