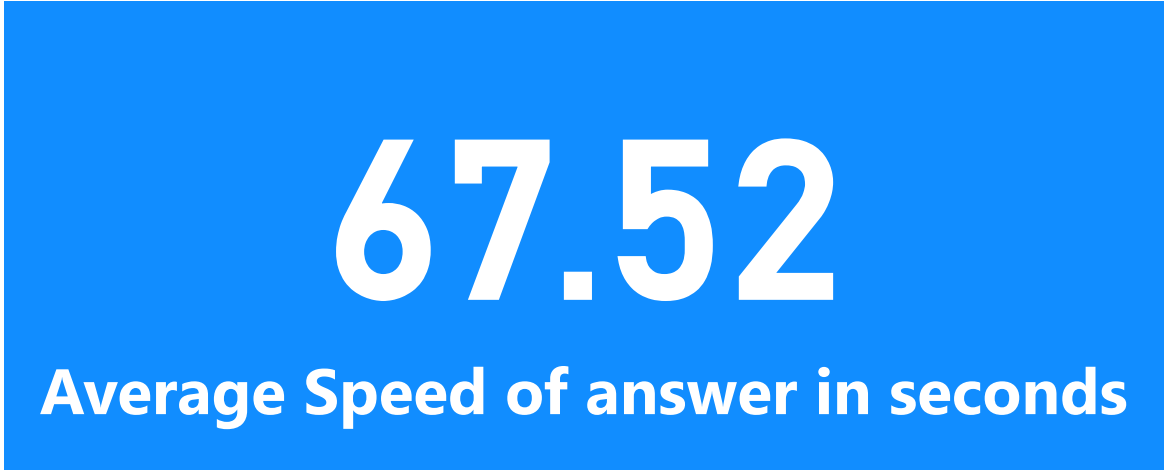


Call Centre Trends



Satisfaction Group

All

Topic

