Abdissa Gebre

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Professional Summary

Skilled Network and Cloud Engineer with hands-on experience in AWS environment, network configuration, and IT support. Proven ability to design and deploy secure, scalable cloud solutions, including a three-tier web application on AWS. Certified AWS Solutions Architect Associate with strong troubleshooting and technical analysis skills, committed to enhancing enterprise-level operations.

Education and Certifications

Arizona State University, Tempe, Arizona
Bachelor of Science (BS) in Information Technology – Honors Summa Cum Laude.

- Relevant Course Work: Operating Systems (Linux & Windows), Networking, Information Security, Cloud Computing, Scripting (Shell & Python), LAN, WAN, WLAN, VMware, VLAN, VOIP, RTP, and SIP.
- AWS Solutions Architect Associate, Cloud Practitioner, Microsoft Certified Solutions Associate (MCSA), and working to get certified in CCNP, AWS Solutions Architect, and Security+.

Career Goals

Seeking to leverage my expertise in Network Operations and on-premises infrastructure to contribute to a forward-thinking organization, driving innovation and supporting its growth and operational goals.

Achievements

Successfully deployed a three-tier web application on AWS to enhance scalability, streamlined cloud infrastructure to improve security and connectivity across multiple accounts, and earned AWS Solutions Architect Associate certification, demonstrating proficiency in cloud solutions and advanced cloud architecture expertise.

Core Skills

Network troubleshooting, optimization, and maintenance. Cloud hosting (AWS, Azure, GCP), computer networking, TCP/IP, operating systems (Linux, Windows), databases (SQL, NoSQL), scripting (Shell, Python), CI/CD, automation (CloudFormation, Ansible, Jenkins), web application development (HTML, CSS, JavaScript), and zero trust Security.

Work Experience

06/05/2023 - 08/25/2023 Cloud Support Associate Intern at Amazon Web Services

- Deployed a three-tier web application on AWS, improving scalability and operational efficiency and enabling seamless user access to services.

- Enhanced network security and connectivity across multiple AWS accounts by optimizing cloud infrastructure and implementing private connectivity solutions.
- Configured VPCs, NAT Gateways, and security groups to establish scalable network environments, reducing system downtime and improving performance.
- Managed and updated problem-tracking tickets across multiple systems, driving continuous business process improvements.

06/06/2022 - 08/26/2022 Cloud Support Associate Intern at Amazon Web Services

- Collaborated with AWS engineers to deepen expertise in EC2, load balancers, and S3 storage solutions.
- Enhanced problem-solving skills through virtual classroom simulations, delivering accurate customer responses.
- Developed innovative solutions for customer concerns, shared on AWS re: Post, improving community knowledge.
- Improved written communication to provide tailored solutions, significantly enhancing customer satisfaction.
- Escalated issues to internal and professional services teams, ensuring timely resolution and minimal downtime.

08/02/2020 – 04/05/2022 Associate at Amazon Prime LLC

- Accurately managed and monitored customer orders, achieving a 100% success rate in item fulfillment.
- Maintained work areas to meet standards and ensured compliance with local policies by reviewing company guidelines.
- Streamlined workflow by implementing efficient area management practices.

08/10/2017 – Present Independent Contractor Partner with Yazam, Inc.

- Provided safe and efficient transportation services using navigation tools for optimal routes.
- Delivered excellent customer service, ensuring passenger satisfaction and comfort.
- Managed vehicle maintenance and adhered to safety regulations.
- Demonstrated strong time management and adaptability in dynamic environments.
- Utilized mobile technology for ride requests, communication, and secure transactions.

References

Available upon request.