

Social Media Research











Social Media Changes Our Behaviour



Eating



Shopping



Social



02

FOMO - Fear Of Missing Out

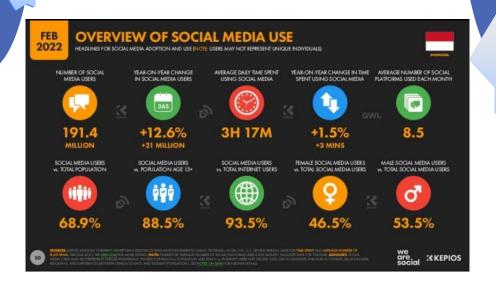






03

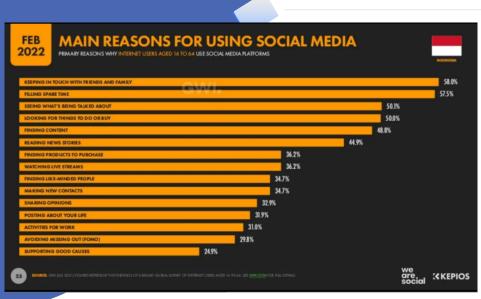
Social Media Overview (ID)

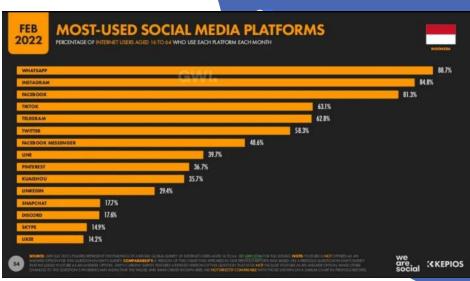




03

Social Media Overview (ID)









Social Media KPI (Metrics)



Platform	KPI		
Facebook	Fanpage, Reach/Impressions, Engagement, Engagement Rate, Link Clicks		
Instagram	Followers, Reach/Impressions, Engagement, Engagement Rate, Link Clicks		
Youtube	Subscribers, Video Views, Engagement, Link Clicks		
Twitter	Followers, Reach/Impressions, Engagement, Trending Topic		
Tiktok	Video Views, Engagement, Followers		
Linkedin	Followers, Reach/Impressions, Shares, Link Clicks		





Always Compare To Your Competitors!



Competitor Analysis











Social Media Tools





1. Publishing



Penerbitan media sosial membantu membuat bisnis, mengelola, dan mempublikasikan konten ke akun media sosial.

2. Analitycs



Alat yang digunakan untuk memantau, menilai dan meningkatkan performa media sosial.

3. Monitoring



Pemantauan media sosial berarti melacak tagar, kata kunci, dan sebutan relevan dengan merek untuk tetap mendapat informasi tentang penonton dan industri.

4. Listening



Merupakan alat untuk memonitori dan analisis daring percakapan tentang merek, topik tertentu, pesaing atau apa pun itu relevan dengan perusahaan.



Social Media Tools





1. Publishing



Tweetdeck, Hootsuite, Later Sendible, Buffer, Creator Studio

2. Analitycs



Socialbakers, Iconosquare, Analisa.io, Socialblade, Fanpage Karma, FB & IG Insights

3. Monitoring



Tweetdeck, Hootsuite, Talkwalker, Locobuzz

4. Listening



Mediawave, Sonar, NoLimit, Digimind, Brandwatch, Brand24



Social Media Report





Weekly Report (IG Feed)

INSTAGRAM FEED	Week 13	Week 14	WoW
INSTAGRAM FEED	28-3 Apr	4-10 Apr	
Followers	xxx,xxx	xxx,xxx	xx%
Total Growth	xxx,xxx	xxx,xxx	xx%
Total Post	xxx,xxx	xxx,xxx	xx%
Total Reach	xxx,xxx	xxx,xxx	xx%
Highest Reach	xxx,xxx	xxx,xxx	xx%
Total Impression	xxx,xxx	xxx,xxx	xx%
Highest Impression	xxx,xxx	xxx,xxx	xx%
Total Engagement	xxx,xxx	xxx,xxx	xx%
Highest Engagement	xxx,xxx	xxx,xxx	xx%
Avg. Engagement Rate	xxx,xxx	xxx,xxx	xx%

Insight:

- Total followers increased by xx%, this attributed to xxxxxx
- Numbers of growth increased xx%, this mainly because xxxx
- Total Reach and Impression increased by xx%, because xxx But Total Engagement decreased by xx% due to xxxx

Next Action:

- Reduce number of giveaways to increase quality of followers
- Adding more educative content pillars

Data:

Performance Result

Insight:

Analysis from data

Next Action:Action plan in the future







THANKS!!!