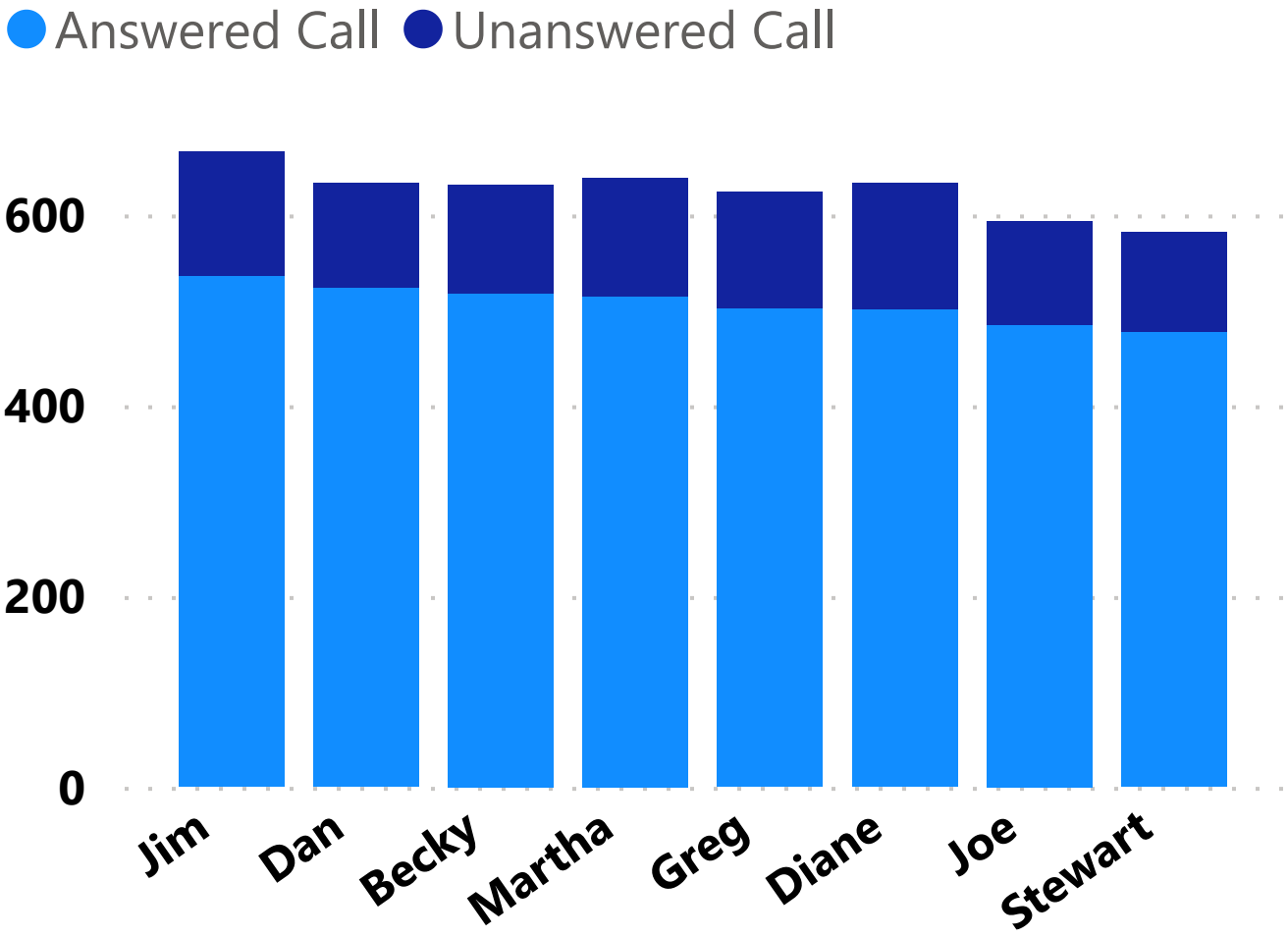
All

Date

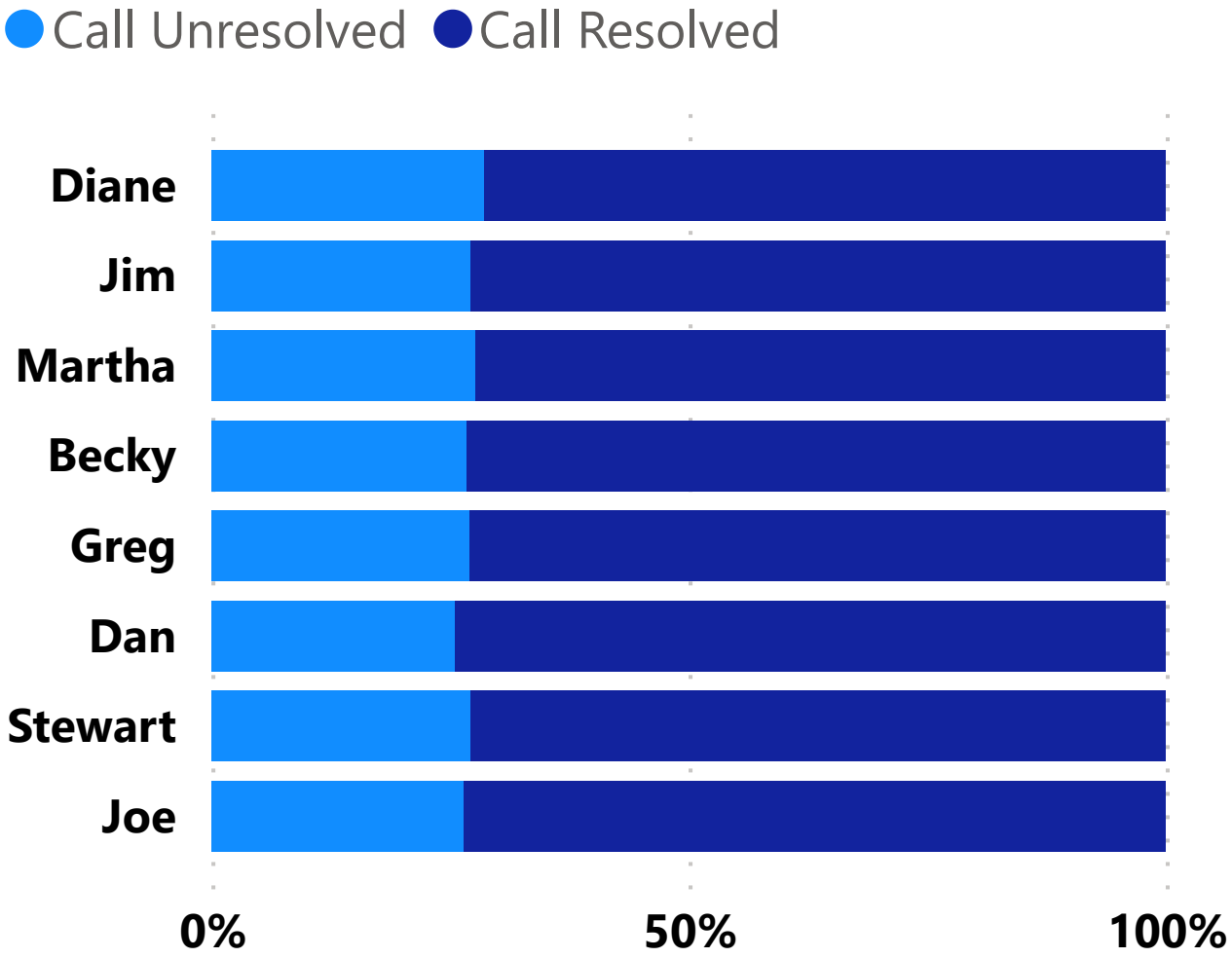
