



Generative AI for NFP

Dean Corcoran

Technology Strategist and CTO for Partners
Australia

Abby Shen

Technology Strategist and CTO for Partners
New Zealand

May 2024

Medical science students were told to use ChatGPT.
This is what it wrote



HOME · SMART HOME · NEWS

+ digitaltrends

HOME · SMART HOME · NEWS

What is Google Duplex? The

FINANCIAL REVIEW

Around-the-clock customer service a big AI benefit for business

How ChatGPT and other AI tools are used by lawyers, architects and

While schools are banning AI, it's already being used in classrooms. (AI) to help students learn and succeed.

Bloomberg

Microsoft's Latest AI for Marketers, Customers and Apps

AI 'copilot' will help answer customer questions and generate marketing pitches

25 Jan



My AI wife

Digital love affairs, deepfakes and deadbots – inside the generative AI experiment we're living in.

By Grace Tobin, Amy Donaldson, and Jessica Longbottom

44

Published 8 May 2023, 5:03am



VIDEO: Australian scientists researching AI to receive funding

Can you tell if these artworks were created by artificial intelligence or a human? Take our quiz

into more and more aspects of our lives. One.

REVIEW



or readyies for suit over

to our

What's it all about



Microsoft Copilots powered by Azure OpenAI



Microsoft 365 Copilot

Works alongside
you in the apps you
use every day

[Learn more](#)

General
Productivity



Dynamics 365 Copilot

Turbocharge your
workforce with a
copilot for every
job role

[Learn more](#)

Business Operation
and Function



Copilot in Power Platform

Imagine it, describe
it, and Power
Platform builds it

[Learn more](#)

Business innovator
& Power User



Microsoft Security Copilot

Defend at machine
speed with
Microsoft Security
Copilot

[Learn more](#)

Technology
Specialisation



GitHub Copilot

Increase developer
productivity to
accelerate
innovation

[Learn more](#)

Professional
Technology Builder

More Generalised

More Specialised

Every employee needs AI aptitude



of leaders anticipate employees will need new skills in the AI era



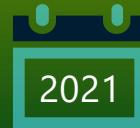
year-over-year increase in the number of LinkedIn job postings in the U.S. that reference “GPT” or “GAI” (generative artificial intelligence)

What is AI



Artificial Intelligence

the field of computer science that seeks to create intelligent machines that can replicate or exceed human intelligence



Generative AI

Create new written, visual, and auditory content given prompts or existing data.

Traditional AI



Machine Learning

subset of AI that enables machines to learn from existing data and improve upon that data to make decisions or predictions



Deep Learning

a machine learning technique in which layers of neural networks are used to process data and make decisions

1 of 1

1 of 1

Terminal ID: 12345678 1234
6/26/19 4:49 PM
CONTOSO VISA - INSERT
AID: A000000012345
ACCT #: ****1234
CREDIT SALE
UID:123456789012 REF#:1234
BATCH #: 123 AUTH#:12345A
AMOUNT \$12.34

TIP \$ 2.00

TOTAL \$ 14.34

Preview JSON

Extracted Fields

Receipt Type: Credit Card

Merchant: Contoso Cafe

Address: 123 Main Street Redmond, WA 98052

Phone number: +19876543210

Date: 2019-06-26

Time: 16:49:00

Subtotal: 12.34

Tip: 2.00

Total: 14.34

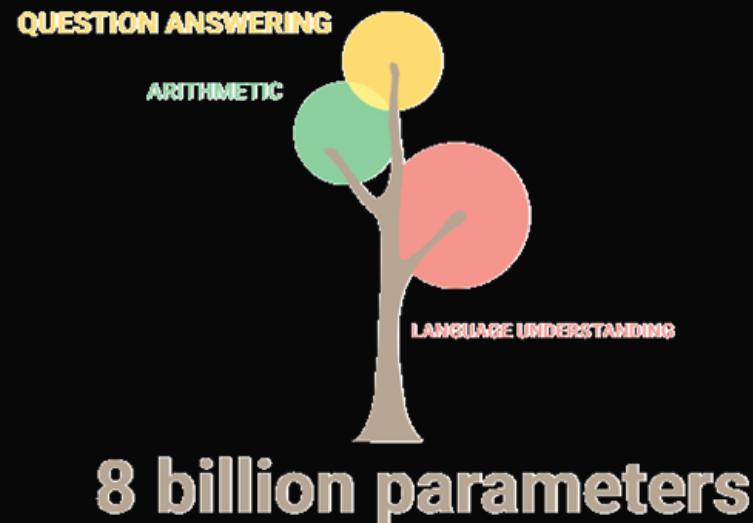
rendered: 167985, dropped: 0, current: 17.63, average: 20.56

What is ChatGPT doing?

