

**hagergroup**

# **Successful custom code adaptation for S/4HANA**

**Hager Group case study**

Date: 06.06.2024

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# Me, myself & I



- Metalhead
- Brewing & Asian kitchen enthusiast
- Guitar & Football player
- Tychy, Poland

**hagergroup**

**SAP Community**

- In Hager Group for 20 years
- Currently Software Development Manager
- Former ABAP Developer

- SAP Champion
- Former blogger
- Book author about ADT
- Creator of few Eclipse plugins and ABAP Open-Source projects

# Agenda

01 Hager Group

02 Preparation for S/4HANA conversion

03 Execution of S/4HANA custom code adaptation

04 Hypercare

05 What would I do differently now?

06 Summary

**hagergroup**

# 01 Hager Group

# Our business

Hager Group is a leading supplier of solutions and services for electrical installations in residential, commercial and industrial buildings.



Residential  
buildings



Commercial  
buildings

# Key figures

\* per 31.12.2023

**88**

Nationalities

**3.2**

Billion euro  
turnover in 2023

**13,000**

Employees

**>100**

Countries in which  
Hager Group solutions  
are available

**+12.3%**

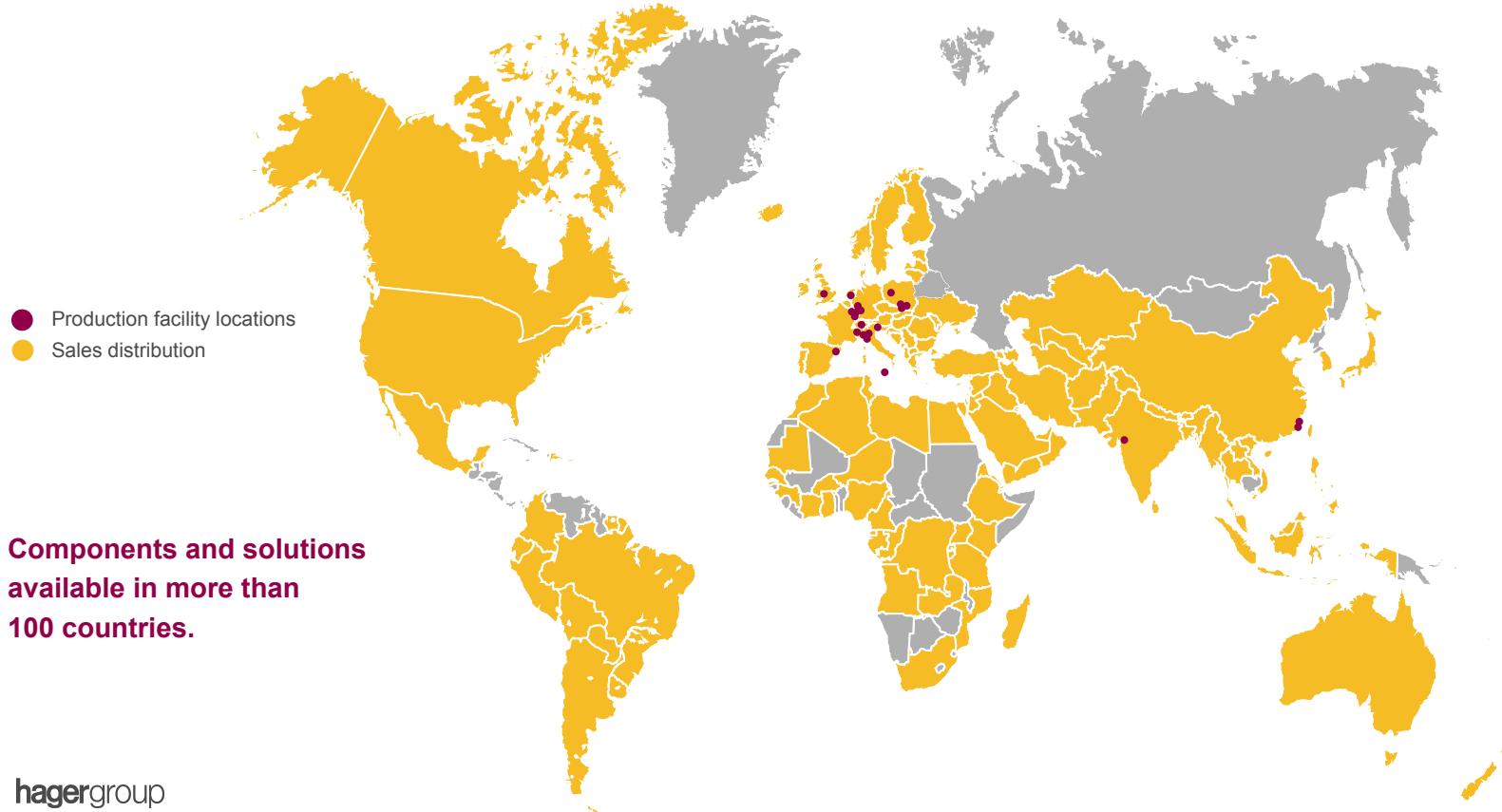
Organic Growth

**22**

Production facility  
locations worldwide

# Hager Group worldwide

## Our 22 production facility locations



# Our brands

## The specialists



Electrical installation systems  
in residential, commercial and  
industrial buildings.



Innovative solutions for energy  
storage and electromobility in  
Germany/Switzerland.



Multifaceted switch designs  
combined with smart building  
automation.



Cable management and small  
distribution boards for domestic  
and industrial applications.



Modern door communication  
systems and individual and  
high-quality door station  
solutions.



Integrated software solutions for  
energy management of buildings  
and remote control and  
optimisation of energy  
consumption on site for  
commercial customers

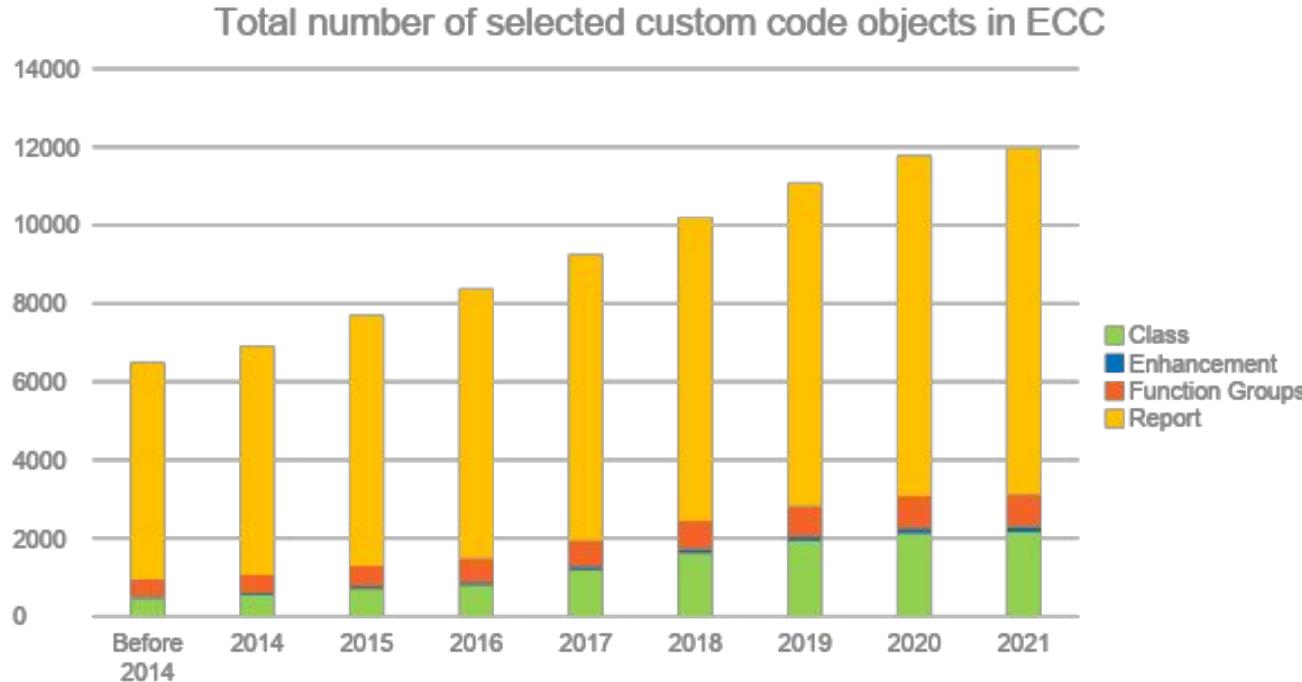


Specialist and market leader of  
flexible and rigid conduit systems  
for low voltage installations in  
Europe.