1/1/2021 3/31/2021



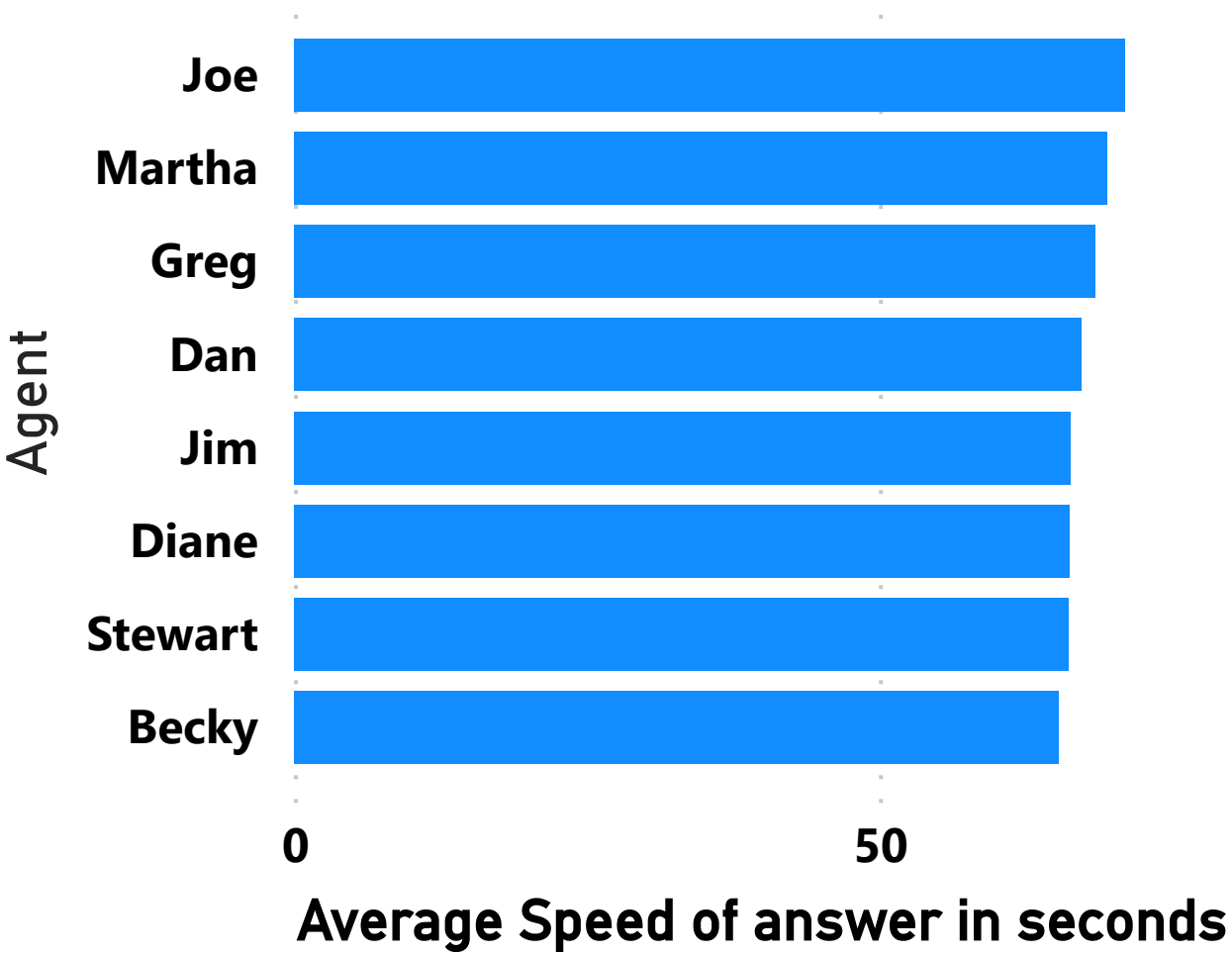
Answered Call vs Unanswered Call By Agent