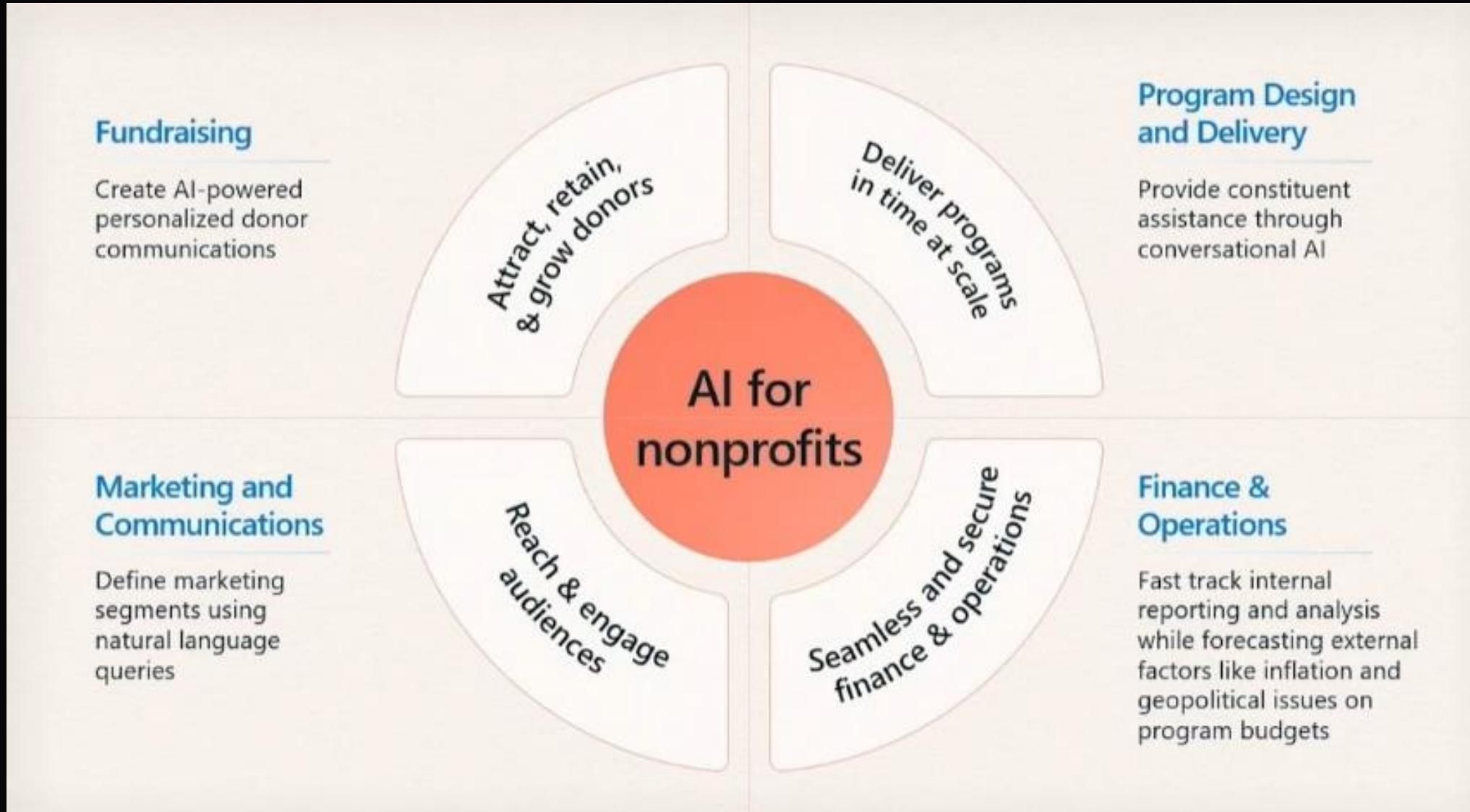
GPT

Generative AI exhibits emergent behavior

As the scale of the model increases, the performance improves across tasks while also unlocking new capabilities that were not programmed or defined in code.



Ideas for NFPs



Communication

- Explaining complex processes or requirement in easy-to-understand terms (transposing)
- Understanding complex information outside the professional's domain knowledge
- Fast drafting of Initial versions of documents
 - Emails, contracts, meeting briefs
 - Drafts of lawsuits and other procedural docs (filled with fictitious data)
- Translation
- Never write a first draft again!

Summarisation

- Contracts
- Customer feedback
- Document review
- Q&A of documents
- Points of interest

Sunshine Coast litigator Kyle Kimball, As an experiment, he also recently asked ChatGPT to draft a statement of claim based on the 1992 Mabo case.

"If I'd asked a first-year lawyer to do it, it wouldn't have been anywhere as good,"

ChatGPT's work contained factual errors and had to be carefully checked, but then so did the work of junior lawyers

Research

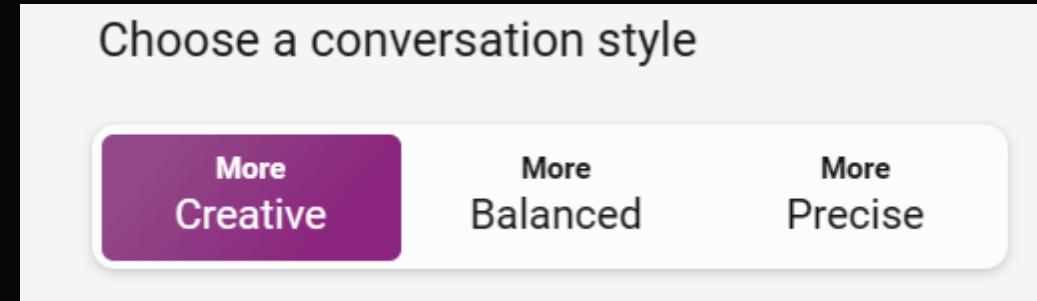
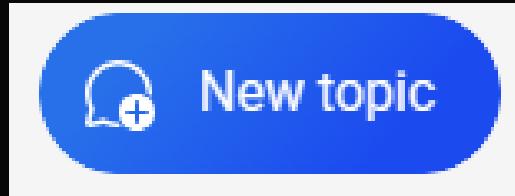
- Finding relevant NFP Policy references
- Finding changes policy and legislation
- Difference between documents
- Sentiment analysis
- Case relationships / citation research
- Feedback consolidation and analysis
- Searching NFP previous success stories
- Socratic Tutor for new legal fields



Who has used Generative AI ?



Searching and Drafting



Problem Solving

The screenshot shows a Microsoft Bing AI search interface. At the top, there's a search bar with the URL <https://www.bing.com/search?toWww=1&redig=4B7B62E02EE0469FB515EF74E460A8DF&q=Bing+AI&showconv=1>. Below the search bar, the Microsoft Bing logo is on the left, followed by a SEARCH button and a CHAT button (which is underlined). To the right, there's a user profile for "Jessica" with a blue circular icon, a "170" badge, and a three-dot menu icon.

In the main area, a message bubble says "It's always great to start fresh. Ask me anything!". Below it, a purple button contains the question "What size box should I purchase from the USPS to ship 1000 Post-It Notes?". A green checkmark icon and the text "Searching for: post-it note dimensions" are visible.

A large light blue box highlights the word "Example only" above the search results. The results themselves provide information about Post-It Note sizes and shipping options:

- According to one source¹, the standard size for most Post-It Notes is **3x3 inches**. However, some Post-It Notes are larger at **4x6 inches** and come with printed lines for neater writing¹. Assuming you have the standard size, you would need a box that can fit **1000 Post-It Notes** stacked together.
- One possible option is the **Priority Mail Flat Rate® Small Box** from USPS, which has dimensions of **8-11/16" (L) x 5-7/16" (W) x 1-3/4" (H)**². You can fit up to 10 stacks of 100 Post-It Notes each in this box, with some extra space for padding. The price for this box is **\$9.35** regardless of weight or destination².
- Another possible option is the **Priority Mail® Shoe Box** from USPS, which has dimensions of **14-7/8" (L) x 5-1/4" (W) x 7-3/8" (H)**². You can fit up to 20 stacks of 100 Post-It Notes each in this box, with more room for padding. The price for this box depends on the weight and zone of your package².

At the bottom of the search results, there's a "Learn more:" section with links to [1. thestreet.com](http://1.thestreet.com) and [2. store.usps.com](http://2.store.usps.com). It also shows "1 of 30" and a "Stop Responding" button. The bottom of the screen features a "Ask me anything..." input field with a character icon, a speech-to-text microphone icon, and a file attachment icon.

Structuring and Formatting

Your personal and company data are protected in this chat

Here is the table you requested:

Name	Date	Location
Dean	09/11/2023	Sydney
Abby	10/11/2023	Auckland
James	20/11/2023	Melbourne
Mandy	15/11/2023	Brisbane

I hope this helps!

