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CS 325 - Fall 2018

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- Loving Care Pet Boarding is open from 8 am to 6 pm every day.
- Pets must have at least distemper and rabies vaccines to enroll in boarding or daycare. They must have received their last vaccines less than three years ago. Additionally, they must be spayed/neutered in order to enroll in classes at Loving Care Pet Boarding.
- Upon enrolling in services, owners must provide at least their pet's name, sex, whether they are spayed/neutered, and whether their pet is a cat or a dog.
- An enrollment in a service is considered complete when the owner has paid for their service. They must pay before their pet's scheduled time at Loving Care Pet Boarding starts.
- Owners may give special instructions for their pet's medication and food needs when they are enrolling them in daycare or boarding, but this is optional.
- Owners must provide at least their first name, last name, and phone number when enrolling a pet in services.
- Boarding occurs every day regardless of the number of pets currently in boarding, to allow people to make reservations as needed. Therefore, it is possible that there might be zero pets enrolled in a boarding category at a particular time.
- Boarding is billed by the day. Regular boarding is \$30 per full day and \$15 per half day.
- Deluxe boarding (which allows for a bigger kennel and more detailed grooming) is \$40 per full day and \$20 per half day.
- There are special sections of both types of boarding for pets that have not been spayed or neutered: they carry an extra charge of \$5 per day for half days, and \$8 for full days.
- If pets remain in boarding beyond the end date that the owner gives upon enrollment, owners are billed for the extra time that the pet remains in boarding, as well as an extra \$15.
- There are 30 kennels for regular boarding and 15 kennels for deluxe boarding, meaning each boarding category can hold at most that many pets.
- Doggy daycare only occurs during business hours, and it occurs every day even if no dogs are currently enrolled in order to allow for people to make drop-in appointments as needed.
- Daycare enrollments are billed by the half day (5 hours or less) or the full day (more than 5 hours). Regular daycare is \$20 per full day and \$10 per half day. Deluxe daycare (which allows for more detailed grooming) is \$30 per full day and \$15 per half day. For both types of daycare, there is a special section for pets who have not been spayed or neutered. These sections carry an extra charge of \$5 for half days, and \$8 for full days.

- If dogs are not picked up that day and left overnight, there is a charge of at least \$15 (as if left overnight for a half day of boarding).
- Each doggy daycare session (e.g. regular or deluxe) can hold up to 30 dogs a day.
- Reservations can be made ahead of time for daycare, but drop-ins for daycare are also welcome as long as there is space.
- Owners attend classes. Pets may attend classes with their owner too, if that class requires pets to come with their owners. A pet may not attend a class by itself.
- Classes are taught by one or more employees.
- Owners must enroll in classes ahead of time. A class may have zero people enrolled in it up until the day of the first class session - if the class sessions are scheduled to begin and nobody is enrolled, then the class will be cancelled.
- There can be up to 15 owners (and one pet per owner if required) enrolled in a class at a time, unless otherwise permitted by the instructor.
- Generally, at least 1 employee should be working on a particular service session (e.g. regular boarding, deluxe daycare, a class) for every 15 pets enrolled in that session.
- Workers are assigned to specialize in a certain service session, but they are perfectly welcome to help out in other service sessions too, provided their own session is taken care of.
- It is assumed that, once paid employees are hired, they are qualified to do all tasks associated with their job title and work with all pets in Loving Care Pet Boarding, but they may have additional training that allows them to do more specific work with pets (for instance, an animal attendant is qualified to exercise, groom, and handle cats and dogs, but they might also happen to have extra training that allows them to teach a particular class or perform special grooming for pets in a deluxe service).
- Every year, on an employee's start date, they are given a thank-you-for-your-work-here card and a gift card from the owner.
- Volunteers must be trained in handling cats or dogs before they can assist with them. Once they are trained to handle a certain type of animal, they may play with and groom said animal in boarding or daycare.
- Volunteers are required to provide their name, an email address, and a phone number upon signing up.