

Alex Childers

CS 325 - Fall 2018

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- Loving Care Pet Boarding is open from 8 am to 6 pm every day.
- Pets must have vaccines and be spayed or neutered in order to enroll in services at Loving Care Pet Boarding.
- Owners may give special instructions for their pet when they are enrolling them in daycare or boarding (e.g. medication, food, pet-specific idiosyncrasies), but this is optional.
- Boarding occurs every day regardless of the number of pets currently in boarding, to allow people to make reservations as needed. Therefore, it is possible that there might be zero pets enrolled in a boarding category at a particular time.
- Boarding is billed by the full day or the half day (when pets are picked up before 1 pm or dropped off after 1 pm). Regular boarding is \$30 per full day and \$15 per half day. Deluxe boarding (which allows for a bigger kennel and more detailed grooming) is \$40 per full day and \$20 per half day.
- If pets remain in boarding beyond the end date that the owner gives upon enrollment, owners are billed for the extra time that the pet remains in boarding, as well as an extra \$15.
- There are 30 kennels for regular boarding and 15 kennels for deluxe boarding, meaning each boarding category can hold at most that many pets.
- Doggy daycare only occurs during business hours, and it occurs every day even if no dogs are currently enrolled in order to allow for people to make drop-in appointments as needed.
- Daycare enrollments are billed by the half day (5 hours or less) or the full day (more than 5 hours). Regular daycare is \$20 per full day and \$10 per half day. Deluxe daycare (which allows for more detailed grooming) is \$25 per full day and \$15 per half day.
- If dogs are not picked up that day and left overnight, there is a charge of at least \$15 (as if left overnight for a half day of boarding).
- Each doggy daycare session (e.g. regular or deluxe) can hold up to 30 dogs a day.
- Reservations can be made ahead of time for daycare, but drop-ins for daycare are also welcome as long as there is space.
- Owners attend classes. Pets may attend classes with their owner too, if that class requires pets to come with their owners. A pet may not attend a class by itself.
- Classes are taught by one or more employees.
- Owners must enroll in classes ahead of time. A class may have zero people enrolled in it up until the day of the first class session - if the class sessions are scheduled to begin and nobody is enrolled, then the class will be cancelled.

- There can be up to 15 owners (and one pet per owner if required) enrolled in a class at a time, unless otherwise permitted by the instructor.
- Generally, at least 1 employee should be working on a particular service session (e.g. regular boarding, deluxe daycare, a class) for every 15 pets enrolled in that session.
- It is assumed that, once paid employees are hired, they are qualified to do all tasks associated with their job title and work with all pets in Loving Care Pet Boarding, but they may have additional training that allows them to do more specific work with pets (for instance, an animal attendant is qualified to exercise, groom, and handle cats and dogs, but they might also happen to have extra training that allows them to teach a particular class or perform special grooming for pets in a deluxe service).
- Volunteers must be trained in handling cats or dogs before they can assist with them. Once they are trained to handle a certain type of animal, they may play with and groom said animal in boarding or daycare.
- Volunteers are required to provide their name, an email address, and a phone number upon signing up.