# 02 Preparation for S/4HANA conversion

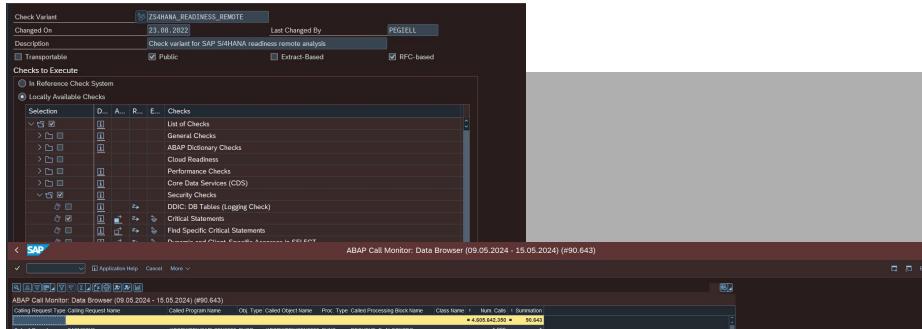
# Custom objects in ECC

## Custom Code Migration



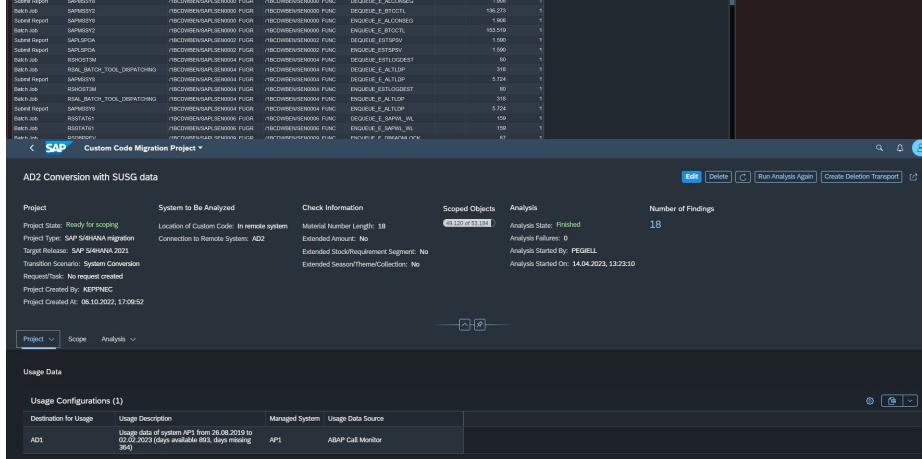
# Tools preparation

## Basic setup



ABAP Call Monitor: Data Browser (09.05.2024 - 15.05.2024) (#90.649)

Called Program Name	Obj. Type	Called Object Name	Prox. Type	Called Processing Block Name	Class Name	No. Calls	Sum Duration
REPORT SPARIS01	FUNCTION	SPARIS01	FUNCTION	SPARIS01	DEQUEUE_E_ALCOKBD	4,205,642,260	96,545
Batch Job SPARIS01Z	FUNCTION	SPARIS01Z	FUNCTION	SPARIS01Z	DEQUEUE_E_BTTCCTL	136,273	1
Batch Report SPARIS01S	FUNCTION	SPARIS01S	FUNCTION	SPARIS01S	DEQUEUE_E_ALCOKBD	1,966	1
Batch Job SPARIS01A	FUNCTION	SPARIS01A	FUNCTION	SPARIS01A	DEQUEUE_E_BTTCCTL	153,516	1
Batch Report SPARIS01M	FUNCTION	SPARIS01M	FUNCTION	SPARIS01M	DEQUEUE_E_BTTCCTL	1,000	1
Batch Report SPARIS01C	FUNCTION	SPARIS01C	FUNCTION	SPARIS01C	DEQUEUE_E_BTTCCTL	1,060	1
Batch Job RSHOST2M	FUNCTION	RSHOST2M	FUNCTION	RSHOST2M	DEQUEUE_E_BTTCCTL	60	1
Batch Job RSHHOST2M	FUNCTION	RSHHOST2M	FUNCTION	RSHHOST2M	DEQUEUE_E_BTTCCTL	138	1
Batch Job RSHHOST2M_TOOL_DISPATCHING	FUNCTION	RSHHOST2M_TOOL_DISPATCHING	FUNCTION	RSHHOST2M_TOOL_DISPATCHING	DEQUEUE_E_BTTCCTL	5,728	1
Batch Job RSHHOST2M	FUNCTION	RSHHOST2M	FUNCTION	RSHHOST2M	DEQUEUE_E_BTTCCTL	55	1
Batch Job RSHHOST2M_TOOL_DISPATCHING	FUNCTION	RSHHOST2M_TOOL_DISPATCHING	FUNCTION	RSHHOST2M_TOOL_DISPATCHING	DEQUEUE_E_BTTCCTL	318	1
Batch Job RSHHOST2M	FUNCTION	RSHHOST2M	FUNCTION	RSHHOST2M	DEQUEUE_E_BTTCCTL	5,728	1
Batch Job RSHHOST2M_TOOL_DISPATCHING	FUNCTION	RSHHOST2M_TOOL_DISPATCHING	FUNCTION	RSHHOST2M_TOOL_DISPATCHING	DEQUEUE_E_BTTCCTL	159	1
Batch Job RSHHOST2M	FUNCTION	RSHHOST2M	FUNCTION	RSHHOST2M	DEQUEUE_E_BTTCCTL	159	1
Batch Job RSHHOST2M_TOOL_DISPATCHING	FUNCTION	RSHHOST2M_TOOL_DISPATCHING	FUNCTION	RSHHOST2M_TOOL_DISPATCHING	DEQUEUE_E_BTTCCTL	67	1



AD2 Conversion with SUGG data

Project	System to Be Analyzed	Check Information	Scoped Objects	Analysis	Number of Findings
Project State: Ready for scoping	Location of Custom Code: In remote system	Material Number Length: 18	Extended Amount: No	Analysis State: Finished	0.3.0 of 75.084
Project Type: SAP S/4HANA migration	Connection to Remote System: AD2	Analysis Failures: 0	Extended Session Segment: No	Analysis Started On: 14.04.2023, 13:23:10	
Target System: SAP S/4HANA 2021	Extended Session Collection: No	Analysis Started On: 14.04.2023, 13:23:10			
Transport System: SAP S/4HANA 2021	Request Path: No request selected				
Project Created By: KEPFNC					
Project Created At: 06.10.2022, 17:09:52					

Usage Data

Usage Configurations (1)

Destination for Usage	Usage Description	Managed System	Usage Data Source
AD1	Usage data of system AP1 from 26.08.2019 to 02.09.2022 (Days available 363, Days missing 364)	API	ABAP Call Monitor



ABAP Test  
Cockpit



- SCMON – ABAP call monitor run for 1.5 year
- Evaluation of the custom code usage on a base of STAD statistics
- ATC setup – to check S/4HANA readiness of newly created code
- Custom Code Migration Fiori App (upgrade of ATC system to S/4)

# Priority assessment

## Excel file based on STAD & ATC

The screenshot shows an Excel spreadsheet with several tabs at the bottom: Custom Reports, screens, Transaction Codes, Cover, History, Findings list from CCM App, 1..., and a search bar.

**Key Components:**

- Left Panel (A-C):** A table with columns: # Code Lines, # ATC findings, and # Screens. Rows show ranges like < 1.000, < 10, < 2, etc.
- Middle Panel (D-E):** A risk matrix table with columns: Key, Overall Complexity, Usage Scope, Criticality, and sub-columns for Country Function, Yes, High\_Country\_Yes, and Cat 1/Cat 2.
- Right Panel (E):** A detailed table for each row, with columns for ObjectKey, Object Type, ObjectName, Business Function, Business Rule ID, Business Rule Desc, Usable Information, Balanced Score, Executable Report?, Testable?, Combined assessment, Category calculated, Overall Complexity, #CodeLines, #ATC findings, #Screens, Processing Type (Basic Transactional Based), Usage Scope, Critical System Load, Criticality, Critical Scope, and Business Rule.
- Bottom Panel (E):** A summary table with rows labeled 1 through 19, showing various business rules and their characteristics.

