Predicting Online Shopper Conversion: A Comparison of Logistic Regression and Gaussian Naive Bayes

Problem Description:

- Objective: This project aims to solve a binary classification problem predicting whether an online shopper will complete a purchase based on browsing behavior. The target variable is 'Revenue' (1 = Purchase, 0 = No Purchase).
- Relevance: Accurately predicting which shoppers will convert helps businesses to optimize marketing strategies, allocate resources more efficiently, and personalize shopper experiences to increase conversions.

6000

2000

Dataset Overview:

- Dataset: Online Shoppers Purchasing Intention Dataset (UCI Machine Learning Repository)
- Source: UCI Machine Learning Repository
- Size: 12,330 rows, 17 features.
- The target variable is 'Revenue' (1 = Purchase, 0 = No Purchase) **Key Features:**
 - Session duration (Administrative duration, Product-related views, Bounce rate, etc.)
- Product-related duration, Exit rates, Special days, etc.

Numerical features:

- Categorical features: Visitor type (New or Returning)
 - Weekend (whether it's a weekend visit)
- Month (month of the year)

Preprocessing:

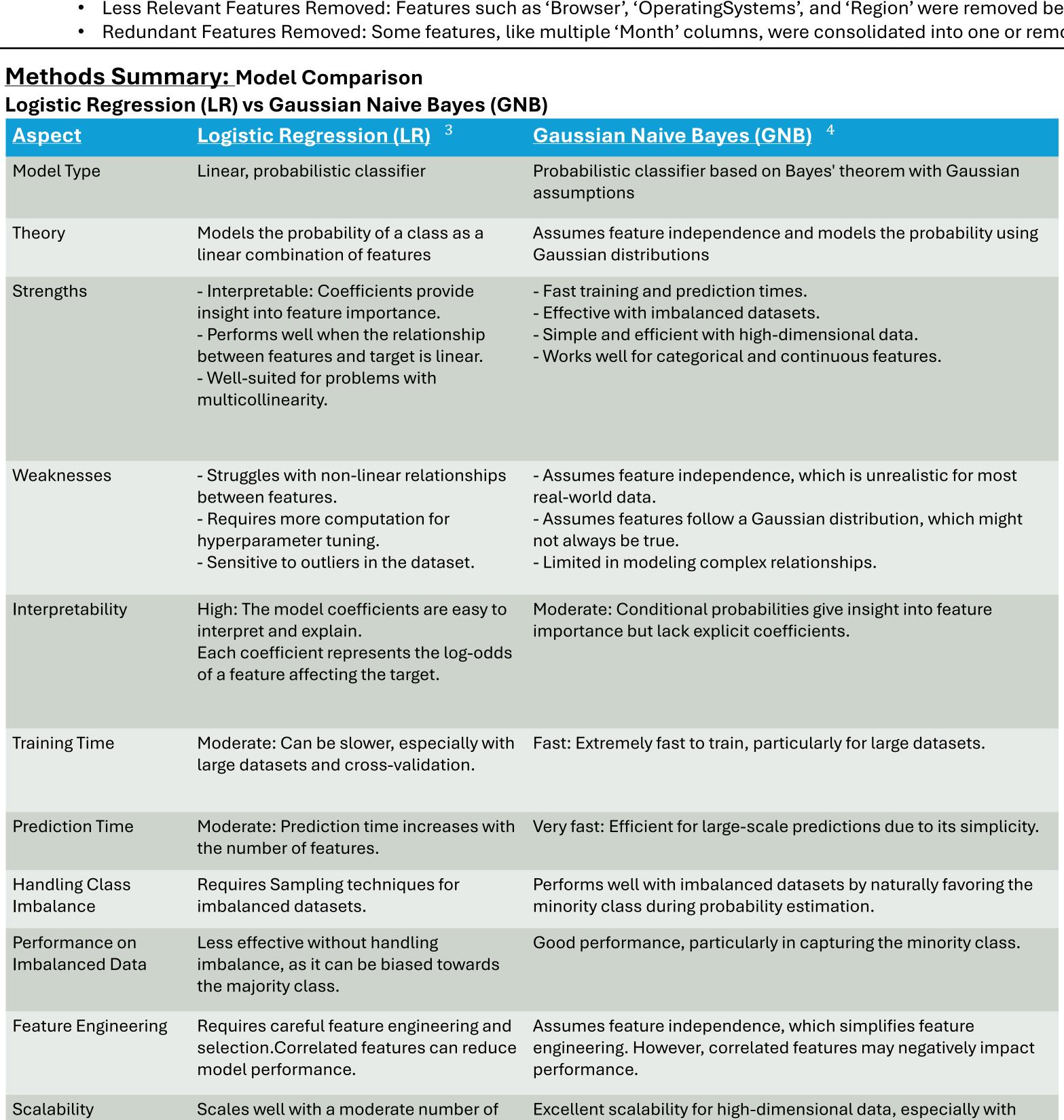
- Encoding Categorical Features: Categorical variables like 'Month' and 'VisitorType' were encoded using one-hot encoding.
- Normalization: All numerical features (like Session duration, Bounce rates) were normalized to have zero mean and unit variance.

