



BZAIZ Abderrahman

Computer Science Engineer

CONTACT ME

✉ abdobzx@gmail.com

💻 abderrahmanbzaiz.ml

🌐 www.linkedin.com/in/abdobz

EDUCATION

CCNA 1-2-3-4

CISCO Networking

2018 - 2020

Computer Science

Ecole Marocaine des Sciences de l'ingénieur
(EMSI)

2021 - 2022

CS50

HARVERD

2021 - 2022

SKILLS

HTML

CSS

C++

Python

Networking

ABOUT ME

With my first experience in Computer Science, I currently have a good knowledge of networks (Cisco, Switching, Routing) as well as basic knowledge of Scripting and website creating

WORK EXPERIENCE

IT specialist

2020 - 2021

Arkas Maroc

- Administration of Active Directory, Outlook & Microsoft Office 365 messaging.
- Processing of requests & incidents N1, N2, and N3 via the ticketing tool (CA Service Desk Manager) on two sites in Casablanca and the other sites located in Agadir & Tangier remotely via Teamviewer & AnyDesk.
- NTFS permissions management.
- Installation, configuration & administration of network printers (Administration of the print management solution (MyQ), printer sharing).
- Configuration & administration of thin client workstations (Wyse).
- Schematize the brewing bays under EdrawMax.
- Configuration of client VPNs under Pulse Secure.
- Installation & configuration of workstations with WIN7 & WIN10.
- Installation of workstations with WIN10 via the network from the Matrix42 OS Deployment server.
- Configuration & administration of IP phones (Snom) / IPBX (Asterisk & Issabel).
- Maintenance & inventory of computer equipment.
- User support (more than 200 users on different sites).
- Supervise & train IT interns.
- Configuration & Administration of RDP sessions.

SKILLS

- Web Design
- Front End Coding
- Problem-Solving
- Computer Literacy
- Project Management Tools
- Strong Communication