# ABBY FRANDSEN

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801.425.2714

Bachelor of Science in Psychology

## Skills and Certifications:

Technical writing

Data analysis using SPSS

Psychological statistics generation and interpretation

Graphic design

Certification in tutoring

Psychological test design and creation

Time management and organization

Meditation and conflict resolution

Conference presentations

Adult learning

## **Work Experiences**

#### **Loan Services Representative**

Utah Higher Education Assistance Authority / May 2019 - present

- Gather histories for defaulted borrowers to file with the guarantors
- Monitor progress of filing process
- Write procedures and research materials
- Communicate with guarantors to clarify needed documents

#### **Teacher Assistant**

Introduction to Psychology / Social Psychology / January 2017 – April 2019

- Teach students material relating to psychology
- Design and give presentations coherently using PowerPoint and Prezi
- Create exams and grade essays to evaluate student comprehension of material

#### **Research Assistant**

Elementary Education Laboratory / August 2018 – April 2019

- Evaluate the involvement of reading in elementary school science programs
- Analyze data for patterns among students
- Present findings at conferences

#### **Lab Manager and Procedure Manager**

Behavioral Psychology Research Lab / September 2017 – January 2018

- Concisely and accurately trained lab assistants to conduct studies
- Evaluate assistants, systems, and programs for optimum sensitivity, accuracy, consistency, and to prevent future problems
- Update procedures as the needs of the lab change
- Recruit participants for pilot programs and major study
- Create questionnaires and interview participants to evaluate eligibility
- Analyze data for patterns
- Write the report for the pilot programs and the major study. Create presentations for major conferences
- Writing application essays for grants
- Planned and scheduled participants and assistants

### Volunteer work

#### **Secretary and Vice President**

Psi Chi Honor Society / September 2017 - April 2019

- Planned events for club members
- Disseminated information
- · Organized files and histories
- Rewrote and reorganized club handbook

#### **Outreach Team**

Counseling and Psychological Services / January 2016 – April 2019

- Presented information about mental health
- Recruited members for the outreach team