**Prac9 for alma0107**

* Greyhound Australia open source ticket booking system
* Online demo <http://www.greyhound.com.au/> is investigated in depth

**Processes and Steps:**

* Go to online ticket booking system of Greyhound Australia through <http://www.greyhound.com.au/>
* Press the option for booking a travel
* Put the details of the date of travelling, number of passengers, origin, destination etc.
* Choose the ticket type option that will show Adult, Concession, Child options
* If any student or pensioner travelling through this system then the person supposed to provide their student number or other concession numbers.
* If anyone chooses the option Concession, immediately the system will ask for number.

**Expected results via using the system:**

The system should show the prompt of different categories of concession, for example, student, pensioner or other categories.

**Actual results via using the system**

The system will only ask for concession number and it accepts any number you put. There is no specialty of this segment or matching the number or code format in order to be able to match with existing Concession Number format. So any person can provide any number attributing to concession, about which there may not be any category.

**Screen Shot**



