

✔ **Congratulations! You passed!**

Grade received 100% To pass 80% or higher

Go to next item

1. Visibility of system status means the website informs the user of what is going on through constructive, appropriate and timely feedback.

1 / 1 point

- ☒ True  
☐ False

✔ **Correct**

Correct! Visibility of system status means the website informs the user of what is going on through constructive, appropriate and timely feedback.

2. Nielsen's heuristic number 2: *Match between the system and the real world*.

1 / 1 point

This heuristic means concepts, words, symbols, situations or actions refer to the same thing.

- ☐ True  
☒ False

✔ **Correct**

Correct! This refers to Heuristic number 4: *Consistency and Adherence to Standards*.

3. Does the question on the checklist, "Do similar items interact and behave in the same way?" fit into Heuristics number 6, *Recognition rather than recall*?

1 / 1 point

- ☒ Yes  
☐ No

✔ **Correct**

Correct! The user does not need to recall information from one part of a dialogue to another.