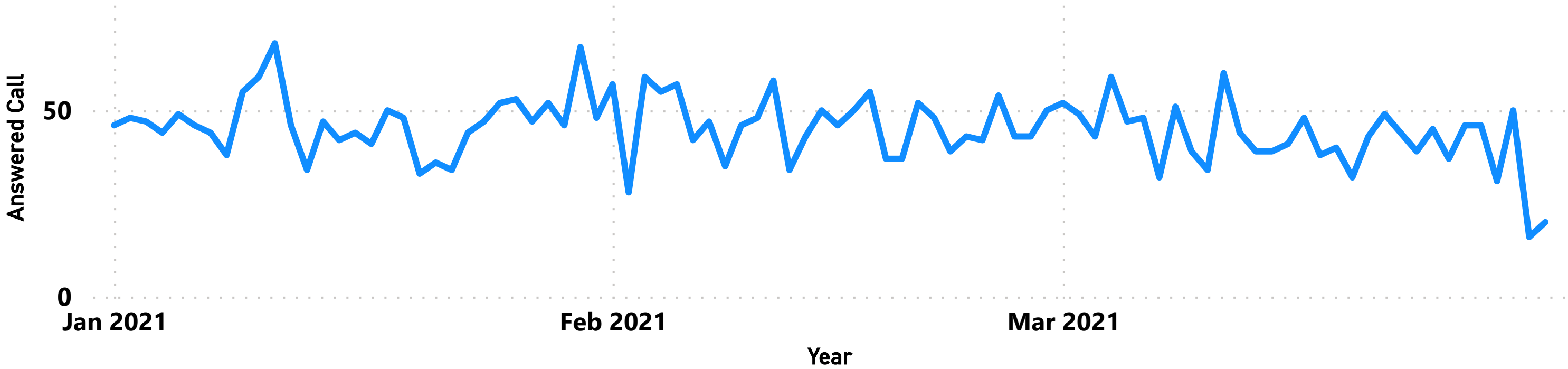
Call Resolved vs Call unresolved By Agent



Average Speed of answer in seconds by Agent



Answered Call vs Date



Percentage of Answered Call By Satisfaction Group

