

# Networking Resources for a VPC

## Customer scenario

Your role is a Cloud Support Engineer at Amazon Web Services (AWS). During your shift, a customer from a startup company requests assistance regarding a networking issue within their AWS infrastructure. The email and an attachment of their architecture is below..

**Hello Cloud Support!**

I previously reached out to you regarding help setting up my VPC. I thought I knew how to attach all the resources to make an internet connection, but I cannot even ping outside the VPC. All I need to do is ping! Can you please help me set up my VPC to where it has network connectivity and can ping? The architecture is below. Thanks