Abdallah Karam

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IT Skills and Technologies

Windows Linux Mac

Windows Server Linux Server

Cisco FortiGate Fortinet NETsurveillance

TCP/IP DNS

Network Patching and termination

Camera installation

Computer Upgrade and migration

Windows Image Creation and installation

Dev Technologies

HTML / CSS /SASS

JavaScript /Typescript

Bootstrap / Tailwind / MUI

RactJS / NextJS

NodeJS / ExpressJS

PHP / Laravel

MongoDB / SQL

Git

NGINX / Apache

Linux Server Deployment

Education

B.S Information Technology
Management

Lebanese American University / 2019

IT Administrator & Full Stack Developer

Employment

IT Manager Eliexpress Logistics Istanbul 2020-Present

Responsibilities

o Analyze IT needs for the company
o Hardware, Software, Licenses Acquisition
o General IT Installation and Troubleshooting
o Network Installation and Management
o Active Directory Management
o Server Management
o Internal Systems Management
o Company Website Development
o Company API Development

L2 IT Support Officer ICC AUB Beirut 2019-2020

I got the opportunity to work as an IT Support contractor for ICC At the American University of Beirut Campus.

Responsibilities

o Attend to Customer technical enquiries
o Working with external IT teams to solve problems
o Hardware and software troubleshooting
o Computer and laptop repairs
o Computer, Printer, scanner, installations
o Software installation and licensing
o Managing users on active directory
o Network troubleshooting
o Remote Troubleshooting
o VPN installation and troubleshooting

Dev Projects

eliexpress.com.tr

o Full stack Logistics booking and tracking website.
o Front end built with NextJS for server-side rendering and improved SEO.
o Back end built with ExpressJS MVC framework.
o Data managed and stored in MongoDB replica set cluster for redundancy and high availability.
o REST-full webservices integrated with first party Internal APIs

eliDash

o Internal company operations full stack website and API
o Front end built with ReactJS.
o Back end built with ExpressJS MVC framework.
o Data managed and stored in SQL.
o REST-full webservices integrated with third party APIs (FedEx, TNT, DHL, ArasCargo)