

# Abdallah Karam

## IT Manager / Full Stack Developer

Istanbul Turkey • [abdallahkaram@gmail.com](mailto:abdallahkaram@gmail.com) • [abdallahkaram.com](http://abdallahkaram.com) • +9613855503 • +905492561675

### EXPERIENCE

---

#### FREELANCE FULLSTACK DEVELOPER

JULY 2019 – Present

- Developed a marketing website using Next Js with a focus on SEO optimization
- Developed a logistics management application using Express and React with integrations to 3<sup>rd</sup> party APIs
- Deployed and maintained several applications and websites using Docker
- Wrote and developed a documentation website for an API
- Designed and developed CI/CD pipelines using Drone CI

#### IT MANAGER - ELIEXPRESS LOGISTICS

SEPTEMBER 2020 – Present

- Analyze IT needs of company and provide and implement adequate cost-efficient solutions
- Hardware and software acquisition, installation and troubleshooting
- Network design, installation and management
- CCTV installation and management
- Active directory management
- Developing, deploying and maintaining the company website, application and API
- Provide customers with API support and assistance

#### L2 IT SUPPORT OFFICER – ICC / AUB BEIRUT

OCTOBER 2019 – SEPTEMBER 2020

- Attend to customer technical enquiries
- Working with external IT teams
- Hardware and software installation and troubleshooting
- Desktop and laptop repairs
- Active directory management
- Network troubleshooting
- Remote assistance and support

### EDUCATION

---

LEBANESE AMERICAN UNIVERSITY

**BACHELOR OF SCIENCE IN INFORMATION TECHNOLOGY MANAGEMENT**

2014-2019

### ADDITIONAL INFORMATION

---

- **Languages:** Arabic (Native) English (Fluent) French (Basic) Turkish (Conversational)
- **IT Skills:**
  - Windows Linux (Desktop/Server) Mac
  - CISCO Fortigate Fortinet NetSurveillance
  - TCP/ IP DNS
  - Network Patching and termination
  - CCTV / IPTV Installation and management
  - Active Directory
- **Development Technologies:**
  - HTML / CSS / SASS
  - Javascript / Typescript
  - Tailwind / Bootstrap / MUI
  - React Js / Next Js
  - Node Js / Express Js
  - PHP / Laravel
  - MongoDB / SQL
  - Git
  - Nginx / Apache
  - Linux Server Deployment
  - Docker