

Testing for Compatibility with Device Hardware





Testing for Device Features

- Market data is used to select a device portfolio most appropriate for the target market
- The device portfolio selection is a compromise between market coverage, cost and risk

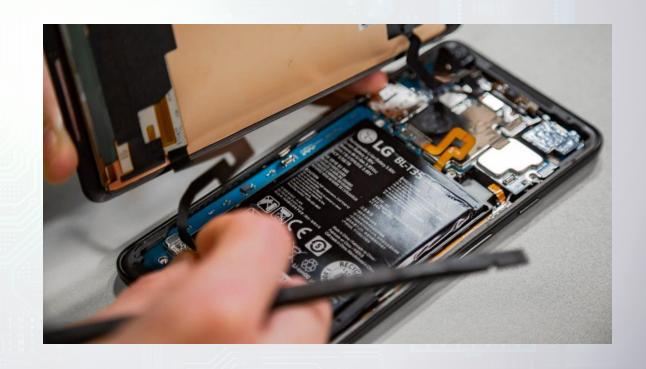






Testing for Device Features

- Applications can be installed on different types of devices with the following features:
 - Different methods for switching off
 - Different ways to navigate
 - Use of hard and soft keyboards
 - Various hardware features such as:
 - Radio
 - USB
 - Bluetooth
 - Cameras
 - Speakers
 - Microphones
 - Headphone access





Testing for Device Features

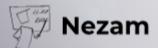
- It is not enough to test if the application works correctly with the expected features. In addition, it is required to test the app if a certain feature is absent.
- An app that supports the usage of front and rear camera should not crash if it is installed and executed on a device having multiple cameras, only one camera or not camera at all.





Testing for Different Displays

- Screen size: the physical size of the area where pictures and videos are displayed. The size of a screen is usually described by the length of its diagonal, which is the distance between opposite corners, usually in inches.
- <u>Viewport size</u>: The viewport is a website's visible area on the screen of the user. This dimension varies with each device, so the viewport will be smaller on a tablet than a computer screen, and smaller again on a mobile phone.
- Aspect ratio: the proportional relationship between the height and width of a rectangle
- Resolution: The number of horizontal and vertical pixels on a display screen (dpi or ppi)



Testing for Different Displays

- Testing for different displays needs to be check the following:
 - The app scales all UI elements according to current screen density and size
 - User interface elements do not overlap
 - Usability or touch issues do not occur
 - There is no problematic shrinkage of images because of high dpi/ppi

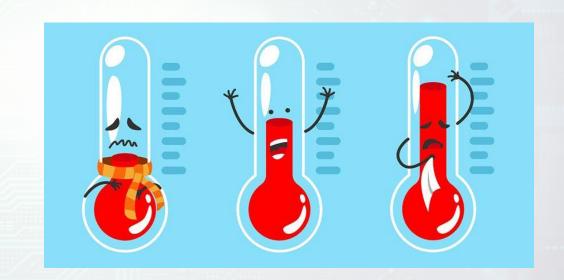




Testing for Device Temperature

• Unlike desktop computers, mobile devices react differently to increases in device temperature.

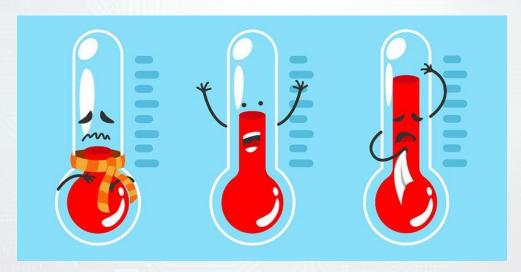
- Reasons of overheating:
 - Battery charging
 - Intense workload
 - Apps running in the background
 - Continuous usage of cellular data, Wi-Fi or GPS



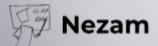


Testing for Device Temperature

• Overheating makes the device attempts to reduce heating and conserver battery levels. This may include a drop in the CPU frequency, the freeing up of memory, and the turning off parts of the system.



 Tests must be designed to consume a lot of energy which leads to the generation of heat over a long uninterrupted period of time.



Testing for Device Input Sensors

- The app works as intended for each of the sensors available (circular motion-back and forth motion-walking)
- Features that react to external lighting react correctly under various lighting conditions
- Sound inputs and outputs respond correctly with soft and hard volume buttons
- Location position is accurate (switch GPS on and off-Different GPS signal quality)





Testing Various Input Methods

- Interaction with soft keyboards
- Placing fingers on the touch screen (press/touch, double touch, multi-touch, swipe, tap, double tap, drag, and pinch open/close)
- Cameras can capture images and videos, scan barcodes, QR codes and documents, and measure distances
- The appropriate camera is turned on by default