# Custom Code classification

Verify New SAP Fiori

Get Hager own applications ready for S/4

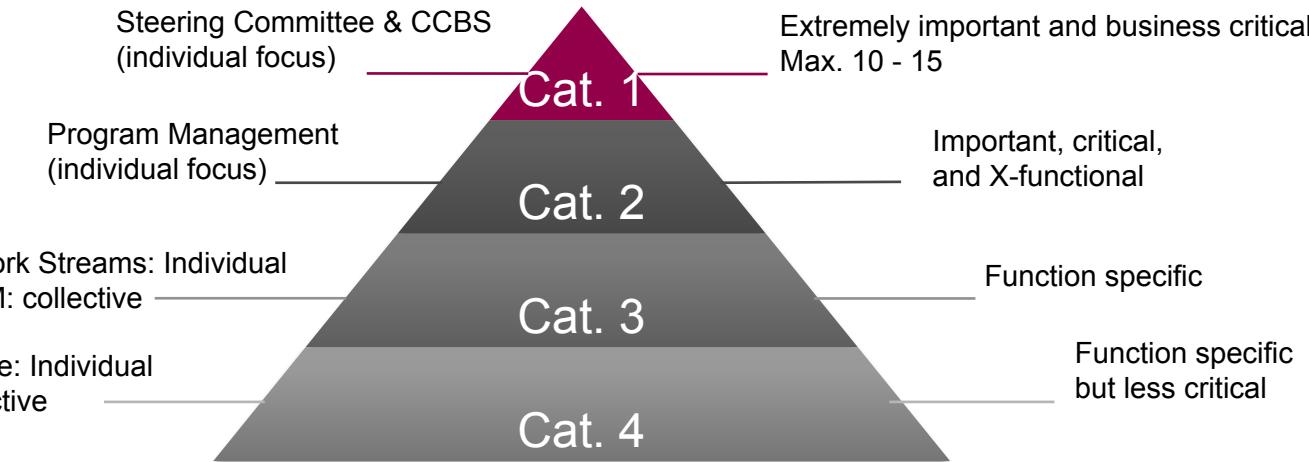
Data cleansing & archiving

- Discover
- Decide scope of usage
- Define usage profiles and roles

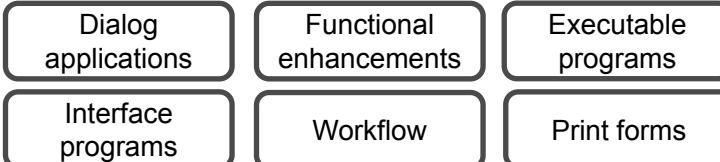
- Verify what we **keep or skip**
- **Adaption to S/4HANA or return to SAP-Standard** functionality e.g. ZVAB, QIM, ZMLM
- Interfaces, e.g. CRM

Reduce data volume by archiving  
Clean inconsistencies that block the migration

**Enabler : Prioritize sprint activity, Focus on high value code, informed decision process (mitigation), Key filter for reporting**



Custom code objects:



Unused Custom code cleaning:

**2 900** executable reports.

Of which **1 100 not used** in 2021/22

To be confirmed & cleaned by WS leaders.

# Exchange with Business Preparation



- Business was informed ahead
- Some of the work streams started to assess custom code at early stage
- Critical custom code was identified
- Clear explanation of Fiori strategy

# External Partner selection

## Preparation



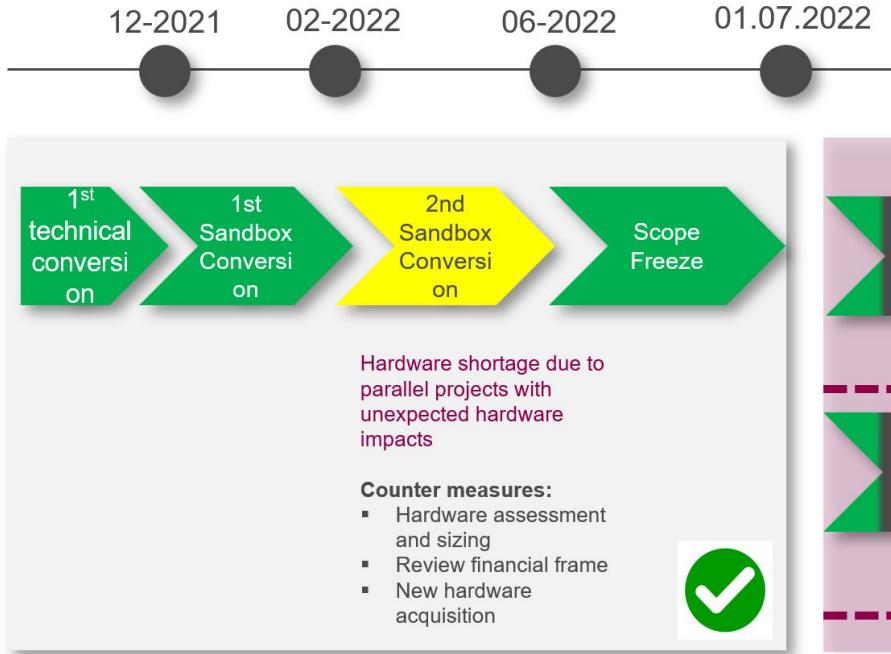
- Several discussions with external partners
- We've selected one, that can cover each part of conversion and support functionally and technically
- Time is your enemy



# 03 Execution of S/4HANA custom code adaptation

# System copies

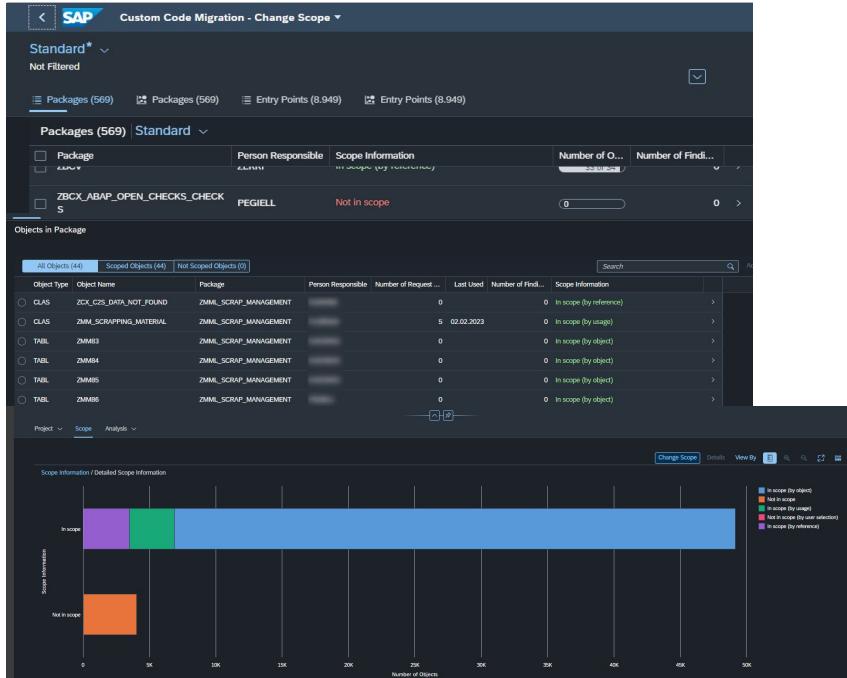
## Test Conversions



- 1x technical conversion and 2x sandbox conversions before conversion of Dev system
- Technical system kept and used for development needed after S/4 conversion
- ACT\_UPG, SPAU, SPDD transports created and reused
- Start of custom code adaptation on sandbox system

# Scope adaptation

## Custom Code Migration App



The screenshot shows the SAP Custom Code Migration - Change Scope interface. At the top, there's a navigation bar with tabs for 'Packages (569)', 'Packages (569)', 'Entry Points (8.949)', and 'Entry Points (8.949)'. Below this, a table lists packages under 'Standard' scope. One row is selected: 'ZBCX\_ABAP\_OPEN\_CHECKS\_CHECK' by 'PEGIELL' with status 'Not in scope'. A detailed view below shows object types (CLAS, TABL) and their respective package names (ZMMI\_SCRAP\_MANAGEMENT). At the bottom, a chart titled 'Scope Information / Detailed Scope Information' compares 'In scope' and 'Not in scope' objects across a range from 0 to 50K.