Real-World Impact: Accurate predictions enable targeted marketing, reducing costs, and increasing revenue by focusing efforts on high-conversion users.

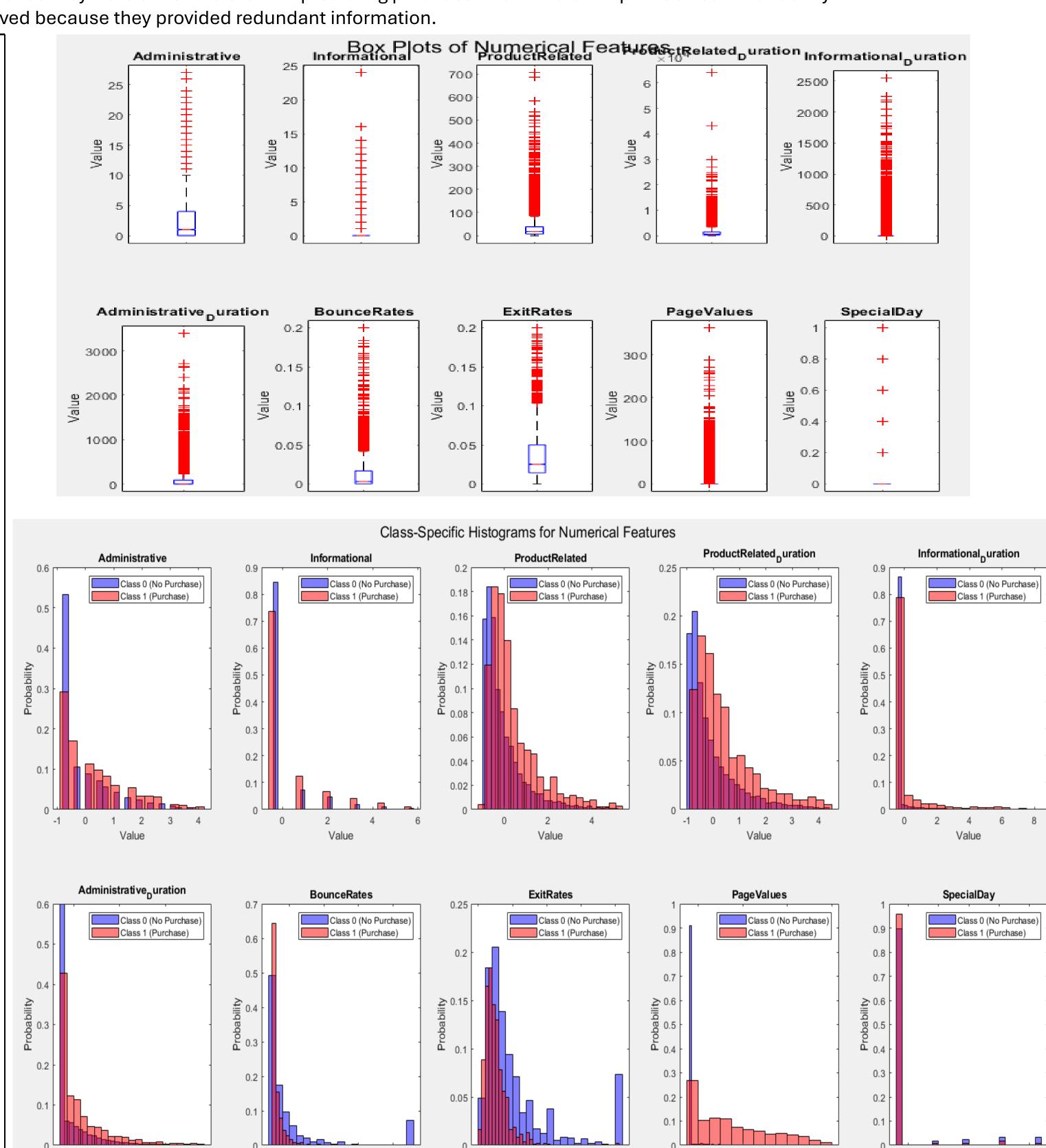
- Handling Class Imbalance: The dataset suffers from class imbalance (most users don't complete a purchase) as shown above. We handled this by applying oversampling, undersampling, and class weights, UnderSampling delivered most higher performance.²
- Outlier Removal: The top 2% of extreme values for numerical features were removed to improve model stability.
- Feature Selection: We carefully selected relevant features for the model and removed less relevant or redundant ones to improve model performance. This step was crucial for reducing dimensionality, minimizing overfitting, and enhancing the interpretability of the model, you can see the correlation of all features with each other and the target column above.

