Incident notification

Ticket number INC0010066

Reported by Tamás Holics (HOLICS) on 02.12.2015 13:26:42 (CET)

SAP backend system: ECC/800 Logon language: EN

Description

Incorrect tax jurisdiction for Business Partner

Ticket details

Impact	Medium
Severity	Low
Urgency	Medium
Priority	Moderate
Scope	Entire Department
Type	Functional correctness
Group	SAP Finance

Comments

Business partner 331 was created successfully but the tax jurisdiction is incorrect. Here are the steps to reproduce the problem:

- create the BP in the external Phoenix system
- Phoenix sends BP to SAP via IDOC
- SAP creates BP and fills the tax jurisdiction field as described in FD FI.I.0201
- display the BP in SAP using transaction BP

The tax jurisdiction should be 5203306501.

Program details

Transaction:	BP	**Transaction variant:**	
Tr. variant text:		**Title:**	Display Organization : 331
Report:	SAPLBUPA_DIALOG_JOEL	**Program (screen):**	SAPLBUS_LOCATOR
Screen:	3000	**Program (subscreen):**	SAPLSZA1
Subscreen number:	301	**Program (GUI):**	SAPLBUPA_DIALOG_JOEL
GUI status:	SCREEN_1000_1	**Logical DB:**	D$S
Application	AP-MD-BP-UI	**Description:**	Dialog SAP-GUI

Last message

N/A

Selection screen fields

N/A

Relevant screen fields

Program	Screen	Field	Description
Program	Screen	Field	Description
SAPLBUPA_DIALOG_JOEL	1510	BUS_JOEL_MAIN-CHANGE_NUMBER	Business Partner
Value: 331			
SAPLSZA1	301	ADDR1_DATA-CITY1	City
Value: Seattle			
SAPLSZA1	301	ADDR1_DATA-COUNTRY	Country Key
Value: US			
SAPLSZA1	301	ADDR1_DATA-HOUSE_NUM1	House Number
Value: 2401			
SAPLSZA1	301	ADDR1_DATA-NAME1	Name
Value: Starbucks Corporation			
SAPLSZA1	301	ADDR1_DATA-POST_CODE1	Postal Code
Value: 98134			
SAPLSZA1	301	ADDR1_DATA-REGION	Region
Value: WA			
SAPLSZA1	301	ADDR1_DATA-STREET	Street
Value: Utah Avenue South			
SAPLSZA1	301	ADDR1_DATA-TAXJURCODE	Tax Jurisdiction
Value: 4803306501			

This is incorrect (should be 5203306501).

Call stack

Main program	Include	Line	Type	Block name
SAPLBUS_LOCATOR	???	0	EVENT	SYSTEM-EXIT
SAPLBUS_LOCATOR	LBUS_LOCATORF04	13	METHOD	CALL_SCREEN
CL_BUS_ABSTRACT_MAIN_SCREEN===CP	CL_BUS_ABSTRACT_MAIN_SCREEN===CM008	13	METHOD	SHOW
SAPLBUS_LOCATOR	LBUS_LOCATORF16	66	METHOD	START
SAPLBUPA_DIALOG_JOEL	LBUPA_DIALOG_JOELF14	69	METHOD	START_WITH_NAVIGATION_INTERNAL
CL_BUPA_DIALOG_JOEL===========CP	CL_BUPA_DIALOG_JOEL===========CM002	71	METHOD	START_WITH_NAVIGATION
CL_BUPA_DIALOG_JOEL===========CP	CL_BUPA_DIALOG_JOEL===========CM001	29	METHOD	START_FROM_TRANSACTION
SAPLBUPA_DIALOG_JOEL	LBUPA_DIALOG_JOELF42	9	FORM	SCREEN_0100_PBO
SAPLBUPA_DIALOG_JOEL	LBUPA_DIALOG_JOELO01	55	MODULE (PBO)	SCREEN_0100_PBO

GUI information

GUI type:	SAP GUI for Windows	**SAP GUI version:**	7300.3.8 build 1478436
SAP Logon encoding:	1160	**Client computer name:**	HT_LAPTOP
Client IP:	10.5.103.36	**Client username:**	holicst

