ABDELRHMAN MAHMOUD

DEVELOPER

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PROFILE INFO

I am a front-end developer with 4 years of experience, proficient in HTML, CSS, JavaScript, jQuery, and Bootstrap. I specialize in creating responsive, user-friendly websites and ensuring cross-browser compatibility. My focus is on delivering efficient, visually appealing interfaces while collaborating closely with design and back-end teams for seamless integration.

EDUCATION

2020 - 2024 **HICMIS INSTITUTE**

- · Bachelor of Business Administration and Management **Information Systems**
- Very good rating

SKILLS

- HTML/CSS
- Bootstrap
- JavaScript
- Git/GitHub
- Responsive Design
- Leadership
- Problem-solving
- React
- vue.Js
- Anguler
- jQuery

LANGUAGES

- Arabic (Native)
- English (B1+)

WORK EXPERIENCE

Orange EG

2023 FEB- 2023 SEPT

Customer support in DSL team

- Develop customer support strategies to ensure excellent service for DSL clients.
- Lead a support team to achieve customer satisfaction and effective issue resolution.
- Ensure consistent communication with customers and continuously improve the support experience.

Tech Planning / ITA

2023 - persent

Instructor

- Provide one-on-one and small group support to help students grasp complex web development concepts.
- · Teach web development skills, including HTML, CSS, JavaScript, and modern frameworks.
- Design and deliver educational programs for students of all ages and skill levels.

Freelance

2020- persent

Developer

- · Gained hands-on experience in diverse web development projects, enhancing technical skills in HTML, CSS, JavaScript, and various frameworks.
- Developed strong problem-solving abilities by addressing client requirements and troubleshooting issues effectively.
- · Enhanced project management skills by coordinating timelines, budgets, and client communications to ensure successful project delivery.

REFERENCE

Mahmoud Ahmed

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A work friend

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