

Balance Forward



This Bill

1-888-211-4727 (*2 from your Sprint Phone) 1 of 4

Account Number: 597506464 Bill Period: Apr 13 - May 12, 2020

Previous Total Due \$81.75 Payment on 04/23 - Thank -\$81.75 you!

Account Charges	\$7.99
Plans & Services	\$65.00
Surcharges	\$5.42
Government Taxes & Fees	\$3.34
Total Charges this Bill	\$81.75

Total Amount Due

\$81.75 Due Jun 05

Let's talk about this bill

Visit **www.sprint.com** for a complete view of account activity.

Pay Online sprint.com/mysprint



\$0.00

Pay by Mail

Return the form below with a check payable to: Sprint

\$85.77 \$81.75 \$81.75

Mar Apr This Month

The News and Notices Section on page 2 has important information for you to review.

PO Box 629023 El Dorado Hills, CA 95762



Detach and return this remittance form with your payment. Make checks payable to Sprint in U.S. dollars. DO NOT SEND CASH. Account Number 597506464

Amount Due by Jun 05

\$81.75

Amount Enclosed

\$

PO Box 54977 Los Angeles, CA 90054-0977 AUSTIN HO 505 COMSTOCK AVE SYRACUSE, NY 13244-2419 Presorted
FIRST-CLASS MAIL
U.S. POSTAGE
PAID
Sprint



Account Number: 597506464 Bill Period: Apr 13 - May 12, 2020

SPRINT NEWS AND NOTICES

This section includes updates about your services and equipment including policy and service changes and price increase information.

International, US Territories & possessions Rates

Int'l long distance, roaming, data and text rates and plans, and inclusion in discounted pricing offers are subject to change from time to time without notice. Visit sprint.com/international to check for included destinations and the most up to date voice, text and data rate information.

Phone Security

Sprint encourages you to set a phone passcode or lock to help prevent unauthorized access. See your phone's user guide for instructions. Also consider downloading a security app for your phone. Report stolen phones to Sprint to protect your account. For more information visit sprint.com/stolenphone.

Software Updates Available

Keep your phone's software current by checking for updates regularly. Log on to **sprint.com** any time to check your alerts or go to **sprint.com/learn** and follow the instructions for your phone. That's getting it done right now.

Sprint Accessibility

Sprint offers accessible billing formats, a variety of hearing aid compatible handsets, as well as directory assistance support. Please visit **sprint.com/accessibility** for more information or email accessibility@sprint.com.

IMPORTANT INFORMATION RELATING TO YOUR SPRINT BILL

Billing, Late Payment and Other Information Full call detail is available online. Payments are due as shown on your invoice to avoid service suspension or disconnection. We will assess a late payment charge if your payment is late. Sprint may charge you for any returned checks (up to \$40). Certain charges accrued during one billing period may be delayed and appear on a later invoice. We keep credit and debit card information on file and will charge your cards for all delinquent amounts you owe us. You may incur overdraft fees from your financial institution if applicable. Please see your agreements for more details.

Disputes - You must dispute a charge within 60 days from receiving your invoice or we will consider the charge accepted and due.

Your privacy - Protect against unauthorized account access by using a Personal Identification Number (PIN) to identify yourself when calling Care or visiting a retail store. Visit sprint.com/pin to establish or change your PIN. Don't use commonly known info like birthdays or SSNs. To access your account online, create a unique UserID/ password. Sprint's Privacy Policy is available at sprint.com.

Enhanced 911 (E911) - services provide public safety officials with your location during a 911 call. E911 services are not available everywhere and at all times. E911 availability depends on many factors, including the ability of local public safety agencies to receive and process location information, your equipment's capabilities and other factors impacting service delivery.

Terms & conditions/service updates - Sprint's terms and conditions sometimes change and the current version is online and updates are provided in the news and notices section.

Contact Sprint - Sprint Customer Service, PO Box 629023, El Dorado Hills, CA 95762 (include name and account number). Do not use payment envelope.

Surcharges - Add'l charges imposed by us on a per line basis including federal USF, Administrative and Regulatory charges. Surcharges are not taxes, not required by law and are subject to change.

Gov't Taxes and Fees - Sprint is required by law to bill government taxes and fees. They may change without notice.

Want to save paper?

EMAIL:

Check the boxes that apply:

- [] E-Bill receive your bill by email (you will no longer receive paper bills).
- [] Receive Sprint updates and special offers via email.

Protect your Voicemail

Use a passcode to protect against unauthorized access. If you don't use a passcode, anyone who has your handset can access your messages; therefore we strongly recommend you set one up. It's easy - just access your voicemail and follow the prompts.



3 of 4

Account Number: 597506464 Bill Period: Apr 13 - May 12, 2020

Account Charges

Spending Limit Program Charge \$7.99

The Spending Limit Fee will be waived if you sign up for both Sprint eBill and AutoPay. To manage these preferences please go to sprint.com/tools.