SAP backend user information

User ID:	HOLICS	**Salutation:**	Mr.
First name:	Tamás	**Last name:**	Holics
Country key:	HU	**Language key:**	EN
User timezone:	CET	**Company:**	STA Consulting Kft.
Department:	R&D	**Function:**	Head of Development
Email:	tamas.holics@sta-technologies.com		
Phone number:	+36 20 251 7788		

SAP backend system information

System ID:	ECC	**Type:**	PROD
Mandant:	800	**Description:**	IDES-ALE: Central FI Syst
Client category:	Customizing	**SAP release:**	700
Component version:	SAP ECC 6.0	**Kernel version:**	700
Kernel patch level:	144	**DB type:**	ADABAS D
DB description:	MaxDB	**DB release:**	7.6.03.009
DB host:	sta-ri	**DB name:**	ECC
DB schema/owner:	SAPECC	**Server OS:**	Windows NT 5.2
Machine type:	8x Intel 80686 (Mod 26 Step	**SAP system ID:**	560
Unicode system:	Yes	**IP address:**	192.168.64.135
Host name:	sta-ri	**Application server:**	sta-ri
Time zone (UTC secs):	3600	**Daylight saving time:**	
Installation number:	90147301	**System number:**	312590778
Hardware key:	O1070515070		

SAP backend system components

Component	Release	SP level	Description
SAP_ABA	700	13	Cross-Application Component
SAP_BASIS	700	13	SAP Basis Component
ST-PI	2005_1_700	5	SAP Solution Tools Plug-In
PI_BASIS	2006_1_700	2	Basis Plug-In (PI_BASIS) 2006_1_700
SAP_BW	700	15	SAP NetWeaver BI 7.0
LCAPPS	2005_700	5	LC Applications (LCAPPS) 2005_700
SAP_AP	700	11	SAP Application Platform
SAP_APPL	603		Logistics and Accounting
SAP_HR	600	22	Human Resources
EA-IPPE	400	11	SAP iPPE
FINBASIS	603		FINBASIS 603
EA-RETAIL	603		SAP Enterprise Extension Retail
EA-PS	600	11	SAP Enterprise Extension Public Services
EA-HR	603		SAP Enterprise Extension HR
EA-GLTRADE	603		SAP Enterprise Extension Global Trade
EA-FINSERV	600	11	SAP Enterprise Extension Financial Services
EA-DFPS	600	11	SAP Enterprise Extension Defense Forces & Public Security
EA-APPL	603		SAP Enterprise Extension PLM, SCM, Finan
LSOFE	603		LSOFE 603
IS-UT	602		SAP Utilities/Telecommunication
RTLWFM	100	3	RTLWFM 100: Add-On Installation
SEM-BW	603		SEM-BW 603
SLL-LEG	720	1	SLL-LEG 720 : Add-On Installation
SLL_PI	720_603	1	GTS Plug-In
WFMCORE	200	11	WFMCORE 200 Upgrade: Meta-Commandfile (D
C-CEE	110_600	5	ECC Core Country Versions for EEM Countr
CPRXRPM	450_700	3	SAP xRPM/cProjects/cFolders 4.50 (ABAP)
ECC-DIMP	602		DIMP
ECC-SE	602	1	ESA FAST TRACK (ERP) 2005
ERECRUIT	603		ERECRUIT 603
FI-CA	603		FI-CA
FI-CAX	603		FI-CA Extended
HR-CEE	110_600	7	HUMAN RESOURCES (HR) COUNTRY VERSION FOR
IS-PS-CA	600	11	IS-PUBLIC SECTOR CONTRACT ACCOUNTING
IS-OIL	602		IS-OIL
IS-M	602		SAP MEDIA
IS-H	602		SAP Healthcare
IS-CWM	602		Industry Solution Catch Weight Managemen

INSURANCE	600	11	SAP Insurance
GRC_RM_ABP	200	6	GRC_RM_ABP 200: Add-On Installation
MRSS	610	1	Multi Resource Service Scheduling
ST-A/PI	01K_ECC600		Application Servicetools for ECC 600
VIRSAHR	520_700	4	SAP GRC Access Controls 5.2 for HR
VIRSANH	520_700	5	SAP GRC Access Controls 5.2 for HR & Non
AIN	400	2	AIN 400 : Add-On Supplement
XFT	240_700		xft business add-on