



Home • Siemens Healthineers Data Privacy Notice

Siemens Healthineers Privacy Notice

Version: December 2024

Siemens Healthineers is committed to protecting and respecting the privacy of your personal data. This Privacy Notice explains how the Siemens Healthineers company ("Siemens Healthineers" or "we") listed in the imprint of this website will process your personal data as the data controller in accordance with the EU General Data Protection Regulation (GDPR).

Processing of your personal data

Siemens Healthineers processes your personal data as part of your use of our websites and online services as described in the following:

Use of the websites

When using our websites, Siemens Healthineers processes information which is technically necessary for communication to take place and which may also be automatically sent to us by your browser or device, e.g., IP address, device type, browser type, pages visited, date and time of the request.

We process this information to enable you to visit the websites, to improve and accelerate the presentation of the websites, to adapt and prepare the information offered for specific target groups and to design the websites according to user preferences.

In addition, we process this information to ensure compliance with our Terms of Use, to exercise or defend ourselves against legal claims, and to prevent and counter fraudulent and similar actions, including attacks on our IT infrastructure.

The legal basis for the processing is the safeguarding of the legitimate interests of Siemens Healthineers as website operator (Art. 6 para. 1 lit. f GDPR).

Subscription to information and participation in surveys

On our websites you can subscribe to various information, such as subscribe to newsletters or provide us with comments and feedback by participating in surveys. Siemens Healthineers processes the personal data that you have entered via the website, e.g., contact information such as first and last name, e-mail address, telephone number or comments.

Siemens Healthineers uses this personal data to contact you and provide the requested information, to process your comments and feedback and to adapt and prepare the information offered for specific target groups.

The processing of your personal data is based on your consent (Art. 6 para. 1 lit. a GDPR), the performance of a contract (Art. 6 para. 1 lit. b GDPR) or on our legitimate business interests in processing your comments and feedback (Art. 6 para 1 lit. f GDPR).

Use of contact forms and chatbots

You can contact us directly via contact forms and chatbots on our website and in particular provide your contact details. Siemens Healthineers processes the contact information you provide, such as your first and last name, e-mail address or telephone

number, as well as information you provide in a support request, in order to respond to and clarify your contact or request.

The processing of your personal data is based on your consent (Art. 6 para. 1 lit. a GDPR), the performance of a contract (Art. 6 para. 1 lit. b GDPR) or on our legitimate business interests in answering your inquiry (Art. 6 para 1 lit. f GDPR).

Online Services

On our websites you can register for various Siemens Healthineers Online Services by providing your personal data, for example to access technical documents of our products or to exchange information in user forums.

Siemens Healthineers processes the personal data that you have entered when using the Siemens Healthineers Online Services for example when registering or logging in, such as your first and last name, e-mail address, telephone number, comments or forum posts.

Siemens Healthineers processes your personal data,

- to provide the services and features of the Online Services and to manage your use; or to enable you to use the services and features of the Online Services;
- to verify your identity and enable user authentication;
- to ensure compliance with our Terms of Use, establish or defend against legal claims, and prevent fraudulent or similar acts, including attacks on our IT infrastructure.

The processing of your personal data is based on your consent (Art. 6 para. 1 lit. a GDPR), the performance of a contract (Art. 6 para. 1 lit. b GDPR) or on our legitimate business interests as the provider of online services (Art. 6 para 1 lit. f GDPR).

Processing of personal data related to your business relationship with Siemens Healthineers

In the context of a business relationship with Siemens Healthineers, we process personal data of contact persons at customers, suppliers, sales partners, and partners ("business partners"). For further information, please refer to the Siemens Healthineers Privacy Notice for Business Partners: ➤ [Siemens Healthineers Privacy Notice for Business Partners](#).

Pharmacovigilance

Moreover, we will collect your personal data if you fill in one of the form available on the ➤ [Advanced Accelerator Applications Molecular Imaging Website](#) to: report to us an adverse drug reaction related to the use of one of our products; ask us for medical information; report to us a complaint or concern related to the quality of one of our marketed products; or have questions regarding availability, ordering, handling, or reimbursement of one of our marketed products.

In the aforementioned events, we collect and use the following categories of personal data: information about individuals reporting adverse events or making medical information queries or product quality complaints, including healthcare professionals and careers. This allows us to respond to such queries and seek additional information if required. The data we collect may include your name, email and/or postal address, phone number, and place of work; patient details, including minimized names, hospital record numbers, age or birthyear, sex, weight, height, race, whether pregnant and/or breastfeeding, and occupational data (where this is strictly necessary for the evaluation of the adverse event); and where strictly necessary and relevant for the purposes described in this privacy policy, patient health and lifestyle information, including but not limited to nature of adverse effects, examination results, personal or family medical history, diseases or associated events, risk factors, information about the use of medicines and therapy management, physical exercise, diet and eating behavior, sexual life/contraception, and consumption of tobacco, alcohol and drugs.(hereinafter, jointly referred to as "Report

Data"). Report Data may include so-called special categories of personal data pursuant to Art. 9 GDPR that are subject to an increased level of data protection, like for example health data or race.

The processing of Report Data is materially based on our legal or regulatory obligations under applicable pharmacovigilance requirements (Art. 6(1)(c) GDPR) and, additionally, on our legitimate interests (Art. 6(1)(f) GDPR), among others, to monitor and improve the safety of our medical products, responding to medical information queries, responding to quality complaints and answering other questions or requests. In a few cases, we may also ask you to consent to the processing of certain Report Data. In these cases, the processing is based on such consent pursuant to Article 6(1)(a) GDPR.