2 of 30 responses •





Social and Image Generation

Write me a very short social media post about our organisations new not for profit initiative to help teach misbehaving pet dogs to be nicer. Be very enthusiastic with lots of emojis and dog puns



Your personal and company data are protected in this chat

We have some pawsome news for you! 🐾 Our organisation has launched a new not for profit initiative to help teach misbehaving pet dogs to be nicer. 🐕 Whether your pup is barking up the wrong tree, digging up trouble, or biting off more than they can chew, we can help you train them to be more obedient and friendly. 😊

Our initiative is based on the latest research on dog behaviour and psychology, and we use positive reinforcement and gentle guidance to shape your dog's manners. 🤝 We also offer socialisation sessions where your dog can meet and play with other dogs in a safe and supervised environment. 🐾

If you are interested in joining our initiative, please visit our website or contact us for more information. We would love to hear from you and your furry friend! 🐾

We hope you are having a tail-wagging day! 🐕

1 of 30 responses ●



Gen AI with context – page summary and search

Work

Volunteer With Us | Youth Off Th X

<https://youthoffthestreets.com.au/get-involved/volunteer/>



Father Chris Riley's
youth
off the streets*

Donate Need help now? ⋮

Volunteers are integral to the success of Youth Off The Streets. They also show children and young people that there are people out in the community who care about them.

Being a volunteer is a fun and meaningful way to become more involved in your community. It also allows you to use your experience or professional skills to make a difference to the lives of children and young people in need.

Our wonderful volunteers come from all walks of life and there is a volunteering opportunity to suit everyone – from supporting a young person to develop life skills through our mentoring program, helping young people learn at our independent high schools, preparing food, or supporting the work of our main office teams.

Protected Work Web

What do I need to volunteer based on this page?

Copilot is using context clues to answer. [Manage Settings](#)

Copilot

Searching your page for information

This conversation may have info that's not public.

Conversation will not be saved after this point.

To volunteer with Youth Off The Streets, here's what you need to know based on the information from this page:

- **Age Requirement:** You need to be **aged 21 or over**.
- **Checks:** Hold a current **Working With Children Check** and complete the **induction process**, which may include a **National Police Check** ¹.
- **Guidance:** The **Volunteer team** at Youth Off The Streets will guide you through the process ² .
- **Opportunities:** Various opportunities are available, such as the **iDrive program**, **food preparation**, and **administrative roles** in different locations.

If you're interested in volunteering, you can email volunteer@youthoffthestreets.com.au and mention which opportunity you are interested in.

Reference: [youthoffthestreets.c...](#)

1 of 30 responses

Ask me anything... 



Edge browser – Word document

The screenshot shows a Microsoft Edge browser window with a Word document titled "Beach cleanup feedback.docx". The document contains several quotes from beach cleanup participants. On the right side of the screen, there is an open Chat window with the Copilot AI interface. The Chat window shows a "Protected" message from Copilot, followed by a message from Copilot itself, which is searching for information based on the feedback provided. It lists the top 5 areas for improvement, including "More Water Bottles", "Sufficient Gloves", "Snacks Provision", "Sun Protection", and "Education Focus". Below this, it states that these improvements could enhance the overall experience and effectiveness of future beach cleanups. A reference link to "microsoftapc-my.shar..." is also shown. The bottom right corner features a blue icon of a person pointing at a screen.

"Great job on the beach cleanup! It was well-organized and I felt like we made a real difference."

"beach cleanup was good but need more water bottles next time. got really thirsty."

"Today's beach cleanup was a rewarding experience. It was heartening to see so many people come together for a common cause."

"cleanup was ok. not enough gloves. also, where was the promised snacks?"

"I am proud to have been a part of the beach cleanup. It was a small step towards preserving our environment."

"Beach clean up was fun! Met lots of new ppl. But too much sun. Got sunburnt :(

"Disappointed with the beach cleanup. We need to do more than just pick up trash. What about educating people not to litter in the first place?"

"beach cleanup was a joke. half the ppl were just there for the 'gram. #dobetter"

"I took my kids to the beach cleanup. It was a good opportunity to teach them about the importance of taking care of our planet."

"beach cleanup? more like beach mess up. organizers had no clue what they were doing. total chaos."

"Participating in the beach cleanup was a humbling experience. It made me realize the extent of environment on the environment."

Chat

Protected

Copilot

Searching your page for information

This conversation may have info that's not public.

Conversation will not be saved after this point.

Based on the feedback from the beach cleanup event, here are the top 5 areas for improvement:

- **More Water Bottles:** Ensure adequate hydration for participants.
- **Sufficient Gloves:** Provide enough gloves for all volunteers to handle trash safely.
- **Snacks Provision:** Deliver on the promise of snacks to keep volunteers energized.
- **Sun Protection:** Offer sunscreen or advise participants to bring their own to prevent sunburn.
- **Education Focus:** Emphasize the importance of not littering and educate the public as part of the cleanup effort.

These improvements could enhance the overall experience and effectiveness of future beach cleanups.

Reference: [microsoftapc-my.shar...](#)

Ask me anything...

1 of 30 responses

Page 1 of 2 284 words English (New Zealand) Text Predictions: Off Editor Suggestions: Showing General 100% Give Feedback to Microsoft

Edge browser – Google Doc

The screenshot shows a Microsoft Edge browser window with a Google Doc open. The document is titled "Company Information For New Hires" and is a "NEW HIRE GUIDE". The main content is the "Employee Device Usage Policy". The policy states:

This contract outlines the terms and conditions of employee device usage at ABC Company. By signing this contract, you agree to:

- Use your assigned device for work-related purposes only.
- Protect your device from unauthorized access, theft, damage, or loss.
- Follow the company's policies on data security, privacy, and confidentiality.
- Report any issues or incidents involving your device to the IT department as soon as possible.
- Return your device to the company when you leave your employment or when requested by the company.

If you fail to comply with this contract, you may face disciplinary action, up to and including termination of employment. You also acknowledge that the company reserves the right to monitor, access, and delete any data on your device at any time without prior notice.

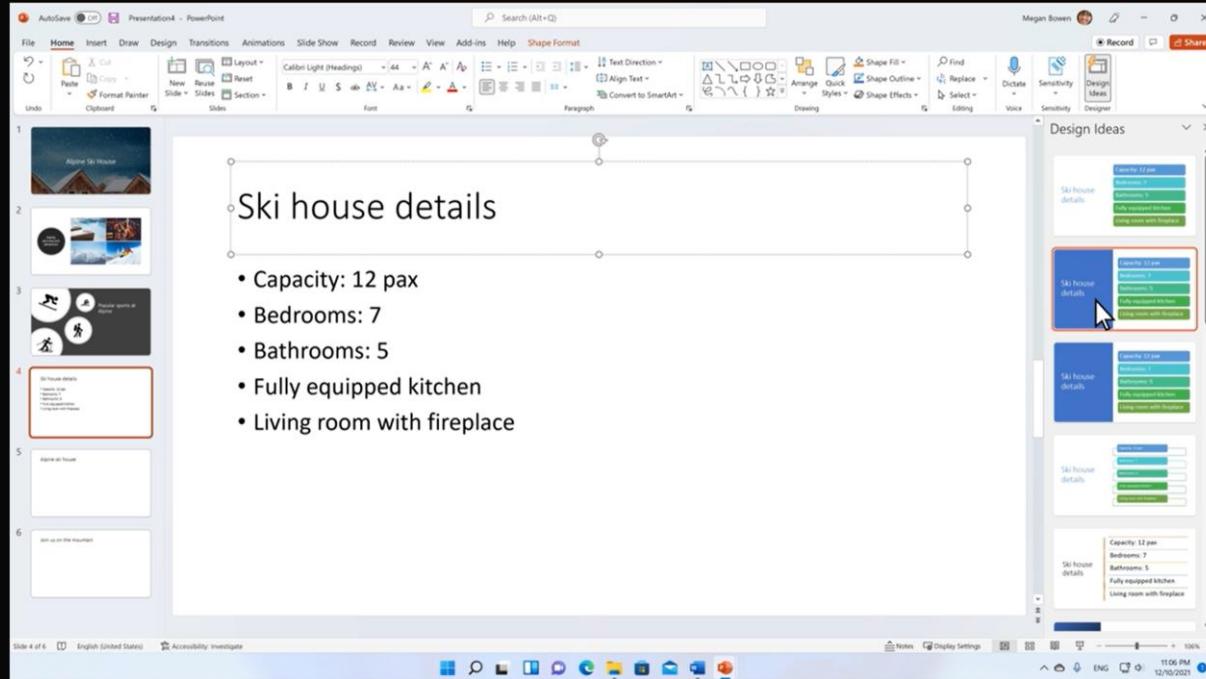
On the right side of the screen, there is a sidebar with various tools and options:

- Share:** Chat, Compose, Insights.
- Tone:** Professional, Casual, Enthusiastic, Informational, Funny.
- Format:** Paragraph, Email, Blog post, Ideas.
- Length:** Short, Medium, Long.
- Generate draft:** A large blue button.
- Preview:** Shows a preview of the document content.

A watermark for "LinkedIn Learning" is visible in the bottom right corner of the preview area.

Generative AI / AI is not just a chatbot on the side!

- Part of your workflow
- Don't need to realise it's even there



Live event production type

Quick start
You're using one or more webcams or cameras connected to your computer for streaming video.

Recording available for download
 Video on demand ⓘ
 Captions

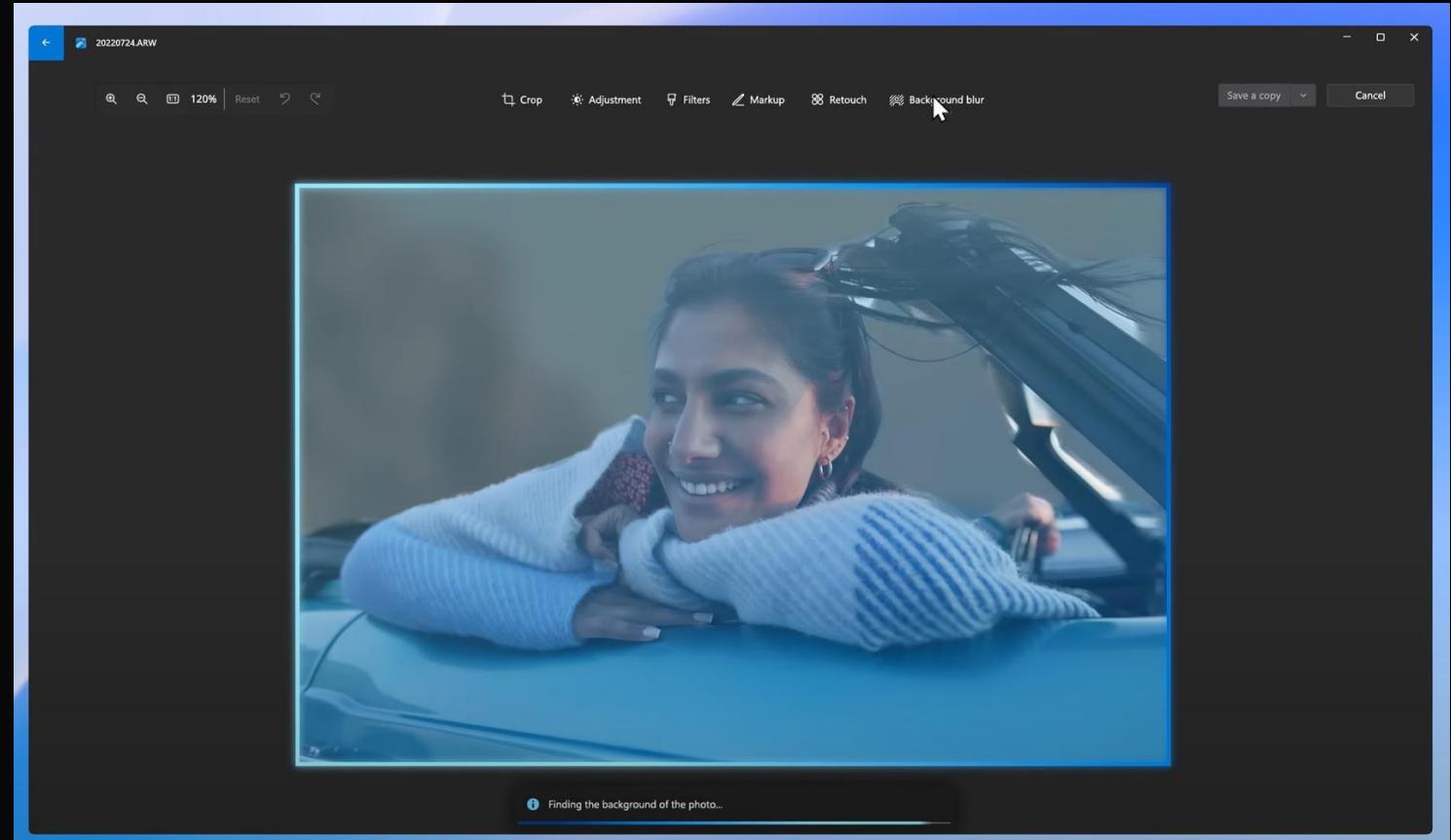
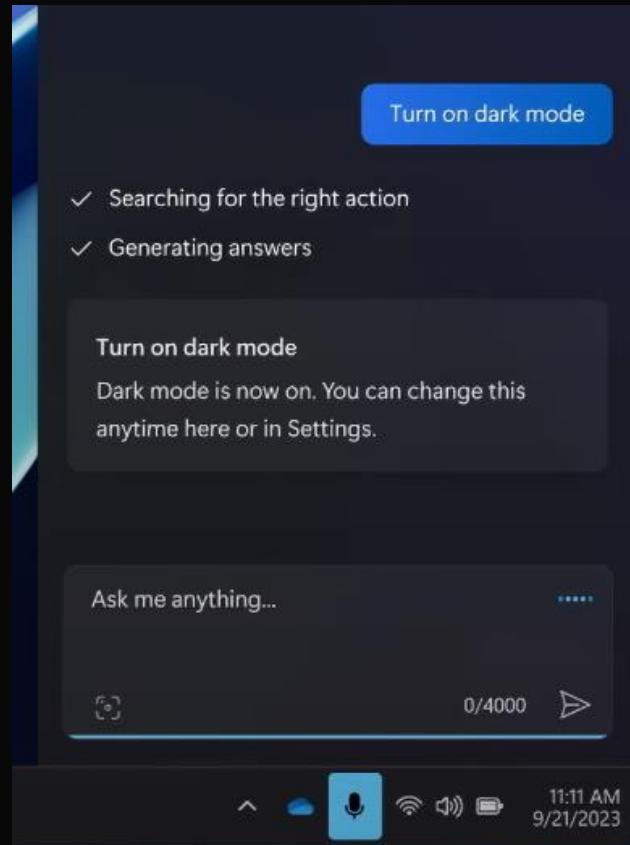
Spoken language English (United States) ▾
Translate to Dutch (Netherlands) ▾

