

# Abbey Schueller

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## Work Experience

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### Franklin Energy Services

*Central Engineering Intern*

*May 2014-April 2018*

*Operations Analyst, Central Engineering*

*April 2018-April 2021*

- Support all programs with measure creation and updates via FreshDesk, typically managing about 20 ticket requests at a time
- Manage mid-year and end of year program roll-overs for over 150 programs in Salesforce and at least 30 programs in our rebate submission tool
- Calculate energy savings using a variety of sources and processes depending on the program and state
- Create energy and incentive calculators using ESP, ensuring mapping to Salesforce and Navigator is accurate
- Review and approve project applications to confirm equipment specifications and calculation accuracy
- Provide training and support on Salesforce reporting tools
- Troubleshoot Navigator and Salesforce calculation issues and errors
- Create loader templates and process guides for department staff and program managers on topics such as measure creation, reviews, and new program year processes
- Facilitate communication between program staff and Engineering/IM departments
- Assisted with Central Engineering intern training and task delegation

*Software Quality Analyst*

*May 2021-present*

- Configure online rebate tool for all start-ups using SQL Server
- Troubleshoot any application submission errors or user registration concerns
- Utilize Jira for tracking all sprints and issues
- Perform quality testing on all updates for a release

### Seneca Foods Corporation

*Quality Control Intern*

*May 2016-September 2016*

- Graded finished products in laboratory
- Performed shelf life, drain weight, and spoilage studies
- Assisted with overall QC department and staff management
- Created flow chart and HACCP plan for new product process
- Learned and performed various quality checks throughout the canning process

## Education

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### University of Wisconsin-Madison

*Bachelor of Science, Food Science*

*Spring 2017*

### University of Washington, Professional and Continuing Education

*January-July 2021*

*Coding Bootcamp, Full Stack Flex Program*

- Browser Based Technologies: HTML, CSS, JavaScript, jQuery, Handlebars, Local Storage, IndexedDB, React.js
- Databases: MySQL, MongoDB
- Server-Side Development: Node.js, Express, User Authentication, Progressive Web Applications, MERN Stack
- API Interaction: API, JSON, AJAX