Class Distribution (Revenue)

- Less Relevant Features Removed: Features such as 'Browser', 'OperatingSystems', and 'Region' were removed because they were either irrelevant to predicting purchase intent or did not provide useful variability.
- Redundant Features Removed: Some features, like multiple 'Month' columns, were consolidated into one or removed because they provided redundant information.



sparse features.



Results:

• Present the performance metrics for both models.

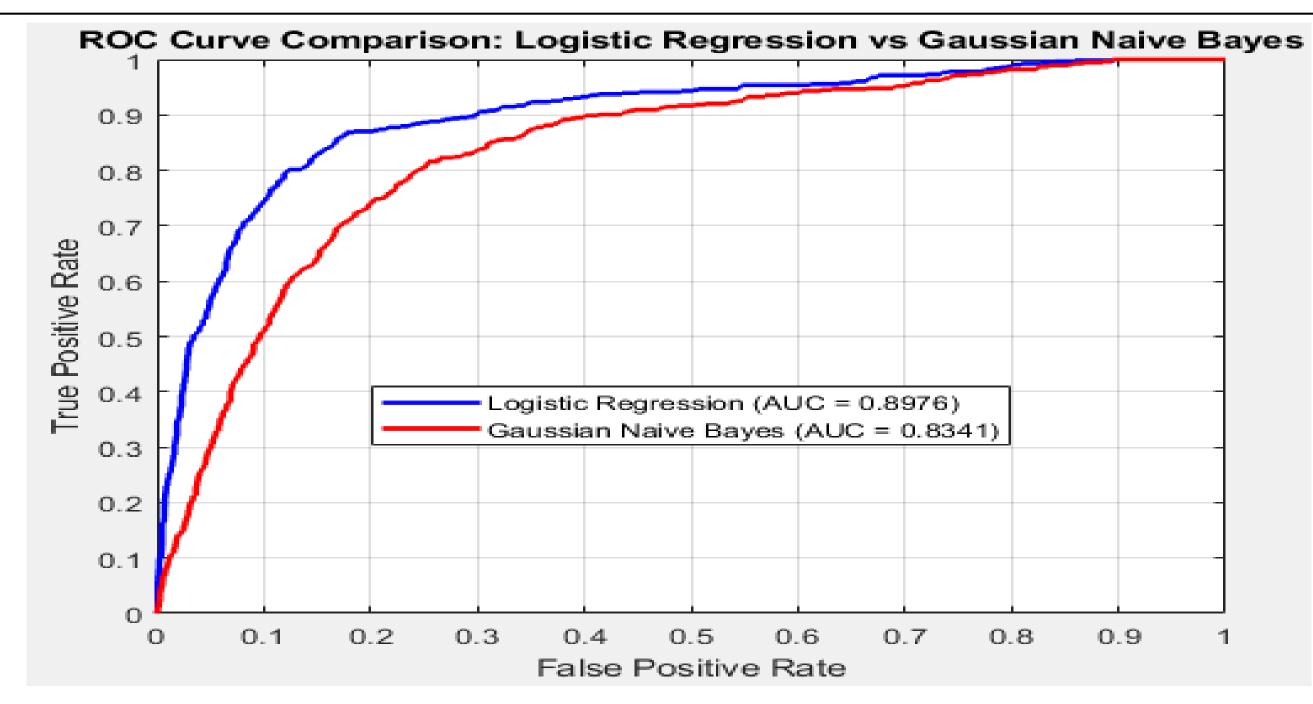
datasets.

