

Tamer El-Sayyad

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Summary

Experienced Enterprise Architect with 21 years of total experience. Proven track record of success in developing, implementing, and managing complex enterprise solutions. With a balance of technology, management, and business skills. Solid theoretical and practical backgrounds, accompanied by academic studies, affect all aspects of professional conduct. Excellent problem solving and time management skills. Managed and mentored teams of professionals to the delivery of high-profile projects with an excellent standard of quality; serving a variety of verticals and governmental entities.

Work Experiences

Enterprise Architect | GACA | January 2021 – Present

- Developed and implemented enterprise architecture frameworks and strategies to align IT initiatives with business goals and objectives.
- Led cross-functional teams in designing and implementing enterprise-wide systems, ensuring scalability, security, and efficiency.
- Conducted architecture assessments and recommended improving the organization's IT infrastructure and systems.
- Played a key role in digital transformation initiatives, leveraging emerging technologies such as cloud computing, big data, and IoT to drive innovation and improve operational efficiency.
- Evaluated and selected technology vendors and solutions, negotiating contracts and ensuring compliance with architectural standards.
- Mentored and guided junior architects and technical teams, fostering a culture of continuous learning and professional development.
- Achievements include GACA Digital strategy, GACA Digital transformation, New CRM implementation (MS Dynamic CRM), New e-services portal, Data warehouse projects, business process reengineering, EA tool implementation, Qiyas of digital transformation journey.

Solution Architect | GACA | December 2015 – December 2020

- Gathered requirements and specifications from clients and users, ensuring clear project understanding.
- Led design and implementation of complex enterprise solutions, including ERP and CRM systems, ensuring seamless integration.
- Ensured development teams adhered to architectural guidelines, maintaining standards throughout the software development lifecycle.
- Provided technical guidance and support, resolving complex issues, and ensuring successful project delivery.
- Spearheaded a 2-million SR E-Government transformation project as an application architect, overseeing the documentation of As-Is architecture, designing, and developing the To-Be (Target), and performing a gap analysis to identify architectural gaps and create a roadmap.
- Orchestrated the development of the Drone Licensee Portal, Violations Management Portal enhancing accessibility and efficiency in business processes.
- Led the privatization project for all Saudi Airports, streamlining operations and improving overall efficiency.
- Managed the seamless migration of EXA data and EXA logic to the cloud, resulting in enhanced data accessibility and processing capabilities.

Application Development Team Lead | GACA | December 2009 – December 2015

- Led numerous projects, utilizing various technologies (Oracle Web Center, JAVA, SharePoint, ASP.NET) for large- and small-scale initiatives.
- Oversaw the migration of aviation systems, converting Mainframe and Client-Server to a modern Enterprise SOA architecture, deploying critical back-office functions as business services on the integration layer.
- Managed a 1 million SR GSN integration project, providing 12 e-services via Government Secure Network (GSN) and configuring for future integration while applying SOA governance through SDLC.

- Participate in the implementation of ITIL practices, optimizing IT service management (ITSM) processes.
- Successfully delivered websites for King Abdelaziz, King Khalid, and King Fahd airports, Aviation Investigation Bureau, Customer Protection Department, and Saudi Academy for Civil Aviation.
- Managed significant projects, including a 2.5 million SR GACA portal, a 4 million SR Executive Office portal, and a 22 million SR Enterprise Content Management, capturing, managing, and delivering organizational content and documents.
- Led a cross-functional application development team, resulting in a 23% improvement in team productivity and the successful deployment of 142 services across 6 applications in the organization.

Technical Team Leader | Digital Chains | June 2004 – December 2009

- Led a 15-member team in delivering customized solutions using Microsoft technologies, including SharePoint 2007 and SQL Server, following proper software engineering life cycle.
- Strategically planned and managed daily, weekly, and monthly development activities, optimizing resource allocation to ensure the completion of projects within budget, maintaining high quality, and achieving user satisfaction.
- Assumed responsibility for pre-sales activities, involving the selection and design of proposed solutions' architecture for clients.
- Successfully delivered on-budget custom development solutions for RCJ, DMMR, Naqaba, Al-Jazeera Paints, Medad web portals, leading to heightened user satisfaction, and enhanced client relationships. Implemented agile project management practices, resulting in a 20% reduction in project lead time.

Senior Web Developer | Al-Awael | November 2002 – June 2004

Certifications

- **TOGAF 9.2 certification | The Open Group**

The most important endorsement for Enterprise Architects

- **COBIT 2019 foundation | ISACA**

Governance and management of enterprise information technology

- **Azure Fundamentals Certified | Microsoft.**

The fundamentals of the cloud along with Azure's services, architecture, governance, and management.

- **SOA Certified Professional | Arcitura Education**

Formal accreditations that prove proficiency in specific areas of services-based technology, computing, and architecture.

- **Professional Scrum Master | Scrum.org**

A Scrum Master is a guide to the Scrum team; they help the team understand all Scrum practices.

- **ITIL Foundation: Service Management. | Axelos**

Understand the key concepts of IT and digital service delivery.

Skills

- **Technical Skills:** Enterprise Architecture, Solution Design and Implementation, IT Strategy Development, Cloud Computing, Business Analysis, Microsoft Technologies (SharePoint, CRM, SSIS, SQL Server), HTML, CSS, JavaScript.
- **Soft Skills:** Stakeholder Management, Technical Leadership, Risk Assessment and Mitigation, Communication and Presentation.
- **Areas of Interest:** Data Analytics, Project Management, System Architecture, ITIL Service Management, Governance (COBIT).

Education

- B.Sc. Computer Science | Mansoura University | Mansoura, Egypt | 2002
- Master of Business Administrator (MBA) | GBS | 2021