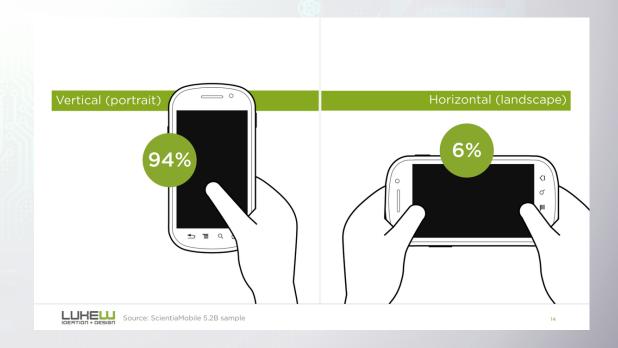






Testing for Screen Orientation Change

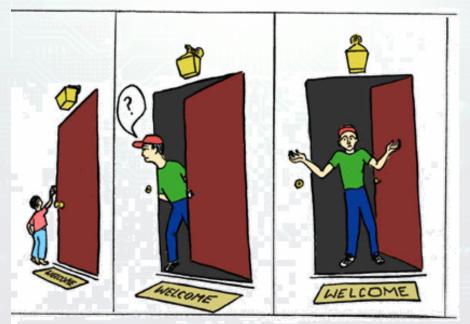
- Tests after a change of screen orientation check the following:
 - Correct usability and functionality
 - The app maintains its state
 - Input data fields retain already captured data
 - Output data fields display the same data
- Switch the orientation more that one time





Testing for Typical Interrupts

- Device Interrupts:
 - Voice call, messages, charger switched on, low memory and other notifications
- **User Interrupts:**
 - App switching-Setting the device into standby





Testing for Typical Interrupts

- You should test the following:
 - The app handles all of the interrupts correctly
 - The app continuous to function correctly regardless of the interrupt happened
 - After returning from "do-not-disturb" mode, many notifications are received at once
 - Answer a phone call while using the app



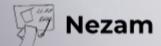


Testing for Access permissions for Device Features

- You should test the following:
 - The app is able to work with reduced permissions
 - Permissions are only requested for the resources which are relevant to the app's functionality



 You need to know why the app needs each permission and how functionality should be impacted if the permission is rejected during installation



Testing for Power Consumption and State

- Check the following:
 - Battery power state and drainage-related defects
 - Power consumption while the app is active
 - Power consumption while the app is in the background



Log analyzers are needed to extract information about battery drain patterns



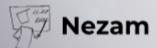
Testing for App Interactions with Device Software





Testing for Notifications

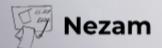
- The following test conditions must be considered:
 - The correct handling of notifications received when the app is in the foreground or background
 - If notifications allow direct interaction with the app content, the user interaction must be provided by the app at a later time
 - If notifications allow access to the app then the corresponding page of the app must be opened



Testing for Quick Access Links

- <u>Force-touch</u>: a technology developed by Apple Inc. that enables trackpads and touchscreens to distinguish between various levels of force being applied to their surfaces.
- <u>3D touch</u>: the name of the same technology on the iPhone models
- <u>Haptic touch</u>: it replaces 3D touch in iOS 13 and iPhone 11
- App Shortcuts: the same feature for android phones





Testing for Quick Access Links

• The following test conditions must be considered:

- The system under test must behave correctly if it is installed on versions of the operating system which either offer or do not offer such features
- The actions performed in quick-access links are reflected correctly in the app when opened

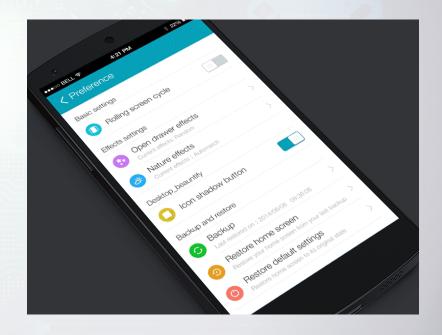




Testing for User Preferences provided by the operating system

The following test conditions must be considered:

- User can amend typical preference options such as sound, brightness, network, power save mode, date and time, time zone, languages, access type and notifications.
- The apps adhere to the set preferences by behaving accordingly





Testing for Different Types of Apps

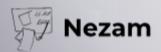
| Native Apps | Hybrid Apps | Web Apps |
|---|---|---|
| -Device Compatibility -Utilization of Device Features | -Interaction with native features -Performance Issues due to abstraction layer -Usability (look and feel) compared to native apps | -Cross-browser compatibility -Utilization of OS features -Usability compared to native apps |



Testing for Interoperability with multiple platforms and Operating System Versions

- The following test conditions must be considered:
 - Cross functionality where multi-platform apps share some code or have been created using cross-platform development frameworks
 - If apps do not share code, then it is like testing two different applications and everything needs to be tested
 - Testing for backward compatibility
 - Testing new or changed features made to platforms (Doze framework/Haptic Touch)





Testing for Interoperability and Co-existence with other Apps on the Device

- The following test conditions must be considered:
 - Data transfer between the system under test and the utilized app is correct
 - There is no harm done to any user data stored within a utilized app
 - Conflicting behaviors. For example, an app might turn off GPS to save energy, while another app turns on GPS automatically











Connectivity Methods

- -Mobiles can use different connectivity methods:
 - -Cellular Networks (2G-3G-4G-5G)
 - -Wi-Fi
 - -NFC
 - -Bluetooth





Connectivity Methods

- -The following alternatives should be considered:
 - -Simulators/Emulators (limited value)
 - -Setting up your own mobile network (Very costly)
 - -Field testing (Limited in reproduction of tests)





Connectivity Methods

- The following test conditions must be considered:
 - Correct app functionality with different connectivity modes
 - Switching between modes does not cause any unexpected behavior or data loss
 - Clear information is given to the user if functionality is restricted due to limited or no network connection. The message should state the limitations and their reasons

