

ABDELRHMAN MAHMOUD

DEVELOPER

[LinkedIn](#)[Facebook](#)[WhatsApp](#)[My Website](#)

📍 10"th of Ramadan - Egypt

✉️ abdomahmoud200204@gmail.com

📞 +201277697483 - 01017155596

PROFILE INFO

I am a front-end developer with 4 years of experience, proficient in HTML, CSS, JavaScript, jQuery, and Bootstrap. I specialize in creating responsive, user-friendly websites and ensuring cross-browser compatibility. My focus is on delivering efficient, visually appealing interfaces while collaborating closely with design and back-end teams for seamless integration.

SKILLS

- HTML/CSS
- Bootstrap
- JavaScript
- Git/GitHub
- Responsive Design
- Leadership
- Problem-solving
- React
- vue.js
- Angular
- jQuery

LANGUAGES

- Arabic (Native)
- English (B1+)

REFERENCE

Mahmoud Ahmed

Senior Developer

Phone: +20 112 848 2898

Email: seniorsegma@gmail.com

Omar Hussam

A work friend

Phone: +20 100 913 0407

EDUCATION

2017 - 2020

Sultan Awis Dual Vocational Training School – 10th of Ramadan

Degree: Industrial Diploma in Refrigeration and Air Conditioning

3-Year Work Experience Certificate (currently missing)

Specialization: Industrial Refrigeration Systems

- Studied and applied complex refrigeration systems, including large refrigeration cycles, storage coolers, and ammonia gas-based refrigeration circuits.
- Integrated theoretical study with practical training in an industrial setting.
- Gained hands-on experience at "Halawani Ikhwan Food Products Factory," where I learned to manage and maintain large refrigeration systems.
- Obtained a 3-year work experience certificate in the field (currently missing).

2020 - 2024

Institute of Computer Science and Information Systems – New Cairo (HICMIS)

Degree: Bachelor's in Computer Science and Information Systems

Grade: Very Good

Specialization: Programming and Business Management

- Studied programming and software development with practical applications in information systems.
- Gained knowledge in business management, e-commerce, and commercial laws.
- Learned to merge technology with business strategies to develop innovative solutions for companies.
- Acquired skills in applying programming and information systems management in business environments.

WORK EXPERIENCE



Freelance

2020- present

Developer



- Gained hands-on experience in diverse web development projects, enhancing technical skills in HTML, CSS, JavaScript, and various frameworks.
- Developed strong problem-solving abilities by addressing client requirements and troubleshooting issues effectively.
- Enhanced project management skills by coordinating timelines, budgets, and client communications to ensure successful project delivery.

Orange EG

2023 FEB- 2023 SEPT

Customer support in DSL team



- Develop customer support strategies to ensure excellent service for DSL clients.
- Lead a support team to achieve customer satisfaction and effective issue resolution.
- Ensure consistent communication with customers and continuously improve the support experience.



Tech Planning / ITA

2023 - present

Instructor



- Provide one-on-one and small group support to help students grasp complex web development concepts.
- Teach web development skills, including HTML, CSS, JavaScript, and modern frameworks.
- Design and deliver educational programs for students of all ages and skill levels.

ISC (information Systems Company)

2023 - present

ERP & CRM Systems Administrator, Support & Marketing Specialist



- Monitoring systems and performing debugging to ensure optimal performance.
- Providing technical support and training on the system, resolving technical issues efficiently.
- Assisting in marketing activities and managing social media efforts to promote the products.
- Working on hospital and company management systems (ERP & CRM) and improving their processes.
- Offering continuous support to organizations using the systems, including employee training and troubleshooting.

Helal Golden Star

2024 oct - present

IT Help Desk Specialist



- Managing networks and ensuring system security to maintain a stable and secure work environment.
- Performing hardware and software maintenance and resolving technical issues efficiently.
- Providing technical support to users to ensure smooth workflow continuity.