Abigail Perini

Peachtree Corners, GA | abbeyperini@gmail.com
https://abbeyperini.github.io/ | https://github.com/abbeyperini | portfolio

Summary

Detail-oriented, hard-working, and problem-solving professional offering 8+ years of customer service and conflict resolution experience, including over a year of IT. Proven ability to manage multiple projects with conflicting and challenging deadlines.

Technical Skills

- Debugging, JavaScript, Python, Node.js, React, Express, Redux, RESTful API, PostgreSQL, Sequelize, Bootstrap, Flexbox, React Native, HTML, CSS
- Adobe Creative Suite, Statistical software, Coding data, CRM, Conflict resolution, Customer Service

Software Development Portfolio

Knitworthy | knitworthy.net | github.com/abbeyperini/Knitworthy   Oct 2020

- Compares Ravelry project data to real life time and length measurements to put the time and length of yarn that goes into a project into perspective for someone who does not knit or crochet.
- Member of a 4 person team. Logo and color scheme by me.
- Front end project built with HTML, CSS, Javascript, Bootstrap, Surge, and Ravelry API

Professional Experience

Randstad Engineering
Talent Services Manager | Nov 2015 - Aug 2020

- Maintained accurate records in web portals, CRM, and team documents
- Customer service and conflict resolution for clients and engineering contractors
- Trained incumbent Talent Services Managers
- Team lead when boss was on PTO
- Worked with a cross-functional and mostly remote team

Clemson University
Computer Lab Monitor | May 2012 - Aug 2013

- Maintaining printers and lab computers for student athletes and department staff
- Setting up and troubleshooting laptops for student athletes
- Solving basic computer problems in a professional environment

Education

DigitalCrafts
Full Stack Immersive Program | Sep 2020 to Jan 2021
Clemson University
B.S. in Psychology | Aug 2010 to May 2014

- Minor in Economics