❖ Difference between Priority and Severity

- ➢ Severity is absolute and Customer-Focused
- ➢ Priority is Relative and Business-Focused

❖ What is Bug Life Cycle?

- ➢ The duration or time span between the first time defects is found and the time that it is closed successfully, rejected, postponed or deferred is called as Defect Life Cycle.

❖ What is priority?

- ➢ Priority is Relative and business focused.
- ➢ Priority is the order in which the defects needs to be Resolved or Fixed.

❖ What is severity?

- ➢ **Severity is Absolute and Customer Focused.**
- ➢ **Severity is Impact of Defect on the System.**

❖ Bug categories are…

- ➢ Critical Functionality Defects
- ➢ Functionality Defects
- ➢ Security Defects
- ➢ User Interface Defects

❖ Advantage of Bugzila .

- ➢ Advanced search capabilities
- ➢ E-mail Notifications
- ➢ Modify/file Bugs by e-mail
- ➢ Time tracking
- ➢ Strong security
- ➢ Customization Localization