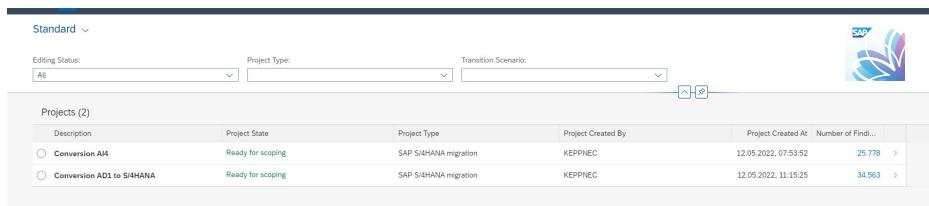


- SCMON data included
- Manual adaptation of the scope
- Add-ons exclusion
- External custom code excluded (installed through abapGit for example)

# Differences in ATC findings

## Custom Code Migration App

- Development system have much more ATC findings
- Open TRs and local objects are one of the reasons

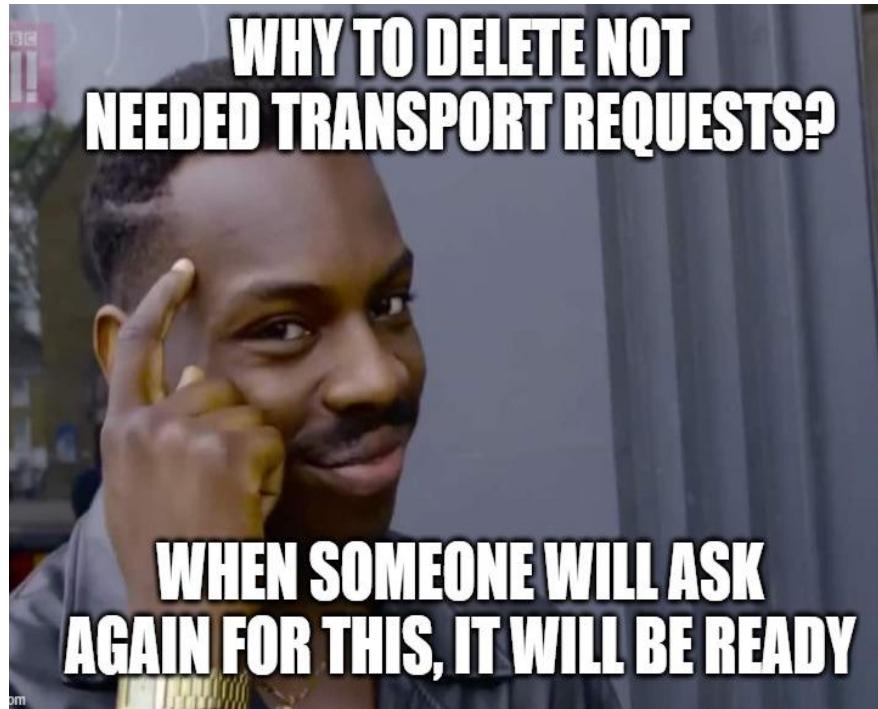


Standard					
Editing Status:	Project Type:	Transition Scenario:			
Projects (2)					
Description	Project State	Project Type	Project Created By	Project Created At	Number of Find...
Conversion A44	Ready for scoping	SAP S/4HANA migration	KEPPNEC	12.05.2022, 07:53:52	25.778 >
Conversion AD1 to S/4HANA	Ready for scoping	SAP S/4HANA migration	KEPPNEC	12.05.2022, 11:15:25	34.563 >

# Cleaning of Transport Requests

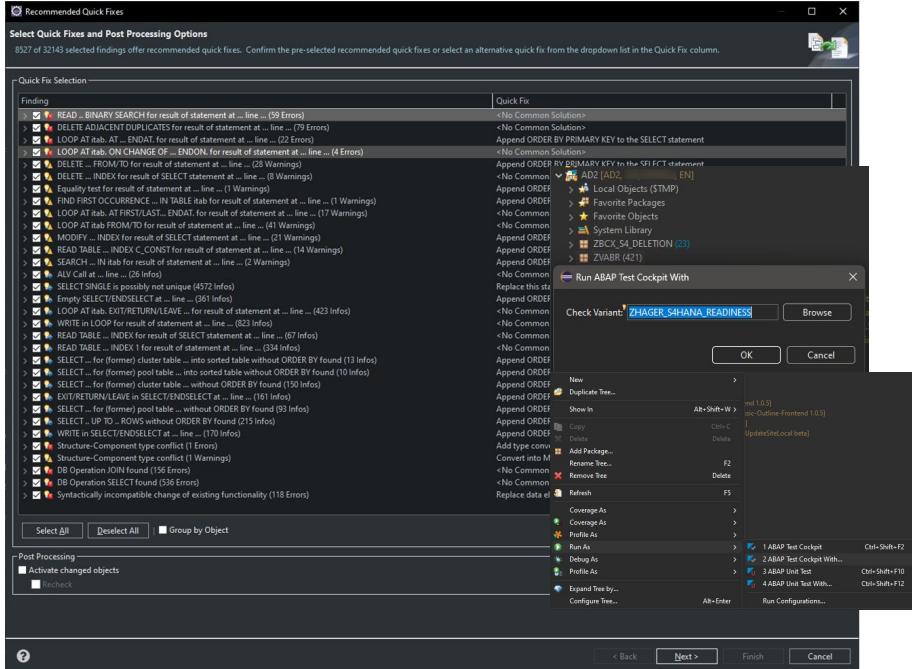
## Preparation

- Many old TR still not released
- Changes not needed anymore but not reverted
- Different state of Dev system and Prod
- Inactive objects (including \$TMP package)
- Some of the owners of not released TR, already outside the company
- We need it, but I don't have time to test



# Mass processing of Automatic Quick Fixes

## Custom code adaptation



ABAP Test  
Cockpit

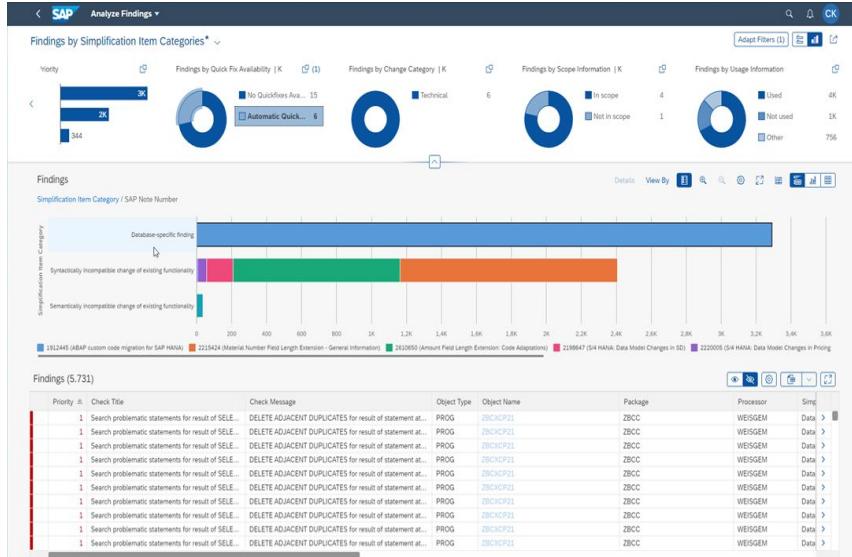


ABAP Development Tools  
for SAP NetWeaver

- Converted sandbox used
- Maximum one package at time
- Only in ABAP Development Tools

# Mass processing of Automatic Quick Fixes

## Custom code adaptation



- Only for ATC findings with recommended quick fixes
- Custom Code Migration app will still show Automatic Quick Fixes Allowed
- Automatic Quick Fixes can be used manually in ADT

# Actualized plan

## S/4HANA conversion project

PROJECT PLANNING S/4HANA		2021		2022				2023			
RESPONSIBLE	WHAT	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	
	Quality Gates										Go-Live
Functions + D&I	PM & Steering Committee										
Functions + D&I	Project Organisation										
Functions + D&I	Working Package execution			Functional and cross-functional working packages							
D&I	Test & real Conversions										
Functions + D&I	Integration Tests										
Functions + D&I	Go-Live										

Legend:

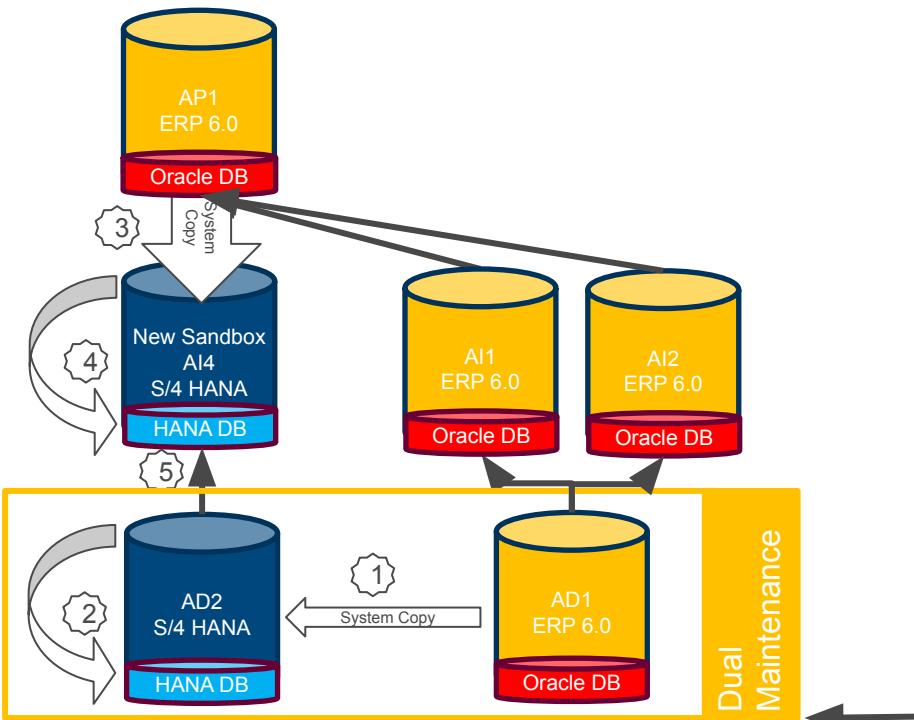
- Green diamond: Quality Gates
- Yellow triangle: PM & Steering Committee
- Yellow diamond: Project Organisation
- Yellow rounded rectangle: Working Package execution
- Yellow rounded rectangle: Test & real Conversions
- Yellow rounded rectangle: Integration Tests
- Yellow rounded rectangle: Go-Live
- Green rounded rectangle: Preparation
- Green rounded rectangle: Functional and cross-functional working packages
- Green rounded rectangle: Technical working packages
- Green rounded rectangle: Custom Code Adaptation
- Yellow rounded rectangle: QA
- Yellow rounded rectangle: Dress rehearsal
- Yellow rounded rectangle: Health check after Conversion
- Yellow rounded rectangle: Hyper Care Phase
- Yellow rounded rectangle: IT 1
- Yellow rounded rectangle: UAT
- Yellow rounded rectangle: New Hardware
- Yellow rounded rectangle: SBX 2
- Yellow rounded rectangle: SBX 3
- Yellow rounded rectangle: Demo-S system
- Yellow rounded rectangle: New

Timeline markers:

- 1st technical conversion
- 1st conversion with full data
- 2nd conversion with full data
- Dev-System converted
- Approve Scope freeze
- Dual Maintenance
- Approve Development freeze
- I-Test 1 & Dev. freeze
- I-Test 2
- Go-Live
- UAT Dress rehearsal performed
- Approve UAT & Prod. Conv.
- Approve
- Go-Live
- IT 1
- User acceptance test UAT
- Production Conversion 12. - 15.08.2023
- Hyper Care Phase

# System Landscape

## Dual Maintenance



- 1 System Copy AD1 to **AD2**
- 2 Conversion **AD2** to S/4HANA  
(Dual Maintenance Start, Transport Route Change)  
-> **Future DEV-System for S/4HANA**
- 3 System Copy AP1 to AI4
- 4 Conversion AI4 to S/4HANA
- 5 Actualization of AI4 Sandbox through AD2  
(regular transports)

Transport Routes

# Transports setup

## Dual Maintenance

Short Description: D7-#10276-C4 Req 1: Custom Code Adaptation

Long Description:

Owner: [Redacted] Target: AB - System A4 Browse... Browse... Browse... Status: Released Last Changed: Monday, February 27, 2023, 4:18:39 PM Source Client: 100

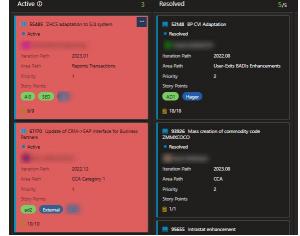
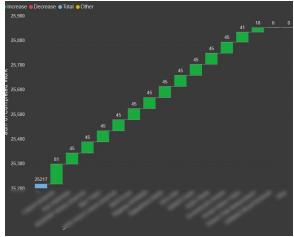
Objects

Object Name	Description	Object Type	Program ID	Lock/Import Status	IMM Activity
ZSD_MFG_PROD_DB	ZMSG for production system	CLAS	KTRR		
ZSD_NDM_DELIVERY_DATE_SMR	Smarter material delivery date	CLAS	RTR		
ZSD_PBS_CONTROLLER	Controller class for handling Load Time Request	CLAS	RTR		
ZSD_PBS_CUST_BOM	Customer bom	CLAS	RTR		
ZSD_PBS_CL_APP_LOG	RES Application log	CLAS	RTR		
ZSD_PBS_CL_DOC_BLOB	RES Document blob	CLAS	RTR		
ZSD_PBS_CL_DOC_COCK_MGR	RES Document Cock manager	CLAS	RTR		
ZSD_PBS_CL_DOC_KEYS	RES Document Access Keys	CLAS	RTR		
ZSD_PBS_CL_DOC_KEY_UPD	RES Document Access Keys U	CLAS	RTR		
ZSD_PBS_CL_HR_APPLY_WK	RES Application flow	CLAS	RTR		
ZSD_PBS_CL_TRIGGER	RES Processing trigger	CLAS	RTR		
ZSD_PBS_LTM	RES Utility class	CLAS	RTR		
ZSD_PBS_MNG	RES Material Management access	CLAS	RTR		
ZSD_PBS_WF_SALE_ORDER	RES WF Sales Order	CLAS	RTR		
ZSD_PBS_WF_UPGRADE_HEADER	Additional Delivery Header Data Update	CLAS	RTR		
ZSD_PBS_WF_UPGRADE_VARIANT	VARIANT	CLAS	RTR		
ZSD_WB_BAO_IMP_ALL1	Class for Bao Impl Z200003	CLAS	RTR		
ZSD_WB_CVX_SKR	View: PW4W405 ZWV77 Logic	CLAS	RTR		
ZSD_WB_CVX_SKR_HUFR	Hufr View	CLAS	RTR		
ZSD_WB_CRHADJ_IWF_APP	Hager DE Core-Notification Application	CLAS	RTR		
ZSD_WB_CVX_SKR_HUFR	class to manage DE WF	CLAS	RTR		
ZSD_WB_CVX_SKR_HUFR	Data View	CLAS	RTR		
ZSD_Z021_CVX_DTC	Controller for ZSD transaction	CLAS	RTR		
ZSD_Z021_DOC_LNK	Document link	CLAS	RTR		
ZSD_Z021_DOC_LNK	Methoden in Verkaufslieg	CLAS	RTR		
ZSD_Z021_LOG_VIR_WIRK	Methoden in Faktura	CLAS	RTR		
ZSD_Z021_PO_PRICE_UPDT	Purchase order price update	CLAS	RTR		
ZSD_Z021_PRICING_RZG_BADI	Class for Pricing RZG, RZG_CUST_BADI for ZSD011	CLAS	RTR		
ZSD_Z021_VLG	Methoden in Verkaufslieg	CLAS	RTR		
ZSD_Z021_VLG	Methoden in Faktura	CLAS	RTR		
ZSD_Z021_VLG_CUST_OI	Quotation object for call of API's from ZWB8 (API)	CLAS	RTR		
ZSD_Z02B_EXPORT_01	Upload data into Quotation 3.0	CLAS	RTR		
ZSD_Z02B_PRINT_PICTURE_LIST	ZiAB Print Picture Management	CLAS	RTR		
ZSD_Z02C_CVX_GIFT_CAVTS	Select GIFT_CAVTS in Catalog Quotation	CLAS	RTR		
ZSD_Z02C_CVX_GIFT_CAVTS	Calculation of order value	CLAS	RTR		
ZSD_WB_CVX_COCKPIT_ORD_VALUE	SCS Webshop Attribute valuations	CLAS	RTR		
ZSD_WB_CL_CARRIER_ATMALS	SCS Webshop Attribute header	CLAS	RTR		
ZSD_WB_CL_CARRIER_ATMALS	SCS Webshop Attribute	CLAS	RTR		
ZSD_WB_CL_CARRIER_CARTIM	SCS Webshop Attribute	CLAS	RTR		
ZSD_WB_CL_CARRIER_CARTIM	SCS Webshop Attribute	CLAS	RTR		
ZSD_WB_CL_CARRIER_CARTIM	SCS Webshop Value dependent attribute assignment	CLAS	RTR		
ZSD_WB_CL_CARRIER_CARVAL	SCS Webshop Catalog	CLAS	RTR		
ZSD_WB_CL_CARRIER_CATALOG	SCS Webshop Catalog	CLAS	RTR		
ZSD_WB_CL_CARRIER_CATALOG	SCS Webshop Catalog connection	CLAS	RTR		
ZSD_WB_CL_CARRIER_CATUT	SCS Webshop Catalog utilities	CLAS	RTR		
ZSD_WB_CL_CARRIER_FIRM	SCS Webshop Unused item	CLAS	RTR		
ZSD_WB_CL_CARRIER_FIRM	SCS Webshop Unused item	CLAS	RTR		
ZSD_WB_CL_CARRIER_HIERARCHY	SCS Webshop Catalog hierarchy	CLAS	RTR		
ZSD_WB_CL_CARRIER_HIERARCHY	SCS Webshop Catalog Item	CLAS	RTR		
ZSD_WB_CL_CARRIER_HIERARCHY	SCS Webshop Catalog Item	CLAS	RTR		
ZSD_WB_CL_CARRIER_HIERARCHY	SCS Webshop Catalog Item	CLAS	RTR		
ZSD_WB_CL_CARRIER_LINKURL	SCS Webshop Link to URL	CLAS	RTR		
ZSD_WB_CL_CARRIER_MATERIAL	SCS Webshop Material in relation	CLAS	RTR		
ZSD_WB_CL_CARRIER_MATERIAL	SCS Webshop Material	CLAS	RTR		
ZSD_WB_CL_COMMON_PRICING_BASE	SCS Webshop Pricing base conditions	CLAS	RTR		
ZSD_WB_CL_PARCEL_TRACKING	SCS Webshop Read parcel tracking data	CLAS	RTR		
ZSD_WB_CL_PDFDOCNLLNML	Document download API	CLAS	RTR		
ZSD_WB_CL_PDFDOCNLLNML	Dynamic Data Access Helper Class	CLAS	RTR		

