#### **Scenario**

You are a production team lead and manage a team of 10 employees at StriveWave Solutions, Inc., a well-established company in the manufacturing industry. The industry is undergoing rapid changes due to technological advancements and shifts in market dynamics. The company has decided to undergo a thorough organisational overhaul to respond to these transformations. This initiative aims to integrate new technologies, improve operational efficiency, and cultivate a more innovative and agile corporate culture.

The transformation involves the integration of cutting-edge technologies into various aspects of the company's operations, including production processes, data analytics, and communication tools. As a team lead, you must leverage data-driven decision-making to assess the most suitable technologies and guide your team through implementation.

Teams and roles within the organisation will be restructured to align with the technological changes. This may involve the creation of cross-functional teams and the realignment of job responsibilities. Implementing effective change management strategies is crucial in ensuring a smooth transition for your team.

Beyond technology and structure, the company also aims for a cultural shift. The leadership envisions a more collaborative, adaptive, and employee-centric work environment. Building rapport and trust within your team is essential for fostering a positive and supportive culture during this transformative period.

As a team leader overseeing a key department, you are crucial in leading your team through this transformative journey. Your team is responsible for a critical aspect of the production process, and the success of the transformation depends significantly on your ability to manage change effectively.

There is expected resistance and concerns among your team members regarding the changes. Some may feel uncertain about the new technologies, while others may be anxious about potential changes to their roles. Ethical decision-making comes into play as you consider the impact of changes on your team's well-being and job satisfaction.

Communicating the details of the transformation, addressing concerns, and maintaining transparency pose significant communication challenges. Effective communication, including active listening, questioning, and feedback, is vital in conveying information clearly, and your team feels heard and involved.

### **Instructions**

- Read the scenario and answer the questions that follow.
  - Your answers should not exceed a paragraph of more than 120 words per question.
  - Your file upload should be in PDF format and use the following naming convention:
    - Name\_Surname\_M1\_Assignment
    - Example: Jamie\_Jones\_M1\_Assignment
    - Upload your assignment as a PDF file to the Module 1 folder in GitHub.
- This is a graded assessment and makes up 10% of your total score for the course.

### **Questions**

- 1. Considering your team's concerns, how do you plan to address potential resistance and uncertainties? What measures will you implement to ensure your team feels supported and engaged in the change process while utilising decision-making styles that align with the ethical considerations of your team's well-being?
- 2. How will you develop a comprehensive communication plan effectively communicating the changes, their reasons, and expected benefits? Please consider the communication channels and frequency of updates, utilising strategic planning principles to align communication with the overarching vision and mission.
- 3. How will you apply adaptive leadership principles to navigate the complexities of the transformation, demonstrating flexibility, resilience, and the ability to adjust your leadership style based on your team's evolving needs? Recognising the importance of building rapport and trust, how do you plan to foster an environment where your team feels comfortable adapting to change?

# **Grading**

- The following assessment criteria will be used to grade your submission:
  - o Effort
  - Application
  - o Examples
  - o Leadership insight
- Marks for each of the criteria will be assigned accordingly:
  - o 0 Failed to submit
  - o 1 Limited
  - o 2 Basic
  - o 3 Proficient
  - o 4 Advanced
  - o 5 Exceptional
- Please see the rubric below for detailed explanations of each criteria and the accompanying score.

## **Rubric**

• The task total will be a score out of 20

Criteria	1	2	3	4	5
	Limited	Basic	Proficient	Advanced	Exceptional
Effort	Minimal effort apparent, with little attention to detail or engagement with the task.	Shows some effort, but responses may lack polish or thoroughness.	Demonstrates a solid effort, with responses showing attention to detail and engagement with the task.	Displays a strong effort, with responses exhibiting thoroughness, coherence, and depth.	Exemplifies an outstanding effort, with responses displaying exceptional clarity, insight, and completeness.
Application	Fails to apply learnt information effectively to the scenario.	Demonstrates basic application of learnt information to the scenario, but lacks depth or coherence.	Applies learnt information to the scenario with clarity and coherence, demonstrating a solid understanding of its relevance.	Applies learnt information skilfully to the scenario, offering insightful analysis and connections.	Applies learnt information in a highly sophisticated manner, integrating multiple perspectives and drawing nuanced conclusions.
Examples	Few or no examples provided. Demonstrates limited understanding or application of concepts.	Provides some examples, but they may be simplistic or lack depth. Demonstrates basic understanding of concepts.	Offers several relevant examples demonstrating understanding of concepts. Examples are well-integrated into the response.	Presents numerous detailed examples that vividly illustrate concepts and their applications.	Presents numerous detailed examples that vividly illustrate concepts and their applications.
Leadership insight	Shows little understanding of leadership principles; fails to connect theories to the scenario.	Displays basic understanding of leadership concepts; makes simple, expected connections to the scenario.	Demonstrates clear understanding and application of leadership principles; makes relevant connections to the scenario, reflecting solid insight.	Exhibits deep understanding of leadership concepts; offers thoughtful, original insights that enhance the scenario analysis.	Demonstrates profound and nuanced understanding of leadership; integrates sophisticated insights that significantly enrich the scenario, reflecting a high level of strategic thinking.