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Please note the following information about your online ticket:

Please print out your online ticket on white DIN A4 paper. Make sure that images are displayed when printing out your online ticket.



Please make sure you have the relevant identification (BahnCard, credit card, cash card or identity card) which you stated at the time of purchase with you on the train (even if it has expired). Your ticket is only valid for you personally in combination with your own identification. Passports are not permissible as identification documents.



Your online ticket is only valid for the route stated under "Fahrkarte" at the top. "Ihre Reiseverbindung" may contain further travel information (e.g. by bus) for which a separate ticket will be needed.



If your online ticket also states +City after the station name, you are entitled to use local public transport free of charge in the city area to or from the station on the travel dates shown on your "Reiseverbindung" (itinerary). The online ticket must be validated with a date stamp by the ticket inspector on the train. For more information, please visit www.bahn.com/city-ticket



A ticket generally represents a contract of carriage. The contractual carrier in this contract may be one or more transport companies. Information on passenger rights can be obtained from the train manager, at sales locations and at www.bahn.de/passengersrights



If there are any changes to your travel plans, please visit **www.bahn.com/refund** or a DB Travel Centre to exchange or cancel your online tickets(depending on the fare). Unfortunately, online tickets cannot be returned to travel agencies.



The "Reiseplan" (travel plan) provides you with current information on your connection, which may include arrival times, available services at the station, routes and Call-a-Bike stations. This service is not available for offers without specific routes, e.g. Länder-Tickets. Your personal travel plan is available at www.bahn.de/reiseplanner



Just before you start your journey, please check any possible timetable changes. Information is available online (at www.bahn.com, or by mobile at http://m.bahn.de), by phone by calling the DB service number on (+49 (0)1806 - 99 66 33, 20 ct/call from a German landline, max. 60 ct/call for German mobile phones), and at the stations.



Are you travelling with children? Then make sure to visit **bahn.de/children** to find out valuable information for your family trip. You can also print out a free children's ticket with a voucher. Your children can redeem their vouchers in the bistro car for a fun surprise.



By using "Umwelt-Plus", "BahnCard", a season ticket or travelling as a "bahn.corporate" customer, your trip can be made with 100% green power on long distance rail journeys. Go to **www.bahn.com** to calculate your personal contribution.

We wish you a pleasant journey.