

Me: Hello, Duha. I'm so excited to hear about your feedback on the task manager software now that you've had the chance to try it for a week. Let's start by addressing the user interface because I know you put a lot of emphasis on this aspect. Did you like it?

Client: Yes, I liked it! It was very well-thought and it achieved all of my wishes. It was minimal but not boring. It indicated important information, like when the timer was editable, without being distracting. The bright colors weren't excessive and they actually helped me to pay attention to the most important features of the website, like the free write input and the timer. Also, the use of lowercase letters throughout the website is something that I've never found anywhere else. So thank you for making that happen!

Me: No problem! I'm glad you like the user interface. What about the functionality of the features? Let's start with the calendar webpage.

Client: The calendar webpage was functional. However, although it satisfied all of my requested features, I noticed some room for improvement when I was using it. You successfully made the table cells editable to reduce user error but whenever I would edit one of the cells, the edits wouldn't show up in the to-do list. If they were updated accordingly then it would save me the trouble of deleting the task and reentering it if I need to fix something in the to-do list. I know I didn't specify this in our previous meetings but I'm just realizing it now. Having the working hours reminder appear on the side was helpful but I feel like it could have been better in terms of visibility.

Me: Would it have been better as an alert?

Client: Yes, for sure!

Me: Noted. Thank you for letting me know. I assume the rest of the calendar webpage has no room for improvement as of now?

Client: No, it's perfect!

Me: Great! What about the focus web page. How were the timer and the Spotify playlists?

Client: This was actually my favorite webpage out of the three. It was fully functional as it allowed me to start focusing as soon as I opened it. Thank you for doing your research and setting the default timer to 25 minutes—it's the ideal focus session interval for ADHD patients like myself! If I wanted to have longer or shorter work and break sessions, the edit button made

the timer very customizable. I love the visual indication of my progress using the outer ring and its colors as it was satisfying to see it progress while I was working. I also like how, when I stopped the timer while in progress, the progress bar resets. This discouraged me from stopping the timer as I didn't want to lose my visual progress. Even if I did so, the numerical progress of the timer stayed accurate. It successfully made me aware of time. One suggestion I have is, when the timer ends, I would like to hear a sound indicating so because sometimes I'm too focused and I don't realize that I ran out of time. The Spotify playlists were very practical and I'm so glad I won't have to go back to the app while accomplishing tasks.

Me: I'm glad you're satisfied with this webpage and thank you for the suggestions.

Client: Oh, I also want to express my gratitude for the user error prevention features of the timer. I could write any character while editing it and it would still function well!

Me: Very good. Let's move on to the notes webpage which contained the free write section. How was it?

Client: The functionality of this webpage was impressive. I was able to record any notes and save them to my computer for future reference. Sometimes I would just write my thoughts out so I could clear my head—it helps me focus. Since I had those text files readily accessible on my computer, I was able to upload them and edit them as needed. I especially liked how there were no restrictions when it came to writing.

Me: So, are you fully satisfied with those features?

Client: Yes, I am. The breathing exercises also helped tremendously. I already knew about them but, with ADHD, there's this saying, "out of sight, out of mind." I need to have things visibly in front of me or else I might forget about them.

Me: I'm glad the placement of the exercises helped. Are there any other suggestions that you want to provide regarding this product?

Client: I'm personally satisfied with how the product works and looks. Good job! But if you want more feedback that I think would benefit the product in general, I can provide you with that.

Me: I would be happy to hear that.

Client: Well, if you could find a way to save the user input even after closing the website, then that would be helpful to more people.

Me: Yes, that would be a great addition. Thank you so much for your feedback. It was a pleasure having you as a client!

Client: Thank you for being so helpful and thoughtful!