ABDULLAH PHARAON

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PROFILE

Looking to collaborate within an approachable team of intelligent individuals solving modern problems in a high growth environment. I enjoy bringing new products to life throughout inception, conceptualization, testing and release. Also, I am a whiteboard enthusiast.

TECHNOLOGIES

Ruby (on Rails) MySQL PostgreSQL AWS RSpec SSH • JIRA • Redis • Memcached • Sidekiq RabbitMQ • Elasticsearch • New Relic • Google Analytics Zuora SalesForce (APEX) Twilio Sendgrid • MailChimp • Slack apps • PagerDuty • Git CircleCI

INTERESTS & STRENGTHS

- Conceptualization of large systems with many moving parts
- Research and experimentation with 3rd party APIs and selection of ones most suitable for specific needs
- Author technical specifications and scope projects down to the smallest digestible tickets
- Listen to stakeholders within organizations and translate their business needs into tech solutions; advise and help identify what is possible

EDUCATION

BITMAKER GENERAL ASSEMBLY

Web Development Bootcamp

CITY UNIVERSITY LONDON

MSc Construction Management

UNIVERSITY OF SOUTHERN CALIFORNIA

BS Civil Engineering

EXPERIENCE

SOFTWARE ENGINEER

HomeStars, Toronto, ON

| 12/2016 - 11/2018

Accomplishments:

- Major role in bringing a secondary product to market; requirement gathering, specification, backend design and modelling, 3rd party API integration, and live release
- Build credit card information collection mechanism in PCIcompliant manner and integrate into existing product
- Automate much of the customer background screening process by hooking to provider's API, eliminating multiple manual steps
- Consolidate and modernize multiple internal tools and deprecate old ones
- Gut and modernize aging search engine allowing for minute fine tuning and complete ownership of legacy system

Responsibilities:

- · Participation in on-call support rotation to promptly diagnose and mitigate server downtime and general availability
- · Coordination of larger deployments across multiple disciplines; front-end, back-end, mobile, data engineering and CRM
- · Communication with multiple 3rd party vendor representatives for support troubleshooting and best practice recommendations
- Onboard and ramp up technical and non-technical recruits within the engineering and product organizations
- · Support product management organization by bridging the technical gap; assist in technical scoping and estimation

SOFTWARE DEVELOPER. INTERN

HoodQ, Toronto, ON

| 03/2015 - 05/2015

- I was introduced to the real world workflow of application development
- Improved my communication skills when describing technical issues to non-technical folk
- I became comfortable working and getting familiar with a large codebase and spec suite written by others

PACKAGE ENGINEER, MINING & METALLURGY

SNC Lavalin, Montreal, QC

04/2013 - 01/2014

- Identified common processes across projects and developed procedure manuals used division-wide
- Made recommendations for contracting strategies by analyzing performance of past projects
- · Contributed to the development of an Automated Workflow system to be used for preparing and verifying engineering documents, set to reduce the process on the order of weeks
- 2015 Through dispute resolution, got heavy exposure to contracts and scrutinized whether client requests fell within the scope of work or not, thus determining if they warranted additional resources

2012 SITE CONSTRUCTION MANAGER, INTERN

USS Cal Builders, Los Angeles, CA | 05/2010 - 08/2010

- 2011 Facilitated frequent communication between all stakeholders and learned the importance of such activity
 - · Compiled daily reports monitoring all parties involved
 - Recognized the value of transparency and documentation in maintaining accountability