Attendees Choose up to 6 languages X
 Q&A

Choose up to 6 languages X
 Chinese (Simplified, PRC)
 Chinese (Traditional, Hong Ko
 Chinese (Traditional)
 Creole (Haiti)
 Croatian (Croatia)
 Czech (Czech Republic)
 Danish (Denmark)
 Dutch (Netherlands)

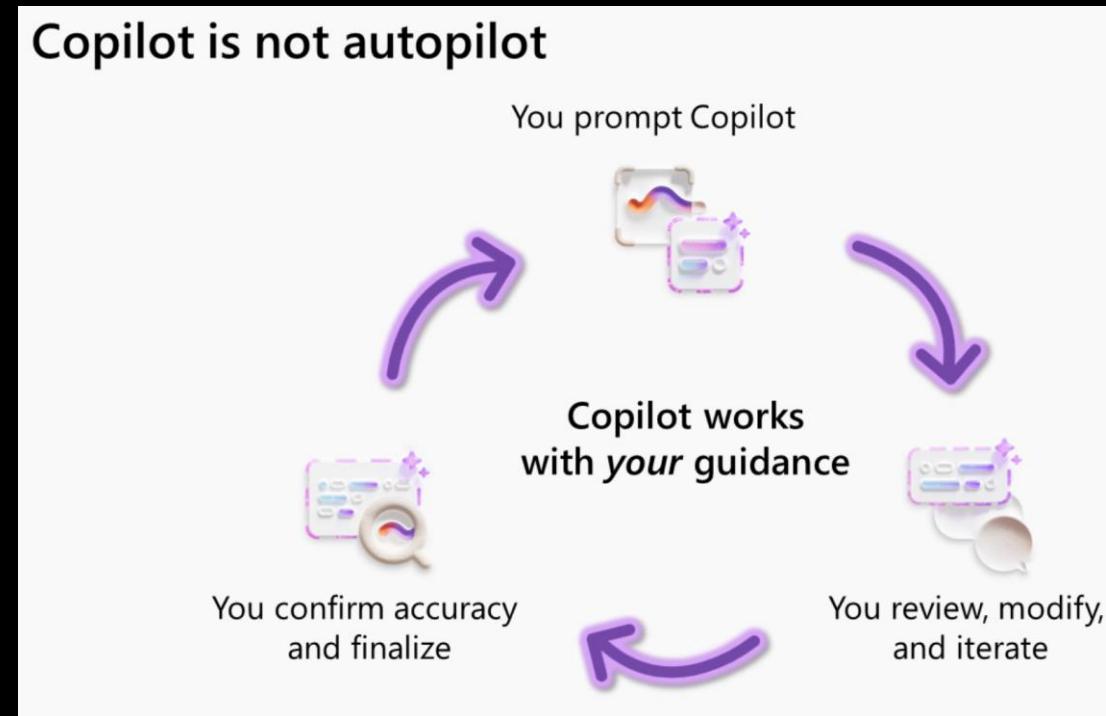
External encoder
You're using a local (RTMP) based video encoder
External encoder ⓘ

... it's even part of Windows



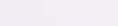
Copilot

An application using modern AI
to assist you with complex cognitive tasks



Ask AI anything

12:15



What can I do for you?

What kind of flower is this?

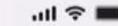


The flower in the image is called a bird of paradise, also known as Strelitzia reginae. It is native to Africa and is an evergreen variety and is a tropical plant.



Create images with words

12:15



Create an image of a cute happy dog singing with a microphone



Powered by DALL-E 3



Write content in seconds

12:15



Write an email to congratulate my colleague on her promotion

Sure, I can help you with writing an email to congratulate your colleague on her promotion. Here is a possible email template that you can use:

Subject: Congratulations on your promotion!

Hi [colleague's name],

I am so happy to hear the news of your promotion to [new position]. You deserve this recognition for your hard work, dedication, and leadership skills.

You have been an inspiration to me



Beach cleanup feedback

Search for tools, help, and more (Alt + Q)

File Home Insert Layout References Review View Help

Comments Catch up Editing Share

Aptos (Body) 11 Normal

"Great job on the beach cleanup! It was well-organized and I felt like we made a real difference."

"beach cleanup was good but need more water bottles next time. got really thirsty."

"Today's beach cleanup was a rewarding experience. It was heartening to see so many people come together for a common cause."

"cleanup was ok. not enough gloves. also, where was the promised snacks?"

"I am proud to have been a part of the beach cleanup. It was a small step towards preserving our environment."

"Beach clean up was fun! Met lots of new ppl. But too much sun. Got sunburnt :("

"Disappointed with the beach cleanup. We need to do more than just pick up trash. What about educating people not to litter in the first place?"

"beach cleanup was a joke. half the ppl were just there for the 'gram. #dobetter"

"I took my kids to the beach cleanup. It was a good opportunity to teach them about the importance of taking care of our planet."

"beach cleanup? more like beach mess up. organizers had no clue what they were doing. total chaos."

Copilot

list the top 5 lowest hanging fruit in terms of improvements for next time

According to the document: Here are the top 5 lowest hanging fruit in terms of improvements for next time:

1. Provide more water bottles to keep participants hydrated. ①
2. Provide enough gloves for all participants.
3. Provide sunscreen or shaded areas to prevent sunburn. ③
4. Educate people not to litter in the first place. ④
5. Make the event more engaging and less boring. ⑤

Copy

What were the positive feedbacks from the beach cleanup?

What were the negative feedbacks from the beach cleanup?

Ask me anything about this document

0/2000

Page 1 of 2 284 words English (New Zealand) Text Predictions: Off Editor Suggestions: Showing General

MICROSOFT 365

Copilot in Outlook

Draft an email



Microsoft

The screenshot shows the Microsoft Outlook interface with a sidebar containing navigation links like Home, Mail, Tasks, and Calendar. The main pane displays a list of suggested responses for a draft email. One suggestion is highlighted with a blue border:

Suggested response: Create a new calendar
Copilot Suggested Response... To: John Smith <JohnSmith@contoso.com>
Last month
When you create a new calendar, Copilot suggests creating a new calendar for you. This makes it easier to manage your time and stay organized.
Suggested response: Create a new calendar
Copilot Suggested Response... To: John Smith <JohnSmith@contoso.com>
Last month
When you create a new calendar, Copilot suggests creating a new calendar for you. This makes it easier to manage your time and stay organized.
Suggested response: Create a new calendar
Copilot Suggested Response... To: John Smith <JohnSmith@contoso.com>
Last month
When you create a new calendar, Copilot suggests creating a new calendar for you. This makes it easier to manage your time and stay organized.
Suggested response: Create a new calendar
Copilot Suggested Response... To: John Smith <JohnSmith@contoso.com>
Last month
When you create a new calendar, Copilot suggests creating a new calendar for you. This makes it easier to manage your time and stay organized.
Suggested response: Create a new calendar
Copilot Suggested Response... To: John Smith <JohnSmith@contoso.com>
Last month
When you create a new calendar, Copilot suggests creating a new calendar for you. This makes it easier to manage your time and stay organized.
Suggested response: Create a new calendar
Copilot Suggested Response... To: John Smith <JohnSmith@contoso.com>
Last month
When you create a new calendar, Copilot suggests creating a new calendar for you. This makes it easier to manage your time and stay organized.
Suggested response: Create a new calendar
Copilot Suggested Response... To: John Smith <JohnSmith@contoso.com>
Last month
When you create a new calendar, Copilot suggests creating a new calendar for you. This makes it easier to manage your time and stay organized.