- Only “few” transports on converted development system (block of TR creation to most of developers)
- Block of adapted objects on ECC system in special TRs
- Regular checks of released TRs on ECC if the dual maintenance was done

# **Manual code Adaptation**

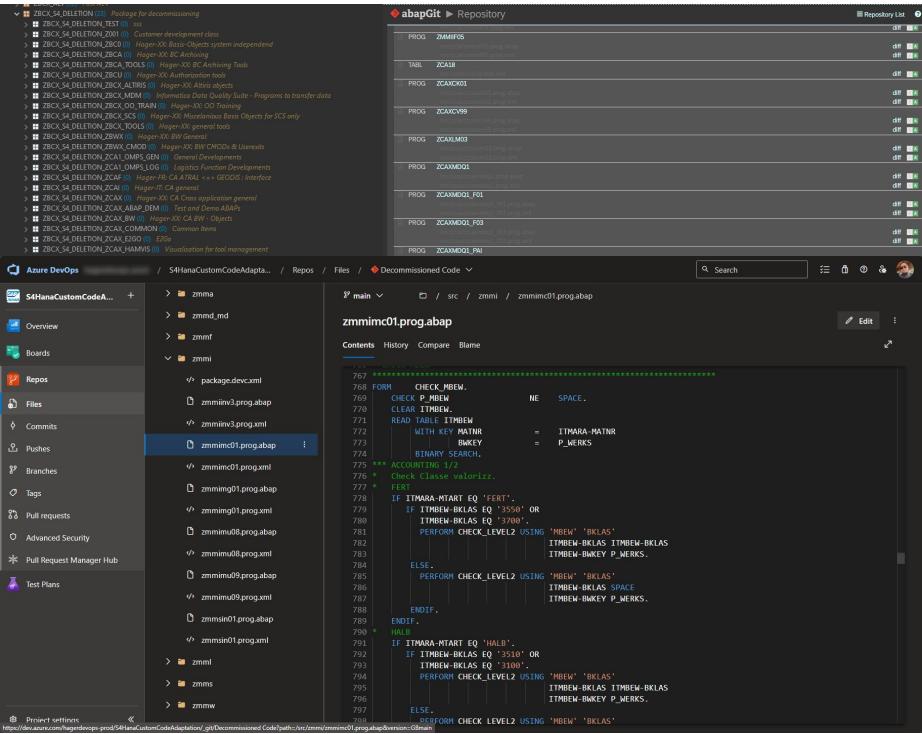
## **Custom code adaptation**



 ABAP Development Tools  
for SAP NetWeaver

- Work split between Hager in-house and TCS developers
  - Split mainly per package
  - Daily exchange with TCS Dev Lead
  - Priority based on the category from Excel file
  - MS DevOps & PowerBI for developer's time management
  - ATC Exemptions in hands of Hager
  - Some of the T-codes were fully re-developed

# Decommissioning Custom code adaptation



The screenshot shows the SAP HANA Custom Code Adapter interface. On the left, there's a navigation sidebar with options like Overview, Boards, Repos, Files, Commits, Pushes, Branches, Tags, Pull Requests, Advanced Security, and Test Plans. The main area has tabs for 'S4HanaCustomCodeAdapt.' and 'Decommissioned Code'. The 'Decommissioned Code' tab is active, showing a file tree under 'z4main'. One file is open in the editor: 'zmimimc01.prog.abap'. The code editor displays ABAP code related to financial accounting checks, specifically for checking BUKLAS values against ITMBEW-BUKLAS.

```
767 FORM CHECK_ABEN.  
768   FORM CHECK_BUKU.  
769   FORM CHECK_BUKW.  
770   CLEAR ITMBEW.  
771   READ TABLE ITMBEW  
772     WITH KEY MATR1 = ITMARA-MATR1  
773       BKKEY = P_WERKS.  
774   BINARY SEARCH.  
775 *** ACCOUNTING T/3.  
776   * Check Classe valORIZ.  
777   * FERT.  
778   IF ITMBEW-MATR1 EQ 'FERT'.  
779     IF ITMBEW-BUKLAS EQ '3700' OR  
780       ITMBEW-BUKLAS EQ '3700'.  
781     PERFORM CHECK_LEVEL2 USING 'ITMBEW' 'ITMBEW-BUKLAS'  
782       ITMBEW-BUKLAS ITMBEW-BUKLAS.  
783   ELSE.  
784     PERFORM CHECK_LEVEL2 USING 'ITMBEW' 'ITMBEW-BUKLAS'.  
785     ITMBEW-BUKLAS SPACE  
786       ITMBEW-BUKLAS ITMBEW-BUKLAS.  
787   ENDIF.  
788 ENDIF.  
789 * BUKU.  
790 * BUKW.  
791 IF ITMARA-MATR1 EQ 'BALE'.  
792   IF ITMBEW-BUKLAS EQ '3510' OR  
793     ITMBEW-BUKLAS EQ '3510'.  
794     PERFORM CHECK_LEVEL2 USING 'ITMBEW' 'ITMBEW-BUKLAS'  
795       ITMBEW-BUKLAS ITMBEW-BUKLAS.  
796   ELSE.  
797     PERFORM CHECK_LEVEL2 USING 'ITMBEW' 'ITMBEW-BUKLAS'.  
798 ENDIF.
```



- Special package structure
- abapGit as tool to archive code
- MS DevOps Git Repository
- Quick revert
- Several iterations
- ADT used to make deletion from system

# Internal tests

## Sandbox conversions

- MS Planner used to collect issues
- Hard management and follow up
- No link to test data
- Manual reporting



The screenshot shows a Microsoft Planner board titled "Open\_Issue\_AB2". The board has four columns: Basis, Cross-Function, Authorizations, Fiori, and Controlling. Each column contains a task card with a screenshot, a title, and a description.

