

# ABIODUN EZEKIEL SHOLANKE

## Professional summary

A detail-oriented professional employs a strong aptitude for decision-making. Excel at troubleshooting, ability to learn new ideas in a short amount of time with retention. A bright, talented and ambitious IT support technician with a strong technical background who possesses self-discipline and the ability to work with the minimum of supervision. Having exposure to a wide range of technologies & able to play a key role in diagnosing hardware and software problems and to ensure that quality solutions meet business objectives.

## Work history

### Jadetan Enterprise Ltd - Assistant IT Technician

Manchester, UK

08/2021 - Current

Assisting in diagnosis of desktop, application, networking and infrastructure issues.

- Assisting in installations of thin client.
- Installing and configuring hardware and software components to ensure usability.
- Troubleshooting hardware and software issues.
- Ensuring electrical safety standards are met.
- Repairing or replacing damaged hardware.
- Upgrading the entire system to enable compatible software on all computers
- Networking of computers with the server, sharing of printing.
- Supporting experience of supporting a wide and varied client base.
- Supporting in Computer Hardware repairs and maintenance.
- Troubleshooting PC's, laptops and mobile devices.

### Boolean Technologies - IT Support Technician

Lagos, NG

12/2017 - 08/2019

- Maintaining a log of all problems detected and system back ups.
- Responsible for maintaining backups and for project work such as new builds.
- Working closely with software suppliers to resolve operational issues.
- Installation of windows operating system to computers
- Installation of Antivirus
- Assisting in repairing printers, photocopy machines and all computer accessories .
- Supporting in repairing problems of computers
- Sharing printers and folders

### Godwitus Global Nig Ltd - Junior IT Technician

Abuja, FCT

07/2016 - 05/2017

- Maintained awareness of constantly software and hardware upgrades
- Hardware and software installation for commercial purpose
- Formatting of hard drive
- Maintenance of desktop and laptops
- Software installations
- Providing 1st/2nd line support to users.
- Administering the IT department's policies and procedures.
- Installation and support of telecommunication equipment.
- Troubleshooting.
- Assisting in the installation & use of computer systems and networks.

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📍 EU Pre-Settlement

🚗 Driving License (Category B)

## Skills

### Work Skills

- Team work
- Multi Tasking
- Project Management
- Creativity & Adaptability
- Precise Communication
- Technical Skills
- Critical Thinking
- Problem Solving

### Software Proficiency Skills

- Prota-Structure
- Primavera P6
- AutoCAD
- Microsoft Office
- Corel Draw

## Education

07/2021

### Coventry University

Coventry, COV

Bachelor of Engineering: Civil Engineering  
Second Class Upper Division

04/2014

### Federal Polytechnic

Bida, Nigeria

National Diploma: Civil Engineering  
Upper Credit