



#### Transaction Date

From 1/12/2022

To 12/11/2023



#### Airlines

United Airlines

#### Transaction Cancelled

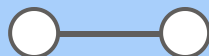
No

Yes

#### Transaction Value

From \$50.26

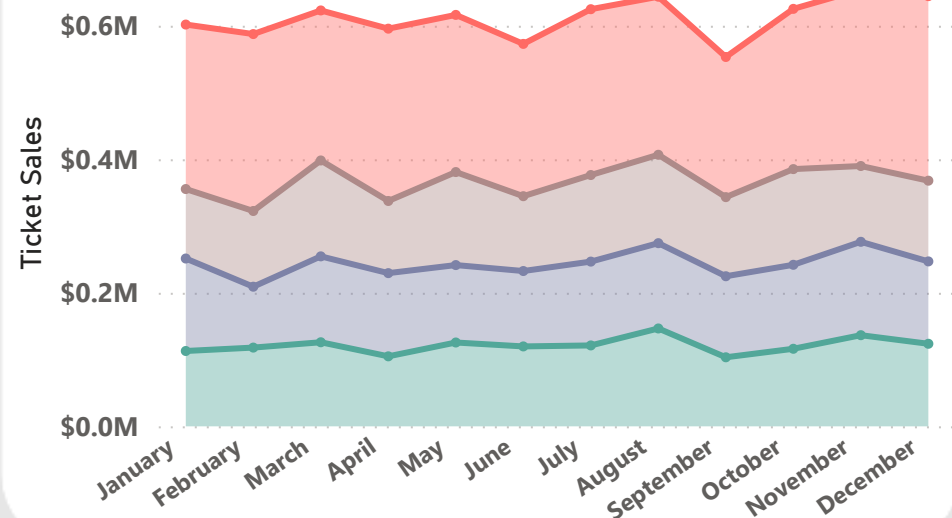
To \$1,999.70



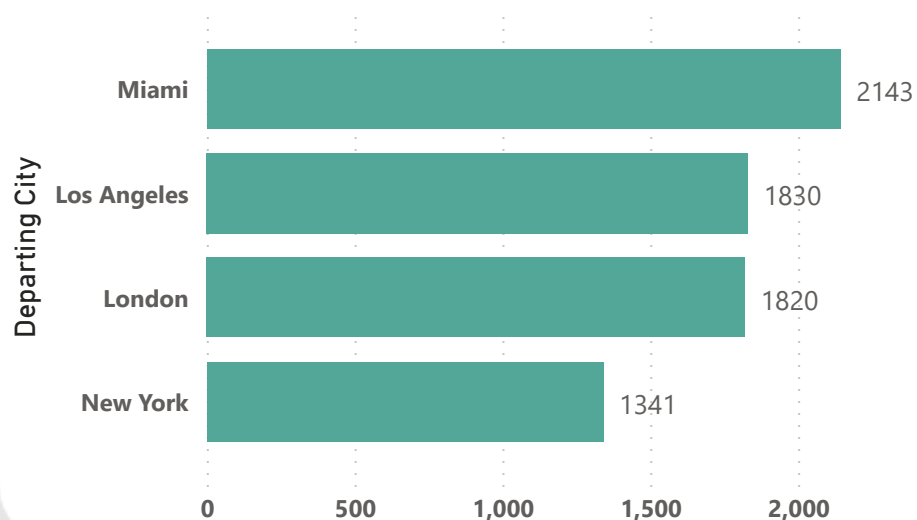
### Transaction Analysis

#### Transaction Amount by Month

Airline ● American Airlines ● British Airways ● Spirit Airlines ● United Airlines

