

Web Developer

Self-Taught Web Development Trailblazer with Front-End and Back-End Prowess A sharp analytical thinker, I thrive in uncovering and resolving intricate challenges, skillfully transforming them into elegant, effective technical solutions tailored to the goals of personal projects. My adeptness at collaborating extends beyond traditional workplace scenarios; I seamlessly interact with fellow enthusiasts, both within and beyond my personal network, to jointly attain shared project objectives. My work is marked by a meticulous commitment to detail, enabling me to harness multiple programming languages and frameworks to construct captivating, user-friendly, and highly responsive web applications. I am a quick study, ever-eager to adapt to changing landscapes, and thrive on the thrill of swiftly assimilating new information and pioneering emerging technologies. My journey as a self-taught web developer is a testament to my unwavering passion for growth and innovation in this ever-evolving field. I am dedicated to continuing this journey, fostering my skills, and embracing novel paradigms. I am poised to bring my blend of expertise, adaptability, and an unquenchable thirst for knowledge to future web development endeavours.

Education

James Watts College, Level 3 diploma in railways

2011 –2013

At James Watts College, I obtained a Level 3 Diploma in Railways and Infrastructure, acquiring specialised knowledge essential for the railway industry. Through practical training, I developed a deep understanding of railway systems and operations, establishing a solid foundation for further exploration in this field.

London School Of Business And Finance, HND in Business

2014 –2017

At the London School of Business, I earned my HND in Business, gaining essential skills and insights into management, strategy, and entrepreneurship. The dynamic environment and experienced faculty shaped my understanding of core business principles, fueling my passion for innovation and strategic thinking in today's competitive landscape.

Career Experience

First Line Support, Web Help

2021 – Present

Deliver technical advice, support, and practical assistance to system users through the IT service desk telephone system and remote support software tools. Carefully log and track all issues and follow up with users to ensure satisfaction with results. Analyse problems and find quick and effective solutions to resolve issues. Prioritise time-sensitive issues to resolve items that need immediate care. Managed a high-volume of projects at once on competing deadlines. Collaborate with other staff to coordinate all support issues.

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Answered and directed inbound calls to manage prepayment service for clients. Covered a wide range of duties from booking engineer jobs, troubleshooting metres, and resolving top up queries from customers. Consistently delivered exemplary customer service to drive repeat business.

Projects

Gazetteer
company directory
barber App
Quiz app
Weather app
Pokemon Generator

Technical Proficiencies

JavaScript · React.js · PHP · HTML · Cascading Style Sheets (CSS) · jQuery · Node.js · Express.js · MYSQL ·
Sequelize.js · MongoDB · GraphQL · Bootstrap ·