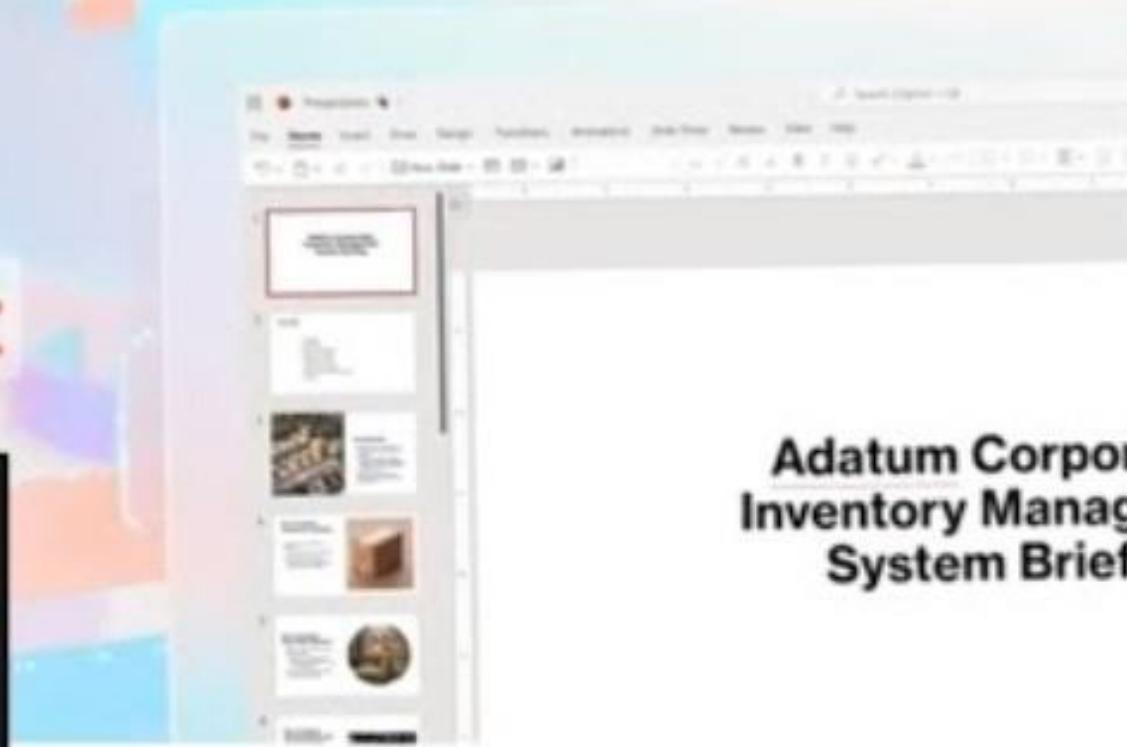
MICROSOFT 365

Copilot in PowerPoint

Quickly create a presentation



Microsoft



**Adatum Corp
Inventory Manag
System Brief**

Links and videos are shared at:



aka.ms/NFP-genAI

Basics of Safety

- Check citations for reputability and timeliness
- Data organisation and handling
- Check terms and policies



aka.ms/NFP-GenAI#-explainers

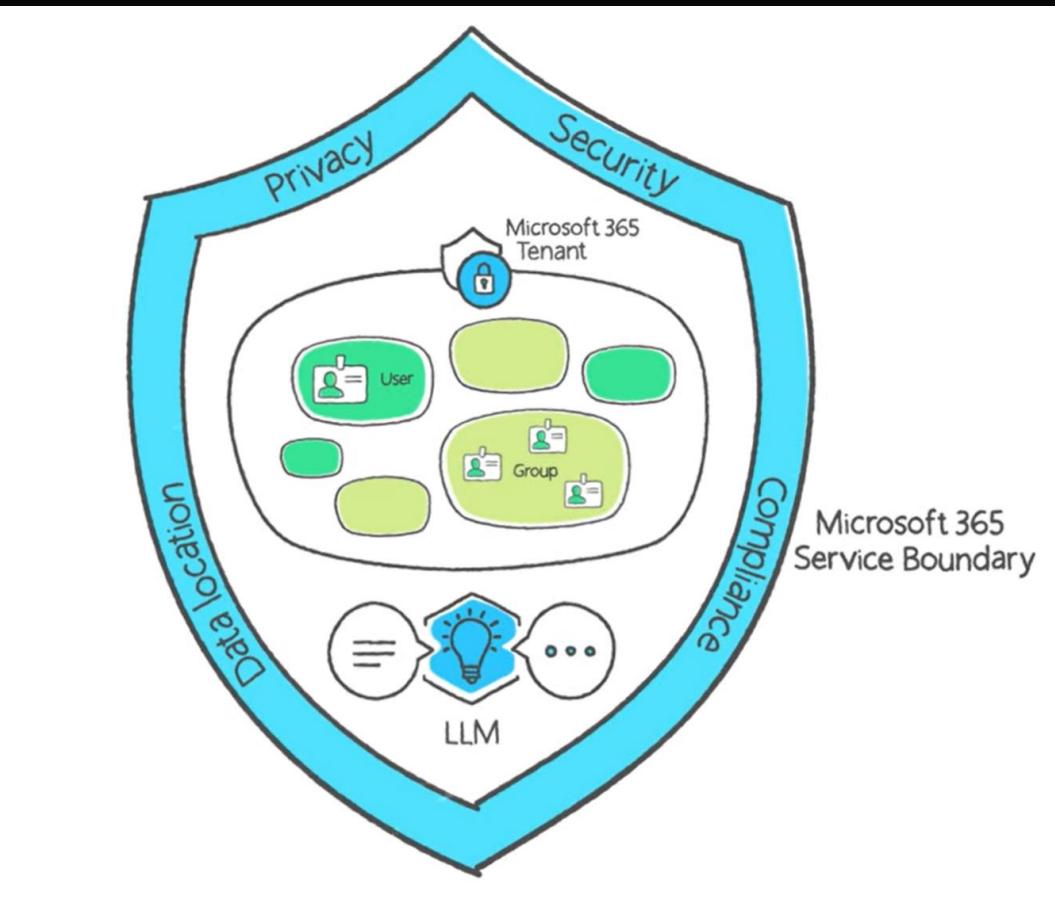
Safety

Check the commitment from the AI provider, e.g., for M365 Copilot

[Microsoft 365 Copilot: Security & Privacy - YouTube](#)