To the extent the processing of Report Data includes special categories of personal data, such as health data, the processing is based on Article 9(2)(g). In particular, the processing of special categories of personal data is necessary for complying with our obligations under EU legislation relating to pharmacovigilance as required under the Human Medicines Regulations 2012 implementing the body of EU law governing medicinal products. It is also necessary for reasons of substantial public interest in ensuring the safety of medicines.

Cookies and other similar technologies

Siemens Healthineers and our partners use cookies and other similar technologies to operate the Siemens Healthineers websites and personalize content and ads.

For more information about which cookies we use and how you can manage your cookie settings and disable certain types of tracking, please see our [🔗 Cookie Notice](#).

Marketing, social media and events

Siemens Healthineers processes your personal data when you register for and use the various Siemens Healthineers services, such as participating in events and webinars or subscribing to newsletters or communicating via various channels, including social media.

We maintain publicly accessible profiles on various social networks. Your visit to these profiles triggers a variety of data processing operations.

If our websites contain symbols from social media providers, we only use these to passively link to the pages of the respective providers.

Further information can be found in the [🔗 Privacy Notice for Marketing, Social Media and Events](#).

Links to other websites

Siemens Healthineers websites may contain links to third-party websites and applications.

This Privacy Notice applies only to Siemens Healthineers websites and does not cover how third-party organizations process personal data. For information on the processing of your personal data, we encourage you to read their data privacy policies.

Mobile Apps

Siemens Healthineers also offers a variety of applications that you can download to your mobile device ("Mobile Apps"). Some of these have their own privacy notice. These privacy notices can be viewed on the App Store prior to downloading the Mobile App and in the Mobile App itself.

Recipients and transfer of personal data

Siemens Healthineers may share your personal data with the following recipients, if and to the extent such transfer is necessary:

- Siemens Healthineers companies which process personal data to support in fulfilling our contractual or legal obligations or internal functions such as customer services;
- other recipients such as business partners or (IT-) service providers which process personal data as part of their service provision for Siemens Healthineers (e.g., hosting or IT maintenance and support services);
- third parties in connection with complying with legal obligations or establishing, exercising, or defending rights or claims or in relation to corporate transactions (e.g., for court and arbitration proceedings, to law enforcement authorities and regulators, to attorneys and consultants).

Siemens Healthineers, as a global corporation, has affiliates located in countries around the world where Siemens Healthineers operates. Siemens Healthineers also uses service providers and third parties that may be based all over the world. Sometimes a recipient to whom Siemens Healthineers transfers personal data is in a country in which applicable

laws do not provide the same level of data protection as the GDPR. In such cases and unless permitted otherwise by applicable law, Siemens Healthineers only transfers personal data if appropriate and suitable safeguards for the protection of personal data are implemented, in particular, if the recipient entered into the [➤ EU Standard Contractual Clauses for the transfer of personal data to third countries](#) with us or if the recipient has approved [➤ Binding Corporate Rules](#) in its organization.

Further information on the safeguards in place is available by contacting the Siemens Healthineers Data Privacy Organization.

Storage duration

Siemens Healthineers will only process your personal data for as long as it is necessary to fulfil the purpose of the processing (e.g., until the matter you have contacted us with is completely clarified) or until you withdraw your consent, unless legal obligations or the establishment, exercise or defense of legal claims make a longer retention necessary.

Your rights

Under the GDPR, you have specific rights in relation to your personal data. In particular, and subject to the statutory requirements, you may be entitled to:


- obtain confirmation as to whether Siemens Healthineers processes personal data about you and, where that is the case, obtain access to your personal data processed by Siemens Healthineers as well as other information,


- obtain the rectification of your inaccurate personal data processed by Siemens Healthineers,
- obtain from Siemens Healthineers the erasure of your personal data processed by Siemens Healthineers,
- obtain from Siemens Healthineers restriction of processing of your personal data,
- obtain a copy of your personal information that you have provided to Siemens Healthineers or request that your personal information be transmitted to another recipient,
- object to the processing of your personal data by Siemens Healthineers on grounds relating to your particular situation insofar as the processing of your personal data is based on legitimate interests.

If you have given Siemens Healthineers your consent to process your personal data, you have the right to withdraw your consent at any time with effect for the future, i.e., your withdrawal does not affect the lawfulness of the processing based on the consent before its withdrawal.

Where Siemens Healthineers relies on its legitimate interests for processing personal data, Siemens Healthineers has determined that, after a balancing of interests, its legitimate interests are not overridden by your interests and rights or freedoms. More information on the balancing of interests can be obtained by contacting the Siemens Healthineers Data Privacy Organization.

Data Protection Officer, Siemens Healthineers Data Privacy Organization, Contact

The Siemens Healthineers Data Protection Officer and the Siemens Healthineers Data Privacy Organization provide support with any data privacy related questions, comments, concerns, or complaints or in case you wish to exercise any of your data privacy related rights. The Data Protection Officer and the Siemens Healthineers Data Privacy Organization may be contacted at  dataprivacy.func@siemens-healthineers.com.


The Siemens Healthineers Data Protection Officer and the Siemens Healthineers Data Privacy Organization will always use best efforts to address and settle any requests or complaints brought to its attention. In addition, you may also contact a supervisory authority with requests or complaints. The competent lead supervisory authority for Siemens Healthineers is: Bayerisches Landesamt für Datenschutzaufsicht (BayLDA), Promenade 18, 91522 Ansbach, Germany,  lda.bayern.de/en/index/html

Changes to this Privacy Policy

We keep our Privacy Notice under regular review to make sure it is up to date and accurate. The date of the last update can be found at the beginning of this Privacy Notice. We recommend that you visit this page regularly to check for any updates that may have been made.

Careers

We as an employer

Current job openings 

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