Metrics to show: Accuracy, Precision, Recall, F1-Score, AUC (Area Under Curve).

features but can be slow with very large

Baseline Performance (Unoptimized models):

Metric	Logistic Regression	Gaussian Naive Bayes
Accuracy	0.8388	0.8388
Precision	0.7527	0.4767
Recall	0.3670	0.5816
F1-Score	0.4934	0.5240
AUC	0.8953	0.8351



Discussion: •Model Comparison:

- Logistic Regression outperforms Naive Bayes in terms of AUC and interpretability (due to its feature coefficients), but requires more computational resources for hyperparameter tuning.
- Naive Bayes performs faster and shows better recall for minority class detection, making it a viable choice for highly imbalanced datasets.
- When to Use:
 - Use Logistic Regression when feature interpretability and overall performance (AUC, Accuracy) are prioritized. • Use Gaussian Naive Bayes for quick modeling or when the focus is on recall and computational efficiency . 6

•Future Improvements:

- Non-linear Models: Explore more complex models like Random Forest, XGBoost, or even Deep Learning models.
- Feature Selection: Implement more advanced techniques like Recursive Feature Elimination (RFE) or Principal Component Analysis (PCA) for dimensionality reduction.
- SMOTE: Use Synthetic Minority Over-sampling Technique (SMOTE) for generating synthetic samples for the minority class, improving model training.

References: 1. Dua, D., & Graff, C. (2019). UCI Machine Learning Repository: Online Shoppers Purchasing Intention Dataset. Link

- 2. Liu, X., et al. (2019). Class Imbalance in Binary Classification: A Review. IEEE Access, 7, 48179–48191. Link 3. Brownlee, J. (2020). A Gentle Introduction to Logistic Regression. Machine Learning Mastery.
- 4. Zhang, H. (2004). *The Optimality of Naive Bayes*. AAAI Conference on Machine Learning.
- 5. Raschka, S. (2018). Model Evaluation, Model Selection, and Algorithm Selection in Machine Learning. arXiv. Link
- 6. Ng, A. Y., & Jordan, M. I. (2001). On Discriminative vs. Generative Classifiers: A comparison of logistic regression and naive Bayes. Advances in Neural Information Processing Systems.

Optimized Performance (After class balancing and hyperparameter tuning):

Confusion Matrix

Metric	Logistic Regression (Optimized)	Gaussian Naive Bayes (Optimized)
Accuracy	0.87537	0.8194
Precision	0.56803	0.4413
Recall	0.76241	0.6933
F1-Score	0.65102	0.5393
AUC	0.89776	0.8415

Confusion Matrix