- Basis:**
  - Task: XLS download not possible for Lists
  - Task: XLS download from List not possible.PNG
  - Description: Cannot login via external app to AB2 with 'rfc\_cas' user (as we can do in AB2)
- Cross-Function:**
  - Task: BP customizing not complete (creditlimit)
  - Task: BP\_cust\_incomplete.PNG
  - Description: BP customizing not complete (creditlimit)
- Authorizations:**
  - Task: The ZM01 authorization
  - Task: https://hagergroup-my.sharepoint.com/:p/Z...
  - Description: The ZM01 authorization
- Fiori:**
  - Task: Chart data load failed
  - Description: e.g. Monitor Purchase order items as well as purchasing spend creating shortcomings in the background
- Controlling:**
  - Task: Due

# SolMan as incident handling tool

## Integration test

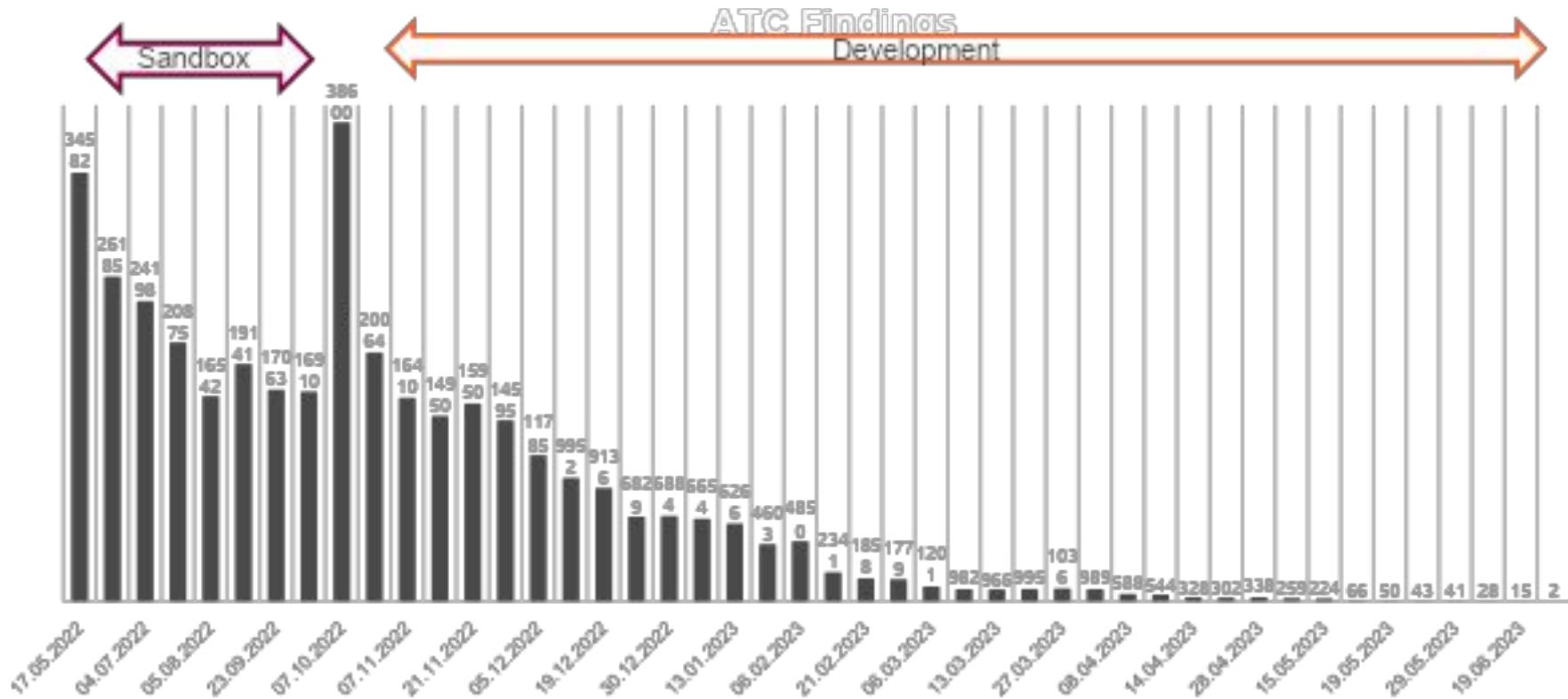
- Test plans/cards stored in SolMan
- Test plans linked to incidents
- Built-in dashboards



The screenshot shows the SAP Resolve and Dispatch Incidents interface. At the top, there is a search bar and various filter options: Status (Closed), Priority (7 More), Creation Time Frame (None), Created On (dd.MM.yyyy - dd.MM.yyyy), Processor (Lukasz PEGL), Support Team (None), and Process Type (None). Below the filters, a table lists 22 incidents. The columns include: Favorite (indicated by a star icon), Priority (e.g., 3: Medium, 4: Low), Short Text (e.g., ZSD195, ZCAXUP03 Program Dumps outgoing data, Impossible to choose type of file "XLS"), Transaction ID (e.g., 3000003600, 3000003330, 3000003310), Status (Closed), Processor (Lukasz PEGL), Created On (e.g., 13.06.23, 06.06.23, 05.06.23), and Last Update (e.g., 13.06.23, 07.06.23, 09.06.23). The table also includes 'Adapt Filter (3)' and a refresh button.

Favorite	Priority	Short Text	Transaction ID	Status	Processor	Created On	Last Update
★	3: Medium	ZSD195	3000003600	Closed	Lukasz PEGL	13.06.23	13.06.23 >
★	3: Medium	ZCAXUP03 Program Dumps outgoing data	3000003330	Closed	Lukasz PEGL	06.06.23	07.06.23 >
★	3: Medium	Impossible to choose type of file "XLS"	3000003310	Closed	Lukasz PEGL	05.06.23	09.06.23 >
★	3: Medium	Wrong PL_descr. under BOM: Item button	3000003311	Closed	Lukasz PEGL	05.06.23	06.06.23 >
★	4: Low	ZCOPEN	3000003286	Closed	Lukasz PEGL	05.06.23	05.06.23 >
★	4: Low	Wrong PL_descr. under BOM: Item button	3000003318	Closed	Lukasz PEGL	05.06.23	06.06.23 >
★	4: Low	Wrong PL_descr. under BOM: Item button	3000003320	Closed	Lukasz PEGL	05.06.23	06.06.23 >
★	3: Medium	New debts created as business partner	3000003223	Closed	Lukasz PEGL	02.06.23	12.06.23 >
★	3: Medium	Deletion of debt not working	3000003322	Closed	Lukasz PEGL	02.06.23	06.06.23 >
★	3: Medium	Debtors Contact not uploaded to Azure	3000003317	Closed	Lukasz PEGL	01.06.23	02.06.23 >
★	2: High	Program ZFRCR00 is missing	3000002657	Closed	Lukasz PEGL	21.03.23	21.03.23 >
★	2: High	ZPPEST09 variant does not exist in sa38	3000002343	Closed	Lukasz PEGL	15.03.23	31.03.23 >
★	3: Medium	Transaction does not work	3000002005	Closed	Lukasz PEGL	10.03.23	14.03.23 >
★	3: Medium	Loading time too long - quotomat	3000001810	Closed	Lukasz PEGL	09.03.23	14.03.23 >
★	2: High	Error E432 Balance Error	2900001644	Closed	Lukasz PEGL	06.02.23	16.02.23 >

# ATC findings burnout



# 04 Go-Live & Hypercare

# Go-Live

## OMG no issues!

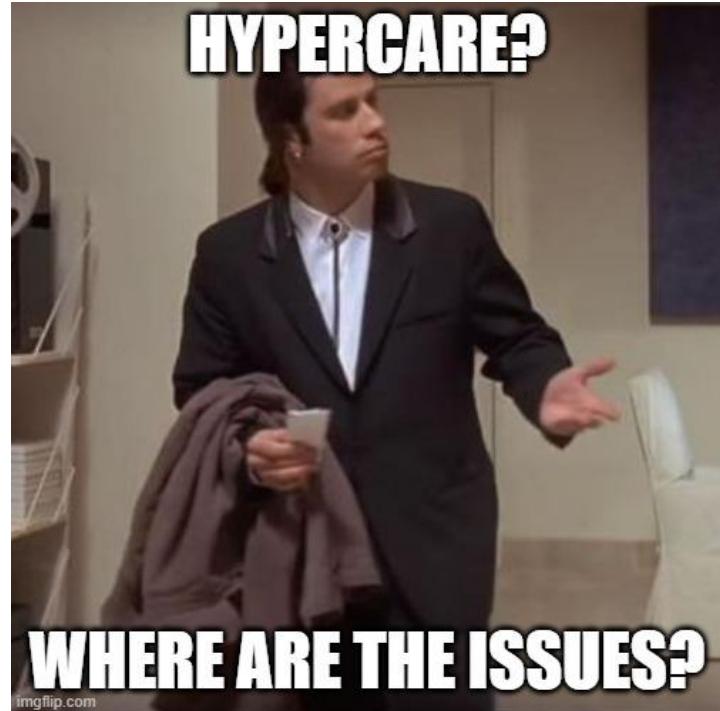
- No issues during Go-live at any phase
- TR released earlier to make sure no inactive objects are inside
- ~50 TR released in total

