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Personal Information:

Abdel Aziz Desoky Hassan Male 20 July 1988 Abohumad - Alsharqia Married Performed military service 01065852424 a.desoky@outlook.com

Education:

2009

Zagazig University-specific education Educational Technology- Computer

Grade: good

Training Session and Certifications:

WordPress 2021

Knowledge of WordPress, Custom Theme Development and Plugin Development, WP Plugin Integration (Woo Commerce; HTML, CSS, JavaScript, PHP/MYSQL, WP architecture and knows how to perform database and code optimization for WordPress

Mcsa 2012 / mcitp2008

Installation Options, A D Domain Controllers, Group Policy, AD Certificate Services, AD Rights Management Services, Upgrading, Managing and Monitoring, Maintaining Servers and Images, Storage Solutions, Hyper-V Configuration, VM, IPv4, IPv6 Management, DHCP, DNS, Remote Access, Advanced Network Infrastructures Kaspersky Security Center 10

Installation and Removal Licensing and Activation Updating Server Management Host Management

Skills:

Self-confident, Time management skills, Eager to learn, Teamwork, Work under pressure, Research skill_Logical way of thinking, Problem-solving skills Self-management, Motivated, Flexible, Initiative, Great communication skills (spoken and written)

Computer (Hardware-software)- Network

Mobil (android -ios)

System camera

Printer troubleshooting

Time attendance fingerprint& access

Experience:

2018-2024

Alarabia group

10th of Ramadan

IT - Technical Support

New Infrastructure setup

Domain - ERP

Windows- 7/8 server- 2008

Network- Router/Switch/AP/ Range Extender/vpn

Maintenance Printer-LaserJet/ Inkjet /Barcode / Thermal Receipt Printer

Maintenance & troubleshooting Hardware Computer

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Team viewer ,anydesk

2015-2017

Compuland for Computer and System

10th of Ramadan

IT - Help desk

Windows- 7/8/8.1/10 server- 2008 /2012/2016

Network- Router/Switch/AP/ Range Extender

Maintenance Printer-LaserJet/ Inkjet /Barcode / Thermal Receipt Printer

Maintenance & troubleshooting Hardware Computer /laptop

Camera systems DVR/ Camera / Power supply

2013-2015

Free Works

Maintenance & troubleshooting Hardware Computer /laptop

Network- Router/Switch/AP/ Range Extender

2010-2011

Egyptian army

Computer Desk

MS Office word/excel/power point

Printer document /report

Languages:

Arabic: Native English: Expert