



ABDOLLAH ZAMANNOUN

📍 Birmingham , United Kingdom
B139BA

☎ 07892127990

✉ abbezz@live.com

SUMMARY

Highly poised and dedicated with a strong education in design principles and programming languages. Detail-orientated web developer adept at making critical decisions, managing deadlines and conducting team reviews. dedicated to company growth and improvements. Committed professional. Excellent communication skills and a consistent team player in all sorts of environments. Seeking to expand talents by bringing a wealth of expertise to a well-established company. Currently a student in University of Birmingham undergoing Full Stack Developer Bootcamp. Looking for an opportunity in web development.

EXPERIENCE

WAREHOUSE OPERATOR, 02/2020 - Current

FedEx UK, Birmingham , England

- Maintained excellent team relationships by helping in complex problem-solving and two-person tasks.
- Helped delivery drivers load and unload stock from vehicles.
- Stayed within health and safety standards by closely monitoring surroundings during tasks and wearing PPE.
- Kept warehouses organised, labelled and within systems to efficiently locate stock for customer orders.
- Stayed knowledgeable in warehouse product placement, enabling efficient picking and packing services.
- Maintained excellent physical fitness levels to safely lift and manoeuvre heavy orders and deliveries.

WAREHOUSE OPERATOR, 02/2019 - 11/2019

Apotea, Uppsala, Sweden

- Conducted thorough risk assessments before operating machinery or transporting supplies.
- Stayed within health and safety standards by closely monitoring surroundings during tasks and wearing PPE.
- Stayed knowledgeable in warehouse product placement, enabling efficient picking and packing services.
- Identified and removed damaged products, quickly replacing items with quality stock to minimise customer delays.
- Reported missing or damaged items to management, quickly resolving stock issues to maintain production line efficiency.
- Assisted team members with picking, packing, and processing tasks to increase overall warehouse efficiency.

TELEMARKETER, 06/2018 - 02/2019

My safety AB, uppsala, sweden

- Gave information about available products and services including membership details and purchase advantages.
- Increased customer satisfaction by offering friendly, helpful and informative customer service.
- Made high volume of sales calls per day exceeding company outbound call targets.
- Dealt with complex customer complaints professionally and politely, resolving issues with favorable solutions.
- Attended regular training to keep up to date on product changes, promotions and best-selling items.
- Handled and quickly resolved customer issues regarding matters such as product sales and customer service problems.

ARMY , 10/2012 - 06/2014

Försvarsmakt , Karlskrona , Sweden

- Partook in regular military exercises to practice for battle.
- Maintained an extensive knowledge of first aid, CPR and emergency procedures through regular training.
- Organised strategies and effectively lead troop activities during military operations.
- Assisted in regular inspecting, maintenance and repairs of military equipment, keeping tools in excellent, efficient working order.
- Attended regular training in using various military equipment and tactics.
- Maintained within safety guidelines and procedures when handling dangerous weapons, including Ak5 and Ak4.

SKILLS

- | | |
|--------------|-------------|
| • HTML | • Git |
| • CSS | • jQuery |
| • JavaScript | • Debugging |





EDUCATION

University of Birmingham, Birmingham, BIR, 2022
Certificate of Higher Education: Full Stack developer

Boland Gymnasium , Sweden, 2016
Diploma of Higher Education: aviation technology

LANGUAGES

Swedish, Arabic, English, Norwegian: First Language

| | | | |
|---|----|--|----|
| Swedish: | C2 | Arabic: | C2 |
|  | |  | |
| Proficient | | Proficient | |
| Norwegian: | C2 | English: | C1 |
|  | |  | |
| Proficient | | Advanced | |

INTERESTS

- Boxing

- Reading Philosophy/History
- Chess
- PC Gaming