Seq	Request/Task	Type	Status of request/task	Source client	Transport	Short Description	Import Phase
1							
10	AD2K900046	Workbench	Released	000	DUM	SPDD AD2 S/4-Conversion	SPDD
11	AD2K900049	Workbench	Released	000	DUM	ACT UPG: Cannot be corrected on AD1 / Corrected on A14	ACT UPG
12	AD2K900049	Workbench	Released	000	DUM	ACT UPG: Can be corrected on AD1 / Corrected on A14	ACT UPG
13	AD2K901025	Workbench	Released	100	A14	S/4 Conversion after SUM -> Prepare Financial Conversion	Financial Data Migration
14	AD2K901027	Customizing	Released	100	A14	C1+10276-FI: Customizing Financial Data Migration	Financial Data Migration
16	AD2K901040	Workbench	Released	100	DUM	SPAU AD2 S/4-Conversion	SPAU
17	AD2K901046	Workbench	Released	100	A14	D2+10276-CA: Rev 1: Custom Code Adaptation	Custom Code
18	AD2K901079	Customizing	Released	100	A14	C2+10276-CA: Rev 1: Same version as on AP1	Custom Code
19	AD2K901081	Customizing	Released	100	A14	C2+10276-CA: Rev 2: Version different from AP1	Custom Code
24	AD2K901259	Workbench	Released	100	DUM	M1+10276-PP-NA1482635-0023/VA01/CO40: Performance issues w	SPAU
25	AD2K901259	Customizing	Released	100	A14	C1+10276-SD: ZVAB S/4Hana	Custom Code
30	AD2K902206	Workbench	Released	100	A14	D1+10276-SD: ZVAB S/4Hana	Custom Code
31	AD2K902228	Workbench	Released	000	A14	D1+10276-SD: ZB31 S/4Hana	Custom Code
32	AD2K902240	Workbench	Released	000	A14	D1+10276-SD: Basis-Tools S/4Hana	Custom Code
33	AD2K902425	Workbench	Released	100	DUM	M1+10276-BC-NA/2680079-0005/SAP Note implementation	Custom Code
36	AD2K902674	Workbench	Released	100	A14	MES - ERP & MES common part	Custom Code
40	AD2K902847	Workbench	Released	100	A14	M1+10276-MM-03/3199201-0003/Note implementation/(Task96522)	Custom Code
44	AD2K903138	Workbench	Released	100	A14	M1+10276-FI-04/3284252-0002/Note impl. (Task 96841)	Financial Data Migration
49	AD2K903428	Customizing	Released	000	A14	ALV Excel Templates	Custom Code
50	AD2K903455	Workbench	Released	100	A14	D2+10276-BC: ACT UPG A1 Objects	ACT UPG
51	AD2K903467	Workbench	Released	100	A14	D2+10276-BC: ACT UPG on A12 round 2	ACT UPG
52	AD2K903470	Workbench	Released	100	A14	D2+10276-BC: ACT UPG on A1 round 1	ACT UPG
53	AD2K903630	Workbench	Released	100	A14	SAP Note 3144349 for VISTEX S4 Conversion	Post-Conversion
54	AD2K903865	Workbench	Released	100	A14	M1+10276-FI-03/225409-0003/SAP Note impl. (Task 98466)	Custom Code
58	AD2K904076	Customizing	Released	100	A14	WP-Authentizierung - ALL_Z Roles	Custom Code
59	AD2K904545	Workbench	Released	100	A14	D2+10276-BC: Rev 1: Custom Code Adaptation (new)	Custom Code
61	AD2K904811	Workbench	Released	100	A14	D2+10276-CA: Fiori Activation Content (new)	Custom Code
63	AD2K905148	Customizing	Released	100	A14	C2+10276-CA: Fiori Activation Content (new)	Custom Code
70	AD2K906474	Workbench	Released	100	A14	D1+10276-FI-5/4Hana: CreditMgt Mig	Credit Management Migration
73	AD2K906681	Customizing	Released	100	A14	Activate BC Sets Mobjays after S/4 Conversion	Post-Conversion
77	AD2K907456	Workbench	Released	100	A14	M1+10276-FI-NA/34858-0001/Note impl. Task 102459	Financial Data Migration
84	AD2K907970	Workbench	Released	100	A14	D2+10276-CA: Custom Code Adaptation (Delta after DR)	Custom Code
85	AD2K907984	Customizing	Released	100	A14	C2+10276-CA: Delta Customizing (Delta after DR)	Custom Code
86	AD2K907986	Workbench	Released	100	A14	D2+10276-CA: Additional Fiori Content (post DR)	Custom Code
87	AD2K907990	Customizing	Released	100	A14	C2+10276-CA: Additional Fiori Content (post DR)	Custom Code
89	AD2K907943	Customizing	Released	100	A14	C1+10276-SD: Customizing GTS Commodity Code Mig - ENABLE	Custom Code
90	AD2K907947	Customizing	Released	100	A14	C1+10276-SD: Customizing GTS Commodity Code Mig - DISABLE	Custom Code
91	AD2K907951	Customizing	Released	100	A14	C2+10276-CA: Additional D&I Audit Content	Custom Code
92	AD2K907955	Workbench	Modifiable	000	DUM	D1+10276-SD: ZB31 S/4Hana	Custom Code
94	AD2K908017	Customizing	Modifiable	100	A14	C1+10276-SD: ZVAB S/4Hana - Post adjustments	Custom Code
104	AD2K908161	Workbench	Modifiable	100	A14	D1+10276-SD: ZVAB S/4Hana (Tuning)	Custom Code
8	AD2K908202	Customizing	Released	100	A14	Error correction in Z_MM_1Spot_GetArticledata + C	Custom Code
102	A11K900728	Workbench	Released	000	D54	SPDD Adjustment A11	SPDD
103	A11K901728	Workbench	Released	100	D54	A11 Conversion - SPAU	SPAU
104	A12K901559	Workbench	Released	100	D54	SPAU A12 Conversion	SPAU
105	A14K901508	Workbench	Released	100	D54	SPAU Dress Rehearsal	SPAU
106	AD2K908438	Customizing	Released	100	A14	C2+10276-CA: Authorization for GoLive Team	Financial Data Migration
107	AD2K908389	Customizing	Released	100	A12	Automatic FX conversion for MR21	Post-Conversion

# Hypercare

## Why we are here?

- No critical bugs after Go-live
- Only few programs to bring back (mainly print programs)
- Minor bugs found during first month
- Performance optimization continues (for ex. replacement objects, like MARC)



# 05 What would I do differently now?

# What would I do differently?

## Not that much ☺

- Use another tool instead of Excel
- Earlier start of dual maintenance
- Earlier/faster decommissioning
- Earlier usage of SolMan

The screenshot displays two main views from the Microsoft Azure DevOps platform.

**Boards View:** Shows a Kanban board for the "AutomationTestProject Team". The board has columns for "Active" (128), "Resolved" (564), and "Testing Fail". A specific item in the "Backend" column is selected, showing its details.

**Work Item Details View:** The selected work item is titled "45085 - CLAS-ZBC\_MATERIAL\_DELTA". It is a "Testing Failed" item, last updated by "PEGBEL Lukasz" on "27 Mar 2023". The "Description" field contains the text: "Moved to state Testing\_Failed". The "Additional Information" section includes fields like "ADAP Package", "ZBC API", "Usage Information", and "User". The "Deployment" section provides links to track releases and view deployment status. The "Related Work" section shows a child work item "45092 - CLAS-ZCA\_B001\_WORKORDER\_DPC".

# 06 Summary

# Summary



50K objects in scope



38K ATC Findings



16 Hager Developers



12 TCS Developers + 1 Dev Lead



2 years / 1 year of full-time CCA



1 Common success



Thank you  
for your  
attention!

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