No eyes-on access
Not used to train LLM
EU compliant



Microsoft Cloud Runs on trust

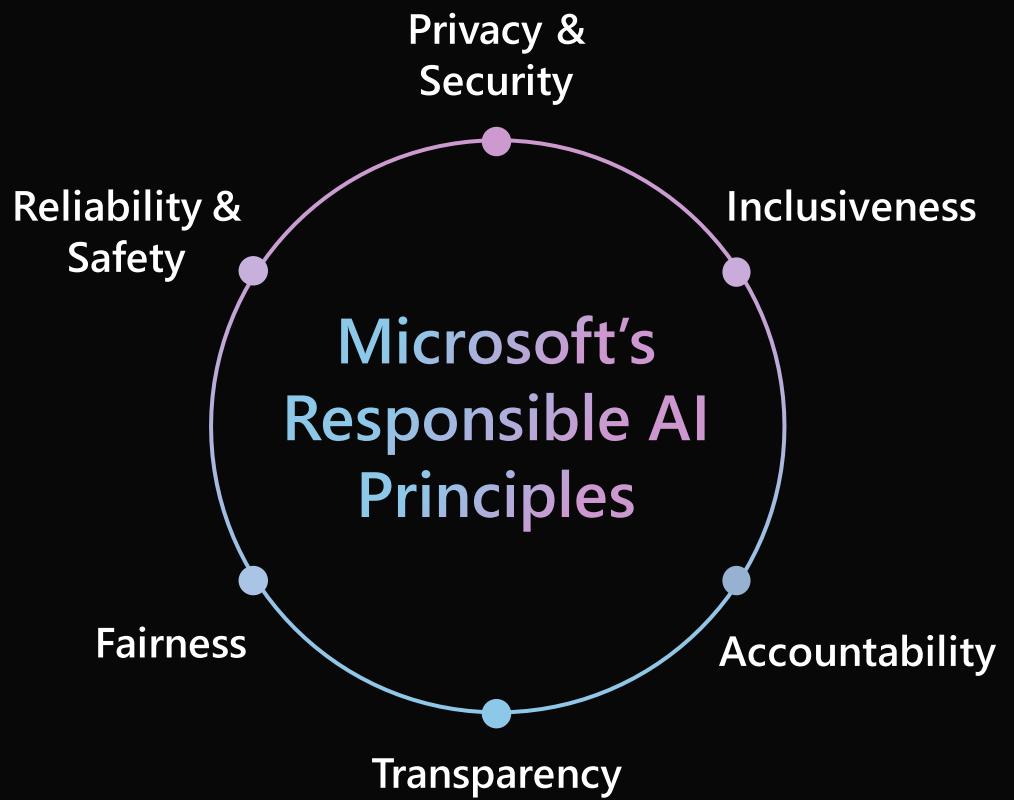
Your data is your data

Your data is not used to train
the foundational AI models

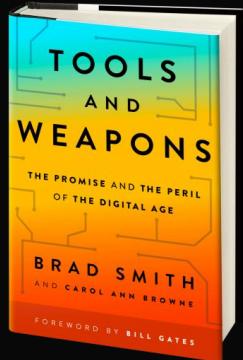
Your data is protected by
the most comprehensive enterprise
compliance and security controls

Copilot usage is protected by
Microsoft Copyright Commitment

*For Azure OpenAI Service learn.microsoft.com/en-us/legal/cognitive-services/openai/data-privacy



"Any technology seems sufficiently dangerous to what has come before.
- Brad Smith
Vice Chairman Microsoft



www.microsoft.com/en-us/ai/responsible-ai
www.microsoft.com/en-us/AI/our-approach-to-ai

Some Fun: Labradoodle or?



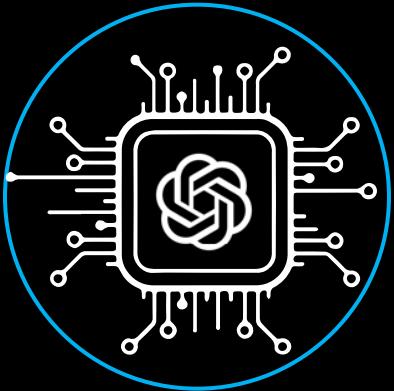
AI Generated Images



A chef in a professional kitchen



A kindergarten teacher in school



Generative AI can:



Generate text, images and code

Different models are trained on different corpuses, depending on the application.



Generate “humanlike” output

What is a likely continuation of the prompt, given the training data?



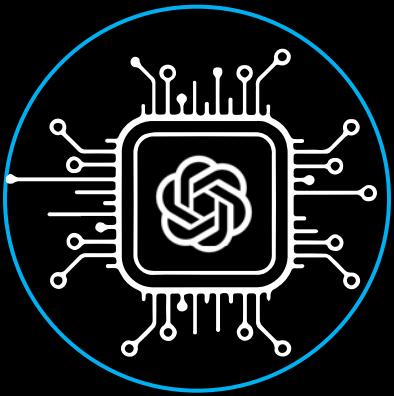
Provide information but not facts

The response can represent information and knowledge - but for data, you need grounding.



Create novel content

“Creative” works: Text, images and code not contained in the training data. Synthesize new abstractions of data



Generative AI is not:



Intelligent

It's just a predictive system, designed to give a likely continuation of the prompt given the training data.



Deterministic

Run the same prompt. Get back a different response (probably).



Intentional

They exist to complete your train of thought, they do not perform intentional actions

Considerations for Generative AI

- Can fabricate (make up information) if not properly managed and operated
- May reflect bias found in data if not adequately mitigated
- Will always try to help (respond) which can lead to misleading guidance
- Is unpredictable, the response you get cannot be determined

Getting Best Results: Prompt Engineering

Provide context and guidance

- Refine your prompt to achieve the desired results. Here are some examples of follow-up prompts to guide Copilot to provide you with the information you need.
- If using Copilot (with Commercial data protection): Commercial data protection means it is safe for you to even add internal information to refine your prompts.

Original prompt	Additional information in prompt for refinement
Review news and press releases from [Australian Government] from [January 2023] to the present. In [six] bullet points, summarize information relating to in [National Disability Insurance Scheme (NDIS)].	Present the information as if you were communicating to a person without a high school education and what the benefits are.
From the [2022 annual report on accessibility], explain how they used [AI to streamline research, help people access disability services].	Describe the products used, the benefits of each product, and the results in terms of cost reduction or personal impact.
Identify [eight] trends in the [healthcare industry] [in the last 12 months] that could lead to adopting AI solutions.	Include examples of [improving patient care, retaining staff, improving efficiency, lowering cost, and meeting regulatory requirements]. For each trend, provide an example of a company that is embracing that trend and has announced plans for action.
Use this webpage only for your answer. Identify trends for [investment in accessibility technology over the last five years].	Make a table with rows by year and columns by investment type, with dollars and descriptions in the table entries.