Account Charges \$7.99

Unlimited Plan - Unlimited Talk, Text & Data

Unlimited Talk, Text and Data. Line 1: \$65; Line 2: \$45; Lines 3 -5: \$5 (through 4/30/21); Lines 6 -10: \$25. Eligible for \$5 AutoPay discount on lines 1-10. DVD-quality Streaming. 500MB Mobile Hotspot. International Text from US. Additional features available with Unlimited Plus or Unlimited Premium packages.

(315) 937-6027

Unlimited Basic	\$65.00
◆Added: Apr 23 - May 12 Premium Can/Mex up to 5GB	\$0.00
Next Month: May 13 - Jun 12 Premium Can/Mex up to 5GB	\$0.00

Plans & Services \$65.00

Surcharges

New York State Telecomm Excise Recovery	\$0.66
Federal Univ Serv Assess Non-LD	\$1.27
Regulatory Charge	\$0.99
Administrative Charge	\$2.50

Surcharges \$5.42

Government Taxes & Fees

Onondaga County 911 Tax	\$0.30
Onondaga County Sales Tax	\$0.92
New York State 911 Tax	\$1.20
New York State Sales Tax	\$0.92

Government Taxes & Fees \$3.34





Account Number: 597506464 Bill Period: Apr 13 - May 12, 2020

Usage -Unlimited Plan - Unlimited Talk, Text & Data

Unlimited Talk, Text and Data. Line 1: \$65; Line 2: \$45; Lines 3 -5: \$5 (through 4/30/21); Lines 6 -10: \$25. Eligible for \$5 AutoPay discount on lines 1-10. DVD-quality Streaming. 500MB Mobile Hotspot. International Text from US. Additional features available with Unlimited Plus or Unlimited Premium packages.

	Anytime Minutes (Unlimited)	Text (Unlimited)	MMS/ Picture Mail (Unlimited)	Data (Unlimited, GB)	Data Roaming (See Terms, MB)	Mobile Hotspot (21.0, GB)	Mobile Hotspot (70.0, GB)
(315) 937-6027	26	70	0	5.4382	-	-	-
(315) 937-6027 Apr 13 - Apr 23	-	-	-	-	0.0	-	0.0
(315) 937-6027 Apr 23 - May 12	-	-	-	-	0.0	0.0	-



Account Number: 597506464 Bill Period: Apr 13 - May 12, 2020

Call Details - (315) 937-6027 - Voice
Call time displays as Central Time (CT) or local time depending on how and where the call was made.

On	At	To / From	Destination	Rate	Mins	Cost
Apr 16	01:14 pm	(702) 885-2846	LAS VEGAS,NV	AU	02:00	-
Apr 17	04:35 pm	(702) 606-0350	Incoming	AU	01:00	-
	04:36 pm	(702) 606-0350	Incoming	AU	01:00	-
Apr 18	12:44 pm	(702) 885-2846	Incoming	NW/AU	01:00	-
	02:04 pm	(702) 885-2846	Incoming	NW/AU	01:00	-
	02:33 pm	(702) 885-2846	Incoming	NW/AU	01:00	-
	02:35 pm	(702) 885-2846	Incoming	NW/AU	01:00	-
Apr 25	06:19 pm	(702) 606-0350	Incoming	NW/AU	01:00	-
Apr 28	11:37 am	(702) 885-2846	Incoming	AU	08:00	-
Apr 30	02:02 pm	(702) 873-0888	LAS VEGAS,NV	AU	01:00	-
	02:08 pm	(702) 873-0888	LAS VEGAS,NV	AU	01:00	-
May 04	06:43 pm	(718) 808-2367	STN IS NYC,NY	AU	01:00	-
	07:15 pm	(718) 808-2367	STN IS NYC,NY	AU	01:00	-
May 07	06:06 pm	(702) 885-2846	Incoming	AU	01:00	-
May 09	04:10 pm	(315) 443-3611	SYRACUSE,NY	NW/AU	01:00	_
	09:56 pm	(702) 885-2846	LAS VEGAS,NV	NW/AU	03:00	-



Download the My Sprint Rewards app to get free perks!

Get rewarded with freebies, special discounts and cashback rewards on brands you love with My Sprint Rewards. You'll enjoy exclusive discounts from Sprint as well as other companies on entertainment, food, tickets, travel and more.



Don't miss out! Visit www.sprint.com/rewards

Restrictions apply. To review the My Sprint Rewards Terms and Conditions, visit sprint.com/rewards. My Sprint Rewards not available in Puerto Rico. Available for smartphones only.

1000JYA1



Managing your Sprint account is easier than ever — right from your device.

- · Pay your bill
- · Check usage minutes, data and text
- · Check upgrade eligibility

My Sprint Mobile is already installed on the latest Android devices. Just look for the My Sprint Mobile app icon in the Apps menu on your device.

Apple iPhone users can download My Sprint Mobile from the App Store.

To learn more, visit sprint.com/mysprintmobile.

