

# Abbas Ali

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Address: Lahore, Pakistan (.)

## ABOUT ME

A Computer Science graduate with a focus on Frontend Development, possessing strong foundation in HTML, CSS, JavaScript, ReactJS & VueJS and Bootstrap, along with a creative eye for design. Eager to apply my knowledge and skills in various domains and contribute meaningfully to dynamic projects. A passionate and quick learner, committed to growing within a collaborative environment. Dedicated to becoming a valuable asset by utilizing my technical expertise, attention to detail, and adaptability in diverse development settings.

## WORK EXPERIENCE

 **PLANLAB SOLUTIONS** – LAHORE, PAKISTAN

**CUSTOMER SERVICE REPRESENTATIVE** – 15/10/2023 – 03/07/2024

I handled customer inquiries and resolved issues to ensure customer satisfaction, primarily for US- and UK-based businesses. My responsibilities included managing support through linked applications, maintaining clear communication, and providing timely solutions. Additionally, I kept accurate records of customer interactions to ensure consistency and quality in service delivery.

 **SOFTQOR [SMS PRIVATE LTD] LAHORE** – LAHORE, PAKISTAN

**WEB DEVELOPER INTERN** – 20/11/2022 – 23/01/2023

At Softqor, I was responsible optimizing current codebases and solving problems. My work involved implementing new features, improving code structure, and developing web applications from the ground up. These experiences strengthened my ability to tackle complex technical challenges and deliver quality solutions.

## EDUCATION AND TRAINING

01/11/2018 – 06/06/2022 Lahore, Pakistan

**BS COMPUTER SCIENCE** Lahore Leads University, Lahore-Pakistan

## PROJECTS

### My Portfolio

Built a personal portfolio website—initially with HTML and CSS, later rebuilt using React and styled with Bootstrap where needed. While the design was inspired by online sources, I independently coded the project with the help of online guides and documentations.

20/11/2021 – 25/05/2022

### EasyFarming

EasyFarming(Online Agricultural Machinery Hiring)

1. Designed and Developed Admin Panel and other required pages using HTML, CSS, Bootstrap,JS.
2. Connected to MySQL Database Using Sequential PHP.
3. Designed Mockups using Figma and Moqups (online web applications).
4. Wrote and compiled the documentation

## SKILLS

Web Dev (HTML, CSS, JS) | ReactJS & VueJS | Bootstrap | C++ | Python

## LANGUAGE SKILLS

Mother tongue(s): **PERSIAN**

Other language(s): **ENGLISH | URDU**