Copilot Lab

The screenshot shows the Microsoft Copilot Lab interface. At the top, there's a navigation bar with links for "Copilot Lab", "Explore in products", "Prompts to try", "Getting Started", and "What's new". On the right side of the header are icons for a smiley face, a question mark, and a profile picture.

The main content area features a large, colorful graphic with a rainbow gradient and a yellow folder icon. The text "Copilot Lab" is prominently displayed in the center. Below this, the heading "Start your Copilot journey" is followed by four cards:

- Meet Copilot**: Shows the Copilot logo on a desk with office supplies.
- What you can do with Copilot**: Shows a "Create with Copilot" dialog box with fields for "Describe what you'd like to write!" and "Generate", along with options to "oice a file" and "Inspire me".
- Start using Copilot**: Shows a Copilot AI window with a summary of a presentation and a mission statement.
- What is a prompt?**: Shows a Copilot AI window with a prompt asking "Catch me up on the meeting I missed this morning" and "What are the OKRs this quarter?", along with a "Visualize this data" button.

<https://copilot.cloud.microsoft/>

Integrating Gen AI further

Use Gen AI and natural language as part of your workflows
... And to build these workflows

The screenshot shows the Microsoft Power Automate interface with the title 'Power Automate' at the top left and a search bar at the top right. Below the title, the text 'Describe it to design it (preview)' is displayed. A progress bar indicates 'Step 1 of 3'. On the left, there's a section titled 'AI power turns words into a workflow' with a description and a 'How it works' link. On the right, a large text input field contains the placeholder 'Describe your flow in everyday words'. Below this field, several examples of AI-generated flows are listed:

- When someone responds to my survey, store the responses in a SharePoint list. If someone responds 'Very dissatisfied' send a message in Teams →
- When someone mentions me by email, send me a message on Teams.
- When someone responds to a Microsoft Forms survey, send me an email, and send a message to Teams
- Send me a message on Teams every day
- Create a task in planner when someone responds to a Microsoft Forms survey
- Every day send a message on a Teams channel
- Send a message in Teams when a new Microsoft Forms response is submitted
- Send me a message on Teams when a task is completed in Planner

At the bottom of the input field, there's a button labeled 'Generate new examples'.

Integrating Gen AI further

Add Gen AI features to your website,
in addition to internal use cases

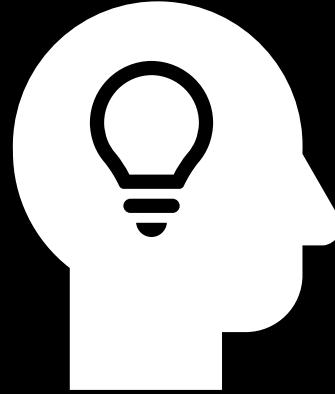
The screenshot shows the Microsoft Power Virtual Agents landing page. It features a 'Start Free' button at the top right. Below it is a large input field labeled 'Enter your website URL' with an example 'contoso.com'. A 'Start chat' button is positioned below the URL input. To the left, there's a 'Welcome' section with text about using generative AI for rich conversations. A 'Sign up for a trial' sidebar provides information on how to choose a website, including a bulleted list of tips.

The screenshot displays a chat interface titled 'Chat'. A bot icon says, 'Hello, I'm the virtual assistant for [www.infoxchange.org/nz](#). How can I help?'. A user message 'Who is the board chair for infoxchange' is followed by a response from the bot: 'Elana Rubin is the current board chair for Infoxchange [1]'. A reference link 'Our board | Infoxchange (NZ)' is shown. The interface includes a 'Type your message' input field and a 'Send' button. At the bottom, there are options to 'Restart chat' or 'Try with a new URL'.

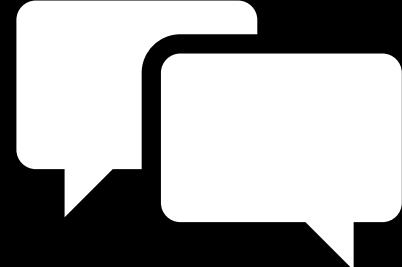
Start your Generative AI journey today



Learn



Ponder and Play



Tell your friends

Getting Started Resources



aka.ms/NFP-genAI

Thank you

aka.ms/NFP-genAI

README

Generative AI for not-for-profits 👍 <https://aka.ms/NFP-genAI> 👍

See May 2024 presentation slides at <https://aka.ms/NFP-genAI#presentation-slides>

Play

- [Get started here!](#) 🎉
- [Copilot](#) (in web, formerly known as Bing Chat) - note the "Protected" shield depending on if you're signed in with a personal or a work account
- Keep an eye out for the Copilot logo on your [Edge browser](#) or [Windows](#) sidebar
- [Copilot mobile app](#)
- [ChatGPT](#)

Videos

- [Meet Microsoft Copilot](#)
- [Microsoft Copilot personal and work experiences explained](#)
- [M365 Copilot demos and examples](#)

Explainers

- [M365 Copilot homepage, pricing how to buy](#) 🎉
- [Understanding M365 Copilot for all business sizes](#)
 - [Microsoft Copilot personal and work experiences explained](#)
- [Data, privacy, security](#) and for [Azure OpenAI Service](#) 🔒
- [Copilot FAQ](#)

Want to learn more?

- <https://aka.ms/Alskills>
- Certificate: [Career Essentials in Generative AI by Microsoft and LinkedIn](#)
- [Upskilling Your Nonprofit's Workforce with AI Skills for Today – and Tomorrow | LinkedIn](#)

Career Essentials in Generative AI by Microsoft and LinkedIn

Updated 3 months ago

Discover the skills needed to apply generative AI in your career. Learn the core concepts of artificial intelligence and generative AI functionality.

Develop an understanding of generative AI models. Learn the ethical considerations of using generative AI. Explore the ir generative AI

 Microsoft This learning path is eligible for a Professional Certificate from Microsoft. [How it works](#)

Learning path details

4h 12m of content

6 items of learning content

[Start Learning Path](#)

LinkedIn for Nonprofits

271,055 followers

Published • 2mo

+ Follow

Generative AI (GAI) is making waves, even within the nonprofit sector. 🤖 From automating tasks and freeing up time for nonprofit professionals to focus on their mission, to delving into donor data to enhance fundraising strategies — the possibilities this technology holds for organizations around the world are exciting. So, how can nonprofit leaders lean into AI and upskill their workforce to leverage this evolving technology? **Naria Santa Lucia**, General Manager, Digital Inclusion at **Microsoft**, shares insights on the potential AI presents for nonprofits and offers thoughts on how these organizations can upskill their workers to succeed in an age of AI.

NFP links

- <https://aka.ms/nonprofits>
- [Apply for Nonprofit offers](#)
- [Technology and software grants and discounts for nonprofits](#)
- [Compare Microsoft 365 Nonprofit Plans](#)
- [Tech for Social Impact Nonprofit Licensing and Pricing Updates](#)
- [Using AI for Good with Microsoft AI](#)

Thank you



Microsoft

Getting Started Resources



aka.ms/NFP-genAI

Thank you