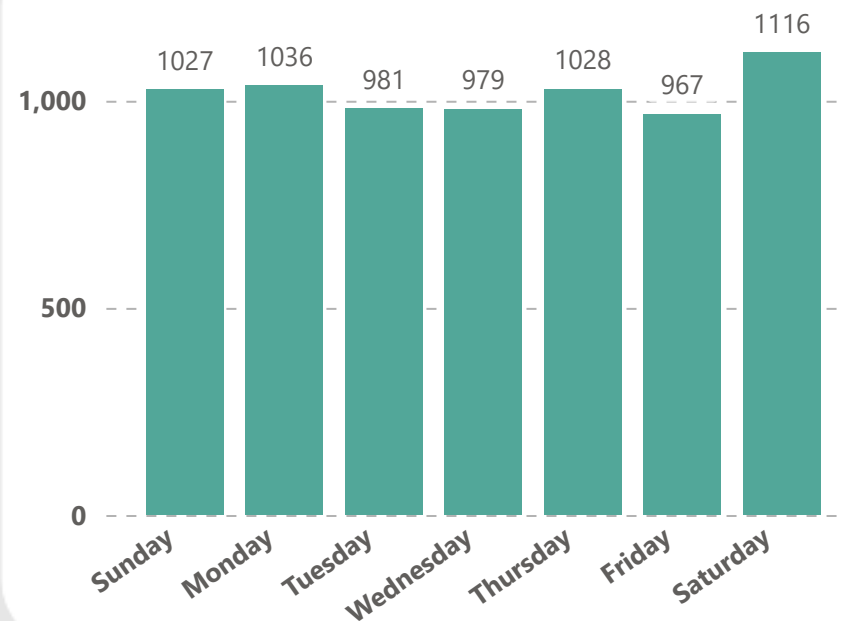


#### Number of Transaction by Origin

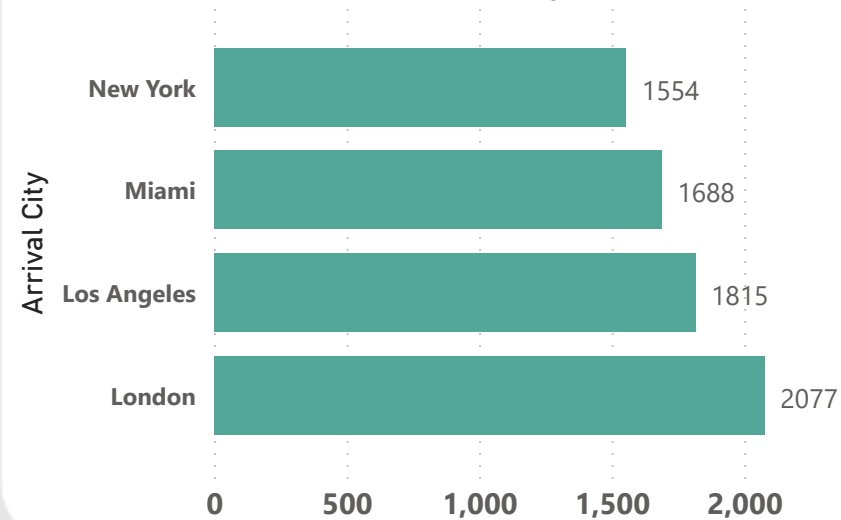


### Sentiment Analysis

#### Number of Transaction by Day of the Week



#### Number of Transaction by Destination



**\$7.34M**

Total Transaction Amount

**2020**

Total Number of Customers

**7134**

Total Number of Transactions



### Transaction Date

From 1/12/2022

To 12/11/2023



### Airlines

United Airlines

### Transaction Cancelled

No

Yes

### Transaction Value

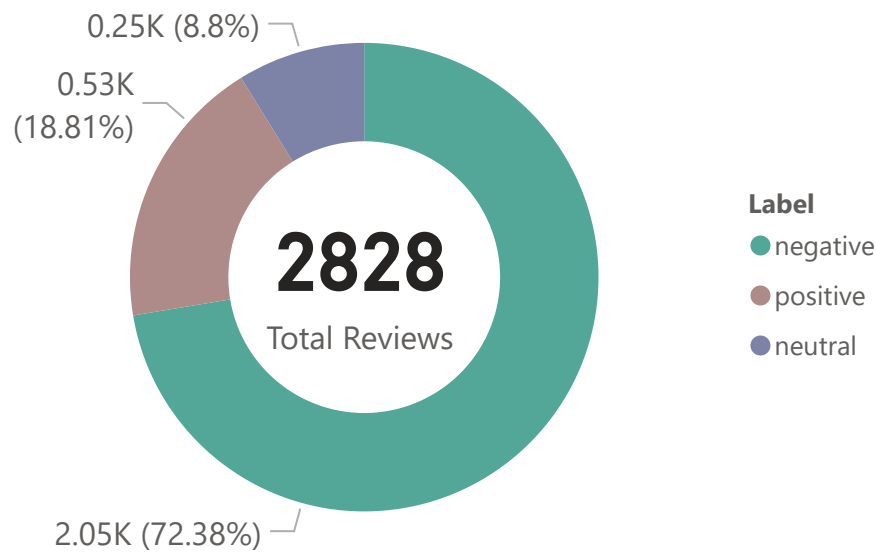
From \$50.26

To \$1,999.70



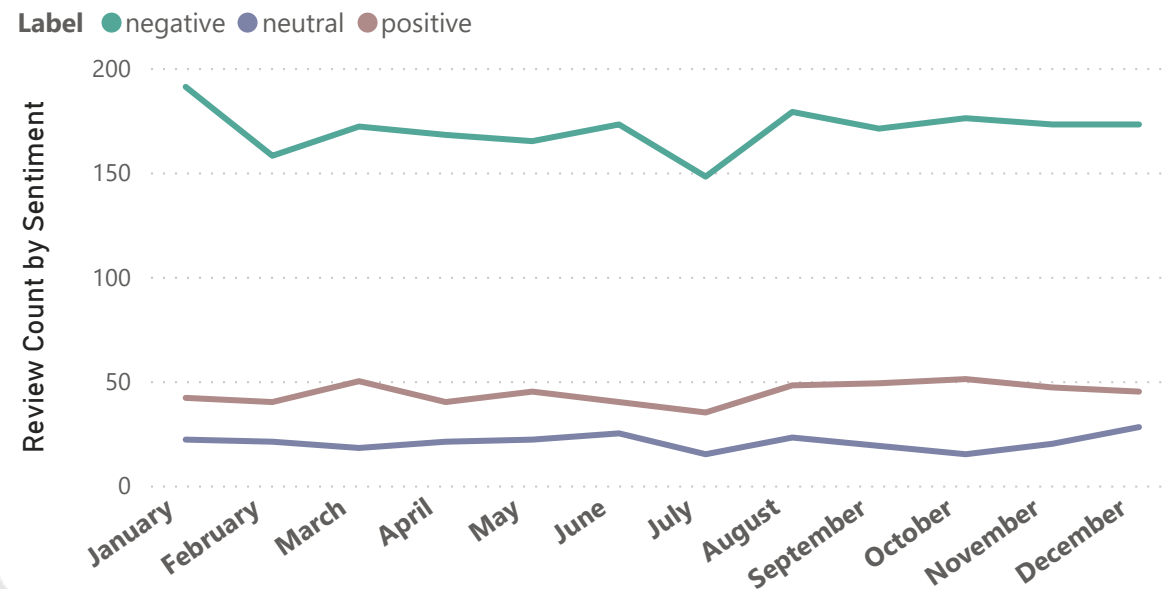
## Transaction Analysis

### Review Sentiment



## Sentiment Analysis

### Sentiment Trend By Month



## Customer Reviews

Customer_ID	Airline	Reviews
LM4360	United Airlines	0 for 3! United Airlines failed to depart all of my flights this week on time by greater than an hour. Two of which were in e resulted in my decision to cancel my last leg (which I was going to miss anyway) with them and drive 5 hours in the midd destination. I didn't want to take the risk of staying overnight and not getting home. Apparently they don't have any conc their timelines. Probably won't fly with them again.
WQ8905	United Airlines	01/10/2014. LHR-IAH. Flight UA5. IAH-GIG UA129. A journey I upgraded from economy to business first using a global pr obtained as a 1K level frequent flyer. I feel that the level of service on United has improved drastically and the efforts of fr recognised. The flight attendants on UA5 from Heathrow to Houston were superb. They provided very professional prom comfortable seat in a new Boeing 787. In fact throughout all including my return journey from Rio via Houston and Chica personnel were considerate and attentive. All flights arrived on schedule or early. I would also add that as a United flyer s never been lost! From what I can see the only service problems this company ever had are being corrected. If these imprc